

The  
**Newquay**  
Town and Parish Plan



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# Newquay Future

Core Document

November 2010

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## Foreword

The Newquay Town and Parish Plan has been painstakingly compiled from a series of questionnaires and workshops to provide a voice for the people. It belongs to the community. It establishes statistically what those who live here think about their town, and how they might wish to see it develop in the future.

It forms the bedrock on which a long term strategy can be based. The survey, which provided the information, was available online and in paper format, and, by making it available to every home in the area, the Newquay Town and Parish Plan Steering Group have done their best to make it all inclusive.

Great changes have taken place in and around Newquay over the last ten years. We have seen an explosion of large holiday flat developments at the same time as we have seen the town's hotel stock decrease. There have been changes in the high street with the closure of many small businesses and even the demise of Woolworths, while alcohol and fast food outlets continue to multiply. We have seen some of our headlands built upon, and green spaces threatened. We have also seen wonderful examples of how the community can work together to achieve great things, such as the preservation of Trenance Cottages.

In looking to the future years, this plan is intended to act as a guideline for the authorities. Through meetings, presentations, and the survey itself, there has been an ongoing dialogue with the community, which has highlighted the passion and love local people have for their town. If this passion can be directed into positive change, a great deal can be achieved.

Even while the plan was still being developed, the results of the survey were able to influence change by cooperating with Cornwall Council's NewquaySafe Partnership, NewStart, and the Town Framework Plan.

Cornwall is now under a Unitary Authority, and Great Britain is under a new Coalition Government, which promotes the benefits of a 'Big Society'. These changes provide great opportunities for our community.

This plan is a snap shot of the here and now, and as time moves on I hope it will provide the springboard for new challenges, new improvements, and a town of which everyone can be proud.



The Viscountess Long  
**Chairman Newquay Town and Parish Plan Steering Group**

## Acknowledgments

This document has been driven by efforts of a locally based voluntary group; living, working and using Newquay; the Newquay Town and Parish Plan Steering Group.

Present and former members of that group are:

Lady Helen Long	Chairman
Cllr. Lynda Cherry	Vice Chairman
Val penny	Finance Officer (Newquay Town Council Clerk)
Cllr. John Fitter	Newquay Town Council
Cllr. Jill Bunt	Newquay Town Council
Cllr. John Rainbow	Newquay Town Council
Cllr. Kevin Towill	Newquay Town Council
Sgt. Bob Murray	Devon and Cornwall Police
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## 1. Summary

Newquay has a long history of change. Settlements, certainly in the surrounding areas, go back as far as the Bronze Age, with the area seeing many alterations in its primary uses and fortunes.

From a port in the 15<sup>th</sup> Century, the economy of this small settlement was based on a wide range of businesses; including fishing, agriculture and mining. However, the 19<sup>th</sup> century saw the enlargement of the harbour and, with it, the development of a thriving and growing town, an expanding population, a wide ranging economy and new places of worship.

By the late 19th century the port was in decline, limited by its relatively small size. However, the middle part of that century saw the growth of tourism. The passenger rail service of 19th and early 20th century turned the town into a fashionable resort. The improvements of the town and the amenities and entertainments it offered made it an attractive place to live, as well as visit, and the population grew accordingly.

Further expansion took place in the early 20<sup>th</sup> century but by the 1930s concern was being voiced about the degradation of the town and its environment. As a result, the Urban District Council set about buying up the remaining unenclosed common land, surrounding the town with the open spaces of the Barrowfields, Killacourt and Fistral common, and preserving its unique setting.

Following the Second World War the tourist economy finally superseded the former industrial economic base of the town. By the

1960s the British family seaside holiday was also in decline with the impact of affordable package holidays abroad.

Newquay adapted to take advantage of the rise of a youth culture associated with surfing and extreme sports.

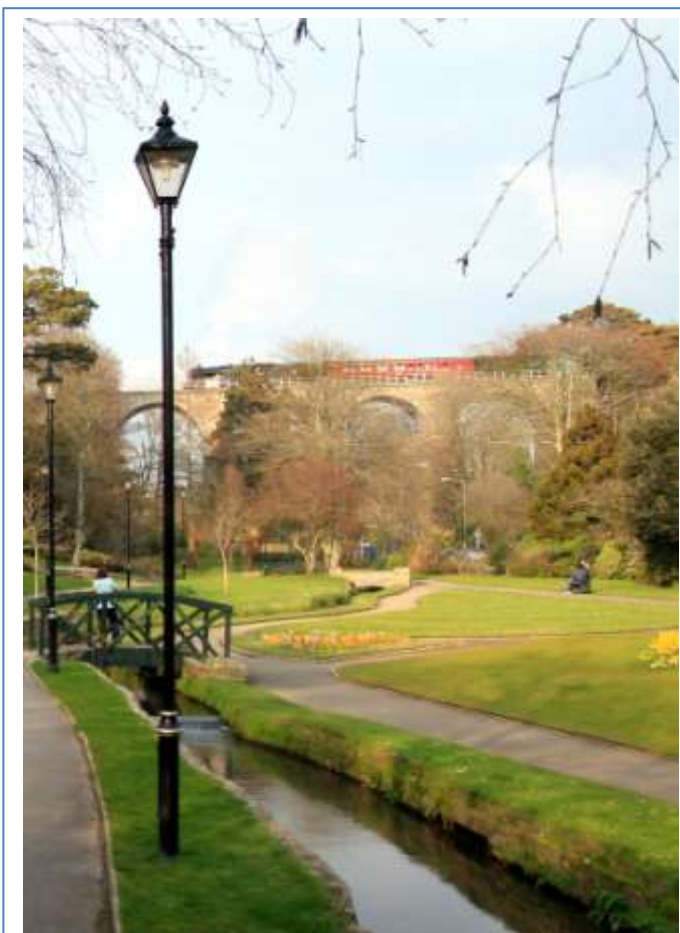


Figure 1 - Trenance Gardens and Viaduct  
Photo: Cornwall-Photos.com

More recently, Newquay has also become associated with a lively night-time economy. Concerns over recent years have been expressed as to the negative impacts some aspects of this may be causing, particularly with regard to anti-social issues and the detrimental effects on both residents and visitors.

The Newquay Town and Parish Plan project was begun at the beginning of 2009 as a means to establish the view from people living, working and using Newquay as to how

“Local politics should try to be independent of national party politics. It might make participation in local council decision making if the internet was more widely used like this.” – Survey comment



they felt about the present state of Newquay and how they would wish to see it develop into the future. It was an initiative driven by local people and organisations.

At the core of the plan a major survey was planned, predominantly aimed at those people from the area; residents, businesses, students and visitors.

Following a series of events, meetings and discussions establishing the basis for the questionnaire, it was launched in June 2010, available both in paper format and online.

The survey closed in September 2010 and had gathered a vast range of information and considerable detail. It demonstrated the peoples' passion for Newquay and the need to provide a safe, clean environment, where collaborative working and leadership will be at the core of delivering a positive future for Newquay.

The main elements of the questionnaire centred on a number of key themes; the Environment, Tourism, Crime Disorder and Community Safety, Transport, Education, Community, Health, Housing and a range of Personal Issues. Each of these areas identified key issues. In addition, there was a range of answers crossing a number of themes.

A significant number of people identified the negative aspects of the night-time economy. To begin to try and deal with these issues

“More rented housing to be provided and only available to local people, those born here with parents born here. Nothing in Newquay is done for local people but only for the tourist trade. We need proper jobs with proper wages, not tourist jobs. More industry should be encouraged into Newquay. Better public transport, that runs throughout the year, not just summer. Pedestrianisation of all the town centre, as far as Hotel Victoria. Massively better shopping facilities, mall etc with multiples. Better policing of illegal driving in pedestrianised areas, ignoring of road signs etc!” – Survey comment

the Newquay Town and Parish Plan has been a member of the NewquaySafe Partnership. Questions within the survey were developed with NewquaySafe and the responses taken on board. Initiatives will be developed with this group, particularly looking at the middle and long term aspects of crime and community safety. Many projects were developed as a result of the initiative and



Figure 2 - The Gannel - Favourite site

positive results were already being seen over the summer of 2010.

Another issue receiving a high level of concern across the survey was that of litter and mess around the town. During 2010, an initiative called NewSTART was set up and took on some tasks over 2010. These types of activities are now forming part of the Neighbourhood Agreement Pathfinder being developed at the latter stages of 2010. They enable local communities to have a say about how issues in their areas can best be tackled and help them understand what service standards they are entitled to, how to build better relationships with service providers and secure improvements to services and neighbourhoods.

In addition, there was great concern expressed around the “mess” caused by

put on buildings. The “ My a'th kar NQY” project was set up in the summer of 2010 to help disguise derelict hotel sites with art painted onto hoardings to enhance Newquay’s general appearance for the benefit of residents and visitors. The project is working with land owners, local schools and artists to help Newquay look and feel better.

The questionnaire also provided evidence of many positive aspects of the town. Within the Environment theme, the most positive aspects of the area were confirmed; the beaches, the coast and the green areas. The favourite sites were noted as being the Gannel, Fistral, Trenance and the Harbour. There was a general need expressed to retain favourite sites for the community, a desire for them to be managed better and for them not to be developed.



Figure 3 - Pubwatch - Action being taken to minimise alcohol related crime  
Photo: Newquay Voice

Many people use the Rights of Way extensively and many would use them more often if the routes were better maintained, people had more knowledge about where they were or simply if they had more spare time to use them.

The tourism section provided an opportunity to look at Newquay from that perspective. The general view here, elsewhere in the survey and through the other consultation exercises was that there was a need to focus on the family-orientated market and away from the more

demolished and unfinished buildings around the town. Pressure through the local authorities is now being put onto the landowners to push forward with their developments. In the short term, sites should be tidied and better hoardings or coverings

anti-social aspects of the night-time economy. Linking the work with a longer survey being undertaken by Visit Cornwall began with the preparation of the questionnaire. There is a link now created with Visit Cornwall to the community which can be furthered by The

“Well, I don’t think you should let stags come down here for a long weekend, I live just out of the middle of town and I can hear them shouting in the town centre. They’re making the town look bad.” – Survey comment

Regeneration Forum; the group taking on the role of delivering the Parish Plan outcomes.

Issues around transport considered whether people would be willing to change from their main form of transport, predominantly car based usage. Whilst issues around parking and congestion were picked up throughout the questionnaire, and might have been a motivation for people to change their habits, overall there was reluctance for people to change. With issues around congestion and parking being mainly centred on the massive influx of visitors in the summer months, the solutions to these are wider than changes of local residents' transport use. Answers will be derived from the modelling of traffic flows, planning ahead around better uses of areas of the town as a whole and considering the wider infrastructure needs. Initial discussions need to take place to consider these issues in the long term and planning will be at the centre of this. The Newquay Framework Plan is an opportunity for Newquay to do this; looking at a long term future for development (or otherwise) in the area. It is important that the community voice is heard within that process and the results of this plan will contribute and be a part of that debate as it moves on.

With regard to Work, Business and Employment, there was general consensus that the environment of Newquay provided a great place to work. However, there was unease about the future economic direction of the town. Difficulties, again, around traffic and congestion do not help businesses and, following the recent economic downturn,

there is a need for leadership and business focus. Initiatives such as the Business Improvement District (BID), beginning its consultation in 2010, are being developed through the office of the Town Centre Manager. It only covers the central area of Newquay at present and developing such projects to a wider geographical range would help significantly. In addition, business leadership, a clear planning attitude and a positive business "vision" for the types of businesses required for the future direction of Newquay will all help potential new businesses to have the confidence to invest in Newquay. At the time of writing, the Strategic Investment Framework, within



Figure 4 - The community working on a vision - February 2010  
Photo: Newquay Voice

which a range of positive projects were being developed, assisted by European Investment was under review. However, this has provided a chance for the partnership developing the Newquay Framework Plan to contribute to the Vision of Newquay and revisit the previous plans and initiatives. This gives an ideal opportunity to heighten the input from the community, following the Town and Parish Plan process, to be part of the team moving the vision forward.

Education (including adult education) provided some idea as to future plans of those undertaking schooling, education and learning activities. Overall there was satisfaction with the learning activities undertaken but it is important to link learning to the local economy, future businesses and jobs, and to social and civic priorities of the town and its local area. Further work with the schools, particularly through groups such as the Newquay Learning Partnership, has begun and will continue.

The Community Section showed that local people were members of the very many, and wide range, of local groups. Priorities of those groups were around funding and membership. In addition, was a need for community and exhibition space and the need for increased communication; whether between groups, publicity to increase membership or general need to let Newquay know what those groups have to offer.

Health issues were mainly focused around general services and dental provision. Overall, people were satisfied with the service they received with the only outstanding concern being the lack of availability of NHS dentists.

Housing issues did not raise particular concerns through the questionnaire process; although it is important to share the statistics with housing authorities to add to their larger sets of data and to work with the Newquay Framework Plan into the future with regard to the placement and type of housing in the area.

One important area was that there was general concern that the retail offer was poor

“I have been visiting Newquay for 22yrs and love it now as much as I did then. No-one wants to spoil anyone's fun but everyone should respect the town, beaches & cliffs so that they can be enjoyed by all!” – Survey comment

and that measures should be taken to tempt shops back to Newquay. Apart from everyday goods, the predominant place for shopping was Truro, which is of concern for a community of the size of Newquay. Work needs to be undertaken through the Newquay Framework Plan, initially, to provide a favourable and positive message for the types of retailers who would be appropriate.

There was also concern about the design and architecture of buildings within the town. Previous work had begun on these issues and should now be furthered.

One theme throughout the survey centred on the town developing a positive marketing image. Massive strides forward were achieved by the NewquaySafe Partnership in 2010. Media messages were predominantly positive throughout the year, with significant

“We need more skate spots to really boost the economy and help provide teens with something fun and useful to do, like skateboarding. This will really help Newquay and make it a much better place for both you and me!” – Survey comment

“Cornwall must protect its natural environment and that applies as much to Newquay as the rest of the County. Anywhere in the country can have clubs and artificial surf reefs, now have our wonderful blend of beautiful coast and countryside. We must not allow it to be spoilt for the sake of a quick buck and need to resist Newquay turning into an urban sprawl or the seafront over developed like you see on the Mediterranean coast” – Survey comment



coverage of Newquay in the newspapers and television. This impetus needs to be continued for the foreseeable future. The rise of viral marketing techniques on the Internet, through social networking, provides a huge challenge to this and the continuing work of NewquaySafe and Visit Cornwall are alert to this and should continue to work with the resident community.

The work of the Newquay Town and Parish Plan is now passed on to a locally representative and established group, as “custodians” of the plan on behalf of the community, the Newquay Regeneration Forum. A business plan will be set out to establish an initial set of activities to move forward on a set of priorities and needs as established through this plan.

Table 1 sets out the main issues and responses which resulted.

Overall the Newquay Town and Parish Plan is a snap shot of Newquay in 2010. It is also a launching point for initiatives and projects to be developed with a focus on the community. As with any long term and strategic initiative, the initial focus of work and resources will need to be to establish the wider and longer term view, creating permanent and recognised partnerships to take actions forward.

“Please please please, take into consideration the thoughts and feelings of your locals. We want our town to be safe, fun and for families to return to bring money into ALL parts of the economy not just the campsites and the nightclubs..”- Survey comment



Figure 5 - The Island

Table 1 - Table of Issues and Actions

Section	Issue	General Actions Timescale: <b>Short, Medium, Long</b>
General	General Measurement of Satisfaction	Keep “Sense of Community” and “Quality of Life” as overriding baseline measures - <b>Medium</b>
Environment	Development / non development issue of favoured places	Integration of issues within Newquay Town Framework. Pertinent and identified use of s106 moneys for community projects – <b>Short</b>
	Rights of way issues	Development of an action plan for the Rights of Way based on this plan’s aspirations - <b>Medium</b>
Tourism	Family-orientated planning stance	Integration of issues within Newquay Town Framework – <b>Short</b>
	Effective family orientated tourism marketing strategy	Develop Local Tourism Action Plan - <b>Short</b>
	Data Sharing	Integrate data into Visit Cornwall research - <b>Short</b>
Crime, Disorder and Community safety	Wider community input – middle / long term developments	Integrate findings and longer term evidence into NewquaySafe aspirations - <b>Short</b>
	Links to clean and tidy	Integrate wider community issues / areas - <b>Short</b>
	Celebrating Newquay	Provide input from wider population - <b>Medium</b>
Transport	Congestion and parking issues	Integration of multi-faceted approach within Newquay Town Framework - <b>Short</b>
Work, Business and Employment	Business support	Support developments through the BID process and widen general scope - <b>Short</b>
Education (including adult education)	Involving young people in civic issues	Involvement in the community-led planning process - <b>Short</b>
Community	Development of year round community facility	Development of core partnership for development of centre - <b>Short</b>
	Communication for / from / between community / voluntary groups	Development of a Community Group Hub – increase group communication / share resources / advertise services / share good practice / advertise needs / receive help - <b>Medium</b>
Health	Inadequate availability of NHS dentists in Newquay	UK-wide problem. Link to relevant health professionals dealing with issue - <b>Long</b>
Housing	Consultation results to reach appropriate authorities	Provide authorities and developers with pertinent statistics - <b>Short</b>
Personal situation, issues and views	Shopping	Develop a strategy to create a positive environment to tempt appropriate retail offer into town - <b>Short</b>
	Design and architecture	Work with planners to further previous work - <b>Short</b>
	Positive Image	Dynamic marketing strategy – including social networking formats – use links with NewquaySafe - <b>Short</b>

## 2. Newquay Today

**Newquay** (Cornish: *Tewyn Plustry/Towan Blystra*) is a town, civil parish, seaside resort and fishing port in Cornwall. It is situated on the north Atlantic coast of Cornwall approximately 20 miles (32 km) west of Bodmin and 12 miles (19 km) north of Truro.

The town is bounded to the west by the River Gannel and its associated salt marsh and to the east by the Porth Valley. Newquay has been expanding inland (south) since it was founded.

In 2001 the census recorded a 'Usual resident permanent population' of 19,562. With the additional outlying areas, there is a general accepted population of 22,000 people.

Newquay has been a major tourist destination for more than a century, principally on account of its coastline and nine long and accessible sandy beaches. These include Fistral, which could claim to be the best-known surfing beach in the British Isles.

Although 22,000 people live in Newquay, the population can increase to 100,000 or more in the summer due to the large stock of holiday accommodation.

Established in sections throughout the 20th century, Trenance Leisure Gardens are sited in a wooded, formerly marshy valley on the quieter edge of Newquay, stretching down to the Gannel Estuary. From the Edwardian era it provided recreation for tourists with walks, tennis courts and a bowling green, all still popular today. In the gardens, which are spanned by the arches of the stone railway viaduct, visitors have long been able to enjoy a stroll through the beautiful Trenance Gardens with their mature trees and heritage cottages, leading to the Boating Lake. This was dug during the depression of the 1930s as a work creation scheme. In the late 1960s, further enterprises were established by the council, including mini-golf, a swimming pool, the "Little Western" miniature railway and Newquay Zoo, which opened in 1969.



Figure 6 - Newquay and area

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Newquay, widely regarded as the surf capital of the UK, is firmly established at the centre of the surf industry in Britain with many surf stores, board manufacturers and hire shops in the town.

The resort is also well known for its lively nightlife, with a wide selection of chillout bars, traditional pubs, beachside cafes and nightclubs.

Newquay railway station is the terminus of the Atlantic Coast Line from Par. The station is close to the beaches on the east side of the town centre. Intercity trains run throughout the summer, which include a daily service to and from London in July and August and also further through trains to London, the Midlands and North on Saturdays and Sundays between May and September. It is the only branch line terminus in Britain still handling scheduled intercity trains

Newquay Cornwall Airport provides links to many other parts of the United Kingdom and

is an HM Customs port, handling increasing numbers of foreign flights, both scheduled and chartered. Newquay (NQY) is the principal airport for Cornwall, although there are several minor airfields elsewhere in the county and a Heliport at Penzance for Isles of Scilly traffic.

Until 2008, Newquay Civil Airport (as it was formerly known) used the runway and other facilities of RAF St Mawgan, but in December 2008 the Ministry of Defence handed over most of the site to the recently formed Cornwall Airport Limited. The first stage of the conversion into a fully commercial airport is now complete, although further substantial development is planned. Altogether, Newquay Cornwall Airport now offers more than twenty routes.



Figure 7 - A lively resort - Boardmasters 2010  
Photo: Newquay Voice



### 3. History

It is difficult to identify a specific starting point for the settlement of Newquay. Bronze Age settlement existed on Trevelgue Head and continued beyond Roman Times. The mother church of St Columba in St Columb Minor was certainly in use before 1100, with a later Norman church built on the site. Evidence suggests the origins of the settlement of Towan Blystra as having a long history of activity.<sup>1</sup> The place name of 'Tewynplustry' is first documented in 1308. 'Tewyn' is Cornish for 'sand dune' and is retained in 'Towan Head.'

The earliest documentary reference to the 'New Quay' is in 1439 when the Bishop of Exeter granted a 40-day indulgence for those contributing to its repair. By the 13th century the Gannel estuary was already an important port with trade links with Wales and Ireland. Possibly this activity was the basis for the construction of the quay. The 'New Quay' was situated half a kilometre to the North West of the existing settlement, on the same site as the present harbour.

Still recorded as 'Towenblyster' in 1574, it was administered as part of St Columb Minor parish, with no church of its own. This small rural settlement had a mixed economy including fishing, agriculture and mining.

At the beginning of the 19th century the settlement was still relatively small. It was the 19th century rebuilding of the harbour that acted as the catalyst in transforming the settlement from small village to successful town. Richard Lomax acquired an estate, including the quay and much of the settlement and, in 1832, construction began on the enlarged harbour. Lomax died in 1836 before work had been completed. Joseph

Treffry purchased the estate in 1838 and finished the harbour construction. His ambition was to turn Newquay into the premier north coast port, providing vital import /export support to his own inland mineral ore mining and china clay extraction interests.

A vital element in the success of the port was Treffry's construction of a mineral tramway in 1849, linking the mines in the Newlyn East area and the china clay pits around St Dennis to the harbour.

The most prosperous period of the harbour was the 25 years following its purchase in the 1860s by the Cornwall Mineral Company. In 1872 the middle jetty was added to expand capacity.

During the mid 19th century the town expanded dramatically due to the harbour improvements. The town's population rose rapidly, doubling to over 1,000 between 1840 and 1868. As part of the town's expansion, its first dedicated places of worship were constructed. As early as 1822 the Baptist Chapel on Wesley Hill was built (rebuilt in 1870). In 1858, the Anglican St Michael's Chapel of Ease, was constructed; although the present St Michaels Church wasn't constructed until 1911.

The harbour-based economy included fishing (particularly pilchard and herring), export of mineral ores (for smelting in south Wales), china clay, stone and cereal crops. Imports included coal and timber from south Wales, guano (for use as agricultural fertiliser) and lime. Boat building and repair flourished with boatyards along the Gannel estuary and by the 1860s, the pilchard industry had expanded and was at its peak with the town boasting 12 fishing 'companies.'

By the late 19th century the port was in decline, limited by its relatively small size.

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<sup>1</sup>Cornwall County Council. 2003, *Cornwall & Scilly Urban Survey Historic Characterisation for Regeneration, Newquay* Cornwall County Council, Truro

When a storm breached the north pier in 1889, the possibility of further expanding the harbour was rejected. With the change in power from sail to steam the harbour was deemed too small and trade was lost to larger facilities. China clay, which had been an important part of the harbour's work, was diverted to Par. Mineral ore exportation collapsed with the decline of the mining industry. Pilchard seining had also become uneconomic by the late 19<sup>th</sup> century.

Tourism had been growing since the early - mid 19th century, with wealthy families building large residences for occupation or sub-letting during the summer months. The appeal of Newquay was its spectacular and dramatic natural setting with sea-air and bathing seen as healthy benefits.

It was the provision of a passenger rail service that was to transform the town into the late 19th and early 20th century fashionable resort. A decline in harbour trade promoted the Cornwall Mineral Railway, owners of the mineral tramway, to diversify into carrying passengers from 1873.

In 1877, Newquay railway station was constructed and in 1896 the line was purchased by the Great Western Railway.

By the end of the 19th century there were as many visitors as local residents and the basic infrastructure required to house and entertain them had a dramatic effect on the built environment of the settlement. The development of large-scale attractions and amusements to entertain the masses was paralleled by improved retail provision.

The improvements of the town and the amenities and entertainments it offered made it an attractive place to live as well as visit and prosperous, middle-class families relocated to the town. Between 1868 and 1890 the population doubled to 2,000.

The town continued to grow with its population expanding rapidly (1901-3,115, 1911-4,415, 1921-6,637, 1931-7,651).

During the early 20th century Newquay's Urban District Council (UDC) planned an ambitious programme of expansion, led by their surveyor John Ennor.

By the 1930s concern was being voiced about the degradation of the town and its environment. The Council for the Protection of Rural England in 1933 noted the impact on the natural environment of Trevail's Atlantic and Headland Hotel developments. The UDC set about buying up the remaining unenclosed common land, surrounding the town with the open spaces of the Barrowfields, Killacourt and Fistrall common, and preserving its unique setting. Trenance Park and Gardens was developed in the early part of the century as a tourist attraction. The gardens were laid out in 1906, with the boating lake created as an unemployment relief measure in 1932.

Following the Second World War the tourist economy finally superseded the former industrial economic base of the town. By the 1960s, however, the British family seaside holiday was also in decline with the impact of affordable package holidays abroad.

However, Newquay adapted and realigned itself once more to take advantage of the rise of a youth culture associated with surfing and extreme sports. The professionalism and commercialisation of this culture has done much to shape the modern development and branding of the town with many businesses targeting this market.

## 4. Background to the Plan

The reasons for developing the Newquay Town and Parish Plan stem from a number of areas. Some of these are directly from the concerns of people living, working and using Newquay itself. They have expressed particular issues and needs to enable development of a strategy which is based directly around the needs of the community.

Added to this has been the need of the Local Authorities, particularly the Town Council, to evidence particular issues and concerns in order that these concerns can be articulated through democratic processes. Councillors, whether at Town, Parish or Cornwall Council level, already have a democratic mandate; but often this competes with other issues, pressures and necessities. To have further evidence, through community participatory processes such as a Parish Plan, strengthens their ability to support issues or help develop initiatives.

In addition, there have been many previous consultation initiatives; such as the Strategic Investment Framework and previous planning initiatives. Each of these has had a particular focus and interest, often key to the future success of Newquay. Important local groups have developed from these, such as the Newquay Regeneration Forum. These groups and the initiatives they sustain remain very important to the town and, it is hoped, that value can be added to their work from this process; and they can play a significant role in moving it forward.

“Please remember Newquay has a history and heritage and don’t pull down some of our older buildings eg the building housing the council offices and TIC. clean up and/or pull down derelict sites and crumbling hotels quicker!” – Survey comment

The economic recession of 2009 has meant that some initiatives have stalled or that some cannot continue. The Newquay Town and Parish Plan gives an opportunity to revisit these initiatives, projects and plans and assist in their reinvigoration, help to develop new ways to deliver their outcomes or, perhaps, evidence the necessity to dispense with them.

At the same time Cornwall itself has undergone a significant change in its administrative structure. The duties of the former Restormel Borough Council and Cornwall County Council passed over to the unitary Cornwall Council in April 2009.

2010 saw a new Central Government administration put in place, a Coalition between Conservative and Liberal. Huge change was set into motion. One result of this was the focus of reporting and responsibility for local authorities. The “Big Society” saw measures to undo the focus for Local Authorities on such reporting through the Local Area Agreements and central government audit, which were abandoned, and a focus of responsibility for local authorities to their own communities.

The ability for a local community, therefore, to be able to express and articulate its views clearly and professionally becomes increasingly important.

From the perspective of the community, this provides a huge opportunity. Change will happen, the history of the area shows that, and within a context of uncertainty, the community itself has the chance to make a positive statement about its needs and issues and drive this change.

## 5. Doing the Plan

The Newquay Town and Parish Plan project began its development in the autumn of 2008, when volunteers from Newquay Town Council, Pentire and Porth Residents Associations, together with representatives from Newquay Police and Restormel Borough Council (as it was then), came together to form an initial Town Plan Steering Committee. With the support of the Borough Council and Cornwall Rural Community Council, a process was established, initial funding raised, a draft questionnaire developed and a series of public meetings organised. This latter exercise felt particularly important, in order to validate the exercise as a community-led project.

Public Meetings took place at:

- St Michaels Hall -17<sup>th</sup> February 2009
- Treviglas Community College – 19<sup>th</sup> February 2009
- Bishop’s Church of England School – 24<sup>th</sup> February 2009.

These initial meetings helped to establish the necessary background for developing a plan and to develop the membership; whether as Steering Group members or as volunteers to help with particular aspects of it.

The meetings were addressed by the former Restormel Borough Council’s Community Regeneration Officer, the Strategic Development Manager of the East Cornwall Council for Voluntary Service and the future Manager of Cornwall Council’s Newquay and St Columb Community Network.

“Listen to the mothers, our children are the future of the town....they are in the schools, on the beaches, in the the ocean...they are tomorrows business owners, councillors and ambassadors.....Make this town a place our children can grow into proudly.” – Survey comment

As these early developments were taking place, very significant changes were underway within the Local Authority administrative structure. Restormel Borough Council and Cornwall County Council would no longer exist and, instead, the responsibilities of those former councils became those of the new unitary council, Cornwall Council. This Council came into existence on 1<sup>st</sup> April 2009. One of results of the reorganisation was the establishment of the Newquay and St Columb Community Network. Further support came from the Town Centre Manager, Regeneration Officer as well as the Community Network Manager.

The work and the development of the voluntary Steering Group continued. An initial questionnaire was established, as part of an overall blueprint, as well as developing the steering group to include people with bespoke skills to support those activities.

As 2009 went on, it was established that the amount of work necessary in the development of the Plan would require more intense support in its delivery, in addition to that available through the voluntary efforts of the Steering Group. A professional co-ordinator was commissioned to undertake this work at the end of 2009. It was his role to co-ordinate the intense consultation exercise demanded by the online/paper survey and set out the plan itself and the initial action / business plan.

The strategy to roll out the plan was set within a communication strategy and this was then achieved through the activities set out in Table 2, below.

Table 2 - Statement of Community / Partner Involvement

Events/meetings	Notes	Date	Outcome
Web site	Development of website. Distribution of general information around the plan. Launch page for the online aspect of the survey. Email form through which to communicate with co-ordinator	Throughout	Intensity of hits throughout
NewquaySafe	Development of Partnership with NewquaySafe; particularly for Vision and Long term aspects	Throughout	Noted as a project within NewquaySafe programme; long term development issues.
Pre-Survey Consultation Event	Development of initial core materials, themes and vision for the plan. Particular key aspects to be developed for the questionnaire.	28 <sup>th</sup> February 10	
Themed groups	Small groups to follow up and focus on some of the themes from the March consultation event to develop themes and focus for the questionnaire.	April 2010	More detail in content for questionnaire
Residents Associations – presentations to Town, Porth and Pentire Residents Associations.	Awareness raising around the plan and the survey.	February – June 2010	Level of awareness raising.
Newquay Society of Artists Group	Presentation	April 2010	Awareness raising – discussion of issues
Range of meetings with local community groups and representatives; covering arts, business, transport, education, health, homeless	Discussions	February – May 2010	Developing outline of the needs and issues
Young people	Treviglas Community College 6 <sup>th</sup> Form workshops.	March 2010	Develop themes around most significant issues for the age group.
Health	Meetings with PCT, Camborne - Newquay Hospital	April – June 2010	Development of issues for survey
Housing	Correspondence	April – June 2010	Development of issues for survey
Tourism	Correspondence	April – June 2010	Development of issues for survey
Economy / development	Meetings, correspondence with Town Centre Manager.	April – June 2010	Particular issues around BID development and business sections.

<b>Survey – Campaign:</b>			
<ul style="list-style-type: none"> <li>House to house leaflet drop</li> </ul>	Utilising Post Office House to house distribution TR7 1..., TR7 2..., TR7 3... postcodes of leaflet describing availability of survey.	July 2010	Awareness – survey showed evenness of distribution across postcodes
<ul style="list-style-type: none"> <li>Digital distribution/ awareness</li> </ul>	Access to survey via website	28 June – 26 September 2010	Highest proportion of survey's accessed via website
<ul style="list-style-type: none"> <li>Paper copy distribution</li> </ul>	Drop off/pick up points Newquay library, Tourist Information Centre, The Source Cafe, Newquay Police Station, St Columb Minor Post Office. Personal drop off / pickups from individuals.	28 June – 26 September 2010	High resource input to paper copy returns – however, ensured equal opportunity for contribution to survey
<ul style="list-style-type: none"> <li>Press campaign</li> </ul>	Weekly press – as well as copy, weekly “Huer’s Hut Tally” in Newquay Voice showing progress and focusing on groups. Purchase of full page advert in Voice. Regular coverage via Lady Long column in Newquay Guardian.	28 June – 26 September 2010	Ongoing awareness – provided consistency on awareness raising
<ul style="list-style-type: none"> <li>Digital media</li> </ul>	Correspondence with Newquay Facebook / Newquay Twitter, developing online completion.	August – September 2010	Provided particular step increases of young people input when input made
<ul style="list-style-type: none"> <li>Treviglas School</li> </ul>	Launch event – press, MP, Mayor, Lady Long. Young people completing online form with attendees.	June 2010	Provided coverage via press launch
<ul style="list-style-type: none"> <li>Newquay Junior School</li> </ul>	Two events to provide opportunity for people to drop in and complete survey	July 2010	Provided an opportunity for some input into online survey
<ul style="list-style-type: none"> <li>Sainsbury’s</li> </ul>	2 days’ stand at Sainsbury’s – particularly promoting paper copy opportunities	August 2010	Paper copy being promoted
<ul style="list-style-type: none"> <li>Killacourt Event</li> </ul>	Table at event to promote completion of surveys	August 2010	Paper copy promotion
<ul style="list-style-type: none"> <li>Fish Festival</li> </ul>	Table at event to promote completion of surveys	September 2010	Paper copy promotion
Newquay Framework Plan	Meetings / interaction with issues	September - October 2010	Integration of planning, economy issues into plan
Plan Launch	Public launch of plan	2 December 2010	Development of project into the future

## 6. Vision

From the very earliest of meetings, three particular issues have emerged. Throughout the process the need to aspire to these continued. If Newquay and its surrounding area are to meet its aspirations, then these words will be the basis upon which it will do so. They reflect the need to decide on a concept, to work together and create a positive place to live, work and visit. These words were:

### **“Unity, Cohesion, Moving Forward”**

The public meeting in February 2010 and the meeting with sixth form students at Treviglas College in March 2010 had developed these ideas. The vision was produced from three distinct but interlinked aims; those of Economic, Social and Environmental.

The Economic aims are:

- For Collective Agreement on Newquay’s Economic Vision
- A diverse Economic base
- For Newquay to be a bustling, vibrant town

The social aims are that:

- Newquay should be for all
- There should be a real sense of civic pride
- Young people should be engaged and participate in the community

The Environmental aims are:

- For a cleaner, greener town
- A beautiful environment
- To enhance Newquay’s individuality ‘town and environment’

Any projects, plans and initiatives which are to be considered, either directly through delivering this plan, or by any external party who would deliver a

project and make reference to it will be obliged to check both the Vision and these Aims. If that project or initiative can positively be seen to support and positively further all of these community-led aspirations, then there is likely to be support for it.

These are wide-ranging ambitions, however, and the detail as to how they are being taken forward and supported by the community are contained within the business Plans, work plans and organisations tasked with taking those forward.

The survey and continued work with agencies and local authorities has begun to stitch together the necessary actions to achieving these ambitions.



Figure 8 - Working on the vision - February 2010  
Photo: Newquay Voice

“Get everybody together in Newquay young & old, to develop our already beautiful town, go to the schools & see how much help you would be given, I bet their response would be outstanding, remember the young people that are in our schools are our future and that’s where we need to make a start. Children tell the truth they see it as it is.”– Survey comment



## 7. The Survey

At the core of the Plan was the Questionnaire; available to every household within the Newquay Parish.

In order to reach the full range of potential respondents, it was necessary to provide the questionnaire in both online and paper format. It was likely that the majority of returns would be returned online; given the proportion of the general population having internet access and online usage now being extensive; but that a significant minority of people would also need/require to return a paper copy.

With such an extensive questionnaire being required within the two formats necessary, the use of an online commercial survey application was chosen to maximise the outputs from the survey within the restricted budget of the project.

The core aspects of the Questionnaire were developed from the open meeting in March 2010 and meetings with various groups, organisations and

individuals.

As a bespoke questionnaire it was important that its focus was around “live” and pertinent issues within Newquay. At the same time the questions would need to be wide enough to inform a Vision for Newquay which could be used in the long term.

Figure 9 - The paper questionnaire



### The Questionnaire

This is an important survey which will give people who live, work, study and visit the area their respective voices in influencing and contributing to the future of Newquay.

We hope that you will take some time to complete this questionnaire and let us know your views. It should take only around 25 minutes to complete and will provide valuable information in directing Newquay's future.

Once the questionnaires have been completed, they will be evaluated, and the results will be published as part of Newquay Town & Parish Plan. This will set out local views on a range of issues including community facilities, housing and development, business and tourism, health, education, traffic, parking, the environment and so much more. The plan will be available online, in a number of publicly available outlets or by contacting the Newquay Town and Parish Plan Co-ordinator, 07976 738107 or e-mailing [mark@newquaycommunity.co.uk](mailto:mark@newquaycommunity.co.uk).

This project is being carried out by a locally based, voluntary steering group including those representing residents, business, education, community safety and the Town Council. It is being supported by Cornwall Council and a range of other significant and influential authorities and organisations. The project is funded by Newquay Town Council, the National Lottery and the former Restormel Borough Council.

The plan will be used as a tool to develop initiatives, projects and partnerships involving bodies such as local councils, authorities, business and housing associations and to evidence applications for funding and investment to improve local facilities.

**PLEASE DONT MISS THE OPPORTUNITY TO HAVE YOUR SAY.**

The survey will be available to complete until 31st August 2010

Figure 10 - The online questionnaire

**Section 2 – Environment**

Environmental issues are vital to Newquay in many respects. The natural environment; the coast, the sea, the green spaces around and within the town are the very reason many people visit, live and work in Newquay. We therefore need to know your opinions on these issues.

How important are the following environmental features of Newquay to you?

	Very Important	Important	Neither Important nor Unimportant	Unimportant	Very Unimportant	Don't know / Not the importance of this
Beaches	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coastline	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Green, open spaces in town	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The sea	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Footpaths	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Buildings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cyclists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rural green spaces	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Indigenous	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Play areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Could you name what you consider to be the 5 most important areas/issues in Newquay and its area and try to rank them in order of importance to you?

They can be natural or man made and try to be as specific as you can (i.e. not using words like "the coast"). We can name how close 5 if you wish.

- 
- 
- 

Professionals within, and associated with, public organisations were contacted. These included various departments within Cornwall Council, Health professionals, Police, Tourism and Housing; all of whom could contribute to the content of the questionnaires and also be able to offer assistance in delivery of the outcomes when the results of the plan were known.



As the survey process developed, dialogue with the various organisations continued to sustain an interest in the Plan and its potential outcomes.

The online and paper surveys themselves were developed in May and June 2010.

The survey was launched on 28<sup>th</sup> June 2010, at Treviglas School, Newquay. Sixth formers were on hand to assist others in completing surveys and Stephen Gilbert MP; Mayor, Jill Bunt and Steering Group Chair, Lady Helen Long launched the roll-out of the survey.



Figure 11 - The Newquay Town and Parish Plan Steering Group (with Stephen Gilbert MP) - the launch of the Questionnaire – 28th June 2010  
Photo: Newquay Voice

Along with the press launch, every household within the TR7 1..., TR7 2 ....., TR7 3... postcodes were sent a leaflet advising of the availability of the survey. Online the survey



Figure 12 - Plan launch 28th June 2010 - Treviglas School  
Photo : Cornwall-Photos.com

was accessed via the Newquay Parish and Town Plan website and in paper version from Newquay Library, Newquay Tourist Information Centre, The Source Cafe, Newquay Police Station and the St Columb Minor Post Office.

Weekly newspaper coverage was supported by presence at events to publicise the availability of the questionnaire (see Table 2, above).

Access to the questionnaire was closed on 26<sup>th</sup> September 2010.

In ascertaining the general representation of the overall population against the respondent numbers, the following demographic and general factors were noted:

- There were a total of 1,174 respondents. Of these 402 were completed as paper copies and 772 were completed online directly by the respondents.
- 42.5% were male and 57.5% were female respondents (based on 1,151 respondents answering that question)
- The mean age of respondent was 52.4 (based on 1,134 answering that question).

“Make the town an interesting/ pleasant place to be - clean it up, add some colour, entertainment in town eg. singers, guitarist, bands, school choirs/bands, buskers, craft stalls Better application of planning laws More small but well planned events - for all to enjoy Better marketing/promotion of Newquay in the media - starting off with the two local papers..” – Survey comment

- 11.2% of respondents felt that they had a long term disability or illness that restricted their ability to undertake day to day activities (1,139 respondents answered that question)
- Ethnically, 75% of respondents considered themselves “White English, Welsh, Scottish, Northern Irish, British”, 20% “White Cornish”, with the remaining respondents spread amongst the other available answers (based on 1,174 respondents to that question).
- As for religious affiliations, 62.9% of respondents declared their religion as “Christian”, with 28.2% saying they had “No Religion.” There was a range of other answers with “wiccan” and “pagan” dominating the “other” categories (of 1,155 respondents).

In ascertaining the “representation” of the sample it was necessary to make certain that there has been a reasonable opportunity for the population within the 11,000 households within our target area to access the questionnaire. This is both in terms of being aware of the questionnaire and also in having an appropriate format to complete it.

In the former case, there has been a considerable amount and variety of media to “spread the word” (see Table 1); from the delivery of the leaflets to all households, to events, utilising Twitter, Facebook, Internet (web page), advertising in the local papers, paper copies available in a variety of public places and access to assistance.

In the latter case, both online and paper versions provided an opportunity for completion for those people more used to communicating using those media.

Our interest has been to ensure that our sample is “representative.” Wisniewski

(2009) states that, in the UK, a sample of around 1,000 people is common; even within a total population of 20 million voters.<sup>2</sup> The key isn’t the proportion of the sample against the total population but that there is an equal opportunity for consultation and that the numbers are representative of the numbers in the whole population.

In our survey both of these criteria have been met when compared to the population statistics delivered through various bodies such as the Office for National Statistics. However, each question in the survey needs a measure of robustness applied to it. We have not applied an overriding weighting to the survey but have applied a measure of reasonable common sense in describing the outcomes in the following text and highlight where additional account needs to be taken of data issues.

“Activities undercover for families and adults to participate in making it an all year round and undercover attraction. make shopping undercover - get rid of seagulls - clear up drinking and drug problems - no tolerance on violence and crime, focus on crime prevention and identify burglars - name and shame criminals. Praise the good people do in the community get rid of the adversarial politics and work together for the good of the town and the community.” - Survey comment

<sup>2</sup> Wisniewski, M. 2009, *Quantitative Methods for Decision Makers* Prentice Hall, Harlow

## 7.1 General

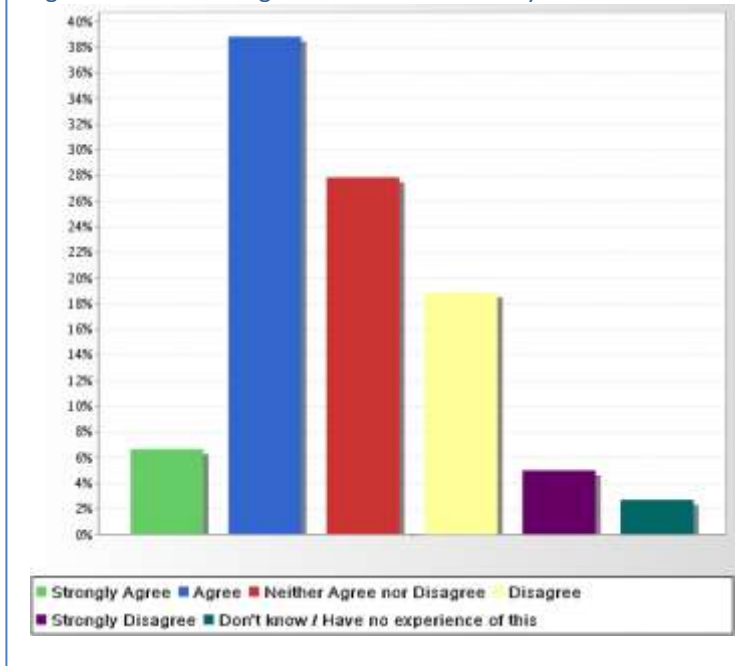
The initial Section of the Survey was to draw on the general views of Newquay and its surrounding area. This was helpful in building up a picture of what issues were important. The main block of questions was around general likes and dislikes from a pre-set list. All of these general “warm up” questions linked to further questions as the questionnaire developed and assisted in the analysis, cross referencing and detail of people’s requirements.

### 7.1.1 The Results

The results linking to others will be reported in the relevant sections but two of the questions were whether people felt there was a “good sense of community” and whether people felt that the “quality of life” in Newquay was good.

These two questions produced an overriding “positive” response, that there was both a “good sense of community” (Strongly Agree and Agree, 45.5% (of 1,138 responses) and

Figure 13 - There is a good sense of community



that the “quality of life” was good (Strongly Agree and Agree, 62.8% (of 1,159 responses)).

### 7.1.2 The Issues

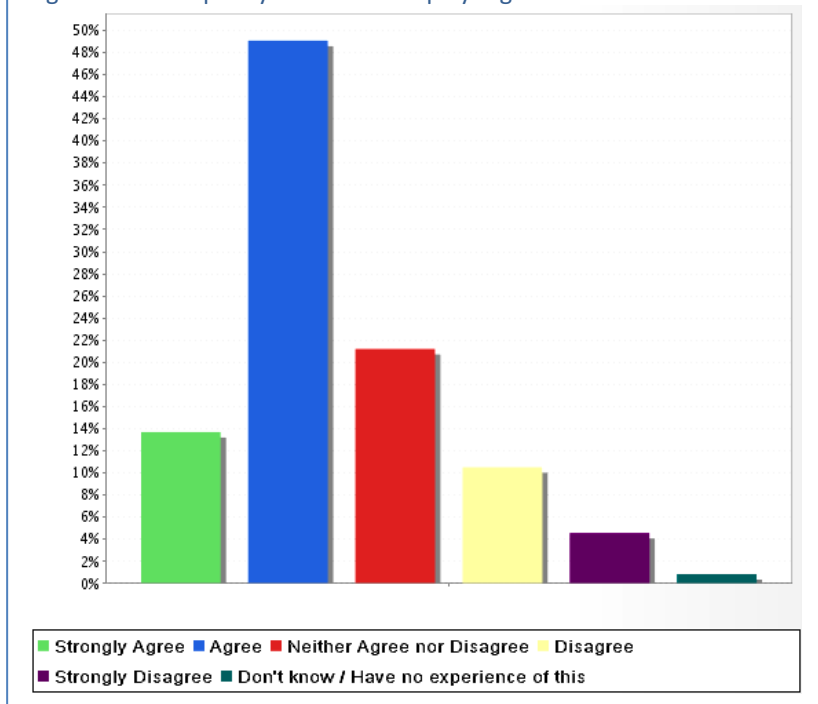
In both cases, it was noticeable that there was a low commitment to “Strongly Agree”, and so further investigation of issues and

concerns is necessary within the remainder of the survey.

These questions provide an overriding benchmark for future similar surveys.

Additional, analysis around the cohesiveness of the “sense of community” is picked up in the “Community” section of the survey.

Figure 14 - The quality of life in Newquay is good



### 7.1.3 The Options

These basic statistics provide a baseline for future surveys to test whether measures put into place as a result of this initiative (or others meeting the same purposes) will increase (or not) the general positive sense of community and quality of life.

Given the long term nature of this plan it would seem appropriate to take a further measure of “sense of community” and “quality of life” in another 5, 10 and 15 years time, utilising the same or similar processes, following future change within Newquay.

“Listen to the locals, the people who love Newquay and know nowhere else. Do not focus on the visitors and the incomers all the time. Treat the locals with a bit of respect, not like idiots.”– Survey comment

“Concentrate first and foremost on the needs of the residents of the town centre when deciding how to develop the town centre and which tourists Newquay wants to encourage. Stop giving priority to the needs of the night economy which has been to the detriment of residents and most other businesses in town. Reinstate earlier closing times for clubs and pubs and fast food outlets.”– Survey comment

“Inform us of your plans, what you have control over and who to go to for the things you don't have control over. Most of all, carrot for change, not stick! Rules are bad, incentives are good.”– Survey comment

“Get more than one sides opinion, work with the clubs more in a give and take way and not just make more problems so people go against it. Use the police and make them actually do something instead of hiding while there is trouble and when it has calmed down then they come over, they know it is so easy to arrest a doorman etc...I have seen someone punch a doorman, get taken away by the police, dropped off up the road for the guy to come back and punch the doorman again. Then the doorman gets in trouble??? We want to cut out anti social and violence but someone brandishes a Knife in Central, the police take him away to come back later on, same guy tries to get in the bar and cctv operators say they are fine to get in. that is a joke. Let’s make Newquay fun and the people proud to live here again..”– Survey comment

Table 3 – “General” Actions

Issue	General Actions	How	Partners	Position of NTTP group (lead / partner / monitoring) and role
General Measurement of Satisfaction	Keep “Sense of Community” and “Quality of Life” as overriding baseline measurement	Ask same questions within future surveys over time (ie every 5 years)	Newquay Regeneration Group	Lead – own administration

## 7.2 Environment

Environmental issues are vital to Newquay in many respects. The natural environment; the coast, the sea, the green spaces around and within the town are the very reason many people visit, live and work in Newquay. It was appropriate, therefore, to lead the survey with questions around these issues to give the appropriate level of importance to them.

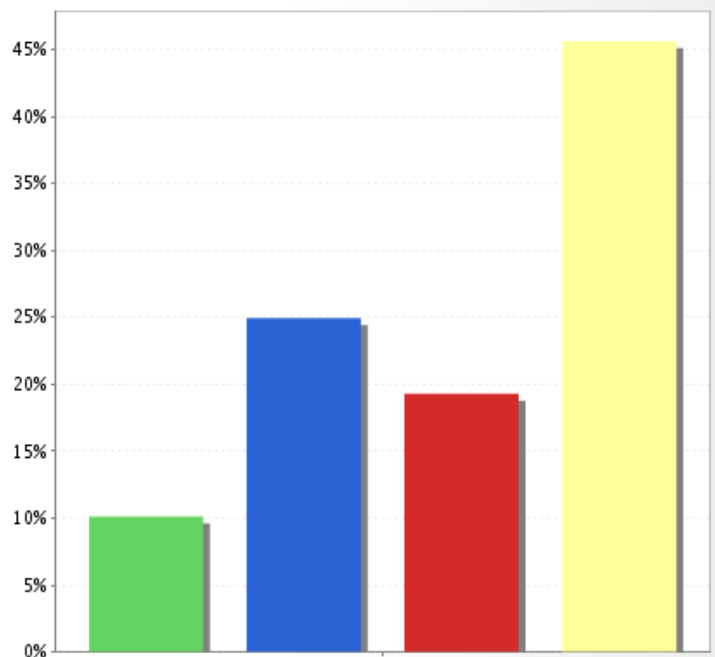
### 7.2.1 The Results

The initial questions within this Section established the positive aspects of the area. General “environmental” features of the area were overwhelmingly deemed as Very Important/Important to the area:

- Beaches -96.7% (1,165 respondents)
- Coastline – 99% (1,160 respondents)
- Green Open Spaces in Town – 96.6% (1,160 responses)
- Wildlife –89.2% (1,156 responses)
- The Sea – 97.7% (1,164 responses)
- Footpaths – 94.6% (1,164 responses)
- Bridleways – 58.4%(1,154 responses)
- Cycletracks – 65.9% (1,151 responses)
- Rural Green Spaces – 94.6% (1,151 responses)
- Hedgerows – 86.7% (1,158 responses)
- Play Areas – 77.2% (1,155 responses)

One of the key statements from the above statistics is that of the overwhelming value placed on “Green Open Spaces in Town.” As a broad statement this provides limited detail. However, the following question asked respondents to set down particular areas or sites that were of the greatest value to them

Figure 15 - Do you use public footpaths, bridleways or cycleways in the Newquay area?



■ Never / rarely (once a year or less)  
■ Sometimes (a few times a year)  
■ Regularly (around once a month)  
■ Very regularly (once a week or more)

and what they would wish to do with those sites.

The questions were set as an open, comment format, allowing freedom to comment in any way respondents chose. This allowed a choice of sites either within or outside of the urban area of the town.

As the core of this Section, it was important, not only to name their own “5 most important areas/sites within the Newquay Area” but also for each of those sites to state how they would like them to develop.

Respondents were asked to name what sites/areas were most important to them, and to name them in order of importance.

Utilising a “word search” methodology, it was shown that the 5 most named specific sites in the “number 1” box contained (in order of



most frequently occurring – respondent numbers noted in brackets):

- Fistral (174)
- Gannel (142)
- Pentire (92)
- Porth (74)
- Trenance (70)

(Statistics based on 1,106 respondents)

In calculating the overall “hits”, however, across all of the 5 boxes, the rankings changed. The harbour, for example, whilst not featuring so regularly as a number 1 favourite site (ranked 6), did feature much more regularly in assessing respondents’ top 5. Utilising the “word search” across all of the respondents’ 5 favourites produced the following ranking (order of most frequently occurring – respondent numbers noted in brackets):

- Gannel (461)
- Fistral (417)
- Trenance (417)
- Harbour (379)
- Pentire (366)

(statistics based on 1,106 respondents)



Figure 16 - The Harbour featured heavily amongst people's favourite places

For each of those sites the respondents were asked to say, briefly, how they would like to see those sites/areas developed into the future. Each site varied, given its particular issues. However, there were particular comments throughout which showed general trends regarding favourite sites/areas as a whole; and not just against the five sites mentioned above.

Commonly occurring words confirm a trend against the “development” of respondents’ favourite areas/sites. Words and phrases included were:

- “Retain” (568)
- “Keep” (481)
- “Maintain” (260)

(Statistics based on 1,037 respondents)

In addition, the complete phrase “no more development” occurred 77 times.

It was also interesting to note that the word “clean” occurred 348 times (in such phrases as “keep clean” and “keep area clean”). This theme is also picked up in the later sections.

On the theme of the “local rights of way”, respondents were asked how often they used them. A significant number of respondents (45.5%)(of 1,165) stated that they used the rights of way very regularly (once a week or more).

To ascertain whether people would like to use the rights of way more in the future, the question was asked as to whether they would *like* to use them more than at present, and if that was the case, what was stopping them doing

so now. Those people wishing to use them more were asked why they were not doing so. The multiple options to answer included their own reason that, perhaps, they didn't have the time in their own lives to do so and an option was given to give their own reason.

63.9% of respondents answered that they would wish to use the rights of way more than they do at present (of 1,174 respondents).

From the 744 respondents answering that they would like to use them more, the reason given for not using them more than they do at present, from the possible (multiple) choices, the three highest answers given to what would help them use them more were:

- That there should be "better maintenance of the routes" (54.8%)
- That respondents needed "more knowledge about where they are" (49.5%)
- Those respondents would need "more spare time to use them" (37%)

### 7.2.2 The Issues

The three elements to this section were to establish the positive aspects of the area; to identify particular areas which are of importance to the population and the responses regarding the future of those areas; and to identify the issues around usage and opinions around rights of way.

The beaches, the coastline and the sea, were overwhelmingly considered the key features of the area. This was supported by people's favourite individual areas.

"Already the sea front is getting spoilt with developments, put the brakes on." – Environment comment

In addition the Section "Personal Issues and Views" section picked up this importance with 99.5% (of 1,145 respondents) considering "Protect our green spaces and natural areas" as very important or important; of which 84.6% was "very important."

This emphatic response against development was not a restriction to the beach or coastal areas but included "Green Open Spaces in Town." The important areas to individuals were valued as they were, albeit with a common caveat that they should be "maintained" better or "tidied up."

The Rights of Way as an issue was a call for the possibility for increased intensity of the maintenance of routes and communication and publicity about where they are.

### 7.2.3 The Options

The call for an assumption against development, particularly for areas of particular value to the community is one which raises issues with a range of potential partners. At the core of these is the planning authority; ostensibly Cornwall Council, but also Newquay Town Council, the relevant Parish Councils, land owners and land managers. There is a legacy of planning issues and extant permissions which create a complicated path to the community's required outcomes.

However, there is a potential starting point to help these issues. Significant changes in the planning system in recent years have provided the opportunity for involvement in planning issues. With the Local Development Framework process, a more sophisticated and forward looking process is being developed.

Linked to that, Cornwall Council is developing the Town Framework process across Cornwall. This framework is:

*“a spatial framework that addresses the main objectives identified by the community and supporting agencies – which in turn will influence planning policy and support planning decisions; enable project development and funding bids; and indicate potential directions for growth whilst identifying necessary infrastructure requirements.”* (Cornwall Council, October 2010)

With the assistance and support of the local democratic processes, Councillor-led actions and links into Cornwall Council’s Community Network Panel, participatory processes though the Town and Parish Plan will be able to inform the Newquay Town Framework. In order to do that, a representative from the Newquay Town and Parish Plan will need to sit on the pertinent Steering Group of the Framework, ensuring that issues received directly from the community, through this survey and future direct community links, are part of the framework. This can assist, and add huge value, to the Councillor input into this process.

With regard to Rights of Way issues, assistance will be needed by Cornwall Council in developing issues and improving particular

facilities. It is suggested that, given the very restricted available resources within the team at County Hall, that a local group could assist the Council team in the development of the local aspirations. 30.3% of (522) respondents who answered the question about what type of group they would join if they were aware of it in Newquay, stated that it would be an Environment group. There would, therefore appear to be the will for local involvement in such a group. This project would provide a focus for local improvements and added value to the present resource.

Sharing the work will increase capability and result in added value for improving the resource.

“More organised beach events at night throughout the summer for families as well as young people.” – Environment comment

Table 4 - Environment Actions

Issue	General Actions	How	Partners	Position of NTTP group (lead / partner / monitoring) and role
Development / non development issue of favoured places	Integration of issues within Newquay Town Framework. Pertinent and identified use of s106 moneys for community projects	Membership of Town Framework working groups; linking via Newquay and St Columb Major Community Network Area.	Cornwall Council, Newquay Town Council, Cornwall Development Company	Partner – Link to community
Rights of way issues	Development of an action plan for the Rights of Way development based on this plan’s aspirations	Local groups links with Council Environment team for development of Rights of Way	Cornwall Council, Newquay Town Council, local environment groups	Partner – Community input



## 7.3 Tourism

Tourism makes up a huge element of Newquay's economy. It is very important, therefore, that a great environment can be provided for visitors to enjoy and return to year after year. At the same time the provision should enable the best experience for residents and visitors together.

### 7.3.1 The Results

The initial question in this section was to ascertain the number of respondents who were actually visitors to the area. Particular questions had been selected for those people to answer.

The vast majority of those answering the questionnaire were individuals living, working, having a business or studying in Newquay (93.1% of 1,173 respondents answering).

However, two questions were asked to the remaining visitors to Newquay, as being particularly pertinent to them. The statistics from those 81 respondents were still valuable to the Plan and, having been noted, will be passed to Visit Cornwall as part of their comprehensive year-long visitor study for 2009/2010. These two questions asked the reason for their visit and what type of visitor they were ("adults or adults with children")

The next question asked to all respondents, visitors or not, was about their perceptions of how visitors might view Newquay.

The first issues were regarding traffic and transport from a visitor's perspective.

Asked to agree/strongly agree or disagree/strongly disagree with statements, the following was found:

- Parking is easy – 67.8% disagreed/strongly disagreed (1,153 respondents)

- There is a lot of traffic congestion – 78.5% agreed/strongly agreed (1,153 respondents)

However, with regard to public transport, opinions were less consistent:

- Public transport is good – 36.7% agreed /strongly agreed – 31.5% disagreed /strongly disagreed. In addition, 23.5% "neither agreed nor disagreed." (of 1,148 respondents).

From the perspective of the visitors, it was felt that the clubs and nightlife were good (49.7% agreed or strongly agreed of 1,142 respondents). Pubs /restaurants were also felt to be good (68.2% agreed/strongly agreed of 1,154 respondents).

With regard to facilities for the whole family, responses were variable. To the statement "There is plenty to do for the whole family", 28.2% agreed/strongly agreed, whereas 47.4% disagreed /strongly disagreed, with 21.2% neither agreeing nor disagreeing (1,149 respondents)

To the comment "Visitors feel safe and secure on their visit" 28.4% agreed /strongly agreed, 35.6% disagreed/strongly disagreed and 30.8% neither agreed nor disagreed (1,145 respondents). Issues of community safety are further discussed in Section 6.4.

One issue which seems to be ubiquitous within the survey, particularly across many of the comments sections, was that of Newquay being clean and tidy. In this case, respondents stated how they thought visitors would view Newquay. To the statement "Newquay is very clean and tidy" 11.8% agreed/strongly agreed, with a significant 71.3% disagreeing/strongly disagreeing (of 1,155 respondents).

### 7.3.2 The Issues

The initial issues were aimed directly at visitors to Newquay and were developed with advice from Visit Cornwall in order to link to their work. Given the relatively low numbers and as Visit Cornwall are undertaking the larger survey, these specific statistics will be integrated with theirs to have a greater impact.

The following questions, asked to all respondents were specifically about thinking from a visitors' perspective.

The initial questions were about the difficulties with traffic and parking. These are particularly pertinent in the "high" season with the pressure on parking spaces and the additional number of vehicle movements. Whilst traffic issues are particularly pertinent to the centre of Newquay itself, there are also major issues on the approaches into Newquay; Quintrell Downs was frequently mentioned as an example throughout the survey. The perceived tourist experience embraces the difficulties of traffic and parking and, also, first impressions of driving into the resort, potentially spoilt by traffic jams on the approach roads.

For visitors, it was felt that the clubs and nightlife were good, as were the pubs and restaurants. However, it was felt that facilities for the whole family were less so.

Later questions (below – Section 7.11.1) in the survey revealed a contradiction between aspirations and actual provision, insomuch as

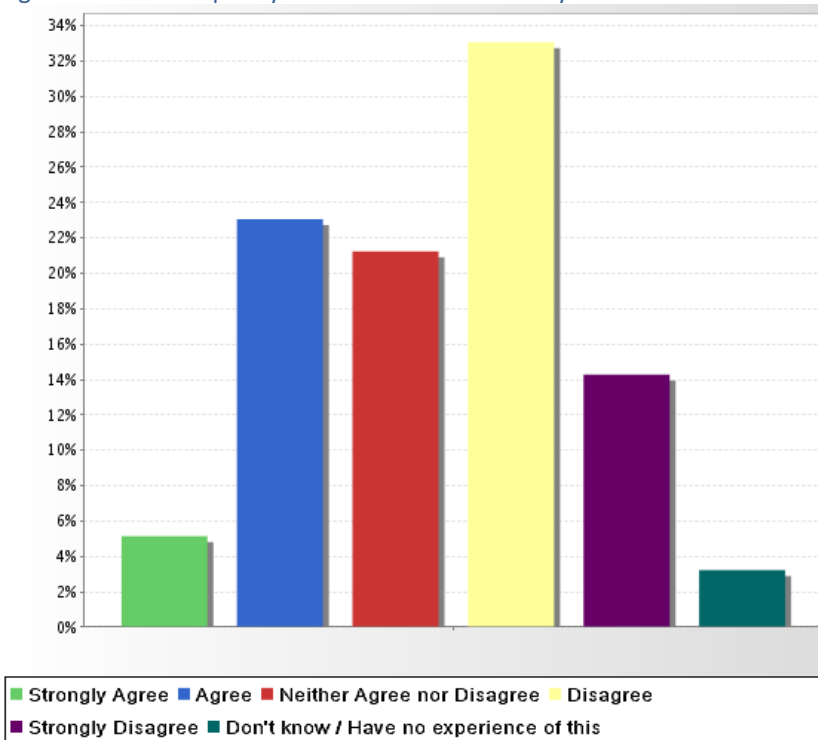
Newquay aspires to:

- "Concentrate on family-based tourism activities" – 94.5% as very important or important (of 1,148 respondents)
- "Have more clubs and partying facilities" – 53.5% did not want at all, plus 30.2% who felt it was unimportant (of 1,108 respondents).
- "Provide more family events and festivals" – 88.4% very important or important (of 1,135 respondents)

This is compounded by the issues of community safety (Section 7.4) through which there seems to be a general resentment to those visitors (comments answers) who visit Newquay "to cause trouble."

An issue also causing concern to the respondents was that of "untidiness." This seemed to be untidiness in a number of ways. One was the general untidiness in terms of local litter, for example. The other was on a larger scale relating to the number of

Figure 17 - There is plenty to do for the whole family



unfinished buildings, demolished but not rebuilt or tidied.

### 7.3.3 The Options

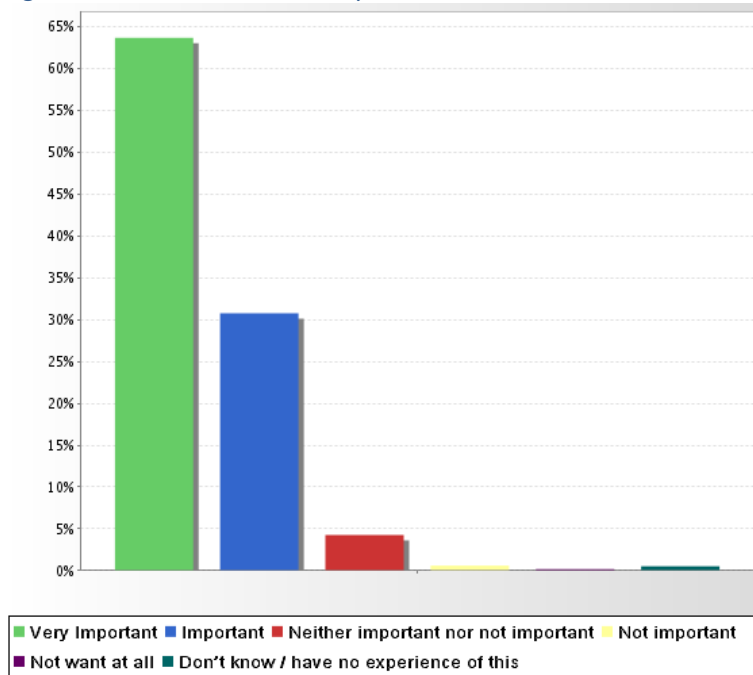
With regard to traffic and parking, some note should be made from the survey as to whether respondents (mostly local) were likely to change their own habits in the future with regard to transport, which might assist with congestion and parking issues. This might provide some indication of the necessary steps to make for locals with a wider visitor strategy aligning with this.

Indications from this study show that expense, inconvenience to lifestyle and availability were the main barriers to those

actions may provide a more satisfactory solution. This may well include such solutions as Park and Ride but these will have limited impact unless combined with other solutions. Looking at the whole way the town functions will be beneficial. The most immediate starting point for this would be through the Newquay Town Framework Process, discussed above 7.2.3 Environment Options - which will provide whole town scenarios.

Although it was unclear as to whether there were strong issues around public transport from the survey, issues around traffic and transport will have an influence / be influenced by these partnerships formed around these issues should incorporate the relevant authorities /transport providers.

Figure 18 - Concentrate on family-based tourism activities



On the issue of family-based tourism, there would appear to be a need for marketing strategies to have the facilities able to support it. Good facilities for clubbing and partying will naturally attract customers to them. For an increased proportion of families coming to Newquay, then, facilities need to be available for them to enjoy.

Businesses will come if there is sufficient customer demand. Customer demand will be created if there is a pleasant place to visit with appealing facilities. The stigma of being a

(35.3% of respondents) who were realistically considering changing their habits. With the amelioration of these issues through a mere change of personal transport habits, these would seem to only provide a partial response to the problem (given 100,000 additional visitors in the summer season). However, a strategy consisting of a number of combined

“party town” is unhelpful in developing a family image, but families still come in large numbers. It could be suggested that the development of the marketing image for families needs to continue and develop and that a favourable planning stance towards appropriate facilities is taken. Again, the overarching capabilities afforded by the

Newquay Town Framework would be very helpful in assisting with this; creating a positive planning framework for the focus on family based businesses.

Working with Visit Cornwall to that end will help with regard to the ongoing marketing. The power of Web-based social networking should not be underestimated or forgotten in this context. Strong the branding and messages, communicated through traditional marketing strategies, will competing against the powerful informal and user-generated social networking sites such as Facebook and the speed and flexibility of Twitter. An appreciation and embracing of these methods, already under discussion as part of the development of NewquaSafe, is vital for a consistent and dynamic marketing strategy.

Inevitably, the focus of Newquay will be multifaceted, but the balance of its vision is one that needs addressing.

Information regarding the tourism vision will provide assistance to the Framework Plan in developing its vision; giving a positive planning message to businesses advocating family orientated objectives.

“Dirty town centre and lack of info, does not promote the nature based economic potential of Newquay. Too many club licences leads to clubs struggling for money and competing for business and not able to be at optimum with regard to money to plough into providing top quality, club nights. Lack of rainy day entertainment deters families. The lack of info re the natural habitat & outdoors economy means an under subscription by visitors who want an eco friendly, nature experience. (see basking shark diving trips on "Newquay Cornwall" FB site, up loaded and instantly LOVED by so many visitors who want to come and do it, but didn't know it existed. Fishing charters, not known about. Coasteering and rock climbing (not known about) Gannel wildlife (not known about) etc etc.....we need a proper wildlife and ocean based marketing strategy...” – Tourism comment

Table 5 - Tourism Actions

Issue	General Actions	How	Partners	Position of NTTP group (lead / partner / monitoring) and role
Family-orientated planning stance	Integration of issues within Newquay Town Framework	Membership of Town Framework working groups; linking via Newquay and St Columb Major Community Network Area	Cornwall Council, Newquay Town Council, Cornwall Development Company	Partner – Link to community
Effective family orientated tourism marketing strategy	Develop Local Tourism Action Plan	Work with partners to develop wider strategy	Visit Cornwall / Local Partners incl. NewquaySafe	Partner – Link to community
Data Sharing	Integrate data into Visit Cornwall research	Data Share – build relationship with Visit Cornwall	Visit Cornwall	Partner – Link to community

## 7.4 Crime, Disorder and Community Safety

It is important that whether living, working, visiting or studying in Newquay, people feel safe and secure and aren't worrying about issues of crime, anti-social behaviour or safety. Working with others, such as NewquaySafe and the Police, has been important to ensure that there is an awareness of issues and an ability to relay those messages efficiently and effectively.

### 7.4.1 The Results

This section concentrated particularly on Community Safety issues rather than general issues of crime and disorder.

There was a broad aspirational question in 7.11 – Personal Views (below) around the general issue of community:

- “Make improvements in community safety” – 87.7% very important or important (of 1,121 respondents)

The initial, broad questions within this section went on to establish the general view of particular aspects of crime and anti-social behaviour. To a specified set of statements, people were asked how “serious” they felt these were in Newquay. There was no explanation or baseline stated for degrees of “seriousness” and, as such, people were being asked to make a judgement based on their own circumstances. The following sets out those judgements:

- Anti-social behaviour – 77% - serious / very serious – of which 45.3% stated it was “very serious” (of 1,161 respondents)
- General vandalism – 55.8% serious / very serious (of 1,161 respondents)
- Alcohol related crime – 75.1% serious /very serious – of which 43.8% stated it was “very serious” (of 1,155 respondents)

- Drug related crime – 58.3% serious / very serious (of 1,144 respondents)

One further issue was set down, that of “speeding traffic in town.” The general issue was undecided, with 42.4% saying it was “average”, with a very slight bias towards being “serious” (of 1,152 respondents).

Two more general issues were raised.

The first was how serious people felt about the “general untidiness of the town.” 72.3% of respondents felt it was serious / very serious (of 1,155 respondents). With 21.7% thinking it was “average” and 1% not having an opinion; this meant that only 5% thought that the issue was not serious in any way. This links back to the significance of this issue within 6.3 – Tourism section.

The last of these general issues was regarding civic pride, asking to what degree of seriousness respondents felt that there was a lack of civic pride. 62.8% of respondents felt that this was serious / very serious. With 26.5%, thinking it was “average” and, with 3.7% “not knowing / having no experience”, only 6.8% felt this was not serious in any way (of 1,149 respondents).

The questions then began to investigate how serious people thought these problems were in comparison to other towns of a similar size. Respondents did feel they were worse (42.4%) but not significantly so (no – 38.4%)(of 1,164 respondents). There are links here, particularly in the comments answers, to the media’s portrayal of Newquay Section 6.11).

Concentrating on anti-social behaviour, questions went on to ask how many people had actually personally experienced anti-social behaviour. 48.4% of respondents (of 1,174 respondents) replied that they had. For

those respondents, there were a number of follow-up questions:

How many times – 34.3% more than 10 (of 557 respondents)

How serious – 34.3% were serious (of 557 respondents) - 14.5% were very serious.

Respondents replied that 53.7% (of 549 respondents) of these issues were not reported to the police and 39.1% of respondents (of 494) reported that they felt the issues had not been satisfactorily resolved.

Finally, in this section, all respondents were asked if they were aware of NewquaySafe and the work it is doing in relation to Community Safety and anti-social behaviour. As a partner in the development of the plan on these issues, this question provides a baseline with regard to awareness. 62.6% of respondents (of 1,140 replying) confirmed that they were aware of NewquaySafe.

### 7.4.2 The Issues

This section had concentrated particularly on anti-social behaviour. The initial questions had certainly confirmed that this was of great concern to respondents. The general concern was backed up by a high proportion of individuals having personally experienced this behaviour. This was by no means confined to the town centre; although from the responses

indicating as to where individuals had experienced anti-social behaviour, it is possible to ascertain some sense to which this

Figure 19 - How often have you experienced such a problem?

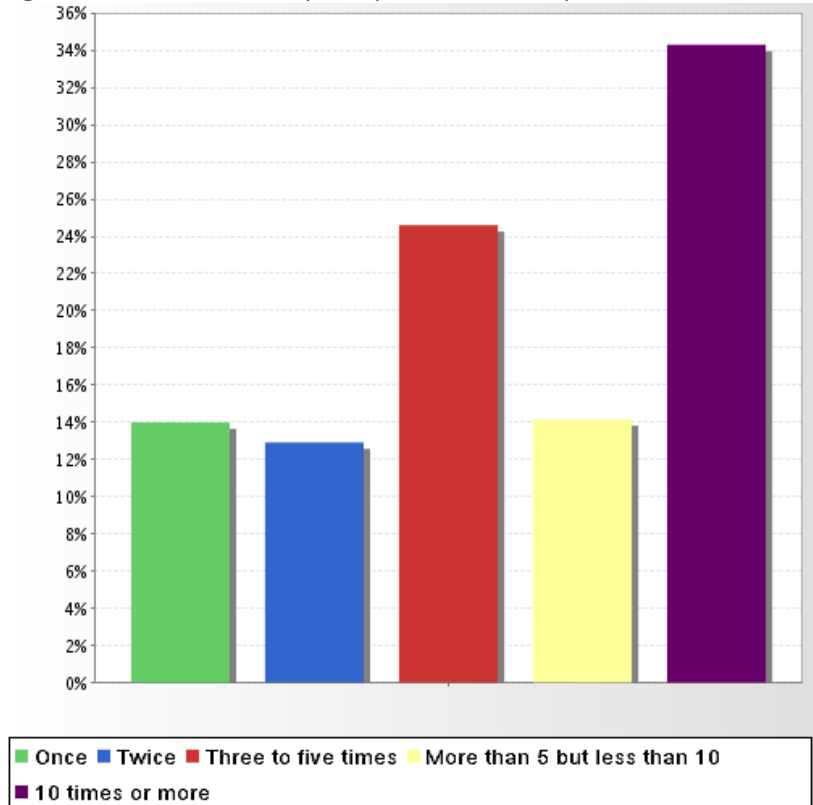
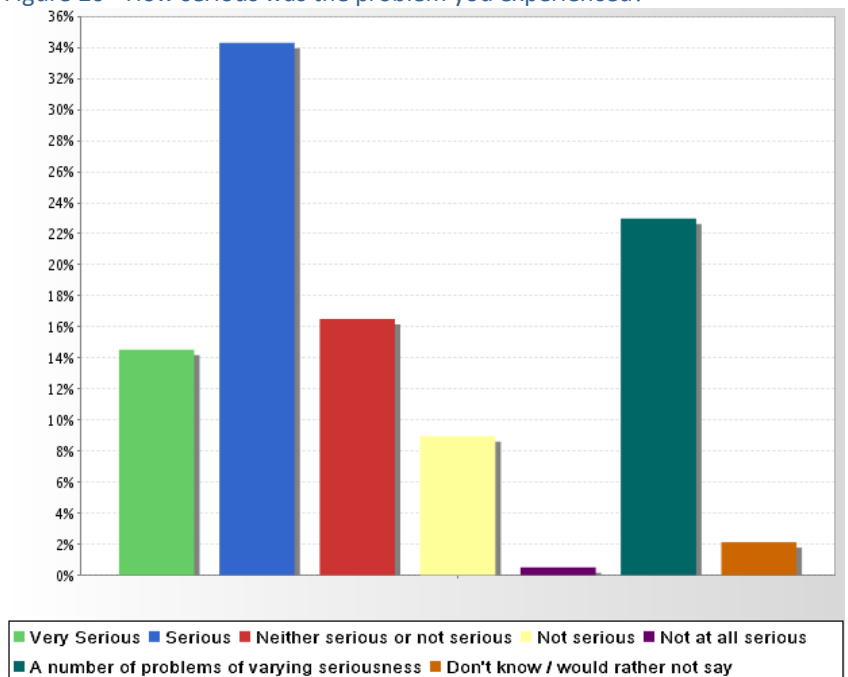


Figure 20 - How serious was the problem you experienced?





was the case; 30.9% specifically used the word “town” (of 540 respondents) and this increased to 45.6% of people who specifically stated “Main Street”, “Central Square”, “Fore Street”, “Bank Street”, “East Street” or “Killacourt.”

The high level of alcohol-related concerns was also picked up in the later 7.11 – Personal Concerns Section (below):

- “Tighten drinking regulations” – 84.8% very important or important of which 65.7% was very important (of 1,148 respondents)

One other issue, although not one of an inherently anti-social persuasion, was around the licensing issues; in this case that of Sexual Encounter Establishments. Section 7.11 drew on respondents views:

- “Tighten regulations on sexual encounter establishments” – 75.3% very important or important of which 60.1% was very important (of 1,145 respondents)

Issues around “civic pride” are sometimes difficult to evaluate. Former Communities Secretary, Hazel Blears stated:

*“People who feel that they belong to their local area will get involved with local schemes and initiatives, will help their neighbours, will challenge inappropriate behaviour, will welcome newcomers and help them settle. They will pull together in a crisis and join together in a celebration. All this helps to build cohesive, empowered and active communities.”*

This gives a helpful steer in how to increase a sense of pride in the area. Section 7.8 – Community (below) gives some insight into the level of involvement in local groups and initiatives, with 37.6% of respondents (of

1,174) belonging to a local or voluntary group. However, this proportion drops dramatically as the profile becomes younger; to 23.9% (of 511) of respondents aged 50 or younger.

The general untidiness of the town was a theme which was expressed throughout the survey. A general sense of untidiness is implicit within a town if there are significant areas of it containing unfinished or demolished buildings. The inertia set in as a result of the recession of 2009 has been unhelpful in this respect, with some companies unable to continue with building work and some going out of business. Some building has restarted in 2010 and some remedial actions have been undertaken to “tidy up” other areas.

The other side to untidiness has been the general litter and mess. Concern was expressed a number of times about the method and regularity of, for example, street cleaning and attitude.

### 7.4.3 The Options

NewquaySafe has been a successful partnership which has responded specifically to the issues of anti-social behaviour. It has focused particularly on the town centre and the influx of predominantly young people during the summer months. Responding initially to tragic incidents in the summer of 2009, it has successfully developed a range of projects to help with the negative issues connected to the night-time economy. It would seem appropriate to align necessary solutions coming from the plan to the NewquaySafe projects and initiatives being developed from the latter stages of 2010. The work of the Town and Parish Plan is particularly concerned with the middle to long term aspirations of the community which will help in developing such a strategy in what is otherwise a project reacting to the immediate

issues of the present night-time economy. The wider links of the Parish and Town Plan (for example through an ongoing dialogue with the community and the long term planning considerations of the Newquay Town



Figure 21 - Streetsafe - One of a range of initiatives being undertaken to deal with antisocial behaviour  
Photo: Newquay Voice

Framework) will bring a wider perspective to NewquaySafe and its aspirations.

The concerns and issues around licensing from the community would most easily be directed through the relevant partners in NewquaySafe.

With regard to civic pride issues, it would be appropriate to provide opportunities for more members of the population to become involved in initiatives and projects connected to Newquay. To some extent these could be physical projects; partnership projects

connected to the environment, for example, as set out in 7.2.3 – Environment Options (above) or involvement in partnership projects with regard to keeping Newquay clean and tidy.

However, additional initiatives celebrating the positive aspects of the town, were expressed later in the survey (below, Section 7.11), such as:

- “More family events and festivals” – 88.4% very important or important (of 1,135 respondents)
- “Have more annual festivals for young people” – 52.1% very important or important (of 1,113 respondents)
- “Have more annual events and festivals for not so young people” – 76.3% very important or important (of 1,130 respondents)

It would be helpful to connect themes to Newquay itself and the positives it has to celebrate, whether in terms of its heritage or in terms of its assets.

Some partnership projects are already being undertaken through the NewSTART group. This group, during 2010, was being developed into the Newquay Neighbourhood Pathfinder, linking the local community into an agreement with Local Service providers.

Table 6 - Crime, Disorder and Community Safety Actions

Issue	General Actions	How	Partners	Position of NTTP group (lead / partner / monitoring) and role
Wider community input – middle / long term developments	Integrate findings and longer term evidence into NewquaySafe aspirations	Sit on Board / co-ordination body to receive and feedback community issues	NewquaySafe Partnership	Partner – Link to community
Links to clean and tidy	Integrate wider community issues / areas	Member of group	Newquay Neighbourhood Pathfinder	Partner – Link to wider community issues
Celebrating Newquay	Provide input from wider population	Group member	Newquay Neighbourhood Pathfinder	Partner – Link to community



## 7.5 Transport

Being able to travel efficiently and effectively to/from and within Newquay is an important element of everyone's experience of the town. For people using the town's services or visiting the town, transport is vital. The survey investigated these ongoing issues for a busy town.

### 7.5.1 The Results

The key issues around transport were to ascertain the respondents' present habits and to understand whether they would be willing to change and, if so, what is stopping them from doing so.

Reasons behind this focus included the need to reduce traffic congestion, minimise pollution and to understand potential motivations for people to change to utilising other, perhaps more sustainable, forms of transport. Other reasons included the need

to optimise parking opportunities, particularly in the summer months.

Given a selection of forms of transport that people mainly use at present for *getting to and from* Newquay, respondents overwhelmingly selected "Private Transport (car / motorcycle)" with 75.6% (of 1,139 respondents). For travelling *within* Newquay and area itself, private transport also featured heavily (40.7%) but, unsurprisingly, this was matched by "walking" at 46.9% (of 1,122 responding). Public transport (bus) was shown as 13.6% for getting to and from Newquay with the train as 0.6%. Within Newquay itself, the train was not an appropriate answer but travelling by bus was 7.0% of answers.

When asked whether people would *realistically* consider changing their main form of transport, 35.3% said they would (of 1,174 respondents).

Figure 22 - What is your MAIN form of transport travelling to/from Newquay

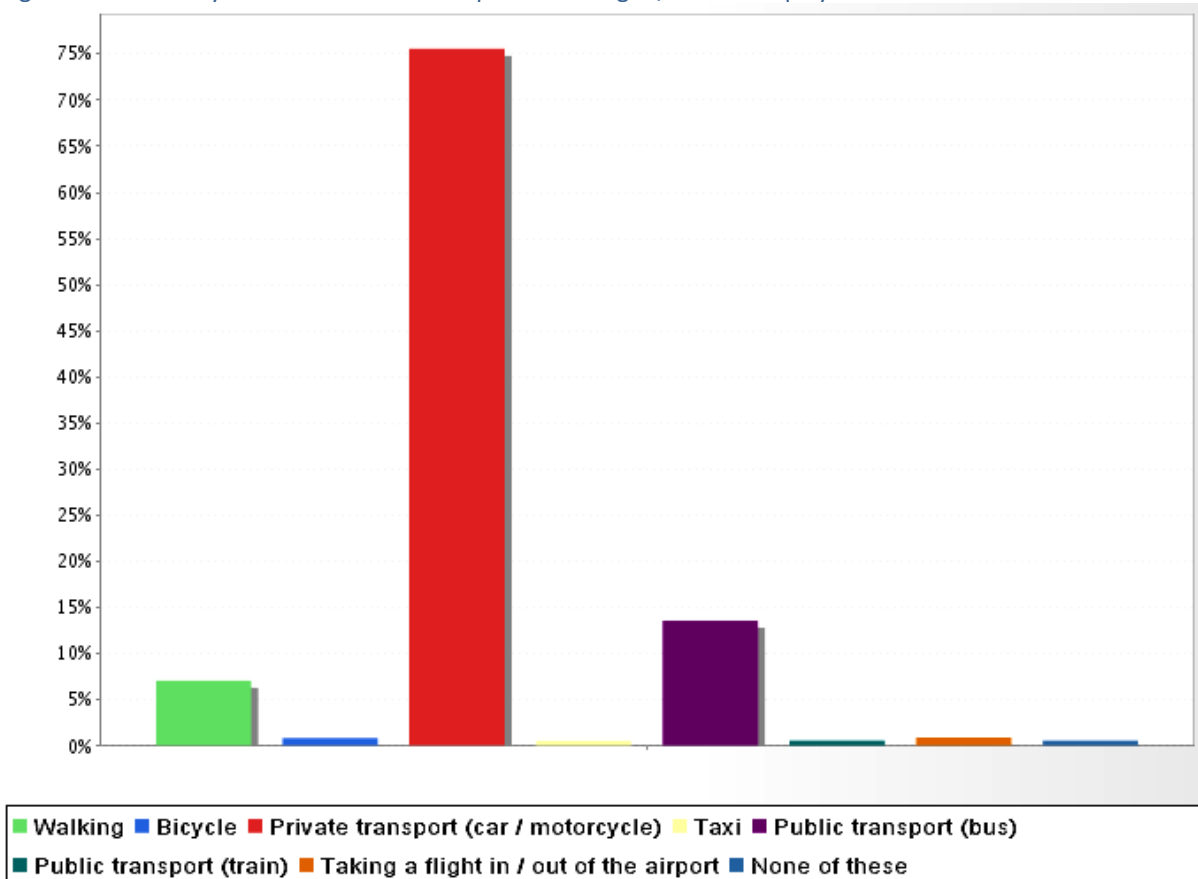


Figure 23 - Would you *realistically* consider changing from your main form of transport?



Those respondents were then asked which form of transport they would *realistically* consider as their main form of transport. For travelling to and from Newquay 36.2% said they would change to Public Transport (bus) and 25% to public transport (train) (of 392 respondents). For their main form of transport within Newquay and its area, 35.7% said they would change to using the bus (of 358 respondents).

When asked what was stopping them changing to the new main form of transport,

the multiple answer choice gave a number of reasons, mainly:

- The alternative is too expensive – 30.4%
- The public transport timetables do not fit with my work needs – 34%
- The public transport timetables do not fit with leisure / recreation needs – 29.6%
- Far too inconvenient for lifestyle – 27%
- This form of transport was not available where travelling from – 21.1%

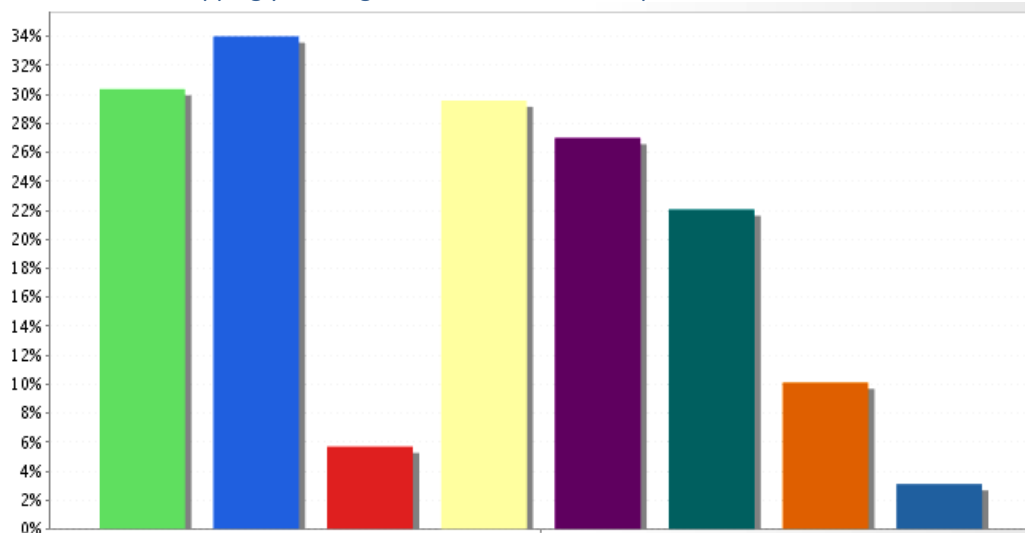
(statistics based on 385 respondents)

### 7.5.2 The Issues

Concerns around congestion were picked up elsewhere in 7.3 – Tourism (above), pertaining to problems during the summer months.

It was noted through people’s general

Figure 24 - What is stopping you using a different form of transport?



- The alternative is too expensive
- The public transport timetables do not fit with my work needs
- The public transport timetables do not fit with my education needs
- The Public transport timetables do not fit with my leisure / recreation needs
- Far too inconvenient for my lifestyle
- This form of transport is not available where I am travelling from
- I will be changing to this form of transport in the near future
- I don't have the appropriate licence for this type of transport

aspirations in the final section of the survey to:

- “Improve transport provision” – 74.5% very important or important (of 1,121 respondents)

The pressure on parking spaces and the additional number of vehicle movements is particularly prevalent in the summer months. Whilst traffic issues are particularly pertinent to the centre of Newquay itself there are also major issues on the approaches into Newquay; Quintrell Downs was particularly mentioned as an example throughout the survey. The tourist experience includes that of the difficulties of traffic and parking and, also, first impressions on driving into the resort potentially spoilt by traffic jams on the approach roads.

### 7.5.3 The Options

Indications from this study showed that expense, inconvenience to lifestyle and availability were the main barriers to those (35.3% of respondents) who were realistically considering changing their habits. Even if these barriers were lifted to change those respondents’ habits, this would seem to only provide a small response to the problem, given 100,000 additional visitors in the summer season.

However, a strategy consisting of a number of combined solutions may provide a more satisfactory solution. This may well include such solutions as Park and Ride but these will have limited impact unless combined with other solutions. Planning solutions which are able to use modelling techniques within a whole town scenario may well, at least, be able to optimise traffic flows and future parking. The most immediate starting point for this would be through the Newquay Town Framework Process, discussed above 7.2.3 – Environment Options which will provide whole town scenarios.

Although it was unclear as to whether there were strong issues around public transport from the survey, issues around traffic and transport would have an influence / be influenced by these and partnerships around these issues should incorporate the relevant authorities / transport providers.

Table 7 - Transport actions

Issue	General Actions	How	Partners	Position of NTTP group (lead / partner / monitoring) and role
Congestion and parking issues	Integration of multi-faceted approach within Newquay Town Framework	Newquay Town and Parish Membership of Town Framework working groups; linking via Newquay and St Columb Major Community Network Area.	Cornwall Council, Newquay Town Council, Cornwall Development Company, Transport providers	Partner – Link to community

## 7.6 Work, Business and Employment

Different occupations, businesses and employment situations will inevitably provide a whole range of different views of how Newquay needs to progress into the future. It is important, therefore, to ascertain these views and balance them against the future opportunities for the area.

### 7.6.1 The Results

The initial questions in this section established the work status of the respondents.

13.5% of respondents were self employed or ran a business in Newquay or its area (of 1,174).

There was a selection of questions relating to running a business in Newquay.

The first questions asked about how easy it was for both customers and staff to park in Newquay. There was a reflection of this difficulty, as given under the 6.3 - Tourism section. In this case, to the statement "Parking is easy for customers", 53.3% disagreed / strongly disagreed (of 154 respondents) and to "Parking for staff is easy" 49.1% disagreed / strongly disagreed (of 151 respondents).

The questions asking about whether there was a lot of passing trade or whether there was easy access for customers were not conclusive given the numbers answering (only

people owning / running businesses were answering this question) and the range of businesses answering this question.

For those businesses whose customers and suppliers used the airport, there was agreement that it provided excellent access (45.5% agreed /agreed strongly of 154 answering).

The closeness of customers and suppliers gave a slight positive answer with 36.8% agreeing but only 3.9% strongly agreeing (of 155 answering).

Access to training for the respondents / their staff provided very neutral answers. 29.5% responded as "Neither agree nor disagree" (of 153 answering). Access to business support also had a very neutral answer; with 30.1% "Neither Agree or Disagree." (of 149 answering).

Overall, it was agreed that broadband was sufficient for 64% who agreed or strongly agreed (of 150 respondents).

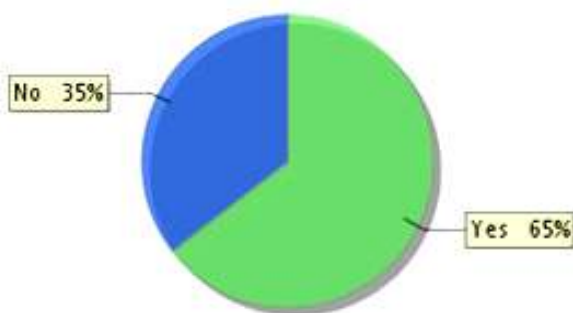
There were three wider questions for businesses.

The first was to ascertain whether Newquay was "a perfect place for my business to expand." 39.9% agreed /strongly agreed, 20.3% disagreed or strongly disagreed; and 27.5% neither agree nor disagreed (of 153 respondents). This gave a slightly neutral response.

Asked whether the surrounding natural environment made it a great place to work, respondents resoundingly agreed – 90.8% agreeing or strongly agreeing (of 153 respondents).

However, the answer was less positive when asked if Newquay is a good place to do business. Although 48.1% agreed, only 9.8%

Figure 25 - Would you recommend other businesses to start up in Newquay



strongly agreed and 21.8% “Neither agreed nor disagreed” (of 156 respondents).

As the final question to those running businesses in Newquay, the question was asked whether they would recommend other businesses to start up in a business in Newquay; 64.6% said they would (of 158 answering).

The next questions opened out to full-time and part-time workers as well as those running businesses.

Of those 586 respondents, 34.5% worked in the centre of Newquay (within a half mile of Central Square), 20.3% within 3 miles of Newquay and 27%, between 3 and 20 miles of Newquay.

From the working respondents there was a good spread of occupation types, ranging from education (13.3%), public sector (12.1%) and retail (10.2%) to a range of occupations listed outside of the given options (18.8%)(of 610 respondents).

When asked where respondents would most

ideally like to work, 62.9% said they were happy where they were. Of those wishing to work elsewhere 14.5% stated that they would like to work in Newquay (but not in the centre), 9.8% stated “within Cornwall but not Newquay” and 8.6% stated “Within the centre of Newquay” (of 615 respondents).

For those wishing to work elsewhere, there were a range of answers as to why they might want to move. The answers were mainly set within the “other reasons” comments section (32.2%); but from the preset answers:

- the type of job I ideally want isn’t available - 22.4%
  - I don’t like living in Newquay - 15.3%
  - Wages are better elsewhere – 15.3%
- (of 200 respondents)

### 7.6.2 The Issues

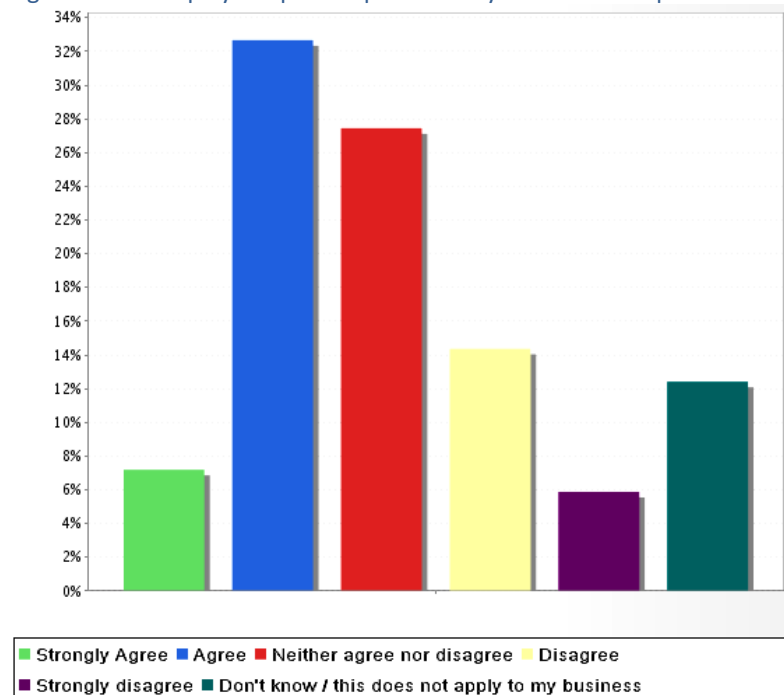
The general positive issue for self employed or people running businesses were the physical environment within which their businesses operated.

Negatives continued on the theme of

difficulty in parking and traffic congestion, which impacted on staff, customers and suppliers.

There were a number of neutral answers to questions about running a business in Newquay, hence a large potential for improvement. Access to training and support was only deemed as merely adequate. Given the immediate pressure on businesses in moving out of an economic downturn, this would appear to be very disappointing.

Figure 26 - Newquay is a perfect place for my business to expand



The neutral response continued when asked whether Newquay was the perfect place for their business to expand.

The comment answers to whether respondents would recommend other businesses to come into Newquay provided some clues about business success in Newquay. Within a range of answers from those saying they would not recommend others to start a business, the following answers were typical:

- “Difficult trade in winter months”
- “too much emphasis on nightlife”
- “The economic climate in general”
- “Newquay is catering for the wrong type of people”
- “I have money to invest but won't do it in Newquay unless it rebrands itself”
- “It has such a shocking reputation”
- “Not until our image of Newquay becomes more positive”

The answers reflect the seasonality of a seaside resort, such as Newquay, and also the more recent economic downturn. However, responses also reflect the issues of focus and direction. As discussed in 7.3 Tourism (above), there is an apparent mismatch between the good quality available facilities and amenities (“clubs and partying”) and the focus of aspirations and direction of many of the individuals and businesses within Newquay itself as a family based holiday town. This dichotomy would naturally be

contributing to the neutral response being given in these answers.

### 7.6.3 The Options

The neutral responses from those owning or running businesses in Newquay reflect a generally difficult time within the macro economy of the UK. However, lifting the economy out of a downturn needs a sense of direction and business leadership and support. This is reflected within the concerns of those responding to the survey.

There are initiatives already underway to assist businesses. The Newquay Business Improvement District Scheme (BID) is being developed, where businesses themselves identify the improvements needed that will make a real difference to their trading prospects. The consultation around this process is taking place and is a positive step supporting the views of the business community in this survey. Two aspects, however, should be taken into account. Firstly, that the BID district is actually smaller than that of the geographic range of this study and secondly, that the scope of this study is much wider.

However, the BID process itself could provide *some* of the answers to aspirations from this study and could be the launching point for the wider aspirations.

Table 8 - Work, Business and Employment Actions

Issue	General Actions	How	Partners	Position of NTPP group (lead / partner / monitoring) and role
Business support	Support developments through the BID process and widen general scope	Support needs and requirements through community based evidence	Newquay Regeneration Forum, Town Centre Manager, NCCT, other business representatives	Partner – Community consultation

## 7.7 Education (including Adult Education)

Schooling, education and learning are very important in the Plan, as they are a direct link to the future economic, social and environmental future of the area. It provides the link to the future growth (or otherwise) of the area and, therefore, it must be able to ascertain the needs and aspirations of those involved in it.

### 7.7.1 The Results

17.7% of respondents stated that they were undertaking studies, education, schooling or learning activities (including adult education) at present or had done so in the last 12 months (of 1,174 respondents). We asked those respondents a series of further questions.

51% of them were part-time students, 29.1% of them were full-time students and 16% of them were undertaking their studies through distance learning (of 206 respondents).

There was a relatively even spread of locations where education had been/was being undertaken within the pre-set answers:

- Distance Learning – 16.2%
- Truro College Open Learning Centre – 13.2%
- Open Learning Centre, Newquay – 11.8%
- Cornwall College Newquay – 10.8%
- Treviglas Community College – 8.8%
- Tretherras School – 4.9%

There were 46.3% of respondents answering within the comment options (of 204 respondents).

The level at which respondents were studying again provided an even spread of results:

- First degree – 21.4%

- No qualification attached to study – 20.9%
- Vocational Learning – 15%
- Diplomas, HNDs, HNCs and similar – 13.1%

With “other” comments receiving 15.5% (of 206 respondents).

With regard to the satisfaction level of the learning experience in Newquay:

- The availability of courses – 38.2% were happy /very happy (of 191 respondents)
- The cost (ie within adult education) – 30.6% were happy/very happy (of 183 respondents)
- The time of day the studies are available – 40.5% were happy/very happy (of 180 respondents)
- Distance to travel – 47.8% were happy /very happy (of 180 respondents)
- As a parent, the choice of schools available – this answer was inconclusive as 71.3% stated that they didn’t know / or this did not apply to them (of 167 respondents).

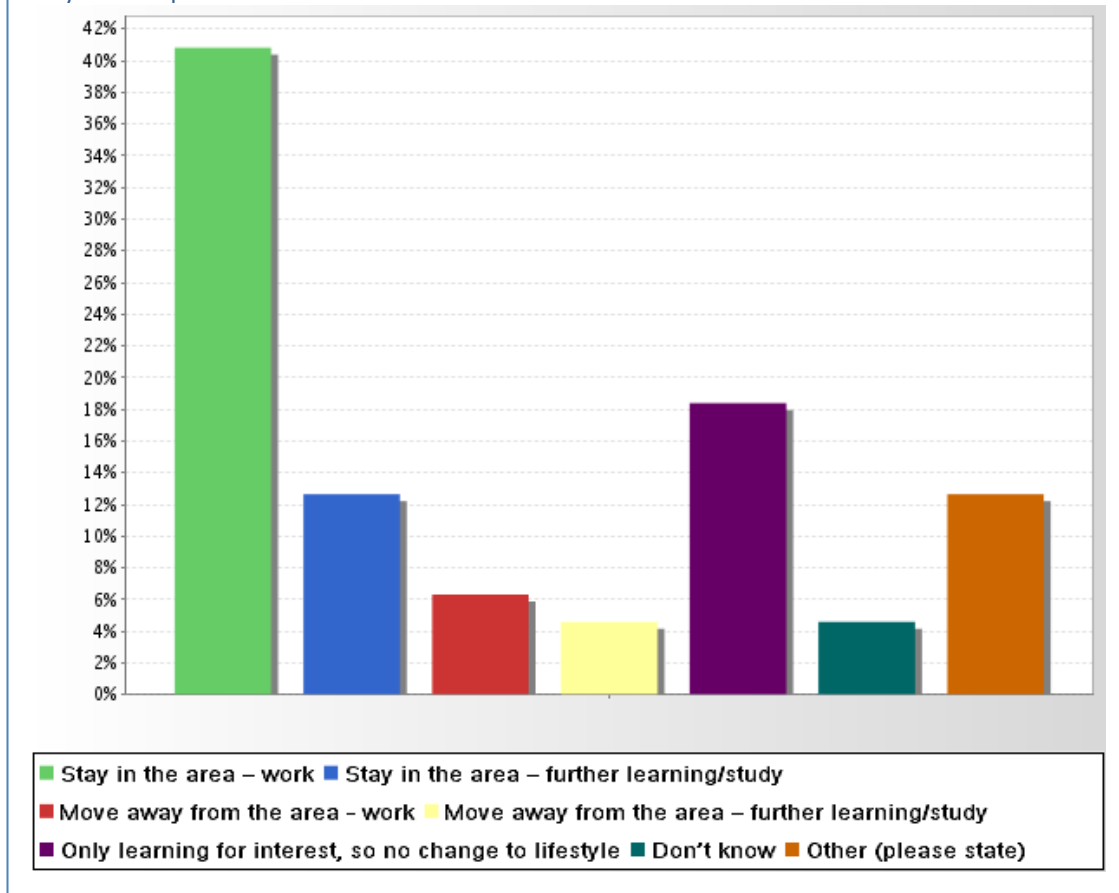
As far as ascertaining what respondents would do upon completion of their studies, there was an overwhelming response showing that they would be staying in the area, either to work (40.8%), that they were only learning for interest and so there was no change to lifestyle (18.4%) or staying in the area for further learning or study (12.6%)(of 174 respondents).

### 7.7.2 The Issues

There were no overriding and general issues which provided a huge cause for concern within the priorities to be dealt with within the context of this plan. Most responses were



Figure 27 - If you are still undertaking your learning/studies, what do you anticipating doing once they are complete



relatively neutral, with a slight emphasis towards a positive attitude.

### 7.7.3 The Options

Further work with the education authorities and particular organisations associated with the schools would seem appropriate.

Linkages from schools, particularly, into the general issues and economy of the town would provide both a strong link to future strategies and also a link into their curriculum around civic and community issues.

In addition, there was a general low input to the survey from young people. Whilst general

links were made to improve this through Facebook and Twitter; a more consistent approach to young people’s involvement could be made through the schools. Links through the Newquay Learning Partnership would reach out to all schools in the area through a consistent strategy of involvement.

Table 9 - Education (plus Adult Education) Actions

Issue	General Actions	How	Partners	Position of NTTP group (lead / partner / monitoring) and role
Involving young people in civic issues	Involvement in the community-led planning process	Link to all schools through appropriate partnership	Newquay Learning Partnership	Partner – Community consultation

## 7.8 Community

The strength of a community is often judged on how the people within it interact with each other; the clubs, community groups, volunteering and how people occupy themselves. The questions in this section asked about these issues and the results provided an insight into how more people may be able to become more involved in the health of their community as a whole.

### 7.8.1 The Results

The first question was set to ascertain how many respondents were already members of a community/voluntary group operating in the Newquay area. 37.6% of those responding (of 1,174 responses) stated that they were.

Figure 28 - Do you belong to a voluntary/community group operating in the Newquay area?



Those respondents were asked what sort of group they were involved with (member/participant or helper). Some groups were specifically named and some were general. Of the general groups, sports and fitness received most responses; 38.2% of the 440 responses.

For those respondents declaring themselves as belonging to a group it was asked what would be the most important for their group to develop. The answers were:

- Funding – 79.8% important/ very important (of 387 responses)

- More members – 87.3% important / very important (of 387 responses)
- Training and support for members – 59.8% important /very important (of 336 responses)
- A co-ordinator /administrator – 55.1% important / very important (of 330 responses)
- To mix with other groups and share ideas – 61.3% important / very important (of 351 responses)
- Ongoing information about similar groups – 58% important /very important (of 343 responses)
- Establishing a Social Enterprise – 39.6% important /very important (of 336 responses)

Two of the specific elements of this question asked about the requirements for having a specific meeting place or having activity/exhibition space in developing their group. Having such a facility was overwhelmingly supported:

- Activity / exhibition space – 66.6% Important /very important (of 338 responses)
- A place to meet in – 82.3% important /very important (of 373 respondents).

In following up the issue of groups that people already belonged to, all respondents were asked if they would join a particular group if they were aware that it existed in Newquay. The top groups to feature in that list were:

- Sport and fitness – 39.7%
  - Environmental Group – 30.3%
  - Social Group – 23.8%
  - Arts Group - 21.7%
- (of 522 respondents, multiple answer)

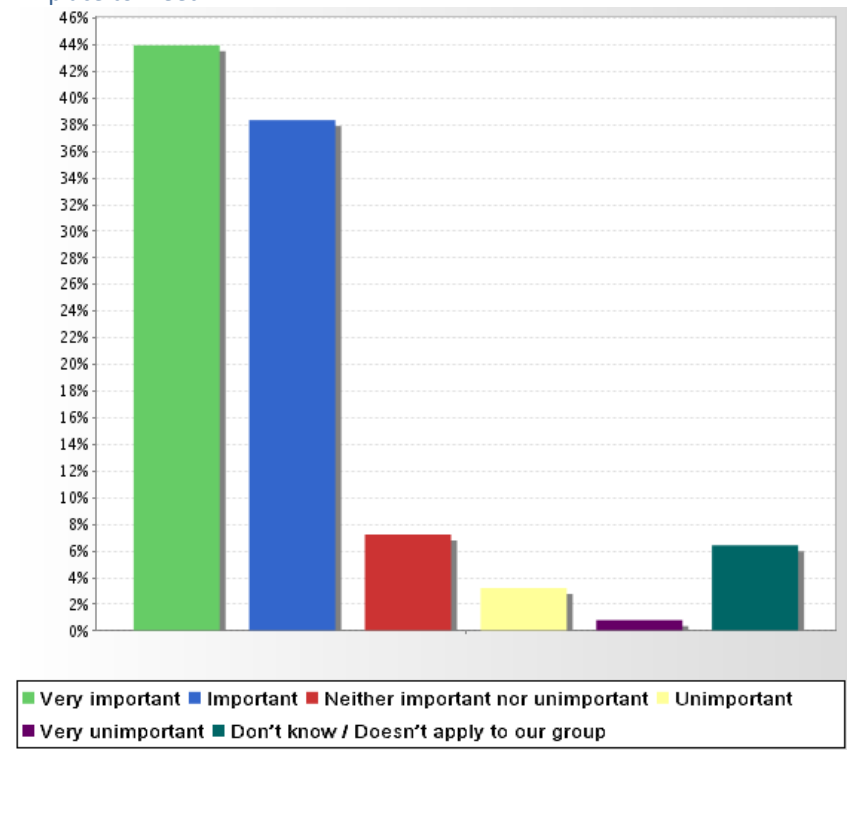
It is interesting to link the response to the later questions of how people occupied themselves generally.

These showed that with regard to taking part in outside sport, the largest proportion of people “never / had no experience of this”; 34.1% (of 938 respondents) although 19.8% took part very regularly and 18.3% sometimes did and 18.4% rarely did (once a year or less).

In pinpointing “surfing”, 48.9% did take part in this (of 942 respondents), with “sometimes (a few times a year)” at 15.4% and 12.2% “very regularly (once a week or more).”

There was a later reference in the survey to whether there should be more sport and leisure facilities:

Figure 29 - How important is the following in helping your group to develop? - A place to meet in



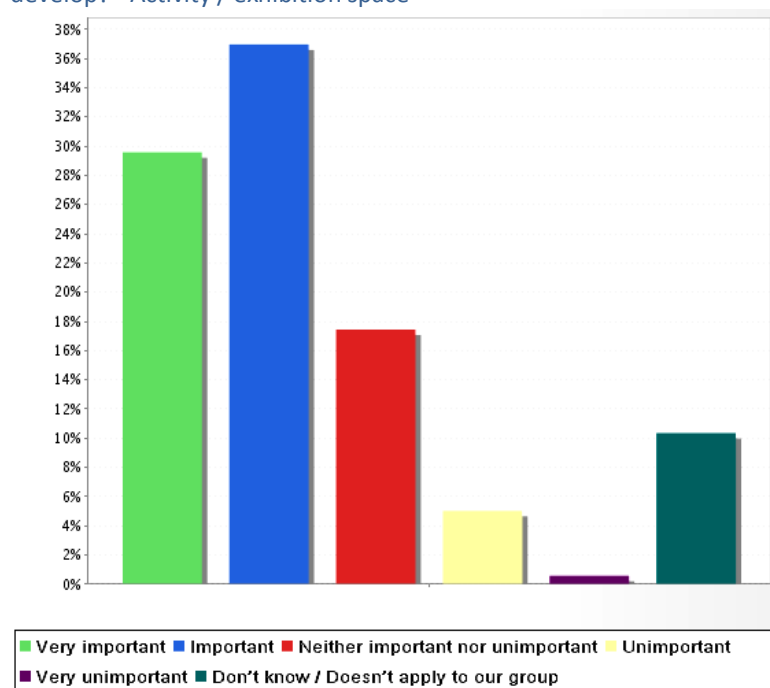
- “More leisure and sports facilities” – 61.4% as very important or important (of 1,119 respondents)

### 7.8.2 The Issues

This aspiration was picked up again in Section 6.11 – Situation and Views, to indicate whether this interest in having a community facility was also felt by the wider community. To the question “In general terms, how important would it be to do the following things to maintain or improve Newquay?” The following statement:

- Provide an all-year round multi-purpose community venue – 88% Important /Very important (of 1,130 respondents)

Figure 30 - How important is the following in helping your group to develop? - Activity / exhibition space



In addition, one view in that section was more specific with regard to “the arts”:

- “More facilities to promote the arts” – 54.8% as very important or important (of 1,110 respondents)

The common issue of funding is an on-going issue for many community and voluntary groups. The reason for funding is very dependent on the type of organisation and the purpose for which the funding is required; the range of which is too great to be picked up within a study such as this. There was some connection between the need for funding and the need for a co-ordinator/administrator; from those responding that funding was important or very important, 64.2% (of 254) felt the issue of having a co-ordinator/administrator was important or very important. However, further investigation of the connection would need to be made to provide a more robust statistical conclusion.

The issues of establishing a Social Enterprise received some interest and there is a link to funding organisations through this route. However, as a core driver of group interests this may be a distraction for many groups, who were merely attempting to focus on their own interests and needing only small amounts of funding to do so.

There was a connection to those groups who felt that funding was important to the importance of Social Enterprise. Those answering that funding was important or very important increased the proportion interested in establishing a Social Enterprise to 47% (of 260 respondents) from 39.6%.

A very high proportion of members of groups stated the importance of having additional members and also the importance of being able to communicate with other groups with similar interests.

### 7.8.3 The Options

The importance of having activity and meeting space was evident and it would seem necessary to investigate the potential of developing a significant community /activity /exhibition space. Given this common goal, it would seem appropriate to utilise a collaborative approach. This would not only provide a significant focus of need but it would also provide a commitment to usage of such an amenity.

The need for funding goes beyond large capital funded projects (and the associated long term funding streams) such as that above. General grant funding streams are becoming very difficult to obtain. Whilst this will remain the case for many groups, there are some solutions available through utilising the Community Enterprise model. More sustainable funding may be obtained through “trading” in some way within the focus of the groups’ own interests or funding based on wider, more commercial opportunities.

In addition, the sharing of resources may help some groups. However, this could only be achieved through better communication and understanding between groups. Additionally, it was noted that many people would be willing to join groups if they knew of their existence and it was noted that many of the groups already *did* exist. At the same time respondents felt it important that new people should be joining their groups. Again, this is a communication issue of advertising the existence of groups to attract individuals to join.

This study has only able to make generalisations about such a wide array of groups in Newquay. However, the development of a single point of communication/repository of information would be a starting point. This would go beyond a database or list of groups and be appropriate to the needs of those groups using it. The model of networking based websites such as Facebook could provide an online starting point for this. The key to the success of these groups is that they are driven by the needs of the users. Given the higher age of the many community respondents, however, a completely online communication base would be inappropriate. The starting point may be the development of a communication strategy developed by the groups themselves based around their common needs. This could include the requirement of communication between them but also be around the development of strategies to deal with common needs; such as collaborative funding bids, understanding how Social Enterprise can help voluntary and community groups and sharing ideas based on common issues.

“You have said Health related but offer nothing more as an example than league of friends of Newquay hospital, what about helping those who have mental health or physical health problems to enjoy the area and benefit just as much as an able bodied/mind. MIND is one organisation but it is limited to a national set of rules within the organisation and not location specific.”– Community comment

“I would be interested in a Newquay Transitions organization as well as community organizing around issues of local politics and sustainability..”– Community comment

“You need something for young people! Maybe a place where young people can do controlled graffiti, a music workshop or break dance classes. Something other to do than sitting on the killacourt.”– Community comment

Table 10 - Community Actions

Issue	General Actions	How	Partners	Position of NTP group (lead / partner / monitoring) and role
Development of year round community facility	Development of core partnership for development of centre	Create a partnership of representative stakeholders to move project forward	Wide range of community interests; sponsors, interests, beneficiaries	Partner – Community link
Communication for / from / between community / voluntary groups	Development of a Community Group Hub – increase group communication / share resources / advertise services / share good practice / advertise needs / receive help	Physical / virtual resource for groups to link groups together / receive information	Cornwall Council Community Network, advocates of groups	Partner – Community link

## 7.9 Health

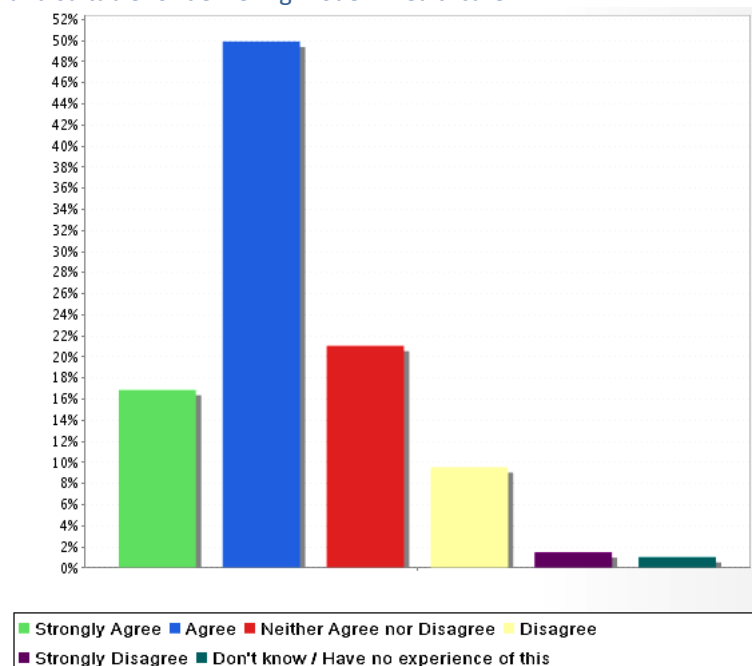
The provision of Health Services is absolutely vital to people. There was an awareness of the huge range of health issues and services available and that Health Providers collect data on the needs of the community on a regular basis. As such, it would be impractical to provide them with detailed information on individual circumstances but data could be provided about how the community as a whole feels about the services they receive. Two areas were concentrated on; that of general care and dental provision

### 7.9.1 The Results

In this section the survey was trying to uncover issues of the healthcare system from the people who had used those services in Newquay.

The first question, asked respondents if they had received treatment or healthcare within the last 2 years (this did not include dentists/opticians but did include seeking advice at a pharmacist and emergency dental treatment in hospital). 70.2% of respondents (of 1,174) had done so.

Figure 31 - I feel the healthcare buildings and facilities are modern and suitable for delivering modern healthcare



These respondents were then asked if that treatment had been received in Newquay. 86% had done so (of 824).

For the 114 respondents who had not received healthcare in Newquay, it was asked whether it would have been better if they had done so. 23.5% of respondents said that it would (of 115). However, the comment section did not reveal a common reason.

Returning to those who *had* used healthcare in Newquay, respondents were asked what type of care:

- 53.5% was for short term GP care,
- 38.5% had received accident and emergency care at the Minor Injuries Unit
- 23.9% received long term GP care (of 691 respondents multiples answer options).

Respondents were then given a list of statements and asked how they felt about the healthcare they received in Newquay:

- Getting Transport to Healthcare is a problem – 50.6% disagreed or strongly disagreed (of 650 respondents)
  - Where the healthcare is situated is problem for me – 73.5% disagreed or strongly disagreed (of 648 respondents)
    - I have to wait a long time for treatment – 74.7% disagreed or strongly disagreed (of 653 respondents)
      - I would prefer to receive my treatment at home – 57.8% disagreed or strongly disagreed (of 644 respondents)
        - The appointment times I get are really difficult to fit into – 70.6% disagreed or strongly disagreed (of



651 respondents)

- I feel the healthcare buildings and facilities are modern and suitable for delivering modern healthcare – 66.8% agreed or strongly agreed (of 669 respondents).

The next questions were around dental provision. Respondents were asked whether they had received dental treatment (not including emergency treatment in a hospital) within the last two years. 72.5% had done so (of 1,174 respondents).

The remaining 27.5% were asked why they had not received treatment during that time. The most common answers were:

- Can't access an NHS dentist – 38.8%
- Haven't felt I've needed to – 22.4%
- Can't afford it – 22%

(of 304 respondents)

Returning to those having received dental treatment it was asked how many had received their treatment in Newquay; 67.3% had done so (of 851 respondents).

Of those, it was asked how many had received treatment via the NHS; 38.7% had done so (of 551 respondents).

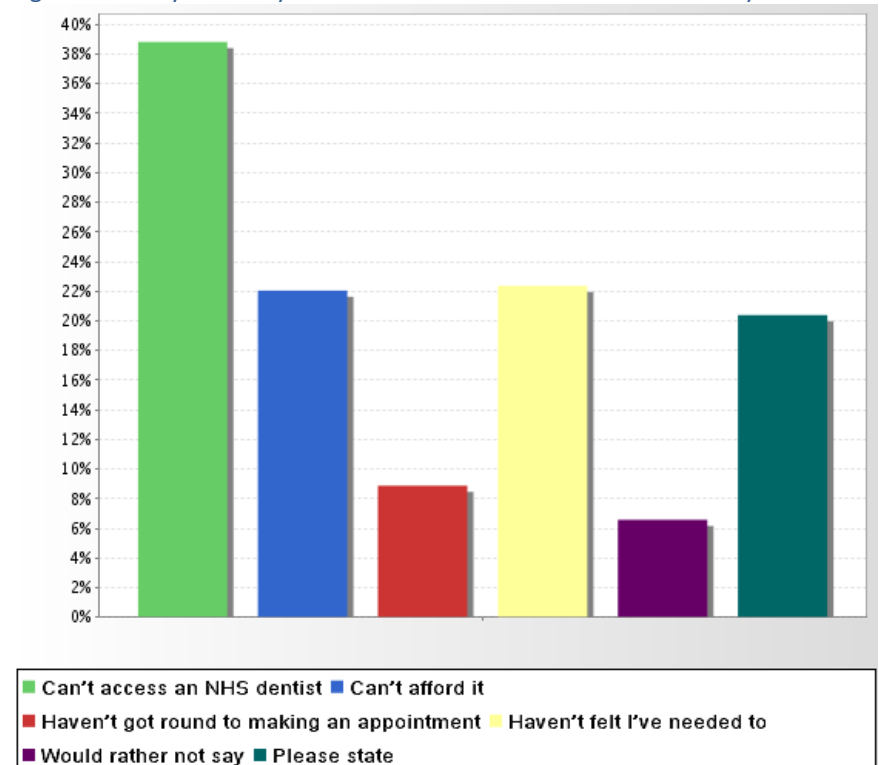
All of the respondents who had received dental treatment in Newquay were asked how they felt about that treatment, through a series of statements:

- The service I receive is/was good – 91% agreed / strongly agreed (of 565 respondents)

“It has always been professional and good, but imagine it might be difficult for people without cars as my hospital appointments pre surgery and for surgery were on the otherside of the county. I remember thinking “Imagine I was a senior or vulnerable member of society this would be hard to organise.” – Health comment

- Where the dentist is situated is a problem for me – 79.3% disagreed / strongly disagreed (of 531 respondents)
- The cost of dental care is reasonable – 50.1% disagreed / strongly disagreed (of 545 respondents)
- I have to wait a long time for treatment – 76.8% disagreed / strongly disagreed (of 524 respondents)
- The appointment times I get are really difficult to fit into – 81.2% disagreed /strongly disagreed (of 527 respondents)

Figure 32 - Why haven't you received dental treatment in the last 2 years?



### 7.9.2 The Issues

Overall, there was a general satisfaction with the healthcare services dealt with within the survey.

The only outstanding issue was the inability of people to access an NHS dentist and the generally high cost of dental care.

“Better usage and expansion of Healthcare provision is necessary given the influx of people in the summer and how Newquay has grown in the past 5 to 10 years.”– Health comment

### 7.9.3 The Options

The results of this section will be forwarded to the relevant NHS and healthcare professionals who assisted in helping develop these questions for the survey. The NHS as a whole is undergoing significant change from 2010 onwards and it is hoped that this survey will help in developing the new basis of the service.

“The staff at the MIU are brilliant and we should ensure the hospital remains open as it provides a valuable service to the community.”– Health comment

The Newquay Town and Parish Plan Group will look to the health providers to respond to the survey results. From this, any necessary plan of action will be undertaken.

“It’s not a local problem so much as a national problem, but there is no way to contact you doctor out of hours... you end up in A+E with a bunch of (generally) drunk people.”– Health comment

The particular issue around NHS care in dentists is a national issue but the requirement for a response to this is understood and will be requested from the appropriate bodies.

Table 11 - Health Actions

Issue	General Actions	How	Partners	Position of NTPP group (lead / partner / monitoring) and role
Inadequate availability of NHS dentists in Newquay	UK-wide problem. Link to relevant health professionals dealing with issue	Links with health professionals	Health authority	Partner – Community consultation

## 7.10 Housing

It is very important that housing that is built or provided in Newquay and its area is appropriate to the needs of the population. The planners, developers, estate agents and Housing Support Agencies, therefore, need to be advised of these requirements in order to make informed decisions about housing issues. In this section questions, therefore, were asking about the present situation and how this was likely to change in the future.

### 7.10.1 The Results

The first questions of this section were to establish residency and the present living situation of the respondents.

The first question established how long respondents had lived in their present home:

- More than 10 years – 49.1%
- 1-5 years – 22.8%
- 5-10 years – 19.6%

(of 1,162 respondents)

The next question established where respondents had previously lived:

- A different part of town/Newquay area - 35.4%

- Another place outside Cornwall but in the UK – 34.1%
  - In the same neighbourhood - 11.6%
- (of 1,158 respondents)

For ascertaining possible future needs, the next question asked if respondents were considering moving residence in the next 12 months. 17.8% of respondents were (of 1,174).

From that number was asked a further series of questions. The first was why those respondents were / were considering moving. The top answers were:

- Personal choice to improve my housing arrangements – 31.2%
  - My personal /family circumstances have changed – 15.3%
- (of 202 respondents)

The next question then asked about where those respondents who were thinking of moving would like to move to:

- Move to somewhere else within Newquay – 45.9%
- Move to somewhere else within Cornwall – 26.3%

- Another place outside Cornwall but in the UK – 11.7%
- (of 206 respondents)

The next question were to establish the number of bedrooms that people would *realistically* need in moving to a new residence, set against the number of bedrooms they have at present. The average number (mean) at present was 2.9 (199 respondents), set against a

Figure 33 - Prior to living where you do now, where did you live?

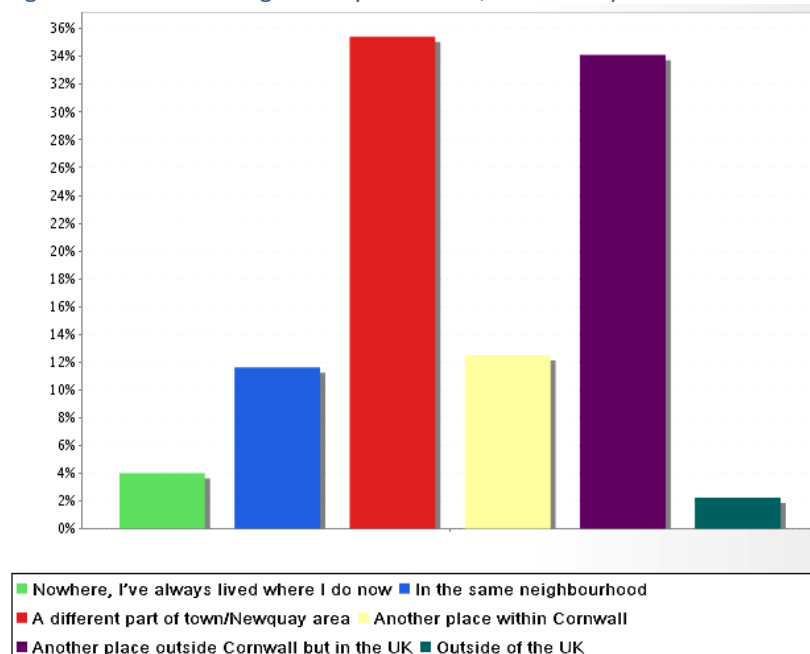
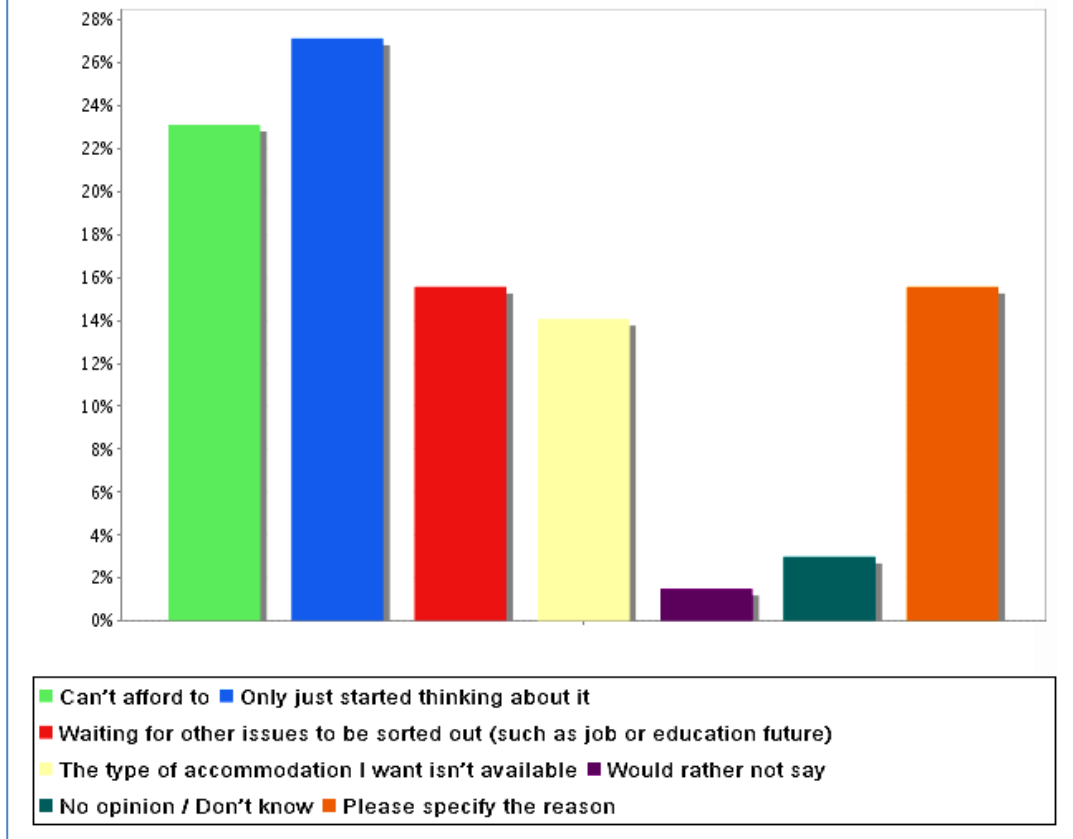


Figure 34 - What is the main barrier to you moving?



*minimum* requirement from their proposed move of 2.5 (201 respondents).

The next questions then asked what type of accommodation respondents would *realistically* move to, set against the type of accommodation they live in at present. The main types of residence they would move into were:

- House - 67.8%
- Bungalow – 44.1%
- Flat / Maisonette – 23.8%

(of 202 respondents)

This is set against the type of accommodation respondents are in at present:

- House – 63.5%
- Bungalow – 9.4%
- Flat / maisonette – 17.2%

(of 203 respondents)

The next question asked about the type of ownership arrangements which the respondents would *realistically* consider. The top four answers were:

- Owner occupied – 69.3%
- Privately rented – long term let – 23.4%
- Rented from a Housing Association – 13.7%
- Part mortgage / part rent (shared ownership) – 10.7%

(of 205 responses)

This following question, to the above respondents, asked what the main barrier to them moving was. The top four answers were:

- Only just started thinking about it – 27.1%
- Can't afford to – 23.1%
- Waiting for other issues to be sorted out (such as job or education future) – 15.6%
- The type of accommodation I want isn't available – 14.1%

(of 199 respondents)

### 7.10.2 The Issues

From a survey ascertaining a general community view of housing there were not any major or significant issues. The majority of respondents have lived in Newquay for 10 years or more.

It is interesting to note that the majority of respondents had previously lived within Newquay itself; and the second highest number had previously lived in the UK but outside Cornwall. Those having previously lived elsewhere in Cornwall was a relatively low 12.5%.

This section was attempting to ascertain views predominantly from those looking to move in the next 12 months. 17.8% of respondents stated that they were looking to move.

Overall 54.7% of those respondents stated they wished to stay in Newquay or its surrounding area.

Of those wishing to stay in the town or area, there was a requirement, on average, for less bedrooms (from 2.8 to 2.4) (of 110/112 respondents).

The majority (68.5%) of those respondents were *realistically* wishing to move to a house and 44.1% to a bungalow.

Owner occupation was still the predominant ownership arrangement, although long term let was a significant percentage.

The second biggest reason for not moving (after those who had only just begun thinking about it), however, was the issue of not being able to afford to. The proportion of people who wished to move within Newquay and its area was slightly higher than the total of people who wished to move, whether within Newquay or to anywhere else; however, it was not a significant difference (26.4% as opposed to 23.1%).

### 7.10.3 The Options

The findings from this section will be of interest to a number of bodies. They will be provided to the Housing department within Cornwall Council to be taken as part of their ongoing Housing Strategy.

At the same time they will inform Cornwall Council's Framework Plan and be part of the larger Core Strategy and ongoing developments within the town.

Table 12 - Housing Actions

Issue	General Actions	How	Partners	Position of NTTP group (lead / partner / monitoring) and role
Consultation results to reach appropriate authorities	Provide authorities and developers with pertinent statistics	Create partnerships with pertinent authorities	Cornwall Council Housing Departments, Planning, Newquay Framework	Partner – Community consultation

## 7.11 Personal situation, issues and views

This Section sought to assess personal activities and views about particular issues that were important to people.

There was an open “comments” question. The comments were wide ranging and many of the issues are part of the options within the other sections of the plan. They comprehensively provide a very important part of the plan and indicate the passion for Newquay. Therefore they have been included in full in APPENDIX 2.

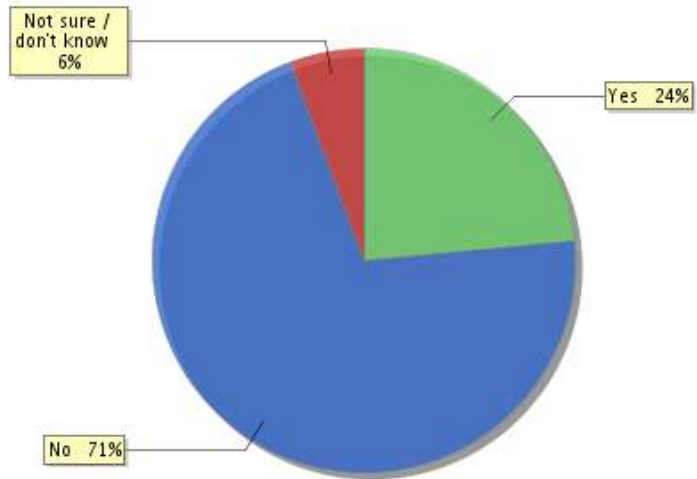
### 7.11.1 The Results

The first questions in this section were regarding shopping. The initial question was to establish people’s shopping habits. Questions related to where people shopped for specific categories of purchases and established if people were happy with this arrangement and, if not, what they would suggest to change this.

For food/household shopping, given a set of predetermined places to shop (including ‘other’) the most popular place was “Out of Town supermarkets (eg Morrisons and Lidl)” with 54.2% indicating this was the main place to shop. This was significantly greater than the next option; “Supermarkets in town centre” at 26.4%. No other option were close to those above for food/household shopping; the next being “Supermarkets in Local district centres (eg Chester Road, St Columb Minor)” at 3.2% (of 1,121 respondents).

Interestingly, none of the remaining three types of shopping actually included anywhere within Newquay as a main source of shopping.

Figure 35 - Are you generally happy with the shopping you can do in Newquay?



For DIY/gardening, the main source of shopping was Truro at 34% (of 1,029 responses). Although, “Other shops in district centres (eg Chester Road, St Columb Minor)” did feature as the next highest at 14.3%.

Equally, Truro was the beneficiary of the main clothing source of shopping from respondents, with 66.2% (of 1,097). Again, this was significantly greater than anywhere else. The next highest was “Other shops in town centre” at 14.1%; with no other area reaching double figures in percentage terms.

The final shopping type, “Specialised shopping – eg independent shops – crafts / jewellery / special occasion shops” again featured Truro as the main source of shopping with 52.6% (of 1,067 respondents). This was, again, significantly greater than the next best, “Other shops in town centre” at 14.7% or the only other one in double figures; “the Internet” at 11.3%.

It could not be assumed that respondents were unhappy with their main shopping choices, however. Therefore, the next



questions were asking whether they were “generally happy with the shopping they could do in Newquay.” 70.9% stated “No” (of 1,174 respondents).

Those respondents, plus the 5.6% who answered “Not sure /don’t know” were then asked what general points would help them be happier with shopping they could do in Newquay. Of those 892 respondents (with multiple answers possible):

- 76.8% stated “A wider range of clothing shops in Newquay itself”
- 64.2% “That there should be more specialist /niche shops in Newquay itself”
- 50.8% “There needs to be more multiples in Newquay itself”
- 47% “More basic / everyday shopping provision in Newquay itself”
- 30.2% “Having to travel less for shopping”

The later aspirations in this section included:

- “Provide a greater choice of shops – 93.8% very important or important (of 1,142 respondents).

The link to the previous concerns around “shopping” investigated how much people took part in shopping as an activity, not just shopping for everyday provisions. 36.9% took part in this “Regularly (around once or twice a month)” and 33.7% “sometimes (a few times a year)” (of 995 respondents).

The survey moved on to how people occupied themselves.

As for watching sport, responses were: never/no experience (38.9%), rarely (28.8%) or sometimes (19.1%) for watching live outdoor sport (of 925 respondents).

Similarly, taking part in indoor sports (eg darts, short mat bowls) showed respondents only taking part rarely (once a year or less); 20% or “never /have no experience of this” at 57.6% (of 914 respondents).

However, a much higher proportion of respondents took part in informal outdoor activities (eg walking, nature), with 53.6% taking part very regularly (once a week or more) and 22.8% once a month or more (of 1,060 respondents).

A small proportion of respondents took part in Art activities, with 60.6% never taking part or having no experience of this.

With regard to “Going to a pub / bar”, of 1,019 respondents, 89.7% of respondents did so, with the highest proportions going “sometimes (a few times a year)”, (32%) or “regularly (around once or twice a month)”, 28.2%.

Of the 49.7% of (929) respondents who took part in “clubbing /partying”, 23.1% did so “rarely (once a year or less)” or 15.4% “sometimes (a few times a year).”

97.5% of (1,103) respondents stated that they went out for a meal; 40.7% regularly and 37.4% sometimes.

89.9% of (1,045) respondents bought a takeaway; 39.1% sometimes (a few times a year) and 33.3% regularly (once or twice a month).

The use of Sexual Encounter Establishments was inconclusive from the survey, as 92.8% of respondents said that they had never frequented them or had any experience of them.

Opinions were then sought on how the image of Newquay was portrayed, such as by the media. To the question as to whether the portrayed image, such as in the media, was

the same as the respondents perception, 40.1% (of 1,174) felt that it was not; with a further 32.9% saying that it was “sometimes.”

From those answering “no” or “sometimes”, the question was asked how it was different and a comment answer offered.

The next set of statements asked people to comment how important a set of predetermined issues were. A number of the issues have been picked up in the previous section. However, the following issues remain as concerns:

- “Improve new building design” – 79.4% very important or important (of 1,134 respondents)
- “Sufficiently recognise the architecture of the town and area” – 84.4% very important or important (of 1,128 respondents)

The final closed question in the survey asked whether respondents’ religious needs were met within Newquay. From those who had answered that they were affiliated to a religion from that question, 94.6% of respondents confirmed that their needs are being met (of 729 respondents).

### 7.11.2 The Issues

There were a wide range of issues covered in this section. The main specific issue, however, was that of shopping. There was a general dissatisfaction with this, mainly aimed around the inadequacy of local provision for clothing shops, the need for more specialist/niche shops and the wish for more multiples. This linked directly to the stated objective of

respondents to have a greater choice of shops. There was also an aspiration to have to travel less for shopping.

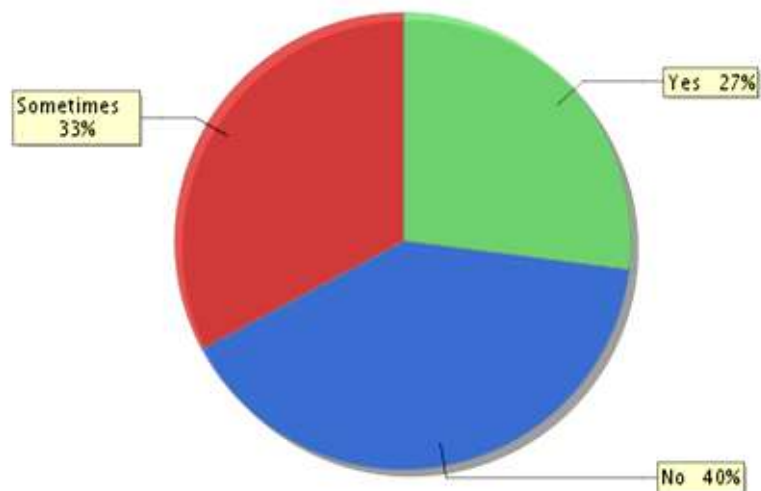
In addition, the views on how Newquay was portrayed in the media created concern. A significant number of respondents stated a concern that the image, perhaps through the media, was different from their own. The “comments” with this question provided many comments stating that the emphasis was always on the negative, whereas, there was a predominance of positives to be found in Newquay.

The issue of improvements in new building design and a need to recognise the architecture of the town and area is deemed necessary.

### 7.11.3 The Options

Given the focus of people’s wish to improve the town centre and what it provides, there is an issue around the development of the retail offer. The Newquay Framework Plan will be able to play a significant role in defining the uses of properties within certain areas and thus informing the planning process as to what should and shouldn’t be allowed within Newquay.

Figure 36 - Do you feel that the image of Newquay that is portrayed, for example in the media, is the same as your own image of the area?



Community input into the Framework Plan has been defined in the earlier sections of the plan and the element of promotion of the retail offer should be further impressed into this process.

Within the same process and the wider planning process is the need to sufficiently recognise design and architecture. An establishment of what is good design for the area and the type of design can be developed through Design Guides and similar for planners.

There have been a number of studies into these issues which would be worth referring to in this respect; such as the Historic Characterisation for Regeneration (Cornwall County Council, 2002, *Historic Characterisation for regeneration*, Cornwall Archaeological Unit)



Figure 37 – The Harbour



Figure 38 – Huer's Hut

Table 13 - Personal Actions

Issue	General Actions	How	Partners	Position of NTP group (lead / partner / monitoring) and role
Shopping	Develop a strategy to create a positive environment to tempt appropriate retail offer into town	Create, initially, the planning framework to create the correct retail atmosphere via Newquay Framework Plan	Newquay Framework, Cornwall Development Company	Partner – Community consultation
Design and architecture	Work with planners to further previous work	Develop more precise design statements	Cornwall Council	Partner – Community consultation
Positive Image	Dynamic marketing strategy – including social networking formats – initially utilising links with NewquaySafe	Work with partners to develop wider strategy	NewquaySafe Partnership / Visit Cornwall	Partner – Link to community

## 8. The Way Forward

The next development of this process is a set of actions to be put in place to take the first steps in delivering the community's aspirations from this plan. The general steps are stated within the above sections and summarised within Table 14; Issues and Actions.

Custodianship of the Newquay Town and Parish Plan, on behalf of the community of Newquay and its area, will pass to the Newquay Regeneration Forum.

As part of the handover process between the Parish Planning Group and the Newquay Regeneration Forum, a set of initial actions will be agreed, as the first steps in delivering the plan. This will be the basis of the first year's Business Plan. This will contain what actions need to be done, how they will be done, who will do them, the resources required to do them and where these resources may come from.

Business Plans are separate from this document to accommodate their regular updating but should be read in conjunction with it.

The value of the Newquay Town and Parish Plan up to the point of delivering this document and the subsequent Business Plans is that of providing evidence of issues and priorities derived from the community of Newquay. This has been a worthwhile

exercise and generated a great deal of interest from a wide range of public organisations particularly and has ensured that one of the drivers behind initiatives has been the community itself.

From the perspective of public authorities and organisations, in a time of public sector cuts and in post recessionary times, this has provided a huge cost saving for those organisations, whilst they have been provided with iterative consultation materials. Local Authorities are obliged to consult but because of restraints and practicalities are often unable to do so effectively. This situation will become more critical over the next few years while the pressure to consult will become greater.

For the provision of a shared resource from those requiring consultation, it is proposed that the Newquay Regeneration Forum, in its role as "custodian" of Newquay Town and Parish Plan, becomes the body through which consultation may be made. For a small resource from them, this can create a huge cost saving for public bodies and authorities, whilst providing a professional and massively cost effective resource for those bodies. From the community perspective, this ensures that issues, priorities and concerns are delivered from the "ground up", delivering genuine views in a professional and efficient way.

## 9. Summary of Issues and Actions

The following summarises the options available for moving forward issues described within the previous sections. It is very important to note that the detail of project actions, options and resources are described within the ongoing Business Plans produced at the beginning of each year (these are separate documents to this core plan). The following provides a general description of required outcomes.

Table 14 – Summary of Issues and Actions

Section	Issue	General Actions – timescale – short, medium, long	How	Partners	Position of NTTP group (lead / partner / monitoring) and role
General	General Measurement of Satisfaction	Keep “Sense of Community” and “Quality of Life” as overriding baseline measurement - <b>medium</b>	Ask same questions within future surveys over time (ie every 5 years)	Newquay Regeneration Forum	Lead – own administration -
Environment	Development / non development issue of favoured places	Integration of issues within Newquay Town Framework. Perinent and identified use of s106 moneys for community projects - <b>short</b>	Membership of Town Framework working groups; linking via Newquay and St Columb Major Community Network Area.	Cornwall Council, Newquay Town Council, Cornwall Development Company	Partner – Link to community
	Rights of way issues	Development of an action plan for the Rights of Way development based on this plan’s aspirations - <b>medium</b>	Local groups links with Council Environment team for development of Rights of Way	Cornwall Council, Newquay Town Council, local environment groups	Partner – Community part
Tourism	Family-orientated planning stance	Integration of issues within Newquay Town Framework - <b>short</b>	Membership of Town Framework working groups; linking via Newquay and St Columb Major Community Network Area	Cornwall Council, Newquay Town Council, Cornwall Development Company	Partner – Link to community
	Effective family orientated tourism marketing strategy	Develop Local Tourism Action Plan - <b>short</b>	Work with partners to develop wider strategy	Visit Cornwall / Local Partners including Newquay Safe	Partner – Link to community
	Data Sharing	Integrate data into Visit Cornwall research - <b>short</b>	Data Share – build relationship with Visit Cornwall	Visit Cornwall	Partner – Link to community
Crime, Disorder and Community safety	Wider community input – middle / long term developments	Integrate findings and longer term evidence into NewquaySafe aspirations - <b>short</b>	Sit on Board / co-ordination body to receive and feedback community issues	NewquaySafe Partnership	Partner – Link to community



Section	Issue	General Actions – timescale – short, medium, long	How	Partners	Position of NTPP group (lead / partner / monitoring) and role
	Links to clean and tidy	Integrate wider community issues / areas - <b>short</b>	Member of group	Newstart /	Partner – Link to wider community issues
	Celebrating Newquay	Provide input from wider population - <b>medium</b>	Group member	Newstart	Partner – Link to community
Transport	Congestion and parking issues	Integration of multi-faceted approach within Newquay Town Framework - <b>short</b>	Membership of Town Framework working groups; linking via Newquay and St Columb Major Community Network Area.	Cornwall Council, Newquay Town Council, Cornwall Development Company, Transport providers	Partner – Link to community
Work, Business and Employment	Business support	Support developments through the BID process and widen general scope - <b>short</b>	Support needs and requirements through community based evidence	Newquay Regeneration Forum, Town Centre Manager, NCCT, other business representatives	Partner – Community consultation
Education (including adult education)	Involving young people in civic issues	Involvement in the community-led planning process - <b>short</b>	Link to all schools through appropriate partnership	Newquay Learning Partnership	Partner – Community consultation
Community	Development of year round community facility	Development of core partnership for development of centre - <b>short</b>	Create a partnership of representative stakeholders to move project forward	Wide range of community interests; sponsors, interests, beneficiaries	Partner – Community consultation
	Communication for / from / between community / voluntary groups	Development of a Community Group Hub – increase group communication / share resources / advertise services / share good practice / advertise needs / receive help - <b>medium</b>	Physical / virtual resource for groups to link groups together / receive information	Cornwall Council Community Network, advocates of groups	Partner – Community consultation
Health	Inadequate availability of NHS dentists in Newquay	UK-wide problem. Link to relevant health professionals dealing with issue - <b>Long</b>	Links with health professionals	Health authority	Partner – Community consultation
Housing	Consultation results to reach appropriate authorities	Provide authorities and developers with pertinent statistics - <b>short</b>	Create partnerships with pertinent authorities	Cornwall Council Housing Depts, Planning, Newquay Framework	Partner – Community consultation

Section	Issue	General Actions – timescale – short, medium, long	How	Partners	Position of NTTP group (lead / partner / monitoring) and role
Personal situation, issues and views	Shopping	Develop a strategy to create a positive environment to tempt appropriate retail offer into town - <b>short</b>	Create, initially, the planning framework to create the correct retail atmosphere via Newquay Framework Plan	Newquay Framework, Cornwall Development Company	Partner – Community consultation
	Design and architecture	Work with planners to further previous work - <b>short</b>	Develop more precise design statements	Cornwall Council	Partner – Community consultation
	Positive Image	Dynamic marketing strategy – including social networking formats – initially utilising links with NewquaySafe - <b>short</b>	Work with partners to develop wider strategy	NewquaySafe Partnership / Visit Cornwall	Partner – Link to community

## APPENDIX 1 - Respondents' answers: "Please provide any further remarks about the general issues in Newquay"

It's not alcohol that's an issue, but drunkenness. In almost every walk of life it seems that the freedom of the majority is curtailed rather than sort out the abuses of individuals. The present focus on lap dancing clubs is rubbish. the proprietors of these establishments have to be more careful than most in not allowing their clients to act stupidly, and I understand the statistics indicate that less sex crime results from their existence, not more. This country has long regarded sex as somehow less socially acceptable than violence and the newspapers are locked in the hypocrisy of a century ago.
drunk people. violence
Do something about the seagulls. they are vicious creatures and ruin the image of newquay. also the cleanliness of the town and the buildings could be better.
We need to strike a better balance between being the clubbing capital of the UK and the needs of the resident population who feel overwhelmed in the summer months
Too many derelict hotels, demolished hotels and empty holiday apartment blocks
get all the drunk men out of newquay.
Better toilet facilities throughout the town.
there is no more to say.
I LOVE SKATEBOARDING but newquay has so few decent skate spots, this is really an issue, we need far more stairsets and skating places.
Issues around young people and alcohol have ruined the town. Get back to a religious life. Better quality of life. Not enough houses for the youngsters / local or jobs or activities.
Tidy everything & keep it spick & span all the year round. Stop the sale of water-guns, replica guns, knives & sexually encouraging T-shirts. Cull sea-gulls & pigeons. Improve recycling - plastic waste disposal bags are a menace! Building design especially so called improvements & extensions are disasterous.
The issues in Newquay unfortunately is not unusual in the UK. Newquay needs to be promoted more on what it has to offer others not just kids, stags & hens.
the number of alcoholics around the killacourt and town centre is off putting for members of the public, especially the elderly and visitors. Gangs of people congregating at the bottom of Marcus hill equally so.
Enforce early closing for clubs and rid Newquay of Pole and Lap dancing.
The noise from the festivals is excruciating and turns a lot of other visitors and those who might buy houses or flats here away
Focus more on sports and outdoor activities in Newquay in general particularly the watersports.
You have made some sweeping questions above that are uneven, tighten regulations on sexual encounter industry, there are already regulations in place and they have just been changed to be tighter as it is, the more I read and answer this questionnaire the more and more little questions pop up that show what it is going to be used for, and it is that negativity that is disgusting.
Whoever decided on the futuristic space theme for the furniture in East Street should be sacked if they haven't been already. This is a Victorian town, it shouldn't be hard to capitalise on this, just like Bournemouth has been able to. Some of the new buildings, especially the Zinc, are simply hideous and do not belong here. The planning dept. should have forced the architect to go away and design something less offensive to the surrounding environment. Other developments just look cheap and dated the moment they are finished. Regards: anti social behaviour, make it so that no accommodation provider can host U16s who are not accompanied by a parent or guardian - this should not include a mate who's just turned 18. Enforce this by way of CRB checks at the very least. Discourage accommodation providers and stag booking agencies up country from using Newquay as a base for stag groups. The groups are too loud and intimidating for so many people. Newquay is a town huddled around its centre, and that's where all the problems come from. Too many people live too close to the noise and anti social behaviour. The houses were here before the so called night time economy, so the night time economy should yield to the residents and not the other way round. I also feel strongly that the type of visitor we have coming to Newquay who feels that they can do as they please here and treat it like a booze fuelled free for all is severely impacting on Newquay's ability to attract a better class of visitor. Newquay must stop catering to the lowest common denominator and the people in charge of planning, licensing, and law and order need to grow some bollocks and do something about it.
Stop building work - finish what's already been started. Make it a place for young families to visit - have places for young children to go with their parents when the weather is bad
1. Nightlife attracts drunkenness make the old Cartori pub a library! 2. Make existing library a green space. 3. Make barracuda eyesore (!) an ice skating rink! 4. Have a turn-off CCTV day. 5. Instigate alcohol-free holidays. 6. Have a 'clear' airport day(s) for extra peace and quiet. Thereby saving on CO2 emissions and recouping CO2 emissions. This may be the new key to tourism. Cornwall is known as a gateway from it all destination. Peace doesn't equal 'pcis.' More english

language help + enforcement
Clear demolish sites and empty hotels.
town looks a mess. Parking at the most famous beach in England is appalling with over zelous clampers, charges are ridiculous. train link is a joke Airport is good and needs support to keep it running
Don't need any more clubs/pubs/bars but better quality, more up-market and/or arty ones.
I certainly think that regulating the existing partying facilities and "sexual encounter establishments" is probably a good idea; as with most fundamentally detrimental industries, they profit at the expense of locals and community and should have to pay some price for the betterment of that community.
People in positions of power with nepotistic business interest must be removed. Policy making must be transparent and strike a fair balance between community and business interests in the town. Tendering must be open and transparent and council needs to improve communication with Newquay residents with regard to all issues under review. Too many unsubscribed meetings not known about and too many different partnerships not involved in a dialogue that includes ALL interested parties.....accessibility is the KEY.....I'd like to see ALL residents getting HEAPS of info regarding decisions being made regarding the direction of the town they live in. Participation at every level could bring in Thousands of pounds worth of skill at a voluntary level if people are included dynamically rather than passively.
park and ride would help in the summer months
Tightening of drinking regulations should only apply during festival dates, in my honest opinion.
Stag and Hen groups, organised bar crawls and drunken louts are renewing our town, ban barcrawls and hot shot girls encouraging people to get even more drunk!! Pleeease
I live in Newquay and most things seem to be for the tourists.I think there should be things on that will get the community (the people that live here) together more .I feel there is no community spirit here at all.The place looks untidy,there is dog mess everywhere the town is dirty and seems to be full of large groups of males and teens and I dont feel comfortable going into town full stop .
highlight the nature assets more, clamp down hard on drinking, clubs, stag dos and anti social behaviour. Make it clear to pub and club owners and visitors the locals do not want this drinking culture. The council needs to stop any more pubs opening, close the lapdancing clubs and take zero tolerance to drinking crime and vendors allowign under age drinking and encouraging large groups to the town.
I will always visit Newquay - because thew local coastline is stunning...it needs to be defended more against bad press....there is so much going fo it - it really does not deserve the negative publicicty..every time someone farts (with knots)...the press turn it into a major misdemeanour - It's a wonderful place - that could hold magic memories for everyone - for ever!
Would like to see more play parks for primary age children and an indoor play park for wet weather.
It is a shame that Newquay has developed the reputation that it now has, we need to get back to basics and encourage families back into our town.
There are too many homeless people in 'quay. i was chased by one once and thank god my boyfriend saw me coming up the road, the tramp soon ran off. maybe the police could move them on, its not nice to see, even if i am an adult, children shouldnt see them either. they leave their needles across the road from New Look by that photo shop, just awful.
Improve quality of public spaces in the area
Homelessness is a huge issue and does not appear to be recognised at any level!!!!
I feel that safety issues need to be addressed before providing MORE young peoples events... things will only get worse if not dealt with the problems we have already
It has the potential to be an amzing place to live and a landmark place for tourists to visit when looking at the surf culture, other waterbased activities such as fishing, the natural environment and the Cornish culture. It desperately needs to be drawn back from the edge of the binge driking stag and hen abyss that alienates residents and a massive section of the tourism market. We need more options for evening activities for local residents. Town is a no-go at night unless you want to go to a club; even then very few are worth going to.
The council want their cake and to eat it; a flurry of high-priced, under used apartments were built to entice tourists, yet the pavements remain covered in dog turds, litter covers every surface and drunken idiots make the town centre a no-go at night. Newquay needs to focus on becoming a family destination, and visitors need to show respect to our town; while newquay continues to Market itself as a stag do Mecca, and ignores the litter issue, this will never happen.
I find Newquay seems to be following in the footsteps of another S.E. coastal town where (20 years ago) old buildings and hotels were demolished to make way for surf pods and apartments. This costal town is now putting hotels back to entice families back to the town. Every year I return to find another beautiful buliding demolished to make way for some ugly excuse for architecture. It seems that each year, the history of Newquay is being destroyed in the name of business and tourism and maybe to see just how many people you can pack into the small town center.
newquay is lovely safe place to live,just needs more children and adult entertainment not pubs or clubs, a good shopping centre, more events ,events for locals only in the winter would be good

Taxis drive far too fast and dangerously at night, overtaking on the wrong side of bollards, riding the bumper of the car in front. This is a nightly occurrence in the season between campsites & town and all year round when flights arrive at the airport.
Stop the development, favour locals for parking, take away the licence for pubs etc on renewal of said licences.....
Just please sort something out and make it a nice place to live again.
Newquay needs to concentrate on controlling the drunks and to have more variety in the shops available. Id like to add though that the police are doing a fantastic job down in Newquay and to keep up the good work!
as stated earlier, the hen & stag and pub crawls need to bbe dealt with severly...they are killing this beautiful town.
With a mixed and balanced provision of activities in Newquay, some clubs as there have always been but properly managed and working within the law, more beach cafes/ bistro's/ restaurants focussing on the coast, /seafood/ surfing and family supportive environment we would attract a broad range of visitors who would support a broad range of businesses. Rather than drunks supporting the nightclubs only while everybody else suffers. Music festivals, Quality hand made Art/ Craft Fairs/ Celebrations and Festivals of Newquay's history as a Fishing town/ Surfing/surf Life Save festivals/ Rubgy on the beach etc. There is a strong diverse residential population. Supporting them will invite more diverse and family orientated visitors and rebuild Newquay for the future.
LESS TATTY SHOPS AND MORE HYGIENE NEEDED. WASH DOWN TOWN CENTRE STREETS EVERY NIGHT LIKE IN EUROPEAN CITIES
if i were a visitor to newquay i would feel extremely depressed as i drove into the town seeing all the derelict building sites etc, not an image that you want to see
I'd like to see more family friendly activities available, not to get rid of the drinking culture but to strike a better demographic balance. As for strip clubs, they do no harm! If you don't like it don't go in. We could do with a gay bar, I don't like that but it does no harm! A diverse town is what we need, not an exclusive or excluding one. Amsterdam is a very tolerant, and consequently pleasant place to be for anyone of any age.
We need to reinvent Newquay as a family hol destination, back when i was young it was, now it attracts hen and stag nights for example which give the town a bad name and families dont want to bring kids to a rowdy town full of drunk idiots and strip clubs, there is a baby boom at mo so more families looking for a safe beautiful hol destination. Also we need to do something for the town to survive the winter, more shops / fests to attract other people whi live in Cornwall to visit.
Make sure that new building are LOW level
I dont think Aldi's and the modern buildings on the prime sites do the town any favours!
Gambling, game arcades disgrace to the town, Gathers rong tipe of people
Nice to have things for older people, as well as younger people.
Things are improving slowly the town looks alot cleaner these days however householders should contain there rubbish on bin days so the gulls don't get at it. I feel sorry for the poor bin men who have to contend with all that mess, more enforcement from the council perhaps? More police should be out and about in the evenings and early hours and take a stronger line on anti social behaviour. The recycling centre is far to small and should be moved or enlarged to help reduce waste. Property owners should do more to clean there frontages as some of them look poor.
The shops are awful £1 shops, the same surf shops it is boring. Woolworths goes then currys, what can you buy now..I'm sure it won't be long until WH smiths goes. Where is the big bowling alley, buisness park, nice cinema and Restuarants. What is there to attract anyone to Newquay apart from having a good night in town, but all everyone wants is to lose this so we will ahve nothing, great idea.
Make sure all the derelict buildings are knocked down and developers finish what they started.
I hope the answers I have given express my views on the town. It is a beautiful area which is let down by the type of visitors who are now the majority. We need to encourage families back here and look after the residents of this town instead of pandering to the few who are making a lot of money from the stags and hens and groups. These people do not bring money into the town they only spend in the clubs not in our shops.
Developers need to be thinking about housing for the locals
Newquay is in a position of having lost its comfortable and friendly 'Family' identity after losing so many hotels/tourists. This has been hilighted by the addition of half built and mostly empty new builds plus the addition of the 'stag and hen' party culture. Newquay can recover its past if these issues can be resolved. The developers might even be able to attract the 'finnancially rich' clients needed for their builds as well as for our local economy. We could be a 'Padstow' in the making with the introduction of a 'Marina' to further entice Good Quality Tourists/Families. Newquay council has to publicly admit its past mistakes and lead our community forward to a brighter, better future that we can ALL gain from.
Yeah, the building designs for new builds seriously needs to be vetted! What is that horrible building on headland road which looks like its starting to rust already! This is not LA dudes. Can we just keep it sophisticated with going all urban? Get rid of the strip clubs altogether. They're tacky, trashy, sexist, and they attract unwanted perverts to this town. It's embarassing to have them here. I find it offensive and If I were on town council I would NEVER have allowed them in the first place. This year there has definitely been an improvement in police presence on the streets of Newquay. Keep it up!

<p>We like to see them out on the streets at night. It makes us feel safe, especially when there are so many drunken idiots around! We like pies, real ales and live music. More festivals would be cool - as long as they're eco-friendly and had good bands. We also miss the Vic Bars. Bring back the Vic Bars! Public transport has always been bad here, but the parking in summer has gotten much MUCH worse for us local residents on Fore Street. The council began enforcing a one hour parking rule on Fore Street a few years ago (May-Sept). I have nowhere to park when I get home from work now and often have to drive around for hours or park way on the other side of town. Sometimes I just give up, park anyway and risk getting a ticket because I am just too tired and want to go home to bed. It's not fair. Why should I have to pay parking charges outside my own home?! Why aren't there resident's parking permits?! And why does Fore Street stand empty all day in the summer - one hour parking is NOT needed on our street. It should be residential. EVERYONE on our street agrees. The only place to park is in front of the red or behind the red on King Edward Crescent, but your chance of finding a space is literally non-existent in the summer, especially now we have to compete with other residents as well as the tourists. It is out of control and council need to DO SOMETHING!</p>
<p>some/most of the new buildings going up are horrible, we're newquay not london... build them to match with the town.</p>
<p>I believe that it is totally wrong to encourage 16-17 year olds to come to Newquay without their parents for EXODUS. I think it is naive to think that alcohol can be kept away from them. To deliberately expose this age group to the nightclub scene, even if they are alcohol free, means that they are in an environment designed for alcohol consumption too early in their lives. Newquay pubs/clubs/ restaurants need to be forced not to sell cheap alcohol. Newquay needs to become more hard lined and take a complete zero-tolerance approach to alcohol related incidents. Just make some examples of people and the message will soon get through that Newquay will not tolerate that behaviour. Newquay needs to drop the bottom end of its tacky image and tidy itself up a bit. Try to step up a class. Make people feel that they are in the south of France.</p>
<p>too expensive</p>
<p>Not enough space here. Where do I start? I could write a book. Danesbury House. Lap dancing clubs. Stags and Hens. The "night time economy".</p>
<p>I feel that if they want to promote Newquay as a family town, then they need to make more family areas and events. A bigger better sports centre would be good and maybe not as expensive, as it is too expensive to swim regularly at Waterworld, and it is important that children learn to swim.</p>
<p>Existing laws for dog excrement cleaning up OK &amp; I agree with it - but what about horses - some footpaths are sometimes littered with "horse pats" - its about ime something was done about it - maybe a bag under their tail - if we can send a man to the moon then such a device should be childsplay.</p>
<p>There is no reason why Newquay couldn't be just as great as the French Atlantic coastal towns. Places like Biarritz or Hossegor manages to attract a cultivated clientele (young, old AND families) as well as providing its permanent residents with excellent facilities. They have capitalised on the healthy surfing/coastal lifestyle and not given way to clubbing/drinking culture. They do fantastic green spaces, open shared spaces, coastal walks, tree planting etc. NEwquay has got much to learn! But changing image will require a coherent agreement and firm decision making to prevent more Aldi shops and Barracuda like buildings in the town centre.</p>
<p>We need to have an identity that sits happily with Newquay residents, not turn ourself into what people think others want. We need to say here we are come if you like this and can show respect to the town and local people.</p>
<p>need to get families back and get rid of the party image. nightclubs should be closed at 2am as they are open all day.stop all the houses being redeveloped into flats as there are real parking issues.</p>
<p>Newquay needs jobs - PLEASE GIVE US A MARINA. There are no deep water facilities for yachts along the north coast - this is a fantastic opportunity for year round employment and small businesses that is outside the "lets get wasted" culture - bring the (Middle Class) high spenders to Newquay and give them some culture to keep them here. Newquay Airport is tailor made to bring yachtsmen here and fantastic FARMERS to EXPORT flowers etc...</p>
<p>I would love to know the average age of council members.Does anyone have any good ideas seriously!</p>
<p>Some things you have the power to do and others you don't. If you don't want antisocial behaviour pass a local bylaw banning groups of under 21s from camping without supervision, ID everyone under25, close clubs earlier and refuse planning permission for turning buildings into 'surf lodges' (glorified hostels!). Revoke lap dancing club licences. Take the revenue risk on family events and festivals. These are things you can and should do and until they are done you'll continue to get what you've got.</p>
<p>Save the Corrisand hotel!</p>
<p>There is a need to move away from the young party image to a family resort. To a town with a culture for arts ie theatres, a cinema and quality shops. Promote Newquay and its beaches as a sporting / leisure centre of excellance for everyone.</p>
<p>General tidying of the area, from the borders of the town into the centre, keeping signs updated and clean.</p>
<p>NO COMMENT</p>
<p>ANNOYED ABOUT ALL THE T SHIRT SHOPS HUNTERS ETC WHEN WE COULD HAVE NICE SHOPS LIKE IN ST IVES. SURF SHOPS ARE TOO EXPENSIVE ,ONLY FOR YOUNG QUALITY OF SHOPS COULD BE MUCH BETTER FOR THE LOCALS.</p>
<p>The way the town is loosing its traditional features and charm is appalling. This HAS TO STOP. Encourage a late night Cafe</p>



culture in town and increase shopping provision, new developments should either protect and highlight the traditional nature of the town they are in or be of a timeless and modern design. Rocklands is a really good example.
Less clubs & strip joints, more family orientated entertainment (such as the upcoming and long awaited cinema) More parking (not less) which would bring people and their money to the town If they have a stated drinking in public places ban, enforce it (most days you can see youth walking through town with cans of beer, most appear to be underage)
Create a town heart of very high quality and focus more mixed use and cultural activities in it
We should be proud of our town and actively promote thr good side-if it was that bad we would leave
I feel there are too many building sites in the town, it looks a mess really, and a shame that everything is getting pulled down these days
We have to re learn to have fun for fun's sake and we have to re learn how to play together with all ages. At times young people would look better with mor fabric on their skin. Let's practice more DISCIPLINE. If you say no, then that ought to staythat way and not maybe she will change her mind. Stop the blame culture (it does not look good abroad)!!
We could do with a permanent venue for live music (of all genres) - the cinema being built is an improvement - less night clubs/bars - less focus on youth tourism and a greater emphasis on family tourism
there has been an explosion in building apartments in the last few years to the detriment of the hotel trade. Let us not allow the chrome and steel type development by fistral beach to be the norm for all areas of the town.Let us provide a choice for the resident and visitor.A choice between the fast life of the center and a quieter life elsewhere
There are too many night clubs and Sexual encounter establishments in ration to the size of the town
get the alcoholics out of town! stop giving planning permission for even more alcohol places! stop giving planning commission for even more apartment buildings what only leads to empty buildings, should they ever get finished. put the law on the site of the decent people and not the noisemakers and drinkers!
Do what it takes to enable the council to remove the "trash" sold on the pavements in the main streets! Close the "cheap Booze" shops as they dont benifit the town at all and look "tatty"... Remove ALL the speed bumps and ramps as they dont slow the drivers that need slowing... they just inconvenience everyone else who drive safely... Spend money on the Railway station as its the first thing seen by many visitors...put it back as GWR had it!
I think it is right that newquay safe partnership continues to act on underage drinking and yobbish behaviour. I don't understand the fuss over the lap-dancing clubs as part of the night culture as this has no effect on families unless they are still in town after midnight and I doubt they are even aware of their existence!
Again the drinking regime needs to be controlled before its too late, we need someone to reduces the licences, market this town for families its the only way to protect the town and the visitor's view of it. The drinking isnt doing the town any favours, our streets are trashed, shops are broken, there is violence and crime on an unseen scale, the other night i walked past 50 teenagers drinking on fore street, and no police within a mile. It makes me sick! Why are we encouraging kids down here alone? Someone needs to say enough is ENOUGH! Bring this town back to a community type with pride and zero tollerence to these inconsiderate horrible stag do's and kids who trash our town! We NEED families and provision of services for them, then the businesses will thrive again and the town will be somewhere the locals once again take 100% pride in, instead of wanting to run and hide from once the sun goes down! Id stay here all my life is i felt safe and comfortable like I use to here!
more common sense with building designs being allowed. This is Cornwall not Lanzarote. Contemporary may be fashionable now but will look outdated in 20 yrs. More sympathetic design to asimilate into the area and NO MORE APARTMENTS! Affordable housing so we dont have to live 6 adults to a house to survive on low incomes.
Stop The Building Of Flats. It Has gotten out Of Control. No Mid Range Hotels.
existing regulations need tightening up eg parking on double yellow lines. More and larger waste bins need strategically placing and emptying regularly. Some foreign resorts are banning scanty beach wear in the towns. The removal of litter must be a very expensive item for the council tax payer and maybe some of the costs could be met with on the spot fines and/or a packaging charge added to the cost of the takeaway item. I know ideally that education, personal responsibility and a sense of right and wrong would go a long way to solving many of these problems but I dont know where to begin, sorry !!
Most local people seem to want more family tourism and fewer drunk stag parties but no one seems to be doing anything about it. Of course we don't want to walk around our town in the evening and stumble across vomitting young people or fights and shouting and screaming. Initiatives to encourage better shops would mean that more local people would spend their money locally instead of having to travel to shop. Removing licences for lap dancing clubs would also discourage large groups of drunk men from the town. Someone with taste should be appointed to make decisions about the town relating to lighting etc as the current stuff is very tacky.
Increase the quality of resturants and clubs. Newquay has huge potential! The problem is that bad management allowed the proliferation of tacky tourism. There is a way of promoting tourism, preserving the landskape and attracting people with taste.
I would love to see a theatre in the town centre, and a venue for bands to play.
The Council needs to make sure that section 106 funding where development has taken place is first of all claimed from the

developer and secondly used in Newquay to provide better facilities.
The need for adequate means to access the Town Centre is paramount - either frequent shuttle buses from outer-ring Car parks or better parking provision and more pedestrianisation. Restricting deliveries to out-of shop hours is essential
make building site owners proceed with initial plans. clean the estate byways. apply litter laws, restore a sense of civic pride
Building design.....I would like to keep the character of Newquay and not see it look like every other UK town
the condition of many of the hedgerows and footpaths in and around Newquay is very bad. The many building (or non-building) sites in Newquay are an eyesore especially the old bus station site. We do not need any more trendy clothing shops catering only for young people. We do need a good quality DIY store in or near Newquay.
Newquay needs much better governance from both town and county councils. The above should be the norm NOT something to aspire to
Address the problem of all the derelict hotel sites in Newquay.
There are lots of activities in Newquay organised or unorganised. Building wise, Pentire has been overbuilt, the Fistral side is now a mass of concrete, and I am sad to hear that where the horses graze next to the coach park off Mount Wise (Duchy land) is going to have houses on this land...it is the last bit that has been left free, from the bypass road to the roundabout. When I drive in from Truro now at night - the lights in Newquay are a mass on the horizon and I hope that the desire of everyone to come to Newquay to live or visit does not make us become 'urbanized'.
In terms of the architecture, it is a shame that there are so many new and cheap looking developments. Some are tasteful but it would be nice to keep some of the more traditional aspects of buildings.
Which "bombsite" do you want me to talk about!!
When is Newquay going to stop being a building site and rubbish tip, and when is the law on speeding cars going to be enforced especially somewhere like St Columb Minor..20mph is more like 50mph
Need more policing to protect our young people. Town needs a good and regular clean. Better rubbish collection i.e bins should be provided for waste and recycling. Dog fouling needs to be prevented. Cinema is vital. Drink laws should be tightened. Excellent news that young people are being sent home when drunk but provide something for our local teenagers to do.
Keeping the town clean and tidy. Maintaining grass verges and weeding
you have to have lived here for at least 5 years before you get on the housing list I'm 53 born and bred and I had to wait 14 years to get a flat while these from upcountry get rehoused almost immediately also I lived with my mum for 50 years and she died on Jan 14th this year and on the day of her funeral my ocean phoned me and said I had 2 weeks to move out how cruel.
needs to return to be a family resort
GIVE IT A FACELIFT
Witnessed today girl buying drink, lots of it, she was asked for ID but outside the shop her friends were not anywhere old enough to partake, is the message getting through, I don't think so!!
A museum would be an asset to the town - somewhere for visitors in the wet and a place to show off our heritage which is being eroded.
Less tat shops, capped business rent
Newquay is not a family town, stop moaning and do something about it, town beach, Trenance Park, indoor facilities, shops,
THE TOWN IS A NO GO AREA FOR ME AT NIGHT, LESS DRINKING ESTABLISHMENTS ARE NEEDED, PLUS ALTERNATIVE VENUES FOR THE YOUNG.
Although no expert I feel that catering for families and a wider range of tourists will improve the look and facilities for year round residents and income will be across a wider range of businesses. Lots of pubs/clubs fast food outlets in the centre make money during the summer but don't offer much back year round in terms of look or interest.
the place is a mess caused by irresponsible planners allowing gold diggers to rip up the town and leave their plots in such terrible conditions. make them landscape the plots if they do not commence building work and finish it within a specified time. if they do not. compulsory purchase the land at land values and do it while a local builder is found to finish the work.
With regard to new buildings I think Newquay is going in right direction - please ignore Prince Charles!
too much emphasis on attracting alcohol/sex/youth culture. employ traffic wardens to enforce the law and reduce dangerous illegal parking
drinking in the summer
Ensure that the unoccupied premises which are half built are made available for local resident occupancy and a reasonable rate. Remove the eyesores which surround the town like the Cedars Hotel, Fistral Hotel, and other premises which have been left to become derelict. Remove road signs which obstruct driving views on roundabouts e.g. Tregunnel Hill. Remove roadside parking in residential areas and provide a multi-storey car park out of town with bus in. Repair roads particularly Pentire.
Newquay needs to restore some balance - a Newquay for all to enjoy
NEEDS TO BE CLEANER. NO MORE NIGHT CLUBS NO FAST FOOD OUTLETS MORE FAMILY FRIENDLY REMOVE ALL EYESORE

BUILDINGS GET THE COUNCIL WORKING AT CLEANING UP THE WHOLE TOWN, AND REMOVE ALL THE SCUM..... ENCOURAGE BETTER STANDARD OF SHOPS AND PUBS
We get a bad press due to clubbing/partying and heavy drinking, need to address this issue urgently to attract families back to the town. Make shops more attractive and more to do in bad weather.
clean up the town improve the shops and maintain the gardens to as higher standard as possible
Clean up all disused premises and the hotels that have been demolished the grounds be grassed over and made more pleasing to the eye!!!!!!!
Drinking problems need to be resolved and the young age of the revellers. The town centre needs to be made more attractive and chic, like other European counterparts. Get rid of all the pound shops and tacky t-shirt printers on the high street and nic-nac shops. More provision for travelling surfers (good hostels and surf lodges) and more affordable accommodation instead of luxury apartments.
As previously stated a centre parc would be useful during poor summers and be very useful during the winter would draw in all year round trade, both for visitors and local people
Get that Cinema up and running!!
We need to promote events that encourage community and stop this being such a fragmented town
Given the improvements already seen with the Safe project see with time the areas not responding then deal with them
Underage drinking issues are not confined to Newquay but are social issues in today's culture. Newquay is no worse than any other town. We need to make more of the town's strengths eg beaches, coast & surrounding area.
Bring back the families to Newquay so that they will feel safe again which will make the local people also feel safe.
noise from the town center is a problem if it was a town center in e.g crantock etc it would not happen so why is it allowed to happen in Newquay?
more housing please.
There is always an excuse that we need 'the nighttime economy' and businesses and jobs will be lost if we did not have stags/hens/'drunk tourists' but those businesses that will suffer are a handful of Newquay people. Padstowe, St Ives, Falmouth have a thriving all year round tourist business and do not have these severe problems. We need to promote families and limit the number of pub licences, have quality shops, restaurants and facilities as residents have money but I spend this out of Newquay and with the number of new high class accommodation these tourists will expect this. Resident parking permits, therefore people that actually pay their council tax can park outside their house. Park and ride system for the tourists as there are too many bunk houses which cannot accommodate the cars so all visitors have to use this service and they do not park outside residence homes (and sit there at 2/4am drinking/smoking and playing loud music). On the official website under families and accommodation there are no listings for places that cater just for families or hotels that have family suites. I was looking for family members and booked them into the Headland as this is the only establishment that I knew offered good facilities and family suites.
Newquay maybe be not perfect but it suits us as pensioners and we love it. If we didn't we would soon move away as we have no ties here.
Too many apartments, dirty town, rough bars and clubs.
LET'S HAVE SOME PUBS / BARS FOR THE MATURE PERSON.
listen to all points of views not just Mr Sleeman and partners
Future consultation needed between residents and building firms, many coming from outside the county and they try to impose the wrong type of structures. All councillors need training
PLEASE get rid of the sexual encounter clubs and the bar crawl. Tighten up the regulations and enforce them on surf lodges- keep the decent ones and close the rest. Make it less attractive for under 18s here and for stags and hens. Operate zero tolerance on anti social behaviour. Enforce the regulations on derelict building sites- MAKE them tidy up. MAKE SERCO do its job properly- jet hose the pavements regularly, do the weeding, get some dog wardens around the place and fine dog owners for dog fouling; sort out the boating lake. It cannot be beyond the wit of man- most of this is basics!!!!
residents parking for central newquay. this will force all tourists and shop workers to use the car parks which will increase revenue for the town and stop traffic congestion
Born and bred here; grandparents had business since 1920s (Hawkies Tours). Tight on drinking in streets and address homeless people for them
Generally the local elected representatives need to listen more to the people rather than the business owners.
I have lived in Newquay for 16 years and love the town. Lately, however, living here is getting harder and harder. I have always lived in the town centre but gradually have seen more problems stack up over the years. I have been burgled, had my car set fire to, had chips smeared over my car, had windows, wing mirrors broken, had property stolen (from home and schools). I haven't had a full, decent night's sleep in years due to the noise, constant noise from about 9pm - 4am sometimes! I have someone 'doss' down in my garage, empty my children's playhouse, trespass in my garden. I had a drunk man pass out on my front path at 2am. I was too scared to move him. When I moved into my house I could park outside my front gate; now there is a cycle lane there / parking has got worse and something needs to be done for us before the cinema

<p>opens, as its address is Crantock St and I'll know we'll get hoardes of cars looking for the cinema and to park! I used to take my 4 kids out for a Saturday taetime treat, but can't now due to the hideous, drunken sights they are faced with. Come on, help us out, clamp down on the jobs, the huge drunken daytime groups and sort out the residents parking, it's only a matter of time before something awful happens to us!</p>
<p>We never had any problems with anti-social behaviour and underage drinking until the council allowed the pubs and clubs to stay open for longer. Twelve years ago the pubs closed at 11pm and the clubs closed at 1am. The only nights of the year they were allowed to stay open late was New Years Eve. So I propose the following changes: 1.All pubs, clubs and off licences to close at midnight (off licences at 10pm). 2.Any underage children planning a get away to Newquay must be accompanied by one of their parents AT ALL TIMES. 3.Anyone caught behaving anti-socially should get an on the spot fine of £150 and barred from all pubs for the rest of their stay in Newquay. 4.Any establishment caught serving alcohol to minors should be immediately closed, the owner fined and the person who sold it to be fired and blacklisted, never to work in the industry again. I was born into one of the four remaining Cornish families (there's only four now remaining out of many). And as I grew up I watched this town change from a nice place for locals and tourists to live to a place where crime, drugs, anti-social behaviour has taken over. This town was a nicer place to live when we ran the Town Council. That all changed when Restormal Council took over! My family has been living in Cornwall for roughly 600 years, we've been living in the area long befor this town was founded. Most of us emigrated to America in the early eighteenth Century. But the main core stayed here. I always thought I would live and die here but after seeing what this town has become, I am seriously considering following my ancestors and emigrate to America. If I had teh money I'd be in a cab heading for the airport at this very moment. So open your eyes to see what's happening. Implement my suggestions and make Newquay a nice place to live again - before it's too late!!</p>
<p>More council houses should be built.</p>
<p>NQ should give more help and support to it's residents and to its young people whose prospects are few after leaving school. There should be more cheap housing of a reasonable standard for those of us whose families are growing and live in cramped overcrowded conditions. Hemelessness is a big issue in NQ too. Over the past 10 years facilities to entertain young children and children of all ages have vanished only to be renewed by pubs clubs and eating establishments. How many more do we need? I say no more! We need places for children to be entertained like the fun factory and tumble town which closed down and were never replaced. We need more parks with childrens playgrounds youth clubs for older children. Places that are free for kids because the council subsidise them. The children have no money and nowhere to go. No wonder they hang around on the streets, drinking and getting into trouble. They need rounding up and shown how to do things to benefit themselves and the community. Children like helping out, if they're encouraged and shown what to do. Whatever happened to after school clubs? And swimming lessons in school? Why do parents have to pay for every small thing the schools do or suggest? My son wanted to go away with the school but there was no way I could afford the hundreds of pounds asked for. Children of parents on a low income always lose out. This shouldn't happen but it does and often. This situation gets worse every year and its more so here than in large cities. More should be done for the people who live in NQ not just holiday makers and big business or people with holiday homes.</p>
<p>We need to make Newquay more attractive and safer for families. The families and children are our future and we need to be focussing on giving the positive experiences to ensure they want to come back.</p>
<p>Create more for families and the older generation - accept the the 18 to 24 year olds are catered for now do the ages above and below.</p>
<p>surfers should pay towards facilities provided for them ie.a clean sea. every other sport or community activity has to pay a membership fee surfers pay nothing.</p>
<p>Continue with Newquay Safe and general improved smartness of town centre, toilets etc.</p>
<p>traffic</p>
<p>Encourage people who really want to improve the town to become Town councillors and deal appropriately with those who stand for election simply to protect and service their own business interests.</p>
<p>Planning issues need addressing at the sites of new builds on brown feild sites, EG Zinc on headland road i have heard comments like "i never knew Newquay had its own prison" and have to agree.</p>
<p>As an ageing population we are not catered for.Nowhere to go at the weekend.Like a dinner and dance</p>
<p>Keep Newquay Tidy all year round</p>
<p>Do something about derelict sites. Take them over and make them public areas.</p>
<p>There is a minority of very vocal people that purport to represent the town. Generally I think that the population of NEWQUAY is more tolerant than the views portrayed</p>
<p>I am baffled by some planning in town. How on earth did Aldi get to build a supermarket (suitable for an industrial estate) on that site? it has the best views in the town! Get rid of the strip clubs, I know someone who worked in one, they do attract the wrong type of people and encourage impressionable young women into a life of drugs and sex...we don't want them!</p>
<p>PLEASE STOP BUILDING FLATS/ APARTMENTS. PLEASE ACKNOWLEDGE THAT THERE ARE PEOPLE WHO LIVE HERE, AND NOT JUST GEAR EVERYTHING INTO WHAT THE TOURISTS WANT( OR DON'T WANT). THE RESIDENTS OF NEWQUAY SHOULD HAVE A BIGGER SAY IN WHAT GOES ON IN THE TOWN. IT'S ABOUT TIME THE COUNCILLORS DID WHAT THE RESIDENTS WANT AND</p>

NOT WHAT THEY WANTED, AFTER ALL THAT IS WHY THEY WERE ELECTED. WE LIVE IN THE OUTSKIRTS AND CAN HEAR THE NOISE ON AN EVENING FROM THE TOWN. GOODNESS KNOWS HOW RESIDENTS WHO LIVE CLOSER GO ON. ANOTHER THING IS THE FIREWORKS. THEY GO OFF ALL THE TIME. WE THOUGHT IT WAS SUPPOSED TO BE CURBED AS TO THE TIME THEY WERE SET OFF. WE ARE NOT PARTY POOPERS, BUT THIS IMAGE IS DOING US NO GOOD AT ALL, THIS IS WHY ALL BUSINESSES ARE STRUGGLING IN AND AROUND NEWQUAY. JUST PLEASE REMEMBER PEOPLE LIVE HERE AND TRY AND SLEEP HERE TOO.
re: architecture of town and area I feel it is a bit late to ask this question. The developments carried out over the last few years are growing larger and (some) more ugly. Properties are losing their gardens. Empty former large hotels (which are an eyesore) are being demolished and replaced with even bigger developments. Building design in some cases is atrocious.
Stop throwing up the concrete and glass structures that seem to be the fashion at the moment. Who will respect our town if it looks like the midlands? This is a quaint coastal town and the new buildings should reflect that. The monstrosity that is Odds restaurant in Cubert is prime example- why not a little white thatch building instead of a world war II bunker with a swedish sauna on top? And the new building over Towan, whoever approved that should be shot. Pull down Barracuda and make Newquay look like a seaside resort- make people respect it!
Change the appeal. Make it boring for party groups, so they don't come.
I think I have mentioned elsewhere my views on Newquay cleaning up its act. There needs to be some leadership and standing up to the bully boys in the town. We ALL know the issues we just need someone with some vision and authority to make the changes. The bunk houses are a key issue operating illegally and the council doing nothing to regulate/close them down. This is ruining residents lives . If accommodation wasn't so cheap the louts etc who just want to come and get drunk wouldn't come and families could be encouraged back.
These same questions have been asked many times over the past fifteen years and still they are being asked. I would like to see more positive action being taken and fewer action groups who just love to talk about what if....
shopkeepers clean pavements outside shops ie hard broom& bleach water.This is done in other countries every day.(FRANCE& Spain)
make a town plan and stick to it, good or bad as everyone like and dislike any plan that comes up, myself included.
the town itself needs to find a balance it once had were by both families and none family holiday makers can both enjoy what Newquay has to offer.
I feel that the community has broken down, I and all my siblings are Newquay born and bred but none of us live there, we can't afford too and don't want too. I rarely see anyone I know from growing up when I go there the place is full of people from elsewhere
i have been visiting newquay for 42 years, coming about 3 times a year and although the town has changed, with regard to stag/hens i feel the good outweighs the bad. The derelict building do spoil town but that takes time and money and all towns have these problems. Nothing will stop me visiting.
stop it looking like a disused building site
like i said before whoever designed the headland road apartments should be fired! the buildings are terrible they take away all focus from the scenery as they're plonked right on top and in the way of it! you look at them straight on and you cud be in bristol theres no individual character or charm about them they are cheap nasty wastes of space!
Les surf shops and takeaways!
We need to remember all age groups, there is very little to do for the over 40's
Architecture of area is terrible and does not need protecting. Newquay needs to be cleaner, much cleaner, Environmental issues which have somehow been missed out of this questionarre, such as planning for new builds, recycling stations in town, green energy, green transport need to be addressed.
the town needs to create a more up market image by tideing,the place up ,providing better quality shops, facilities & hotels
more council houses
In recent years there have been a lot of 'alcohol-free zones' created. Care should be taken to ensure that responsible people can still enjoy a glass of wine or a beer on the beach with their BBQs - responsible families included!
Do something about the old bus station site - eyesore - should be flattbed and have seats and nice plants
One thing that could improve the look of the town. Clear out the gutters on buildings in the main street. Look up sometime and see just how much grass grows and blocks gutters and downpipes. It doesn't do a lot for the appearance of the town centre. It gives gives the message that people don't care about the look of the town. Also lots of drains around the town centre are blocked and have been for a long time. Big ideas are fine in their place. Restormel spent a lot of our money on consultancy for grandiose schemes that have come to nought. The age of the vast apartment block has foundered on the credit crunch. Let's concentrate on quality of life instead.
WOULD LIKE TO SEE MORE FAMILIES AND LESS SINGLE SEX PARTIES ATTRACTED TO VISITING NEWQUAY
get rid of the party side by day and discourage hen and stag parties and so much drinking on the beaches and in town
cinema provision and park and ride
Providing a parking scheme for residents whereby parking is either cheaper or free especailly in high season, would

massively benefit the local community, especially the elderly, disabled and families with very young children. Furthermore, even having designated areas where only locals can park in high season would be greatly advantageous.
need to return civic pride to the town by residents and visitors alike
I have loved Newquay (and surrounding area) since I discovered it in the sixties and even though change is inevitable, some of those changes have not been for the better. I'd like to see the town restored to the surfing/family resort that it was before over-confident, boozing, partying teenagers were invented. (I'm not a miserable old git, I don't mind anyone having a good time-just do it with a little respect for others)
Definitely needs a change of image - something to deter binge drinking. Family destination would be very welcome!
The town lacks direction, ie are we a surfing mecca, a family holiday destination, an up-market luxury apartment town, a hard partying town for stags/hen parties or a traditional Cornish seaside town? None of these identities marry well, the result is chaos and disappointment for many, particularly the beleaguered residents
LITTER HOUSEHOLDS TO COVER OVER RUBBISH ON COLLECTION DAY DOG LITTER FINES TO BE INCREASED STREET OVERNIGHT PARKING STOPPED PUBLIC TOILETS OPEN ALL YEAR
There is no space on this form to comment on IMPROVEMENTS being made; but some are being made in policing and in the architecture of new building.
Provide more facilities for families to encourage them back to Newquay.
Dog mess. Litter (have been working in Cubert lately and a litter picker is always going around the village. In 21 years I have never seen one in St Columb Minor.) Sort out the outstanding building sites. Stop the running down (purposefull) of Hotels in order to get them knocked down. Loss of proposed reef was a huge let down. Less speed humps and more speed alert signs. Why is this survey not posted to the electorate as well as being available in the library. Police station is closed after certain hours. Too many police in cars and not enough walking the beat.
Longer opening hours livbrary - 3pm Sat. Up info office in libabry local contact. Use Wadebridge as exhibition Centre. Plenty of room instead of song nec right left to ...t bus ... Renovate derelict areas. Please build nice houses for families, single people like they have in Camelford, Columb Major cattle market, Quintrell. We need jobs for everybody. Minimum waged linked tourism. I liked my job in hotel. Nobody get by on 735 a wage. For festivals EEC pay abroad, have across fund. EEC have help website for funding. We need University for everybody.....archaeology, education.....tourism. Why go to Truro, Exeter, stay local, jobs, training for me, professional everybody, town planning like abroad not councils.
Cleanliness of town. Enforcement of street parking. Anything that will help people and visitors respect the town. Stop ALL drink promotions.
DO SOMETHING WITH THE SPACES LEFT BY DERELICT / KNOCKED DOWN HOTELS ETC.
Shut down the lapdancing clubs, this will discourage so many groups of men to come down here on stag nights making the town a threatening place to be. Newquay doesn't need so many amusement arcades and bars, it just makes it more tacky. Newquay should look to other Cornish towns that successfully attract families etc without resorting to cheap entertainment. Falmouth, St Ives, Penzance, these are quality resorts with a much nicer feel to them than Newquay. Also, the council should take into account that there is an ever increasing student population because of Cornwall College Newquay - there needs to more for this age group to do, not just drinking - cinema??
Tidy up the area at the back of the high-street, from the Bus Station through to the main road & Library - always looks dirty & scruffy. Also, keep the old Tramway clean and what about re-instating a small tram and using that for a child/adult ride in high season ?
No more building! It's not required. "Surf pods"? What the hell...
On wet days there is so little to do to involve a family
newquay and the surrounding area has so much potential but this has been stifled by the town council, who all own businesses in newquay centre , for years and has never reached it's potential. unfortunately newquay is just a place people come to to get drunk and act appallingly knowing that a blind eye is turned by all the authourities and they will get away with it. WE RESIDENTS ARE LEFT TO PICK UP THE PEICES ON OUR LOW INCOMES AND FOOT THE BILL VIA LOCAL TAXES FOR THIS. FAMILIES DO NOT COME HERE THERE IS NOTHING FOR THEM, I WOULD NOT WALK MY CHILDREN THROUGH TOWN SUBJUGATING THEM TO THE SORT OF LEWD DRESS AND BEHAVIOUR OF SOME OF OUR YOUNGER VISITORS SO WHY SHOULD THEY. SOME OF OUR VISITORS HAVE NO RESPECT FOR US OR OUR TOWN.
Too many double yellow lines. Some where they don't need to be as traffic would not be impeded in some places any more than they are in the winter. A large free car park would be a hug asset and draw people to visit Newquay and stay longer.
Newquay needs to stop pandering to the younger generation and recognise there are other age groups in Newquay, particularly the residents that pay the council tax but don't seem to have their needs acknowledged.
More wet weather venues.
Newquay needs to become a well-designed community town serving 'one and all.' Commercial pursuits of the easy profit-line have been allowed to excessively target an indiscriminating youth market.
I believe Newquay should adopt zero tolerance policing with regards to anti social bhavious. Notices placed at the airport, ststion and in all the guest houses etc. High publicity on its success. The word would then get around the country.



Continue with the scheme for making parents collect unruly youngsters from Newquay. Also keep this high profile. Use the press to your advantage rather than the other way round.
I THINK WE HAVE A VERY BEAUTIFUL TOWN. HOWEVER, IT IS SHROUDED BY THE DRUNK & DISORDERLY, THE LITTER, THE CRIME ETC IN SEASON. ONCE UPON A TIME TORQUAY HAD THIS IMAGE & THEY STOPPED IT. IT'S NOW LIKE A DIFFERENT TOWN THERE. THEY'VE MADE THE TOWN CENTRE MORE UNIFORM & KEPT THE PARTYING IMAGE UNDER CONTROL. I THINK IT IS RESOLVABLE IF WE MONITOR IT BETTER EG DON'T ALLOW TOO MANY CLUBS/PUBS ETC I HAVE NO OBJECTION TO 1 LAP DANCING CLUB AS THERE IS A NEED FOR IT DUE TO THE STAG/HEN PARTIES ETC BUT A SMALL TOWN CANNOT SUSTAIN SO MANY BIG CLUBS ETC. IT HAS A MASSIVE IMPACT ON THE ECONOMY. SAME GOES FOR SMALL BUSINESSES. THE LARGER ONES COME IN AND TAKE OVER FROM THE INDIVIDUAL COFFEE SHOPS/CAFES ETC AND FORCE THEM UNDER. WE NEED TO LOOK AT THE LOCAL ECONOMY AND HOW MUCH IT CAN SUSTAIN OF LARGE CORPORATIONS WITHOUT IT ENDING SMALL LOCAL BUSINESS.
I work in the transport industry - for the railway and the biggest complaint we receive from arriving passengers is that the bus station is too far away for people to walk with mountains of luggage - moving the bus station to the rail station would solve this problem and remove the need for most of the buses to move through the town centre
THE EVENTS THAT ARE BEING HELD NEED TO BE PUBLICISED MORE TO LOCALS AND TO LET BUSINESSES KNOW OF ANY POTENTIAL BUSY TIMES DUE TO THESE EVENTS.
I think more things to do to develop the community spirit are important. I also think there should be more activities/ classes for children. I would be interested in art classes/ events. public transport could be better. first buses are too expensive. somercourt travel have really friendly bus drivers and good prices but don't run late enough. No buses that run from pentire to a supermarket that i've seen. Need more things to do here in the winter. Big gap in shopping here since Woolworths closed down. Need shops that sell what you need rather than just surf shops.
WITH NEW GOVERNMENT - IE CUTTING OF BUILDING OF NEW SCHOOLS. WHAT WE SEE WITH EXISTING BUILDINGS IS 'LACK OF MAINTENANCE' WHEN WHOEVER OWNS A PROPERTY IT IS NORMAL PRACTICE TO REPAIR ANY DEFECTS THAT MAY OCCUR. LETS HAVE A MASSIVE MAINTENANCE CREW WHO WILL MAINTAIN OUR PUBLIC BUILDINGS. WERE DID I HEAR 'A STITCH IN TIME SAVES NINE'. LETS FORGET THIS THROW AWAY THEME AND START PAINTING, POINTING, REPLACE RUSTY PIPES ETC. LETS BE AWARE OF ALL THE FAKE ITEMS COMING IN THE COUNTRY FROM ABROAD. CONTACT THE WATER BOARD AND ASK THEM TO RENEW THEIR BROKEN CONCRETE AND STOPCOCK SIGNS AS THESE CONTINUE TO BLUNT THE GRASS CUTTERS MACHINE. THE FOOTPATH FROM LEADER ROAD TO THE FORK OF THE A3058, PLEASE HAVE A WALK. I TRUST YOU WILL NOT BE ABSTRACTED BY THE BRAMBLES AND WEEDS. ARE WE PAYING FOR THIS TO BE CLEANED? I HOPE NOT.
WE HAVE FAR TOO MANY PUBS AND CLUBS AND COULD DO WITH A MAJOR DECREASE IN THE HEN/STAG PARTY VISITORS. TIGHTER LICENSING AND WE NEED MORE POLICE OFFICERS. PLANNING FOR NEW BUILDINGS NEEDS LOOKING AT - SOME OF THE NEW DEVELOPMENTS ARE AN EYESORE - IE THE FIRST SET OF FLATS IN HEADLAND ROAD.
I feel that much of Newquay's natural attraction are eroded by unsympathetic building. The barrack type additio to the Headland Hootel is an xample. Bring back a Newquay dedicated Tourist/Guide office with staff that meet prospective visitors. This has worked well in the past and would help improve the towns mage. Allay fears of drunken recellers etc.
QUINTRELL DOWNS SUFFERS AS A RESULT OF HIGH VOLUME OF TRAFFIC IN AND OUT OF NEWQUAY. WOULD LIKE TO SEE 30MPH SPEED LIMIT ENFORCED - EG FLASHING '30' ROAD-SIDE SIGN PERMANENTLY OR SPEED CAMERA. ALSO PEDESTRIAN CROSSINGS (CARS AND MOTOR BIKES) ALONG WEST ROAD, QUINTRELL DOWNS. PROVISION OF BENCHES AROUND THE VILLAGE FOR PEOPLE WHO FIND IT DIFFICULT TO WAL LONG DISTANCES AND NEED TO STOP AND REST. STOP PARKING ON GRASS VERGES ALONG WEST ROAD - THIS RESTRICTS VISIBILITY EXITING DRIVEWAYS OF HOUSES AND EXIT FROM 'THE OAKS'. SUPPORT RE-OPENING OF VILLAGE SHOP IN QUINTRELL DOWNS (CURRENT PLANNING APPLICATION POSTED).
I WAS BORN AND HAVE LIVED IN NEWQUAY ALL MY LIFE AND WHAT A FABULOUS PLACE TO GROW UP IN THE 60S AND 70S. SCHOOLS, BEACHES, SPORTS CENTRES, BOATING LAKE -ALL HAVE VERY FOND MEMORIES FOR ME. I NOW LIVE OUT OF TOWN IN QUINTRELL DOWNS AND FIND DRIVING INTO NEWQUAY TOWN CENTRE EXTREMELY FRUSTRATING AND ARDUOUS ESPECIALLY IN THE SUMMER MONTHS. TRAFFIC PARTICULARLY IS FREQUENTLY AT A STANDSTILL FROM QUINTRELL DOWNS ALONG WEST ROAD PAST HENDRA ALL THE WAY DOWN TO TREVEMPER BRIDGE AND TREVEMPER ROAD, MAKING TRAVELLING TO WORK AT PEAK TIMES VERY SLOW. I USED TO POP INTO THE TOWN CENTRE FREQUENTLY TO SHOP IN SOME OF THE SMALLER SHOPS, EG SPALLS, CORNISH STONE, MAT OUT PLUS USED THE LIBRARY FREQUENTLY AND KAYS CHEMIST. HOWEVER, NOW TRAFFIC AND PARKING IS SO BAD THAT I GO TO TRURO INSTEAD. I DESPISE THE CHEAPNESS AND TACKY SHOP FRONTS SPEWING OUT ONTO ALL THE PAVEMENTS EVERYWHERE PULS THE ALCOHOL-FUELLED EXCESSES NEWQUAY HAS BECOME ASSOCIATED WITH. REGULATE ALCOHOL OUTLETS AND ENCOURAGE TEENAGERS TO HAVE FUN WITHOUT IT.
THE WHOLE LOOK OF NEWQUAY NEEDS TO BE ADDRESSED, GRASS VERGES CUT ON A REGULAR BASIS, NOT SPRUCED UP JUST FOR NEWQUAY IN BLOOM! TRENANCE GARDENS BROUGHT BACK TO BEING AS THEY WERE IN PREVIOUS YEARS, FLOWER BEDS GET LESS AND LESS EVERY YEAR, EDGES NOT CUT PROPERLY, SHODDY CARE TAKEN, WHERE'S THE SUPERVISORS? THE PAVEMENTS AT VICTORIA PARADE ARE A DISGRACE AND NEED STEAM CLEANING - THEY ARE FULLY MUCKY AND STINK. MORE SEATING AREAS AS GENERATIONS OF PEOPLE IN NEWQUAY ARE CONSISTING MORE OF THE

ELDERLY THAN EVER, LETS HAVE SOME DECENT PLACES TO SIT WHEN NEEDED. LESS SPEED HUMPS PLEASE, LOT OF MONEY WASTED ON THESE. WE NEED A GENERAL GOOD CLEAN UP OF THIS TOWN, GET THE HANGING BASKETS UP BEFORE SUMMERS OVER. ENCOURAGE SHOP OWNERS TO WANT TO TRADE HERE NOT BY CHARGING EXTORTIONATE RATES AND GET A GOOD COMMUNITY SHOPPING AGAIN WITH VARIETY OF GOOD SHOPS, VETTED OUTLETS FIRST, NO MORE SURF, FOOD, BOOZE OR OUTLETS ONLY FOR THE YOUNGSTERS, MORE EFFORT TO KEEP US IN NEWQUAY SHOPPING. I NEVER SHOP HERE, TRURO IS WELL WORTH THE DRIVE. LETS CLEAN UP THIS TOWN BEFORE ITS PAST SAVING. WE LIVE IN A BEAUTIFUL COUNTY, NEWQUAY IS CERTAINLY NOT PART OF IT. WHY ARE NONE OF THE PIT ATN PUTTS AND CAFES OPEN IN THE EVENING AT TRENANCE?
FAR TOO MANY SO CALLED 'AFFORDABLE HOUSING' BEING BUILT ON THE OUTLYING DISTRICTS OF NEWQUAY. TRAFFIC WILL BECOME UNBEARABLE - HOUSES WILL NOT SELL TO THE YOUNG OF THE TOWN AS THERE IS NO EMPLOYMENT OUTSIDE OF THE SUMMER MONTHS TO SUPPORT THEM! VILLAGES ARE LOSING THEIR IDENTITY AND IF WE ARE NOT CAREFUL WE WILL END UP LIKE MANY DISTRICTS UP NORTH, JUST ONE BIG TOWN! CORNWALL IS NOT FOR MAJOR DEVELOPMENT, ITS FOR QUALITY OF LIFE AND NOT OVER POPULATING!
I AVOID NEWQUAY UNFORTUNATELY
The half finished development sites and derelict hotels need to be completed/tidied up. Perhaps turned into green sites until building can take place. Guerilla gardening groups or community art projects?!
Stop developers pulling down buildings and leaving bomb sites - its a mess. Consider local needs for shopping/entertainment - not just tourist needs - we're still here in the winter. Sport Centre needs to be more open usage and not so 'club' based to allow for adult beginners to get involved.
too many expensive flats being built
It would help if the Council could deal with the many derelict buildings and restrict the endless number of blocks of flats being built. Provide more affordable family housing
Make sure developers have the readies to finish a project within a given time so that the locals are not left looking at hoardings or worse. Too many developments going on because dwellings or old hotels have been left to rack and ruin and squatters. If the developments are not completed within the deadline the land is forfeit and becomes green area for residents.
bad planners giving concent to shitty ugly buildings
Clear the pavements for use by pedestrians (not bikes, skateboards & advertising materials). Don't be afraid to showcase our coast, beaches and natural grassland areas. Celebrate and show-off our history, architecture, culture & town pride ... before it disappears for ever under the pressures of "quick-buck consumerism" and the developers that encourage this.
Reduce the amount of surf pods etc. do something with derelict hotels. more in the way of family entertainment especially when its raining
The comments, ideas, complaints and general objections of unhappy residents should come before any planning decision. At the moment residents are ignored and put behind in the rush to build unwanted holiday accommodation, which now suddenly needs a change of use against original plan. Also changes to original plans seem to slip through unnoticed to locals
I feel basically we have a good town with a caring core community. Youngsters will always want different things to older people & I think we provide pretty well for both. It is the drinkers of all ages who seem to lose their self respect the more they drink & their behaviour becomes increasingly bad. Sending underage drinkers home is an excellent way of showing zero tolerance. Perhaps we could do something similar with the "adults"
It is dificult to see the downward slide in Newquay's attraction to older vistors being reversed but I hope it can be.
get back to family & mature tourism, stag & hens cost us too much in policing & cleaning up afterwards.
Why do we need sexual encounter establishments?
No more pub/club licences or fast food establishments. Allow larger stores on the outskirts. It wont harm the town centre. Pave the old bus station area and provide a piazza. Alternatively do what St Austell have done and flatten the town centre and start again...
Finish off the unfinished building sites around newquay. many people who visit me say that Henvver Road and Pentire areas look like Newquay in the Blitz!
corrupt, badly manged comes to mind when i think of the local council etc..my dad was a local councilor he organised the round the town kart racing event in the isle of man in the 1980's i understand putting on events but cant understand newquay approach to things over the last 10years...but i wish you all the luck in making changes
too many noisy/loud music events
bring back the family holiday and get rid of lap dancing clubs and louts. if the facilities weren't there they would not come here.
There really should not be any more demolition with a view to building more yuppy apartments. If the building were specified low cost for local young people but a t pesent there is just an occasional flat and it is on a pat own basis so is little more than renting. There need to be povision of more locations for wet weather. the Old site of John Nance emains empty, why not a second cinema? If we had more than one with a variety of sceens it would help avoid over crowding of town

<p>centre. Plans for a fifty metre pool at Fistral were ditched, this should come back, building a pool at Fistal with facility of moveable boom to make two 25 metre pools, one for swimming one for activities like water polo and then with para olympics swimmers already based in Newquay they would have a 50 metre pool within minutes for training. It would attract competitions to Newquay which would attract an additional section of the population to enjoy other activities in the area. Newquay as a big surfing area would then be able to hold some of surfing competitions that are pool based as well in 2012 and beyond and our youngsters could train to compete for GB</p>
<p>stop the drink problem at source i.e. supermarkets etc. sort the derelict buildings out. more than anything nqy needs an entertainment centre i.e. multiscreen cinema etc</p>
<p>Parts of the town look tired and run down. I would suggest a higher standard of upkeep and cleanliness before beginning brand new initiatives.</p>
<p>Parking is a must. The two fields currently used for the horses/ponies opposite the Fire Station should not be used for housing but a Multi Storey Car Park. Must not though inhibit the view from Houses on Mount Wise. Dig the Car Park down and provide over 1000 spaces.</p>
<p>The provision of a week-long festival or two or three during the summer period similar to the old 1900s week would bring a sense of community and also portray the town in the right light and encourage people to visit. Maybe rather than a 1900s week (who can remember that far back?) we had a 1960s week - the period during which people who have some disposable income can be encouraged to come and relive their teenage years and beyond. Maybe a 1970s week too - hey how about a 1950s, 1960s and 1970s week all following on to each other? Sorry - getting carried away now!</p>
<p>NEWQUAY IS A WONDERFUL PLACE - THATS WHY I MOVED HERE 5 YEARS AGO. IT IS A YOUNG TOWN, NOT LIKE PLACES LIKE EASTBOURNE. IT MAKES YOU FEEL YOUNG AND AS IF YOU ARE ON HOLIDAY WHEN YOU WALK DOWN THE TOWN IN SUMMER. IF WE ENCOURAGE YOUNG PEOPLE TO COME TO THE TOWN, THEY WILL COME BACK WHEN THEY HAVE FAMILIES. ALL TOWNS HAVE PROBLEMS WITH DRINK. CHEAP DRINKING WITHOUT FOOD SHOULD NOT BE ENCOURAGED. THE TOWN IS IMPROVING SINCE I MOVED. IT IS ESSENTIAL THAT OLD DERELICT HOTELS ARE DEMOLISHED QUICKLY AND THE SITES CLEARED AND TIDIED. THE HOTELS ON MOUNTWISE HAVE BEEN DERELICT FOR TOO LONG. ALSO THE UNFINISHED FLATS NEED TO BE FINISHED AND THEIR GROUNDS LANDSCAPED. THE TOWN NEEDS TO LOOK CARED FOR AND ATTRACTIVE. THE MONEY SPENT ON CHILDRENS PLAYGROUNDS HAS BEEN EXCELLENT - THEY ARE WELL USED. AT LAST A CINEMA IS ON ITS WAY. LITTER AND DOGS MUCH STILL ISSUES - WHEN YOU PUSH A PRAM YOU NOTICE IT. HAS ANYONE BEEN FINED? ITS DOGS OFF THE LEAD THAT ARE THE CAUSE - COULD IT BE ILLEGAL TO WALK A DOG ALONG ROADS AND PAVEMENTS NOT ON A LEAD. NEWQUAY HAS SO MANY DOGS PERHAPS MAKE MORE OF A PROMENADE WALK FROM BARROWFIELDS TO KILLACOURT.</p>
<p>PLEASE DO NOT ALLOW NEWQUAY TO BECOME A DYING SEASIDE TOWN. CURB EXCESSIVE DRINKING AND ANTISOCIAL BEHAVIOUR. KEEP THE TOWN LITTER AND DOG MESS FREE. ENCOURAGE NEWQUAY TO BE A FAMILY FRIENDLY RESORT. ENCOURAGE THE SURFING IMAGE/LIFESTYLE. THE CHILDRENS PLAY ARAS WITH SWINGS SLIDES ETC ARE BRILLIANT. TRENANCE GARDENS AND WATERWORLD ARE FIRST RATE. PLEASE PROVIDE BETTER FACILITIES FOR THE MOUNT WISE ALLOTMENT HOLDERS IN NEWQUAY. THESE TO INCLUDE MORE WATER STANDPIPES AND REGULAR SKIPS ON SITE.</p>
<p>More attention to illegal and inconsiderate parking</p>
<p>We need to try to bring Newquay more up market. Pizza express is great for this and perhaps an M&amp;S would be great for this too instead of encouraging the drinking culture here. Unless a festival for young people was tightly monitored with regards to drinking this could cause more problems.</p>
<p>we need to provide something for all of the family</p>
<p>Sort out car parking please - around the town (e.g. st johns road, jubilee street, etc) there is loads of free parking which people just use to go into town but it means that residents don't have anywhere to park. it also means that the streets are completely blocked a lot of the time. if there was residents only parking permits/visitor permits, it would encourage visitors to use the car parks. the police also seem to use jubilee street and wesley yard as a speed track every time they need to get into the town (which is very often at this time of year) - the ridiculous one way systems need to be looked at so that the residential areas stop suffering from the poor road layout. also i wish someone would do something about the seagulls which are making our life a misery - they wake us up at 6am every day - there are nests around the back of jubilee street and there are seagulls around constantly</p>
<p>Newquay is in a beautiful part of Cornwall and I do not feel that it's best interests are always at the top of the list. We have a duty to keep this amazing environment for future generations to enjoy and currently it is slipping into a dark hole. Money can not always be top of the agenda. Sustainability should always be the first thing that is considered, this does not mean filling town with cheap shops full of rubbish, building loads of flats locals can't afford to buy and letting visitors make a mess of the town. Be nice or go home!</p>
<p>clamp down on people going on the sand dunes, dog mess and litter particularly on beaches</p>
<p>Need more policing with zero tolerance to deal with the unruly behaviour.</p>
<p>it's really good news that we are getting a new cinema at last</p>
<p>Many of the new buildings are in bad taste and not sympathetic to the area. Money talks not looks. Less apartments and more affordable housing for locals. Tighter regulations on the number of holiday homes. Higher council tax maybe for</p>

holiday home owners. I loved Newquay and would like to live there on day but having visited family for the past ten years I am dismayed with some of the changes.

Too many greedy developers have spoiled our town, some of the empty spaces look like bomb sites, these people should be made to landscape these empty spaces until building can start. Also, the actual buildings that have been built don't tie in with their surroundings. I know there is a serious housing shortage in Newquay but I don't think further development should happen. What about using all the empty spaces we already have! I don't think we should want any more money on trying to promote Newquay a FAMILY holiday resort, as we are definitely a teenager, stag or, hen party young persons resort with all the facilities here for them, and after all they do spend their money on food drink, alcohol, clothes, clubs. It's not as if they are here and not contributing to Newquay's economy.

Older people on coach trips such as SHEARINGS that used to come and spend their money here do not any more and are disgusted with the way the town has gone and also with the unsettlingly high rise flats along Headland Road and Mount Wise. So many 2nd properties which are let out in the winter. The old \*Newquay Town Council of the 1950s would not have agreed to all this redevelopment, to name a few. \*The late Mr Mountford (Fort Hotel) " " Mr Bennett " " Mr Peter Cocks " " Mr Rogers (Bay Hotel) And many others still alive who keep out of the limelight. People respected the likes of those people who loved Newquay and worked hard to keep it from descending into decay and filth.

THE MOST IMPORTANT ISSUES IN NEWQUAY ARE HOUSING, JOB OPPORTUNITIES, EDUCATION AND RETAIL FACILITIES. THERE NEEDS TO BE A COLLEGE BUILT IN NEWQUAY - HAVING TO TRAVEL TO TRURO IS NOT ACCEPTABLE. THERE NEEDS TO BE A HOUSING PROJECT TO PROVIDE 2 AND 3 BEDROOM HOUSES - NOT FLATS- BUILT IN KEEPING WITH THE VICTORIAN HOUSES ALREADY HERE, USING LOCAL STONE FOR DETAILING (LINTELS, COINS ETC). AS I PREVIOUSLY STATED, CO-OP, BURGER KING AND THE TOILET BLOCK SHOULD BE DEMOLISHED AND REPLACED WITH A MODERN SHOPPING CENTRE INCORPORATING THE STATION WITHIN (KEEPING ONLY THE VICTORIAN FEATURES). PARKING SHOULD BE ON THE ROOF, AGAIN USING LOCAL STONE FOR DETAILING. ALL BUILDINGS OVER 100 YEARS OF AGE (WELL WHAT'S LEFT OF THEM) SHOULD BE PROTECTED. WHAT'S HAPPENED TO HEADLAND ROAD IS A CRIME. TAX BREAKS SHOULD BE GIVEN TO INDUSTRY TO ENCOURAGE INDUSTRY TO THE AREA, HOWEVER THE BUILDINGS MUST BE HIDDEN BEHIND BANKS AND TREES. AS MUCH OF THE WORK SHOULD GO TO LOCAL TRADESMEN AS POSSIBLE. THE PAST 2 YEARS HAVE BEEN HARD. WE NEED TO PLANT TREES- NEWQUAY FEELS VERY BARREN. BARACUDA NEEDS TO BE RENOVATED OR DEMOLISHED - IT IS AN EYE-SORE AND CAN BE SEEN FOR MILES. THE SWIMMING POOL ON TOWAN BEACH SHOULD BE REPAIRED. THE STORAGE UNITS NEXT TO BLUE REEF SHOULD BE MADE INTO A CAFE AND THE AREA IN FRONT SHOULD BE PAVED AGAIN IN LOCAL STONE. POSSIBLY A PUB WITH TABLES, CHAIRS AND PLANTERS. TOWAN AND GREAT WESTERN ARE SURFED LESS THAN OTHERS SO SHOULD HAVE OTHER ACTIVITIES EG BANANA BOATS, PARA SAILING, JET SKI ETC I WOULD ALSO LIKE TO SEE HORSES BANNED FROM THE GANNEL - THEY CAUSE SO MUCH DAMAGE TO THE PATHS AND THE CROSSING POINT IS ALWAYS COVERED IN MANURE. THE FACT THEY HAD THE CHEEK TO RAISE THE BUTTON ON THE CROSSING ANGERED ME! I WOULD LIKE TO SEE BETTER FACILITIES FOR MOORING AND LAUNCHING BOATS. ALSO THE PATHS NEED ATTENTION. I REALLY LIKED THE PROPOSAL TO TURN THE OLD FISHING BOAT TO A TEA ROOM. SO MANY PRIVATE HOMES IN NEWQUAY APPEAR TIRED AND UNLOVED. I THINK A SCHEME TO PROVIDE PLANTS AND EXTERIOR PAINT AT COST PRICE WITH A PRIZE FOR THE MOST IMPROVED PROPERTY WOULD IMPROVE BOTH THE LOOK OF THE TOWN AND SENSE OF COMMUNITY. THE PAINT BALLING, GO-CARTING, MUSEUMS, DAIRYLAND ETC NEED TO BE BETTER ADVERTISED AND ACCESSIBLE BY PUBLIC TRANSPORT. ALSO COULD YOU NOT HELP FLAMBARDS FIND INVESTORS TO INSTALL RIDES THAT MATCH UP TO THE LIKES OF ALTON TOWERS. IF WE WANT PEOPLE TO COME HERE FOR REASONS OTHER THAN TO GET DRUNK THERE NEEDS TO BE REASONS TO COME HERE OTHER THAN TO GET DRUNK! THESE ARE THE THINGS THAT I FEEL ARE KEY TO THE FUTURE WEALTH AND HAPPINESS OF THE NEWQUAY PEOPLE. SO FAR TOWN PLANNING IN NEWQUAY HAS BEEN A SHAMBLES WITH DEVELOPERS SEEMINGLY ABLE TO DO WHAT EVER THEY WANT WHETHER IT LOOKS GOOD AND HAS A POINT OR NOT. NEWQUAY IS GOING TO EXPAND IT NEEDS TO EXPAND BUT LET'S MAKE SURE WE DO IT RIGHT! LETS MAKE THIS SPECIAL PLACE BETTER AND NOT RUIN IT FOREVER. PS I AM DYSLEXIC - PLEASE EXCUSE MY POOR SPELLING.

FLORAL TRIBUTES ON BENCHES AND FENCES - ALTHOUGH I HAVE NO OBJECTION TO PEOPLE REMEMBERING THEIR LOVED ONES- I DO THINK THEY SHOULD NOT BE ALLOWED TO ATTACH FLOWERS WHILST STILL IN THEIR WRAPPINGS. THE FLOWERS WOULD ROT ON THEIR OWN BUT THE WRAPPERS REMOVE AND LOOK VERY UNTIDY. ANY FLORAL TRIBUTES SHOULD BE UNWRAPPED! OR REMOVED. ALSO WHY ARE ALL OF NEWQUAY'S PIT AND PUT FACILITIES NOT IN USE? THEY COULD PROVIDE MORE FAMILY ACTIVITIES IF OPEN AS THEY USED TO BE.

COMPARED TO TOWNS OF A SIMILAR SIZE THE BIGGEST NEED FOR NEWQUAY IS TO HAVE SOME DECENT SHOPS TO ATTRACT MORE PEOPLE TO THE TOWN CENTRE. WE COULD ALSO DO WITH A B&Q OR SIMILAR AND A HALFORDS - THE SORT OF SHOPS WE SEE IN TRURO, ST AUSTELL, BODMIN, REDRUTH, PENZANCE - WHERE I ALWAYS SEEM TO BUMP INTO NEWQUAY PEOPLE FRUSTRATED AT HAVING TO TRAVEL SO FAR!

TRANSPORT - NON-DRIVER, SO NO OPTION BUT TO WALK, USE BUSES. LONG, HILLY WALK TO BUS STATION, FOR OUT OF TOWN SERVICES. LIFTS RARELY AVAILABLE. TAXIS TOO EXPENSIVE EXCEPT FOR EMERGENCIES. WITH RECENT DETERIORATION IN HEALTH, OFTEN UNABLE TO WALK FAR, OFTEN FIND BUS TRAVEL TOO UNCOMFORTABLE FOR LONG JOURNEYS, SO DIFFICULTIES WITH SOME BASIC SHOPPING AND SOCIAL ACTIVITIES. BUSES NOT ALWAYS CONVENIENT BECAUSE OF TIMETABLES AND BECAUSE NO BUS ROUTE CLOSE TO MY HOME. NIGHTTIME SERVICES (WHERE EXIST AT ALL)

<p>POOR. DO NOT FEEL SAFE WALKING ALONE AT NIGHT. BAD WEATHER ALSO CONTRIBUTES TO PROBLEMS GETTING AROUND ON FOOT. AT TIMES FELT VERY ISOLATED, UNABLE TO PARTICIPATE IN SOCIAL AND CULTURAL ACTIVITIES (ESP AT NIGHT; EVENTS IN TRURO). A BUS ROUTE WITH STOPS ALONG THE GANNEL ROAD INCLUDING EVENING SERVICES WOULD MAKE ACCESS TO SERVICES, CULTURAL EVENTS MUCH EASIER. ALSO NEED BETTER BUS SERVICES TO RCH TRELISKE - MORE FREQUENT, DIRECT SERVICES WOULD MAKE ATTENDING APPOINTMENTS, VISITING, EASIER. HOUSING - MORE PROVISION OF AFFORDABLE HOUSING FOR LOCAL PEOPLE NEEDED IN TOWN ITSELF (IE NOT ON OUTSKIRTS). LOCAL HOUSING NEEDS SHOULD BE GIVEN PRIORITY OVER SECOND HOMES, HOLIDAY APPARTMENTS IN PLANNING DECISIONS.</p>
<p>- CLOSE LAP DANCING CLUBS/SEXUAL ENCOUNTER CLUBS. THEY ARE A RECENT UNNECESSARY DEVELOPMENT. INAPPROPRIATE TO OUR TOWN. - THE LAWS ARE SUFFICIENT ON DRINKING AND ANTI-SOCIAL BEHAVIOUR - THEY JUST NEED TO BE STRONGLY ENFORCED (THERE IS SOME EVIDENCE OF THIS HAPPENING - MR SLEEMAN HIGHLIGHTED THE ISSUE AND MADE A REAL DIFFERENCE - HE IS THE MAN!) - BUILDINGS NEED TO BE PLANNED AS HIGH QUALITY. LOOK AT HOW WELL PLANNED AND BUILT TRURO 'S ARE! NO WONDER THEY HAVE CORNERED THE SHOPPING MARKET IN THE WAY THEY HAVE. - WE NEED TO ATTRACT THE RIGHT SHOPS. SURF SHOPS, POUNDLAND, CLUBS EVERYWHERE! WE HAVE TO ATTRACT QUALITY RETAILERS TO ATTRACT FAMILIES TO THE TOWN. - IF THE REALITY MATCHES OUR PUBLICITY, THEN OUR MEDIA IMAGES WILL IMPROVE. SURELY WE COULD HAVE ATTRACTED SOMETHING BETTER THAN POUNDLAND TO THE OLD WOOLWORTH'S SITE. THAT WAS ONE OF THE VERY FEW GOOD QUALITY SHOPS IN THE TOWN!</p>
<p>I LIKE TO VISIT NEWQUAY ANNUALLY FOR 10 DAYS TO 3 WEEKS OR SO BECAUSE IT IS A GOOD BASE FOR VISITING NORTH CORNWALL. I LIKE THE WALKING, THE SEA, THE SUNSETS, THE COLOURS, THE SEA AIR, THE GENERALLY SAFE FEEL OF THE PLACE, THE CLEANLINESS, THE CLEAN AND FREE PUBLIC CONVENIENCES, THE TIDY PARKS, THE EXCELLENT LEISURE CENTRE, AND THE EXCELLENT LOCALLY PRODUCED FRUIT AND VEGETABLES. THE TRAIN JOURNEY FROM READING IS GENERALLY GOOD. THE LOCAL BUSES TEND TO BE GOOD, ALTHOUGH SOMETIMES OVERCROWDING IS A PROBLEM. I DON' T DRIVE BUT WISH THAT I DID. BUT THAT'S MY CHOICE. I WOULD LIKE THERE TO BE LOCAL COACH TRIPS ON OFFER TO PLACES OF LOCAL INTEREST. I THINK THESE CEASED SOME TIME AGO AS THEY HAVE IN MOST TOWNS. THE DOGS IN NEWQUAY DO TEND TO BE WELL BEHAVED!</p>
<p>YOU COULD DO WITH CLOSING DOWN MOST OF THE NIGHTCLUBS AND DOING MORE FOR FAMILIES. AND DO MORE FOR THE OLDER GENERATION IE 40S ONWARDS. WE COULD DO WITH MORE THAN JUST A CINEMA.</p>
<p>Rather than tighten drinking regulations - enforce them</p>
<p>We need to stop catering solely for the lowest common denominator and those who profit from them.</p>
<p>AS A WALKER, FED UP WITH THE CARS DOWN MARCUS HILL TURNING LEFT BY THE CHURCH, CUTTING THE CORNERS AT THE CROSSROADS. MY 4 YEAR OLD SON AND I WERE WAITING TO CROSS THE ROAD RECENTLY AND TWICE THEY HAVE CUT THE CORNERS MOUNTING THE PAVEMENT AND NEARLY HITTING MY SON AND I. FED UP WITH STAG/HEN PARTIES DOWN HERE AND THEY WALK ROUND TOWN IN DAYTIME WITH PINTS/BOTTLES AND VERY ROWDY. NO POLICE AROUND.</p>
<p>NEWQUAY SUFFERS A LITTER PROBLEM. AS A GREY NONE TOO ATTRACTIVE TOWN (BUILDINGS ETC NOT THE COAST!) BEING STREWN WITH REFUSE COMPOUNDS THE RUNDOWN IMAGE. I UNDERSTAND OVERNIGHT BAGS AWAITING COLLECTION ARE RIPPED BY BIRDS/VERMIN. ALSO HIGH WINDS CAN SPREAD THE CONTENTS OF THESE RIPPED BAGS. ALSO PEOPLE ARE TO BLAME NOT USING BINS. MAYBE HAVE THE LITTER COLLECTORS FOLLOW THE BIN ROUTES THE SAME DAY, PICKING UP THE RIPPED AND WINDBLOWN CONTENTS. MORE RECYCLING BINS AND POSTERS IN PLACE. I WOULD LIKE TO SEE ROAD SIGNS AGAINST LITTERING. PERHAPS EVEN SPOT FINES - ESPECIALLY FOR THOSE WHO BAG UP THEIR DOG POO IN A PLASTIC BAG AND THROW ON THE BEACH IN THE HEDGEROW. GRRR I BELIEVE NEWQUAY HAS THE OPPORTUNITY TO BECOME THE UK'S NO 1 HOLIDAY DESTINATION (LAKES SCHMAKES!). DUE TO VOLCANO ASH, STAY CATIONERS, SURFING, BETTER RAIL LINKS, SURFING AND WATER SPORTS POPULARITY EXPLOSION. AND TO STAY AT THE TOP - BETTER MARKETING OF WHAT NEWQUAY HAS TO OFFER TO THE NATION. RE-FOCUSING ON FAMILY HOLIDAYS AND THEIR REQUIREMENTS. MORE FESTIVALS AND EVENTS THROUGHOUT THE YEAR. NEWQUAY NEEDS TO OFFER RESIDENTS YEAR ROUND EMPLOYMENT WITH WAGES PEOPLE CAN LIVE ON. EVERYONE IS FED UP OF JOBS IN SUMMER, TRYING TO KEEP SOME MONEY BACK TO SEE THEM THROUGH THE WINTER. POOR WAGES ARE NOT THE PRICE TO PAY FOR LIVING BY THE SEA - MY GOD WHAT A SELF DEFEATING ATTITUDE - SOME PEOPLE LIKE CITIES, MOUNTAINS ETC CORNWALL WOULDN'T BE SWAMPED JUST BECAUSE WAGES WERE BROUGHT A LITTLE MORE IN LINE WITH THE REST OF BRITAIN..... IF YOU WISH TO GET IN TOUCH EMAIL PROVIDED.</p>
<p>We need to do everything to encourage Newquay's economy to become more diverse and better balanced. This could also decrease the travel to work problem. I am against the expansion of Newquay south of the A392 and for development of light industrial estates in the 'growth area' south of Henver Road (St Columb Minor) as well as brownfield sites in and around Newquay. It does not have to be apartments and surf pods. The 'ground floor' scene of the main street (Bank St), East Street and Fore Street leaves a lot to be desired but look above at first floor etc and there is even less to be said for it. Affordable Housing?</p>
<p>Newquay town has some good buildings and architecture but a lots is not noticed and some quite neglected. Stag/hen nights bring money to the town but at the same time have a major detrimental effect on other good buisnesses and residence.</p>
<p>THE QUALITY OF LIFE IS ONLY GOOD IN THE WINTER</p>

PEOPLE HAVE BEEN APATHETIC ABOUT OBJECTING TO PROJECTS DETRIMENTAL TO LOCAL PEOPLE. THEY FELT THEIR VIEWS WERE IGNORED. TAKING PART OF PENTIRE HEADLAND FOR A CAR PARK (LEWINICK LODGE) BY A COUNCILLOR IS A GOOD EXAMPLE. PEOPLE WERE NOT CONSULTED ON SOMETHING MANY FELT STRONGLY ABOUT. WITH REGARD TO DEVELOPMENT ON PENTIRE - WE HAVE SO MANY UNSOLD FLATS AND 67 MORE PLANNED FOR TREGARN SITE. WHY NOT TOWN HOUSES FOR PEOPLE? IT MAKES NO SENSE TO BUILD MORE FLATS WHEN SO MANY ARE UNSOLD.
IN ADDITION TO QUESTION 5 - THE SPOIL EXCAVATED SHOULD BE USED AS FOUNDATION FOR A NEW ROAD LINKING THE ESPLANADE ROAD AND HEADLAND ROAD. THIS SHOULD NOT AFFECT THE GOLF COURSE. IT WILL HOWEVER CEASE THE TRAFFIC ON TOWER ROAD AND CREATE ANOTHER PROMENADE OVERLOOKING FISTRAL BEACH.
Get rid of the Tack/poor pavements and reduce the night club scene as the main attraction of Newquay.
Just one word FILTHY
Make the town more family orientated. Market the good parts of the town - the beaches, the green spaces to encourage other groups of people to come to Newquay.
I think, instead of letting the media keep drawing attention to Newquay's clubbing, stag/hen parties and drunken youths, they should make sure they paint a positive picture of how we are trying to put it right, and of our beautiful scenery, coastline, and good place for visitors to access all parts of Cornwall. As far as our shops. When I first moved to Newquay 27 years ago, there was good variety of shops, catering for all needs. When my husband was leaving the RAF we considered a shop. On enquiry to _____, a local Councillor, we were told they only allowed no more than 2 of each type of shop, for variety. This was a good idea. Now it is mostly several shops of the same kind, surf shops, younger persons clothes shops, take-aways, bars and clubs. We have to go to Truro for household items, nicer clothes etc. Better quality gifts and Crafts. Padstow and Wadebridge seem to have the right idea, with nice shops that have survived for many years.
town needs a multi storey car park ,theatre ,better shops stop all these stag and hen weekend ,clean up litter get rid of the gardeners down trenance not doing there jobs properly ,more routes out of newquay airport to turkey and egypt too many arcades and surf shops
If we fined the people causing trouble and put their beer money and brawn into a gardening fund, we could improve all the neglected areas around the town. We rate payers have to pay for all the facilities that Newquay provides for the visitors. Perhaps a small percentage of visitor`s charges could be attributed to the upkeep of the town.
LOOKS TIRED AND RUN DOWN
Newquay is a fantastic place scenery-wise, but it needs to get back to more family-based tourism. We don't want Blackpool in Cornwall...they can go to Blackpool for that!!!
Sites that have been pinpointed for development should be knocked down neatly and left tidy not left for years as a building site or rubble. If this is to happen at least grass the area or something for the time being. On some routes into NQ there are half hotels knocked down with old walls with varying degrees of wallpapers showing and it just makes the first impression of the town grim. Pentire used to be a beautiful part of the town but since the influx of 'luxury flats' and knocking down of hotels its been like a building site for at least 3 years. The Philema has had a half built block of flats for years surrounded by scaffolding and the Fistral Bay which should have been knocked down years ago is boarded up and awaiting building.
stop building flats and houses build more commercial centres to get businesses in build new hotels and b+bs build d better shopping facilities and more outdoor activity centres
It would be wonderful to see more family based entertainment such as a cinema, bowling alley, skating rink in town, and less emphasis on drinking establishments, although I am aware that a certain number of these need to stay to create a balance for all age groups, and are a great source of revenue.
We need to get the families on the streets and the stags/hens off the streets, especially late afternoon early evening when children are still about with parents. Some on the antics and clothing worn, especially the males is not appropriate.
Nothing seems to flow there are bits of new and old looking like a jumble of buildings. shabby town with awful apartments everywhere. Gangs of people drinking and causing trouble never bringing any benefit to the town. Its ruined now I hope it comes back good.....
With regards to sexual encounter establishments, I personally have objections to the clubs operating but consideration should be given to their location. I feel there are far too many clubs/bars in Newquay and this is taking the emphasise away from being a family resort.
Tighter controls on developers are required, clean up of derelict buildings and brownfield sites. Some of the buildings in Newquay are very nice architecturally if you look above the groundfloor level, more encouragement/incentive should be given to shop owners to maintain their external facia.
NEWQUAY IS A MICROCOSM OF THE NATION. THE 'BOOZE' CULTURE ENDEMIC AT ALL LEVELS OF SOCIETY NEEDS TO BE TACKLED - AND THIS CAN ONLY BE DONE BY THE NATIONAL GOVERNMENT. I THOROUGHLY DEPLORE THE LACK OF DISCIPLINE OF MUCH OF MODERN SOCIETY AND CONSIDER ANY REDUCTION IN THE POLICING PROVISION A GRAVE ERROR OF JUDGEMENT ON THE PART OF HMG. LOCALLY WE NEED MUCH TIGHTER ENFORCEMENT OF LAW AND ORDER AND ESPECIALLY OF THE GRANTING OF LICENCES FOR ALCOHOL AND SEXUAL ENCOUNTER OPPORTUNITIES. AS REGARDS HEALTH PROVISION, APART FROM THE LOCATION OF GP AND DENTAL SURGERIES, THE MOST SERIOUS LACK IS OF MODERN



HEALTH SERVICE SUPERVISED RESIDENTIAL AND NURSING HOMES. SEVERAL CLOSURES HERE HAVE GRAVELY EXACERBATED THE PROBLEM. IDEALLY I WOULD LIKE TO SEE A NEW COTTAGE HOSPITAL IN THE NGA WITH GOOD ACCESS AND THE EXISTING HOSPITAL TRANSFORMED INTO A NURSING/RESIDENTIAL CARE HOME RUN BY THE NHS.
There are few venues for the over 50's in Newquay
We should welcome and provide for visitors of all ages but make it plain that anti-social behaviour will not be tolerated. Derelict buildings need to be demolished, and empty sites tidied up. Whilst the present state of the economy isn't conducive to re-development (we don't need any more flats until those for sale or under construction are sold and occupied) the sites could be used as open spaces (car parks, parks, play areas)
More policing! there is never one when you need one and the response times are not so good
newquay is the tourists destination in cornwall yet we have little in the way of shops and facilities for people of all ages. If you need to buy things other than food you need to go to st austell or truro. Also we could do with a market day. Too many buildings especially flats lie empty. If we want to encourage people to come and visit or live in newquay we have to provide facilities for them which includes decent shops. Other than Morrisons you can not buy chinaware, household goods. For decorating you have to go to st austell or truro. We do not even have decent souvenir shops like Padstow or St. Ives do. Newquay is the pits I am afraid to say for shopping.
People, especially us locals should stand up for Newquay and be proud of such a lively town and its fantastic beaches. There are far more good things about Newquay than bad, start standing up for this town!
It is unrealistic to go back to Bucket and Spade, times have changed people holiday differently/short break etc/self catering. People have selective memories. Just sort out the stag groups and town centre. Modernise and move on. It will never be quaint but it could be modern and thriving resort. It's about the people
We have a wonderful coastline, beaches that cannot be bettered and a pretty little town. It should be a top ranking tourist destination attracting visitors both young and old. The council has allowed Newquay to sink to the bottom in every way by condoning so many bars, clubs and lap dancing clubs and by not investing money back into Newquay. What actually happens to all the money that is collected in rates from business, guest houses, hotels and highly rated houses? I do not see any evidence of any of it being ploughed back into this town. Terrace houses have been allowed to go into multi occupation with all the attendant noise and problems and general deterioration. Until it is generally agreed that enough is enough and everyone pulls together, it will only be then that we can put Newquay back to something like it was. Visitors should be made welcome but they should also be expected to behave properly and not in the atrocious way that they do now.
Demolish derelict buildings Tidy up Fistral Better class of restaurant / bars and shops in town
Stop building - I wonder if we will only stop building when there is nothing left to build on. People visit Newquay for its Coast. Standing on the edge of much of our coastline now we see buildings - ie the area above the harbour, Fistral headland. If we start to look like a large town there will be little point in visitors coming to marvel at the views - it will look like their own area. As for those who live here, we may as well go and live in a large town - there may be more green spaces.
Uncontrollable behaviour by drunken people during the day is more of a problem than in the evenings!
Planning decisions do not take into account the views of the population in comparison to other locales such as Amersham, try and build something there that looks out of place and see how far you get.
camping to be stopped on the dunes, headland and barrowfields in the summer. town to have more police presence at the weekend. more positive press coverage of newquay. lets show people that it is a wonderful place to live and holiday and not to allow companies from outside Cornwall to make money while the reputation of newquay suffers.
More parking provision required in summer Better regulation of illegal parking in summer
I think overall the town is a good place to live, work and socialise, it just needs some fine tuning. The local buildings could also benefit from a facelift in order to improve the general aesthetic of the town.
maintaining current sports facilities is more to the point
Remains same issues of anti social behaviour, underage drinking and general drink culture in town attracting young people instead of families
there are some business people/developers who are only interested in making as much money as they can, as quick as they can with no regard for sustainability or aesthetics of the town or how they affect the community.
Obviously flats are vacant, not selling. The designs are not made to look good for long, unless they are well maintained they will be eyesores. Many are designed for battery hens not people. Town parking is a night mare and far too expensive. Why are locals not allowed a season ticket? Modern well designed custom built Houses and Hotels would enhance the whole feel of the town in the natural sense. The derelict crumbling buildings are a disgrace.
I wish the streets in the town could be hosed down at least once a week. Also when Serco cut down the hedges and pathways why don't they clear the mess up afterwards, instead of leaving it, particularly along the walkway at the top of Fistral Beach. I also think this pathway is dangerous for visitors, there are stones and rocks sticking up. One last thing!! Why can't we have 'Wheelie bins' for our rubbish. Or if not - INSIST on everyone having to use blue sacks, which would solve the problem of seagulls and the insitely pieces of old cloths hanging around the streets on refuse day. I must just add - the lovely man who walks around Pentire picking up all the litter every day. He always has time to say hello to the regulars and

visitors. He is a treasure and deserves a medal!
Dog Mess. Overgrown hedgerows blocking pathes. Drains blocked up completely with weeds growing out of them. A mechanical sweeper which sweeps the paths and leaves the dirt down the middle of them. Cars parked on the pavements. Derelict building sites. Lack of public seats and toilets. Why do all the buses from the different companies all run to Truro more or less at the same time. Where do the police go during the day? Why can't the libabry be opened more hours ie Wednesdays. Central Square is dirty area - get the shop owners to sweep the frontage. Stop advertising boards being placed on pavements. In other words get your act togther and do something about Newquay. What is the point of having lovely beaches and coastline and having ascruuffy town. Pull down that ugly building called the 'Barracuda.' Hown much did this survey cost? Flyposting to many ie The Circus.
Introduce a 'dress code' in all licenced premises within the town and surrounding area. The 'dress code' should not allow fancy dress. Any establishment wanting to take part in fancy dress evenings should apply to the licencing authorities who should only allow such activities at xmas/New Year. Newquay needs to continue addressing issues around the town, of ASB and all the small issues (such as cyclists, skate boarders, drinking on streets and public places should be regarded as a priority for the police. It is important that the police control our town and not let things get out of hand as it does in the cities of England. Let's hope it never happens here. Newquay should be a safe place to live. The police need to educate the general public as to what they expect and what they are doing or do. Many people are anti-police. The police have brought this on themselves by not being tough enough especially not clamping down on minor offenders.
we need more events for all age groups
Maybe I am ignorant but "sexual encounter establishments" I do not know what these are. Surely it would be enough to ENFORCE the drinking regulations.
Our police are really good here in Newquay!! and are trying hard to keep the town safe!!
A park and ride should be considered during the summer months to ease parking problems and reduce traffic congestion.
Families visiting Newquay come mainly for the beaches, todays standard beach requirements are windbreaks, tents, chairs etc. Therefore these visitors need to be able to park near to the beach they want to visit.
If cycling on pavements by adults is against the law why is it not being enforced.
Town Centre, especially the old bus centre desperately needs developing
A Cinema Theatre is sorely needed
Any new builds should restrict heights and although the town has a diversity of buildings the new should marry in with the old.
The concrete balls that line Newquay are dangerous when the town is full - I have seen them and have myself hit my shin on them - when busy and people are looking straight ahead, you do not see them until you walk into one. There was an elderly gentleman (last week) laying down with his leg bleeding after meeting one. full on. Street furniture - shop signs - too much of it - just becomes a hazard in the summer months. Public toilets. I think it would be more cost effective to employ a toilet attendant - to keep them clean and put off vandals. I think most people will happily pay 10p a pee. They should be brightly lit - solar powered hot water. The condition of the town's public toilets reflect the condition and attitude of the town towards visitors - at the moment they say SCUM!
Monstrosities akin to the Rocklands development should never be allowed again !
More events/festivals are needed
THE YOUNG PARTY GOERS HAVE BEEN ALLOWED TO DICTATE PROGRESS IN NEWQUAY, TO THE DETRIMENT OF FAMILY GROUPS. THE APPEARANCE OF THE TOWN WITH RECENT DEMOLITION OF BUILDINGS NOT A GOOD ADVERT FOR TOURISM. I FEEL THAT THE POLICE CHECKS ETC AT NEWQUAY RAILWAY STATION ARE COMMENDABLE AND SHOULD HELP TO REINFORCE THE ZERO ALCOHOL/DRUG TOLERANCE POLICY. CAMP SITES AND BARS/CLUBS NEED SIMILAR ACTION.
i have lived in newquay for 63 years,and have probably filled in almost as many questionaires, perhaps the money they cost could be better used to change the town as most residents would wish,ie.close most late night venues ,give us our old town back,discourage these dam surfers,and teenagers that are urinating,vomiting and fornicating all over the place
My biggest issue is litter and it doesn't seem to have been mentioned. Recycling is none excident garden rubbish is dump into the general rubbish. Half the plastics people put in the purple bags and not plastic. There really isn't any recycling here.
I feel Newquay is coming 'alive' again. The building of the new cinema will help greatly and companies such as 'Acorn' are going a great job. Hotels (in the past) have allowed the buildings to look tatty and as long as we keep areas such as the harbour and coastline undisturbed we will blossom. I feel there is a place for new buildings alongside the old. The town is 'smelly.' I feel this is due to the concrete 'balls'. The cleaners cannot clear the mess around and under them! Police need to get out on the streets - stop cycling through the town the wrong way and on footpaths. We have a wonderful town we must look after it!
In the 10 years I have lived in Pentire, I have seen the steady decline in the qualaity of buildings put up throughout the town. However...I am amazed at the difference in standards, Pentire is now one of the worst looking areas of Newquay. The demolishing of old hotels and the subsequent sites, many not yet utilsied has left a considerable impact on the attraction of the area. The quality of those buildings now built do not appear to be withstanding the weather on this

<p>headland. Fading wood, rusty window marks have reduced their attraction already. Are these features not considered by planning when proposed? What will happen to the two large hotels at the "gateway" to Pentire, how are these to be solved? Additionally, many of the inhabitants of this town have young family, teenagers, when will the night life, be sorted out. Longer hours, more drink, more trouble for all inhabitants of the town. A healthy life in Newquay should be promoted 'be a surfer but...be healthy.' Stag and hen nights force inhabitants to stay away, Newquay needs a change!! Can we not promote, health, sports, community instead!</p>
<p>Need more police and bringing back 24 hour cover at Newquay police (not just in summer)</p>
<p>Planners to really look at some of the designs they pass. Most don't fit with local architecture. Also to many things being passed to build on small garden plots back of houses ect. Newquay will also need more doctors, surgeries, schools, with population we are told getting bigger.</p>
<p>Developers seem to move in and build apartments that are of no use to the local community. The town is full of demolished or derelict hotels. It is unsightly and dirty. the Planners allow this to happen and do not listen to the needs of the local people</p>
<p>What architecture? Bit late to worry about that me thinks, too late. However no more montstrosities like the flats on Headland road, we have christened them the Russian prison, awfull. You need to sort out the town without the bad publicity as this does encourage the bad ones, particularly stop the stag parties that just ruin the town, I would like to see them drug tested as they all come down with a gram or two of coke, this is how they can drink for so long, and also why they are so aggressive. At 5am this town is like dodge city out there, why does it have to be so noisy, the police used to tell us to be quiet when we left the clubs, it doesnt happen now!!</p>
<p>Provide safer cycling routes have less T shirt printing shops and fewer slot machine arcades</p>
<p>The Town Centre, especially the Old Bus Station, needs tidying and cleaning. It would be good to have an open space kept on the site of the Old Bus Station, as long as it doesn't turn into a giant skateboard area. A skateboard area (FREE) somewhere central, would be a good idea!</p>
<p>DOG MESS SEAGULL</p>
<p>It needs a bit of a clean up. Keep toilets open more especially in winter, like other towns are. Enforce penalties for irresponsible dog owners not cleaning up after their doggy doos - this has got worse from Treloggan to train line, back of zoo area over past 3 years</p>
<p>Newquay needs regenerating</p>
<p>NQY is a microcosm of the nation. The 'booze' culture is endemic at all levels of society needs to be tackled - and this can only be done by the National Government. I thoroughly deplore the lack of discipline of much of modern society and consider any reduction in the policing provision a grave error of judgement on the part of HMG. Locally we need much tighter enforcement of law and order and especially of the granting of licences for alcohol and sexual encounter opportunities. As regards health provision, apart from the location of GP and Dental Surgeries, the most serious lack of modern health service supervised residential and nursing homes. Several closures have gravely exacerbated the problem. Ideally I'd like to see a cottage hospital in the NGA with good access, and the existing hospital transferred with a nursing/residential care home run by the NHS.</p>
<p>the town has lots of potential but has been let down by people in the council who dont really know what is best for a healthy sustainable community.</p>
<p>Preserve the public road and green areas (Esplanade road)by stopping people parking and camping overnight and urinating in public there used to be a security firm to enforce signs which stated "No overnight camping cooking and sleeping". Also hundreds of people enjoy taking their dogs for walks in that area but still do not pick up after them.</p>
<p>Far to many late night clubs and no theatre providing professional musicals (similar to HFC) or live entertainment</p>
<p>In recent years too many building projects have been agreed and unfortunately the dwellings have not been affordable to the locals, therefore leaving apartments unsold. Many parts of Newquay look like a building site and do not give visitors a very good impression of the town. Some of the buildings are not in keeping with the environment and stand out like a sore thumb which detracts from the natural beauty of the coastline. It would be lovely if Newquay could return to a happy medium catering for all residents, instaed of being the clubbing centre of Cornwall, which results in all the problems drink and drugs bring to the town. It is sad when a good proportion of the polulation are wary of going into the centre of Newquay at night especially during the weekends. Maybe one day things will improve and people will again feel safe in their home town.</p>
<p>The town centre leaves a poor impression generally: some shops are well-presented. However, many are scruffy. The Barracuda is an eyesore and often messay at the front.</p>
<p>I think attracting the stag and hen do culture should be actively removed and replaced with more all round tourist attraction. We don't need sexual encounter establishments in the UK and definitely not in a small Cornish town. We should aspire to make Newquay the Falmouth of the North Coast as we certainly have the physical assets to do this.</p>
<p>I think the town centre/ high street could be tidied up. Some of the shops fronts are old and tired looking. If the area was completely pedestrianised and smaller, independant locally run shops opened, as well as some bigger names (clothes shops e.g. Marks + Spencer, Topshop) it would improve the image and shopping experience.</p>

I don't disagree with lap/dancing and gentlemen clubs but it is a freedom of choice issue. I don't believe we should be inundated with them but there should be enough to cope with the demand
The development of headland road is a disgrace - it has no common look and Zinc should be pulled down as it still looks like the scaffolding is up. There is a conflict between the high quality apartments that have been built and the low level entertainment and low quality restaurants available.
Residents parking required (as per Truro) Somehow try and get the very late drinking curbed Somehow try and stop the nightly littering Not picking up after dogs
I think more balance has to be found between the different sectors of Newquay tourism industry. Also, the town centre needs tidying up, pedestrianising, establish a cafe culture, young, healthy activities market.
Rules and regulations are brought in and not followed eg drinking in 'Alcohol-free zones,' parking in No Parking or Yellow lined areas. Parking in time-limited areas (1 hour at a time) for hours sometimes days on end with no traffic wardens around. Traffic wardens are not seen for weeks and they target an area for a few days and then it's back to the same problem. The litter collectors do an excellent job but unfortunately the bins are not safe from seagulls, and it would be good to be able to walk through Newquay Town without being swooped by gulls when eating ice cream, pasties etc. Perhaps wiring across between shops would help - it seems quite effective at the 'Fort Inn.' A good media spokesperson is needed to portray the real side of Newquay and its people not just to concentrate on those here on a 48 hour visit.
Close all the lap dancing clubs in Newquay. Yes, there is a need for this kind of entertainment, but not in a seaside town, this is a beautiful place, made for families, decent youngsters and the surfing element. Most of those jobs come to Newquay with the intention of getting drunk, being anti social, they also leave litter around. I doubt whether they even see the beaches and our beautiful coastline. HOW DARE THEY COME HEAR AND MISBEHAVE & HOW DARE THE POLICE LET THEM DO IT.
I admire the Steering Group for the efforts being made by way of this questionnaire and wish them all the luck in the world BUT I fear their efforts will come to nothing until they can stop all this harmful advertising of Newquay as a binge drinking haven for under 16s etc on the Internet, Facebook etc. My biggest headache is the Killacourt, of course, as I live in one of the so called "Private luxury apartments" on the edge of it. It should be one of the most peaceful areas in the town - one where tourists can sit and enjoy the lovely view - but in truth it could be aptly named "the Killacourt football field." Time and time again I have telephoned the police because of the unholy noise from grown men - but because there is no by-law the police are powerless to stop the ball games. The other disgusting thing is the fairground on the site of the old bus station. Totally the wrong place and a permanent eye-sore. Why can't the council make a compulsory purchase order? As long as the surf lodges all offering cheap accommodation and parents send their offspring down here armed with booze - things will never improve.
There are problems with the existing public toilets and site. Moving them to Killacourt was defeated (thank you Lady Helen and others). A suitable new site near the Manor car park would be ideal. This would make a big difference to the footstep site where the summer children's round-a-bouts are.
Provide more news about what is going on in our area. ie Regattas, shows (dog, flower, arts and crafts, musical etc). Try and organise more community get togethers. ie Flora Dance and Killacourt. Barn Dances. Monthly Walks. Art shows. Harbour Activities. ie Similar to fish week. Swimming gala in harbour. Boat race.
Quintrell Downs is being ignored by Council Planners / highways as they are allowing too much traffic in the village already and with more industrial / residential regeneration the village will be swamped and a permanent source of congestion. The area requires immediate strong infrastructural attention to support ambitious proposals for the growth of the resort and airport over the next 20 years
Newquay needs to build on encouraging more upmarket visitors and not 'sell-out' to make a fast profit in the short term.
more intense advertising about the dangers of feeding seagulls.
Planning applications for hundreds of houses in and around area despite lack of infrastructure, lack of education and medical facilities. Transport situation already diabolical. Quintrell Downs already gridlocked during holidays; bypass urgently required. Quintrell Downs has highest village throughput in County - environmental pollution escalating - quality of life for all residents covered by your plan is reducing yearly. This will be further exacerbated by airport expansion and relocation of rubbish recycling plant in addition to the aforementioned planning applications. A village census undertaken on a Monday last August showed 22,000 traffic movements between 7am - 7pm! Planning applications granted within the last 12 months will increase this!
Bad planning has resulted in a general 'messy' look to town centre. Also large empty building sites
Stop allowing selling off the garden land, and building huge estates is a bad idea. Want more allotment areas put aside as you are gonna really need them in the future! Quintrell Downs needs to have safe areas for children to cross onto the cyclepath you made - and slow down traffic!
Alteration of existing footpaths to accept cycles. 1. West road - Quintrell roundabout to Hendra Park - on southern footpath - for use of cycles in both directions. 2. William Hoskin Road - from North Way to Henvy Road - on Western footpath - for use of cycles in both directions. 3. Henvy Road - Footpaths on either side to accept cycles in traffic direction only. 4. A3075 from Trevemper roundabout to Newquay Boating Lake - footpaths on either side to accept cycles in traffic direction only.

(These roads have very heavy traffic flow and are dangerous to cyclists but carry a £30 fine if caught) Where is the common sense rule?
Speeding down West Road at 10pm - 12 needs addressed. parking provision in town that is free - at present you penalise residents. Fistril and the failure to secure the life saving game. This was ridiculous. Bring these to Newquay. More allotments.
For those people who live in Quintrell Downs and have the resources, there is little incentive to go into Newquay. Too often the town's approaches are dirty; the public transport system is poor; the town looks unattractive and does not appear welcoming. In the summer the roads are congested and there is nowhere to park. The attractions are not sufficient to outweigh the disadvantages. Politically I have been disappointed with Cornwall. It is not surprising that central government has been able to ignore the Duchy. The Cornish are more insular than most (which surprised me) and St Austell and Newquay seem to rarely co-operate. Planning guidelines are not adhered to and we seem to be selling our souls for affordable housing. As far as I can calculate there is more affordable housing being planned for that Cornish families need. Therefore there must be net immigration. Do jobs exist for these people? A reliance on the hospitality industry is unlikely to improve the general wealth of the population. My own children will never work or live in Cornwall; the facilities and job opportunities do not compare with London and Oxfordshire. Cornwall is a beautiful place, but Newquay is a blot on the landscape. I suspect that the local population is aging which will continue to put pressure on the development plans for Newquay if provision for the consumption of alcohol and other hedonistic activities is the main commercial activity of the town. If, realistically, this has to be so, then I suggest an equivalent to a German, Dutch or Belgian red light district is needed. It makes policing easier and de-conflicts residents and certain types of visitor (if sex and drugs are also involved, it improves health and control of serious crime). The development of surfing in Newquay seems a good project. My limited experience of surfing (only done wind surfing) and contact with surfers is that like most sportsmen and sportswomen, they do not advocate a regime of serious self abuse (drugs and alcohol) when surfing.
The derelict and demolished buildings look awful and lead to disrespect. Some of the old architecture is beautiful and it would be good to see this restored. New drinking establishments should be carefully considered as unnecessary. Further mini-flat developments should be denied. Affordable town housing should be provided for locals and professionals.
The main issue for Newquay is really the amount of anti social behaviour due in part to the excessive drinking of younger visitors to the town. Whatever type of clubs, pubs or other establishments there are in Newquay is irrelevant - it's the behaviour on the streets that's the problem.
Newquay has the potential to be an absolutely amazing place to live and also for families to visit. However it is spoilt by the behaviour of people who come to this beautiful coastal town and behave like yobs, louts and abusive idiots.
Traffic congestion needs to be tackled, particularly through Quintrell Downs. Congestion is bad and will worsen as building takes place. The access from the A30 is poor and dangerous. Traffic should be brought in from Summercourt bypassing the village to the southwest of the new area that is going to be built on, linking the existing road near Hendra Caravan Park. A good, regular, sensibly priced Park and Ride would also drastically reduce traffic.
Newquay is tired. The economic problems of the last few years have had a detrimental effect, shown by the empty 'bomb' site areas of demolished hotels/buildings. The empty unlet new build apartments. The lack of investment in new brighter range of niche and multiple shops. The total lack of police (I mean real police officers) on the streets, a visible presence. The failure of local authority maintenance to an acceptable standard of areas of the town outside the main tourist areas ie grass cutting need control. Footpaths / cycleway, hedge cutting, areas where residents live. The lack of respect and discipline people seem to have which is obviously a national problem but is highlighted in Newquay because of its popularity and high influx of visitors.
Newquay seems to be a mecca for the rest of Britain on benefits. 1.No more building work to be started, until all the developments have been completed and preferably SOLD. (what Newquay has become is not what the local people wanted) 2. Clean, modern, public toilets and more of them - our lovely old railway station has long gone. 3. Make more of what's left of it. The whole station area is a let down. No ticket office open on a daily basis (we book our tickets at Truro, not everyone is on the Internet). Also the station toilets are ghastly. Usually the first place people go, when they get off the train. Above all, the town should be clean and safe. Newquay needs upgrading TASTEFULLY. 4. Do not encourage drunks, druggies and yobs. Once again, concentrate on surfing and families. 5.Many smaller places are proud of their history and heritage and have a museum. Newquay is in "Cornwall" for goodness sake! Our town should never have got like this. People move in, and people move out. Sometimes leaving ghastly premises in their wake. We Cornish have tended to stand back and watch it all happen, helpless. As we've never had big money to put where our mouth is, we've tried to stand up to the big chaps and failed. 6. Our harbour is our greatest asset. But PLEASE ask the fishermen for advice. Maybe promote our pilchard fishing industry - such as bronze figures, with their barrels. I know we Cornish locals are now in the minority - we are sad at what others have done to our town. Good luck to all those involved in this questionnaire.
A "wish list" is all very well - most of the items "wished for" should already be up and running in Newquay eg Theatre / Community / concert facility. While the Town Council has so little power (and does not pull together) the wishes of the residents are pitted against those retail / commercial establishments who gain from long pub and club hours, bargain booze etc. If I lived in central Newquay I would have left by now.

The town needs cleaning up, getting rid of vomit, urine and takeaway stains from pavements and rubbish bins emptying more often.
continue to attract surfing types Attract upmarket visitors with environment Attract family bucket and spade holidays again remove lap dancing clubs, amusement arcades attack anti social behaviour
I always admire other towns where the old shop fronts have been preserved and modern businesses are made to use minimal name signs in keeping. Too late for many here, but future planning could control this. The above-ground floor architecture in Bank Street/East Street is largely intact as built and this must be preserved. The present green spaces, e.g. fields at Tregunnel, are among few remaining and must be preserved as such - it's vital to the sanity and the wildlife. Population increase must be catered for in new village communities, rather than urban sprawl. The standard of horticulture and maintenance of grass verges needs to be higher than the present Serco contract seems able to provide. Minimum standards must be laid down so that Newquay can match the outstanding work that's evident in other parts of Cornwall. Cornwall Council should be able to raise the standard of the poorest areas to match the best. Another comparison - Newquay's annual carnival is unworthy of the name. Other towns - smaller than Newquay - can boast a superb event with more variety and a generally much higher standard. I suspect they have committees which work to that end all the year round, encouraging entries of value. The Lions may raise good money for good causes, but do they care about the overall "production" and customer satisfaction?! It reflects badly on the town and community pride.
More activities for local families that would increase family tourism. An indoor all weather facility with a few activities to choose from. Less clubs and pubs.
I think more events for young people would be good so long as they are not alcohol fuelled. The wood facias being applied to most of the new buildings become eyesores within 2 years. Wood is not a suitable material in this environment. The cut-through between Hilgrove Road and Ulalia Road is in very rough condition - especially for cycles, yet is a good route to cycle from Chester Road area to town as it keeps you off the main road and meets up eventually with the cycle track near the police station.
I have lived in Newquay for two years. I do NOT find any real sense of community. Car parking is expensive There should be more local playing/park spaces for children We could do with more facilities for arts/theatre/music Newquay oscillates between wanting visitors who spend a lot of money [frequently on alcohol], but also seems to resent these visitors.
As in most other towns of this size, it would be good to have a museum in Newquay, also a cinema, though hopefully this is underway
Attract families - provide what they need to make them come and spend their money here.
Continue with good measures to curb anti-social behaviour. Flatten empty delapidated hotel buildings and grass over if not going to be developed - does not look good. Improve appearance and type of shops if possible.
Want to see Newquay move away from its seedy, embarrassing image. The development of sites in Newquay is appalling - starting to look like Costa Del Sol. No building on green spaces.
Preserve old buildings instead of knocking them down. Restrict the number of holiday homes / lets
Newquay seems to attract vulnerable adults, sometimes with multiple issues or addictions and there isn't adequate emergency accommodation to support them. There doesn't seem to be enough mental health care / support. The counselling offered from some GP Surgeries for residents stopped / was withdrawn and when my ex husband needed daily counselling following a near fatal car crash and a life threatening head injury there was a huge waiting list, it wasn't available daily and we subsequently experienced family breakdown. I would love to have the opportunity to be able to live in a council / long term rental house as living on one full time income I cannot afford to buy my own home for me and my son. I know other people in Newquay who are in a similar / same situation.
Needs to promote all age groups. Plus 45 age group often have more money to spend, but want quality.
NO MORE LEANIENCE FOR LITTER BUGS! "EDUCATION INSTEAD OF PUNISHMENT" IS MOST DEFINITELY NOT WORKING. WHILE THE OLD BUS STATION SITE IS UNLIKELY TO ATTRACT ANY DEVELOPERS SOON, WHY NOT CONVERT IT INTO AN EXTENSION OF THE KILLACOURT = EXTRA GREEN SPACE. MAYBE EVEN WITH A FOUNTAIN AND A FEW BENCHES? PEOPLE ARE ALREADY USING THE WALL OUTSIDE THE LIBRARY AS A RESTING PLACE TO HAVE LUNCH. MORNING STREET CLEANING SHOULD INCLUDE WASHING DOWN OF CERTAIN CORNERS THAT ARE STILL USED AS URINALS AND TO GET RID OF DRINKS SPILLAGES AND OTHER THINGS FROM THE NIGHT BEFORE. OTHER PLACES I HAVE LIVED IN SEEM TO DO THIS SUCCESSFULLY. IT GIVES EVERYONE A BETTER IMPRESSION OF THE TOWN. FAMILY EVENTS ARE NOT PROMOTED WELL (IF AT ALL!). MOST PEOPLE DON'T EVEN KNOW NEWQUAY HAS GOT AN CARNIVAL UNLESS THEY STUMBLE ON IT BY ACCIDENT. MOST OF THE SURROUNDING VILLAGES CAN DO BETTER THAN THAT!
I would like to see Newquay rid of sexual encounter establishments and see more of family based facilities. We need our young people to grow up in a safe healthy environment. Also very important I think we should have refuse bins provided to each household. The seagull problem and refuse strewn around pavements does not reflect well on the council. Our main industry is tourism and refuse disposal is very important, and why are we not provided with even black bin bags????
Lack of policing. Some 40 years ago the town was effectively policed by a physical police presence and anything anti-social was dealt with on the spot. Our police were respected and although cars were available policing was face to face and extremely effective



<p>The fountain in the park is a superb attraction to this pleasant area. Admired by all. So: 1. Why is it often not working even in high season. 2. Why is it switched off as early as 7pm in High Season. 3. Why is it not illuminated at night any more. The fountain has never been used to its full potential. It is a super attraction. Why does the operation of it always have to be half cock??</p>
<p>I like Newquay and its vibrant bus. However, no real centre or focus to it. More building will finish us of.</p>
<p>Recognise the good older architecture and do not spoil it with flat rooded extensions. Keep the modern architecture but make sure it is well built and able to stand the weather and time. Plan for the future even if this is painful in the short term. Important not to over develop (keep Mount Wise open) or expand. Keep the rersort to its current size as any expansion needs all the other infrastructure that goes with it. Small is beautiful and attracts the right sort of person, big is ugly and not agreeable to tourists and residents.</p>
<p>stop stag parties, tighten drinking regulations, stop drunk young people coming down and causing a problem, no lap dancing clubs in centre of town where children can see them and prohibit such clubs from operating on a entertainment license. promote more family friendly holidays, create affordable housing for locals that is actually affordable and stop the erection of flats for second home owners. LOOK AFTER THE LOCALS.</p>
<p>there is too much emphasis on cheap hostels stag/hen do's - need more family entertainment</p>
<p>1.. More should be done to stop cycling and skateboarding on pavements and pedestrianized areas. 2. Restrictions on dogs on beaches should actually be ENFORCED. 3. Street cleaning needs to be improved, espically regarding dog mess. 4. There should be a ban on further alcohol and takeaway licences. 5. Derelict building sites should be landscaped for community use (at the owner's expense) if not developed within (say) 18 months of demolition.</p>
<p>Nothing I have to say here is new or revolutionary; it has been written a thousand times by residents and visitors alike for years and more so, as time has progressed. To explain my concerns effectively, I need to fill in the background. I came to Newquay as a tourist in 1955 and fell in love with the place. It became my ambition to live here at some time but meanwhile I had to be satisfied with annual visits that was until 1985 when finally I was able to leave my well paid employment in the south east to become a guest house proprietor. Life was good, we didn't make a fortune but we did have the pleasure of entertaining some lovely families year on year, many of whom we still correspond with despite the fact that we are now fully retired. And the reason for our retiring? Progressively, the numbers of our regular guests began to decline and the reason was the town had changed. If you didn't want to drink yourself into oblivion then there was nothing to do and evenings in town were not for the feint hearted and certainly no place for children. It was slowly becoming more pub orientated. The publicans were happy, one only has to count the urine streaks on the pavements to get a measure of the consumption of alcohol every night. Don't get me wrong, I'm not opposed to a good drink myself and in my time have downed more than my share but never to the detriment of others. I suggest that a good study would be to establish how many shop windows have been smashed in a year or how many cars have been vandalized during the nights when frankly, anyone decent would be tucked up in bed preparing for the next day. Tony Blair's idea of a cafe drinking culture was doomed to failure from the start. It isn't in the younf Brits nature to do anything within reason. Push the boundaries see how far we can go. I know I am generalising and there are exceptions and may be in isolation, the youngsters coming into town in their teens fresh from school would behave rationally, but put together, it's a case of conforming or being an oddball and they will invariably conform. I could go on with this indefinitely but I will spare you. Suffice to say, things must cahnge if we are to give Newquay a chance. We need to return to old values. During the season in the past, it was impossible to get accommodation unless you booked well in advance and it could be like that again. God willing, there will be a change to licensing hours introduced and that plus a reduction in licenses granted may bring a change in the type of person who comes here. This is a clear case of Nimbyism. I personally don't care if what is happening here is acceptable in other towns, that's their problem. If young people want to put their lives at risk it will be difficult to stop them, but we shouldn't help them on their way by supplying them with the fuel to do it, for that, we must accept some responsibility here and if I were one of those making a fortune out of the licensing trade, then I would be sleeping uneasily in my bed wondering whether it was across my bar that the drinks were served to those under aged lads that died last year. Yours sincerely A very concerned resident</p>
<p>Parking restrictions are not enforced which causes added congestion around the town. Mini buses are allowed to park on double yellow lines while waiting to take visitors back to Rose Cliston or Trevelgue camp sites. Litter from take-aways is strewn everywhere. Bins are not gull proof or big enough for the amount of litter generated. Late night drinking has caused a noise problem until 4 or 5am. For people who live in Newquay with young children or grandchildren they sometimes need more than the beaches or fee pating attractions. We do not have a big, exciting play park only small parks with very limited things to do and facilities. A lesson could be learned from St Austell, Penzance, Wadebridge and even St Stephen in Brannel who all have excellent parks and children can have hours of fun for free.</p>
<p>Dogs should be kept on leads at all times, especially on Killacourt, and in the town centre. The fouling of dog mess on the Killacourt areas, especially the grass areas, is disgusting, especially when you see lots of children and families enjoying their leisure times, and the dog mess hasn't been removed properly. The dog mess is dreadful in the town centre, and lots of other walking areas.</p>
<p>In the summer seson the buses are not adequate enough to service everyone that lives in Newquay as well as holiday</p>

<p>makers. I live in Treloggan area and especially in the month of August bus cannot pick up because they are full. 403, 587, 527. Why cannot double decker buses or more single during July / August be put on to take demand from the public? Also public toilets are a disgrace. Bus station ones, ones opposite Kayes chemist. Very smelly!!! We live in Newquay 365/366 days each year and it's a beautiful place to be but Newquay thinks only of holiday makers not local people. In town there are 6 clothes shops in a short area of space, yet no butchers, Marks and Spencer, B &amp; Q, Wilkinsons. Why not let us have some decent shops, who buys clothes every day, or surf boards, or wetsuits. NOT local people. Please listen to "locals." Why don't we have a bus service the run to Triske hospital. Why cannot Newquay hospital be made bigger with services for locals instead of having to go to Triske all the time.</p>
<p>We could make Newquay "FAMILY FRIENDLY" More parks with play equipment for children Make put an outside play area on Barrowfields Loose the sex related clubs</p>
<p>Would emphasise that there are lots of positive aspects to Newquay, especially the environment and beautiful coast. Lots of lovely people. HOWEVER - Newquay also has its dark side - nightclubs, strip joints and drug dealing etc. All these should be heavily cracked down on. Strip joints should be licensed and people should have to pay much higher amounts to licence these as sexual encounter establishments. Drinking and pub licensing should be looked at to crack down on rowdy and ASB. Shorter hours of drinking, less binge drinking of YP - Supermarkets included in this. Drug dealing addressed. Perhaps tougher penalties?? Parking issues addressed.</p>
<p>Although affordable housing is a problem in Newquay, overdevelopment worries me. It concerns me that planning consent is given by people (I have heard, sometimes by ONE person) when seem to have little knowledge or real interest in Newquay and on occasions, do not even live in the country. I have also heard the approval for new homes to be built is given also to other planning applications before construction commences on the initial approvals. Is sufficient consideration being given to the extra pressure which is bound to arise in the medical and teaching professions - and the lack of land-fill sites? I should very much like the natural environment of Newquay and surrounding areas to be retained - as per second box in Question 2.</p>
<p>Less badly designed flats.</p>
<p>Successive town and district councils have failed to have a long term strategy for development and cohesive architectural style. So called planners have merely tinkered with the process with the results we see today. This area could still be reinstated as a National Heritage Coastline (cf Dorset) and Pembroke . These "contemporary" aircraft hanger designs are out of character</p>
<p>As a new mother, I feel Newquay caters quite well for families. My children are only young and are happy with a visit to the boating lake / park. However, parents of older children find activities to occupy them particularly on rainy days. Many would probably hop in the car and travel out of Newquay to where there are indoor facilities, such as dairyland or St Austells indoor play area. Newquay desperately needs a centre which caters for all age groups and interests - perhaps with a soft play area, bowling facilities, slides etc. More thought needs to go into the provision of these services as families if they have enjoyed their holidays here, will return time and time again, bringing their money into town. In time, the children may return with their own children and this will keep the town's economy growing. Hen and stag nights and parties may bring immediate wealth to the pubs and clubs but I don't think they are a long term solution.</p>
<p>Although still room for improvement in a variety of ways, in this area, the police over the last approximate 3 years have made living here much better, having, to the best of their available resources, tried to clamp down on the consumption of excess alcohol, night-time noise, urinating in public places, drug taking. Litter-louts to be fined on-spot - or at least encouraged to take it home - not necessarily expect bins to be positioned every few yards.</p>
<p>The lap dancing bars and sexual encounter establishments should be closed down. Our town is too small and they attract the wrong type of person to Newquay. I have teenage children and do not like the thought of the type of people in Newquay who are being attracted to it by these establishments. Keep them in the cities where they can be better absorbed than in a small one street town.</p>
<p>75% of complaints to Local Councillors are police related. If the police did what they are paid to do then Newquay would be a better place to live. Get them out of patrol cars (if you can) and put them on the streets of the town. This point has been made many times and yet you still cannot see a policeman on patrol in Newquay on a Saturday in the summer. many complaints have been made about the cleanliness of the Newquay area and yet it is still a disgrace. The approach roads to Newquay are full of litter and seem to be only cleaner when someone complains about it. More should be done about the dog mess again this problem never seems to be resolved the offences take place in the evenings when it's dark. The new type bus shelters are very nice yet again they are not cleaned or maintained. I would suggest a job for community workers. Any fly stickers on these bus shelters should be prosecuted by the names of the events they are promoting.</p>
<p>1. Not enough doggie waste bins to encourage dog owners to dispose of their dog's waste. 2. The sea!!! It belongs to everyone, but the space allocated to non-surfers is ABYSMAL!!! How can we encourage families if their kids can't even have a play in the sea because no room. How about more family space? Why do the surfers get priority. 3. More trees in residential areas. Pretty streets up. I live in an avenue but not one tree in sight! 4. Facilities to enable disabled people access to at least one beach. My father of 93, with limited mobility would love to go on the beach, but is afraid that he can't get up again. There must be 1000s of people with this predicament.</p>

Dogs and children on the beach do not mix. A dog ban should be introduced on ALL beaches (not just Porth) during the summer months. The town centre is generally 'tatty' in appearance. Many town centre road surfaces are in a very poor state which does not help the feeling of general 'tattiness' - resurfacing a priority! The amusement arcades and clubs drag the 'image' of the town down (more than anything else) plus the loutish behaviour of some at night. Newquay's beaches are second to none in England - and these should be the main thrust in attracting visitors to the area - minimise the 'tat' and Newquay would prosper in the future
I was born in Newquay in 1948. Most people do not remember that Henvy Road (from Chester Road Market) to St Columb Minor was tree lined both sides of the road. This made a pleasant entrance to Newquay (very similar to the entrance of Abbey Road in Torquay). The trees were cut down in the 1960s to accommodate Bed and Breakfast signs! Numerous Lebanese Fir Trees were cut down in Treanance, Golf Clubs etc which gave Newquay a Mediterranean look. Some replanting of trees would help. Top of Tuvan Buptra Road / Tretherras Road, Whitegate Road, St Abyn Crest, Whitegate Road nr Youth Centre - 3 trees outside rear of police station - Albany Road (there are probably many more - but would cost too much to replace. The pulling down of Newquay Railway Station (GT Western buildings) was a big mistake - what an attraction steam train would have been for Newquay! A purpose built theatre should be a high priority for use by all sections of the town. Using a school hall is not a good venue to attract the paying public. Unless there are individual shops in Newquay all shopping will be done in Truro and Wadebridge. The town centre will die - like St Austell.
Conserve what remains of good architecture, ie Regency. Stay on top of vandalism damage and repair quickly. Push any opportunity development creates to re-open up sea front ie the car park at Aldi.
Please no more bars, nightclubs and pool dancing and lap ban 24 hour drinking. Stop parking on verges
Perhaps I'm not the best person to answer this questionnaire, being fairly self contained and independent. I'm Hon Sec of a Cornwall charity which takes up a large amount of my time and I have a big garden which gives me a good excuse to be out in the fresh air and working physically. In nearly all aspects my needs are fairly basic compared to younger people with families - and so far I have the good fortune to have good health.
Something needs to be done urgently about the state of the derelict/half built and flattened sites in Newquay. It is depressing. The planning department should take more notice of local views and opinions. There needs to be a structure to the future development of Newquay and not just the whims of greedy businessmen and developers who have left my home town in such a state. If the number of flats and appartments are not controlled we will end up with more of a winter ghost town than ever. There needs to be stricter controls on the quality of 'bunkhouses' and the number of clubs in the town. Drinking and being drunk on the streets should not be tolerated. Visitors to the town should be encouraged to come for the fantastic outdoor opportunities and pursuits that Newquay has to offer and not for the seedy night life.
Put better quality boarding to hide the ugly areas where the hotels have been demolishd. The town looks like a bomb site and spoils the buildings that are looked after.
The town has forgotten to provide opportunities for the young people who already live here. There needs to be greater choice of shopping and evening entertainment both for adult and families; which is not about sex, drinking and partying. Building design needs to recognise that Newquay is a Cornish town. We need less expensive private flats, more affordable housing and developmenty which is in-keeping with our Cornish Heriage.
Close most of the clubs and reduce amount of bars. Increase family activities both local and visitor. Limit building in the countryside other than for schools.
anti social behaviour is a big problem.
Cleanliness of town centre. Upkeep of town centre area ie trams Cycling on pavements and ignoring road rules
NEWQUAY IS A LOVELY PLACE, ENHANCE THE BUSY SUMMERS! JUST NEED A HAPPY MEDIUM BETWEEN FAMILYS AND THE YOUNG STUDENTS CELEBRATING.THE BEAUTIFUL COASTLINE WILL ALWAYS BRING VISITORS, SO PLEASE DONT BUILD AND BLOCK THE VIEWS...
newquay is a lovely area,but is only geared up for boozey hen and stag parties there is not a decent place in newquay where you can have quiet social evening out
The only way to get the town like it used to be is reduce the opening times of pubs and clubs then the drunken stag and hen nights wouldnt be so bad the town is a disgrace and i am born and bred 53 years ago
newquay is a place for stag partys, kids getting drunk and not a lot else. NOTHING is going to change that and we will all still be bleating about it in 10 years time, i guarantee that.
lets get the car parks and all amenitys back under control of newquay council so we can fund ourselves.these were stolen by restormel and then givin to county council when thay should have been given back to us newquay. free parking for locals
Close hostels (surf lodges). Provide low cost parking. Ensure seasonal parking on yellow lines is clearly marked and extended.
Think Big! To have greater commercial impact Newquay needs a 10 lane 50 metre Olympic standard swimming Pool to attract international events level bottom with 25 metre booms to maximise varied activities including swimming, Newquay already has its own particular medallists lifesaving, scuba diving, water polo, canoe polo, kayak rolling and lots more. Part of the funding could be from Preventative Medicine budget to have hydrotherapy facilities included in the feasible design and as part of a comprehensive watersports learning and leisure facility which could the Fistral Beach and Watergate Bay

centres. Out of season national or international events would lead to the use of >1000 hotel beds in the area over the period of a three day meet. We have already missed out on hosting a WORLD championship by the lack of this resource.
There is plenty of festivals and events for young people and I think they are more than catered for.
Absolutely no thought or planning is evident regarding road transport: Big congestion even with existing housing but Council/Govt is approving developments at Quintrell off Morrisons Island etc without any road improvements. Big queuing - expect gridlock! Also the road surfaces are WORN OUT Infrastructure has no investment Parking charges too high for residents to attract shopping in Newquay. Park and Ride for Newquay Christian Centre during summer is very welcome and appreciated and should continue please!
I have been in this town for 33 years. I am shocked and disgraced by the behaviour I see every day. Drunken arguments. No one taking responsibly. No one enforcing rules. How many more shop windows have to be smashed. I do believe young children should have a curfew as the town is so unsafe and they are copying behaviour seen in town at night. It is not normal and should be avoided. I would not walk around after 9pm. It is far too dangerous and that's from a 33 year old female!
Newquay has so much potential which is completely wasted:- Beautiful scenery - not promoted Heritage - not promoted at all Flat wide pavements into town - yet the council refuses to turn them into cyclepaths Chances to broaden types of tourism - thrown away (eg planning refused for mountain biking centre at Porth) Employment - Empty buildings which could be turned into offices -council won't allow planning Too many flats - too few family homes with gardens
CLUBBING We definitely do not need MORE clubs. We just need a good 'upper class' club that isn't all about GETTING RENDERED! It would also be more for the locals avoiding the louts in town during the summer months and possibly for over 21s only. A few places in Truro have this rule and it has done a lot for young business men / women. Who otherwise in Newquay has nowhere to go. It would promote a better side of Newquay also.
DO WE NEED A PARTY TOWN OR A COMMUNITY?
There needs to be tighter controls on licensed premises. Two nightclubs have already closed this summer - hopefully more will follow. The licenses will say that Newquay needs to attract young people who want to visit the bars etc but families would spend money too ie visits to zoo, aquarium, ice creams, souvenirs, gifts. The added advantage would be that families aren't still out on the streets at 4 in the morning, shouting and drunk!
I would like to see a THREE STOREY building on one of the empty spaces on Narrowcliff to be used as a kind of fun palace. With a ten pin bowling alley, pool and table tennis tables, darts etc. Also a large space covered in sand or a ball pool for the small children and a cafe for the parents. We need another indoor area for when the weather is bad during July and August.
We need to be attractive to all people and to police and manage the town accordingly. It is never good to encourage niche groups however we need a consistently strong management to curb any excesses that upsets the balance.
A return to respect and consideration for others would make the town a much more pleasant place in which to live or take a holiday.
WHERE TO START? I FEEL NEWQUAY HAS PRETTY MUCH HIT ROCK BOTTOM AS A HOLIDAY DESTINATION. I MOVED HERE NEARLY 20 YEARS AGO. AT THE TIME NEWQUAY WAS THE 5TH MOST VISITED SEASIDE RESORT IN THE UK. LITTLE DID I KNOW THAT THE NEW BOROUGH COUNCIL WERE STARTING TO STIFLE THE TOWN'S ECONOMY, AND IMPEDE THE PROSPECTS FOR THE FUTURE. FROM WHAT I HAVE HEARD OVER THE YEARS, ONCE RESTORMAL GOT THEIR HANDS ON NEWQUAY'S BOOKS AND SAW THE LEVEL OF INCOME IN THE TOWN (AT A TIME WHEN THE MINING INDUSTRY WAS SADLY SLIPPING INTO TERMINAL DECLINE), THE POWERS-THAT-BE SET ABOUT BRINGING NEWQUAY TO ITS KNEES, NAIVELY EXPECTING ALL THE TOURISTS TO FLOOD TO ST AUSTAELL. THE MASSIVELY DIFFERENT LEVELS OF INFRASTRUCTURE INVESTMENT IN BOTH TOWNS REFLECTS THIS SPECULATION. AS DOES A COUPLE OF OTHER KEY POINTS: * IT FEELS AS IF THE PLANNING DEPARTMENT HAS ALLOWED A TOWN DEPENDENT ON TOURISTS TO HAVE FAR TOO MANY HOTELS AND GUEST HOUSES CLOSED DOWN, DEMOLISHED AND TURNED INTO FLATS AND APARTMENTS. THIS PROBLEM IS EXACERBATED BY THE UNFORTUNATE TIMING OF THESE NEW BUILDS, COINCIDING WITH THE CURRENT ECONOMIC DOWNTURN. THUS LEAVING A HOLIDAY RESORT WITH NOT ENOUGH BEDS AND A LOAD OF EMPTY PROPERTIES IN PRIME LOCATIONS. ON TOP OF THIS, I FEEL THERE HAS BEEN A GROSS MIS-MANAGEMENT OF THE SO CALLED NIGHT TIME ECONOMY. HOW MANY LICENCED PREMISES APPLICATIONS HAVE RESTORMAL TURNED DOWN IN THE LAST 10-15 YEARS? NOT MANY I'LL WAGER. NOW WE HAVE A TOWN OVER-RUN WITH INCONSIDERATE, BOISTEROUS DRUNKS. * I UNDERSTAND THAT A WHOLE RAFT OF POTENTIAL ATTRACTIONS TO NEWQUAY HAVE BEEN QUOSHED AT THE PLANNING STAGE BY RESTORMAL: -INTERNATIONAL STANDARD GOLF COURSE OPPOSITE MORRISONS -PLANETARIUM -OLYMPIC SIZED BALLROOM -THE WATERWORLD PROJECT WAS DOWNSIZED -ASDA WERE TURNED AWAY - BUT GUESS WHERE THEY ENDED UP? - THE PROMISE TO REPLACE THE COSY NOOK THEATRE WAS RENEGED UPON - CRITICALLY, NEWQUAY EVEN LOST CONTROL OF ITS OWN TOURIST INFORMATION CENTRE, AS WELL AS THE MARKETING OF THE RESORT. A MORE RECENT EVENT REALLY DOES MAKE ME WONDER IF THE POWERS THAT BE HAVE A CLUE WHEN IT COMES TO MANAGING THE TAX REVENUE STREAMS THAT THIS COUNTY NEEDS TO PROSPER. WHEN I HEARD THE QUOTE FROM THE THEN HEAD OF THE NEW COUNTY COUNCIL THAT THEY "WOULDN'T BE BLACKMAILED INTO PAYING" FOR THE OLYMPIC SIZED SWIMMING POOL THAT NEWQUAY NEEDED TO HELP LAND THE BID TO RUN THE WORLD LIFESAVING GAMES- I WAS FLABBERGASTED. IF THE MAN AT THE TOP SEES SUCH AN OPPORTUNITY AS A THREAT, WHAT HOPE IS THERE? THESE

<p>GAMES ARE BIGGER THAN THE COMMONWEALTH GAMES IN REGARDS TO THE QUANTITY OF COMPETITORS (4000 AT THE LAST GAMES IN AUSTRALIA, I HEARD), WITH SPECTATOR NUMBERS POSSIBLY AS HIGH AS 40,000. WITH A HOLIDAY TOWN NOW BEREFT OF HOLIDAY ACCOMODATION, THESE PEOPLE WOULD HAVE TO FIND PLACES TO STAY IN THE REST OF THE COUNTY. THE AIRPORT WOULD HAVE HAD A MAJOR INCREASE IN PASSENGER NUMBERS, HELPING TO CONSOLIDATE ITS FUTURE. THE TAX REVENUES GENERATED THROUGHOUT THE GAMES WOULD HAVE SEEPED INTO COFFERS ALL AROUND THE COUNTY. AND IF A STUDY FOLLOWING THE TALL SHIPS RACE IN PLYMOUTH IS ANYTHING TO GO BY, NEWQUAY AND CORNWALL COULD HAVE RECEIVED MILLIONS OF POUNDS WORTH OF FREE INTERNATIONAL PROMOTION (PLYMOUTH WAS SAID TO HAVE RECEIVED UP TO £12,000 WORTH OF FREE PUBLICITY). WHAT IS IT WITH COUNCILLORS FROM OUTSIDE NEWQUAY? IT FEELS LIKE THERE IS AN INVERTED SNOBBERY ABOUT THIS TOWN FROM THE REST OF THE COUNTY. ARE WE THE WART ON THE BUM OF CORNWALL? OR IS IT FINANCIALLY INDUCED JEALOUSLY? LOOKING FORWARD - WITH HOPE: WITH THE ECONOMIC DOWNTURN, AND THE CONSEQUENTIAL FINANCIAL CONSTRAINTS ON THE PUBLIC PURCE, IT WILL BE A HARD FEW YEARS FOR NEWQUAY. THE TAX REVENUES GENERATED BY THE TOURISM IN NEWQUAY IN YEARS PAST HAVE BEEN SPENT ELSEWHERE, AND RIGHT NOW IT DOES NOT LOOK LIKE THERE IS MUCH SPARE MONEY TO GO AROUND. HOWEVER, NEWQUAY STILL HAS THE JEWELS IN THE CROWN IT HAS ALWAYS HAD: BEAUTIFUL BEACHES, AMAZING COASTLINE AND A SURF HERITAGE TO BE PROUD OFF (EVEN IF PROJECTS LIKE THE SURF MUSEUM NEVER MATERIALISED - THAT HONOUR HAS GONE TO NORTH DEVON - ANOTHER BOAT MISSED). COMBINE THESE FACTORS WITH THE ROAD, AIR AND RAIL LINKS AND WE SHOULD HAVE THE FORMULA FOR SUCCESS IN THE PLACE. NEWQUAY IS, IN ESSENCE, A MULTI-MILLION POUND BUSINESS AND NEEDS RUNNING AS SUCH. WE NEED A BESPOKE MARKETING AND PUBLICITY DEPARTMENT (HAVING THE NATIONAL TABLOIDS AS OUR DE FACTOR PUBLICITY DEPARTMENT HAS PROVEN TO BE THE FINAL NAIL IN THIS TOWN'S COFFIN. WE HAVE TO FIGHT ALL THEIR NEGATIVE REPORTING). THE TOWN COUNCIL NEEDS TO BE RUN IN A PROFESSIONAL MANNER AND THEREFORE THE SERVING COUNCILLORS NEED TO BE QUALIFIED TO OPERATE IN THIS WAY. RUNNING FOR COUNCIL ON A ONE ISSUE TICKET IS NOT A RECIPE TO ENSURE FUTURE PROSPERITY. IT DOES FEEL LIKE PERSONAL PETTY POLITICS GET IN THE WAY OF THIS FUNCTION BEING CARRIED OUT PROPERLY. IS IT TIME FOR A CLEAN SWEEP OF OUR COUNCIL? TIME TO VOTE IN A KEEN, HUNGRY, YOUNGER CREW TO TKE CHARGE OF THIS TOWN AND DRIVE US FORWARD? I THINK SO. FOR NEWQUAY'S SAKE.</p>
<p>We need to make it look like we love it</p>
<p>Get rid of the boozy, partying idiots welcomed here and get back to a family orientated town and I feel this would reduce anti social behaviour</p>
<p>We need more policing to curb: 1. Cycling on pavements and going the wrong way in one way streets. 2. Cycling without lights after dark. 3. Skateboarding along pavements and in the streets. 4. Drivers using mobile phones while driving. 5. Crack down on irresponsible dog owners not picking up their dog mess. 6. Ban all sex establishments, lap dancing clubs etc. 7. Restrict the numbers of clubs and drinking establishments 8. Restrict the number of sites being given planning permission for apartments and flats. 9. Enforce the owners of derelict buildings which usually have had planning permission to rebuild as flats, apartments to tidy up the sites or demolish the buildings entirely. 10. It is probably an impossible task - but try to bring a better bakance of holiday makers allowing more of the family trade and middle aged and elderly. At the moment they are being sacrificed for the young, rowdy, drink and drug ridden young people for which it appears teher are too many cheap establishments in the centre of the town for them to stay in. I know we cannot go back to the 1960s and 70s when Newquay was a resort which people were eager stay in but surely it can be brought up to a better standard, endeavouring to provide a more balanced and interesting shopping centre</p>
<p>underage drinking large groups of people intimidatingv locals foreign workers late drinking cheap alcahol</p>
<p>Curtail the building of "Luxury Appartments"and concentrate on REAL affordable housing ; to bring Industry to the town to enable the younger generation of Newquay to live and work</p>
<p>There are far too many flats built recently in Newquay. These preclude families ie children. The local architecture has been ignored. 'Horizons' on Mount Wise is one case - it is too high and not attractive. The Council Planning Department should have paid more attention to the plans submitted - ie will they enhance the town, or look downright unattractive</p>
<p>More affordable Housing needed and a tightening up of planning permission for too many luxury flats. To ban cycling on pavements in town and cycling the wrong way on roads, and sketeboarding in the town centre. We need a centre for culture for example a museum and an area to hold exhibitions etc to attract a better class of holiday maker. We need to have some more upmarket shops, at present we have too many surf shops - not a good balance and there are too many tacky looking shops and thus giving Newquay a Blackpool style image.</p>
<p>DON'T ALLOW ONE PARTICULAR GROUP OR SERVICE HAVE MAJORITY SAY IN THE TOWN EG PUBS CLUBS HOTELLIERS AND ASSOCIATIONS WHO SEEM TO WANT TO TAKE NEWQUAY BACK 50 YEARS. YES NEWQUAY NEEDS TO GET INTO 21ST CENTURY BUT AT A REALLY GOOD COST, NOT JUST TO BE ANOTHER SEASIDE TOWN FOR A WEEKS HOLS, LOVELY BEACHES TO BE USED AT ALL TIMES, BUT NOT FOR DRINKING AT NIGHT, SO THAT FAMILIES MAY USE, AWAY FROM BOOZE AND FOUL LANGUAGE. EVERYONE SHOULD BE GIVEN THE RIGHT TO EARN A LIVING, PROVIDE A GOOD SERVICE TO ITS VISITING AND LOCAL PUBLIC AND EXPECT THE PUBLIC TO RESPOND TO THIS. LATE NIGHT ENTERTAINMENT GREAT BUT CLUBS AND PUBS TO BE RESPONSIBLE FOR THE AFTER HOURS CLEAN UP AND BEHAVIOUR " 3 STRIKES AND CLOSE DOWN FOR THE SEASON OR SET PERIOD". IF CRITERIA SET DOWN IS SET BY COMMITTEE OF A COUNCILLOR AND CLUB OWNER, WHAT EVER BUT IT</p>

MUST ALSO HAVE A SELECTION TO REPRESENT TOWNS PEOPLE AND IF, AS STATED ABOVE, THE RULES LAID DOWN ARE NOT COMPLIED WITH, NO MATTER WHO YOU ARE, SHUT DOWN FOR SET PERIOD OR LICENCES REVOKED ALTOGETHER AND RE-APPLY. ALL DRUNKS WHO CAUSE TROUBLE SHOULD BE PLACED ON A FIRST TRAIN, BUS OR THEIR CAR AND TO LEAVE WITH ASBO NOT TO RETURN FOR ONE YEAR, IF OFFENCE SERIOUS, SENT OUT WITH HEAVY FINE TO PREVENT A ONE OFF SITUATION

Parking - Very expensive, difficult for OAPs. Should not be allowed on double yellow lines during off season in winter months. Speed limits - Speed humps should be removed, very difficult to negotiate particularly for older people (I suffer from multiple nerve compression and need to drive at a speed lower than 5mph) This angers other road users. If there is a problem - reduce traffic speed in residential areas to 10mph and install cameras. Pedestrian safety - Construct a footpath (Lusty Glaze Road) that leads to Lusty Glaze Beach. Construct a wider road to allow 2 cars to pass safely (Lusty Glaze Road) Water rates too high - Need a subsidy similar to heating. harbour area - Many tripping areas (the Harbour Master fell last year and broke his leg. Traffic pedestrian safety is very poor. Dogs should be banned or kept on a lead. (note - £1000 fine if dogs go on to Porth Beach). Water quality is poor especially for children. The sailing club building is a disgrace. Parking is very restricted in winter months. Travel - Introduce a cheap rate on the train service for OAPs. Weed control - Possibly Japanese Knotweed - harbour area. Safety of cliffs against falls - Lusty Glaze 3 falls this year.

Need to restore the balance between daytime and nighttime economies to favour daytime.

1. THE TOWN CENTRE PAVEMENTS ARE DIRTY 2. THE OUTLYING ROADS (EG CRANTOCK ST ETC) HAVE DOG DIRT ON THE PAVEMENTS. 3. A VAGRANT LIVES IN THE GARDENS/BOATING LAKE PAVILLION 4. TOILETS AT OLD BUS STATION AND ON PARADE GOING TO TOWYN BEACH ARE HORRIBLE 5. DELIVERY VANS ETC SHOULD BE EXCLUDED FROM USING PAVED AREA AFTER 9AM. IT SHOULD BE WHAT IT IS - A PAVED WALKING AREA. 6. PARKING SHOULD BE FREE FOR LOCALS.

TIGHTER 'PLANNING REGULATIONS' - SURF LODGES SHOULD NOT BE MIXED UP WITH RESIDENTIAL STREETS. THE BEAUTIFUL 'HEADLAND VIEWS' SPOILT BY A LARGE BLOCK OF APPARTMENTS WITH A BRIGHT TURQUOISE AND TERRACOTTA FINISH - WHO 'PASSED' THAT!! IT SHOULD BE ALTERED TO 'BLEND IN'. I'VE BEEN VISITING NEWQUAY FOR 40 YEARS AND NOW LIVE HERE. YOU MUST: -ENCOURAGE SURFING ACTIVITIES -FESTIVALS FOR ALL AGE GROUPS -'CLUBBING' FOR APPROPRIATE AGE GROUPS -PROVIDE MORE FOR TEENAGERS -PROVIDE MORE FOR FAMILY ENTERTAINMENT YOU MUST NOT: - ENCOURAGE 'SLEAZE' - WE DON'T NEED 'STRIP CLUBS', 'GENTLEMENS' CLUBS WITH SEXUAL ENCOUNTER. GET RID. CLOSE THEM DOWN. OPEN A FAMILY CENTRE IN THE ONE NEAR THE HARBOUR WITH ACTIVITIES SUCH AS 'A BOWLING ALLEY' WHICH COULD BE USED BY ALL AGE GROUPS. PROMOTE NEWQUAY AS A FAMILY DESTINATION. THE POLICE DO A MARVELLOUS JOB, GIVE THEM ALL THE 'BYELAWS' THEY NEED TO KEEP LAW AND ORDER. MAKE THE 'NO ALCOHOL' SIGNS MORE VISIBLE/LESS AMBIGUOUS AND MORE OF THEM. LITTER- NEW BIN DESIGNS - SO THE SEAGULLS CAN'T GET IN THEM. THEY MAKE AS MUCH MESS AS THE GROUPS OF PEOPLE, WHO LEAVE CANS ETC ON THE GRASS. HAVE 'TALKS' AND PROJECTS IN SCHOOL. I SAW A FEW CHILDREN PARK THEIR SMALL SCOOTERS ON THE GRASS, (APPROX 10 YEAR OLDS) AND PICK UP BOTTLES - THROW AND SMASH THE GLASS OVER ONTO THE PATH. I SAW TWO 'FREE LANCE'? PHOTOGRAPHERS BEND RIGHT DOWN TO FLOOR LEVEL ON THE KILLACOURT - TAKING PHOTOS OF THE RUBBISH LEFT BY THE SEAGULLS - JUST AFTER TAKING PHOTOS OF UNRULY TEENAGERS BEING REMOVED BY THE POLICE. NEGATIVE MEDIA REPORTING DOES HARM TO NEWQUAY'S IMAGE. THE NEWQUAY STREET CLEANERS AND GARDENERS DO A MARVELLOUS JOB IN DIFFICULT CIRCUMSTANCES.

TRY AND ELIMINATE THE SCRUFFINESS OF THE TOWN CENTRE AND GIVE THE PLACE MORE CHARACTER (ST IVES SEEMS TO HAVE DONE THIS). DON'T PROMOTE THE STAG/HEN PARTYING ATMOSPHERE. BUT ENCOURAGE RESPONSIBLE BEHAVIOUR - THUS MAKING IT A PLEASANT PLACE FOR FAMILIES TO LIVE AND VISIT ON HOLIDAY. HAVE A TOTAL DOG BAN ON ALL NEWQUAY BEACHES FROM EASTER - OCTOBER. DOG OWNERS WILL SAY THEY ARE RESPONSIBLE AND CLEAR THEIR DOG'S MESS, BUT WHEN A CHILD IS BUILDING A SAND CASTLE AND A DOG COCKS ITS LEG AGAINST IT AND THE DOG OWNER FEEBLY SAYING "DON'T DO THAT" - IT ISN'T VERY PLEASANT - ALSO THE MANY ROCK POOLS MAKING SAFE PADDLING FOR YOUNG CHILDREN BECOME A HEALTH RISK WHEN DOGS USE THEM. I AM NOT ANTI DOGS - BUT HOW CAN NEWQUAY BEACHES GAIN THE COVETED BLUE FLAG STATUS WITH THE RISK FROM DOG FOULING. NEWQUAY HAS MUCH BEAUTY AND STAGES SOME EXCITING AND SUCCESSFUL EVENTS. THE RECENT 'BOARDMASTERS' AS AN EXAMPLE. THERE WERE LOTS OF HAPPY SPECTATORS WANDERING ABOUT, WITH, TO MY KNOWLEDGE, NO TROUBLE. NB IF IT IS NOT POSSIBLE TO BAN DOGS - AT LEAST SHOULDN'T THEY BE KEPT ON A LEAD. NEWQUAY IS POTENTIALLY A WONDERFUL PLACE TO LIVE, TO BRING UP CHILDREN AND TO SPEND TIME ON HOLIDAY - SO LET US GET IT RIGHT!

block of flats headland road strongly resemble romanian holiday lets ,our very own carbuncle,prince of wales should be informed!!!!!!!!!!!!!!!!!!!!!!!!!!!!

1. REFUSE PLANNING PERMISSION FOR BOX SHAPED CONCRETE BUILDINGS WITH SMALL SQUARE WINDOWS AND WOODEN SECTIONS WHICH GIVE THE APPEARANCE OF TEMPORARY COVER FOR BROKEN WINDOWS! (AS AT BREDDON COURT, TOWER ROAD). THE APPARTMENT BUILDINGS CONSTRUCTED 4 OR 5 (MAYBE MORE) YEARS AGO SUCH AS THE SPINNAKERS AND FAN HORIZONS IN PENTIRE WERE MUCH MORE IN KEEPING WITH MODERNISING AND UPGRADING SOME OF THE EXISTING SURROUNDINGS AND MUCH EASIER ON THE EYE THAN THE ZINC AND SIMILAR "MULTI STOREY CAR PARK" TYPE BUILDINGS RECENTLY BUILT (IN SOME CASES STILL UNDER CONSTRUCTION), SIMILAR IN APPEARANCE TO THE CAR PARKS, SHOPPING CENTRES BUILT IN THE 1950/1960S WHICH ARE NOW BEING DEMOLISHED IN MANY OTHER TOWNS AND CITIES.



2. SUGGEST CONSIDERATION BE GIVEN TO IMPROVING THE BUS SHELTER OUTSIDE THE MAIN POST OFFICE. IT IS NICE TO HAVE SOMEWHERE TO SIT AND SHELTER FROM THE RAIN, BUT ONE IS THEN LEFT SITTING WITH YOUR BACK TO THE ON-COMING TRAFFIC, SO CAN'T SEE THE APPROACH OF YOUR BUS! AS IT IS SEVERAL MINUTES WALK FROM THE SEATS TO WHERE THE BUSES STOP, THIS IS DIFFICULT ESPECIALLY FOR PEOPLE NOT VERY MOBILE. COULD AN EXTRA AWNING BE PUT ON TO COVER SEATS FACING THE ON-COMING BUSES PLEASE.
just look at the state of mount wise
The town must play to it's historical and natural strengths to improve the quality of life for it's permanent residents. Investment must be made into facilities for permanent residents, to attract families to live in the town which in turn creates civic pride and ownership. It must decide on a direction for the future of tourism in the town and stick to it. Personally I think that this lies with family tourism. Investment has to be made to improve facilities and infrastrucure. The long established surfing tourism should be further encouraged and invested through areas such as artificial reefs encouraging international tourism. Make groups of single sex visitors unwelcome through door policy. The problem with antisocial activity in the town centre nightlife is driven by stag and hen tourism which brings in money only for a tiny proportion of the town and is more detrimental than positive. Youth culture is vital and should be celebrated and encouraged but very different from pub crawl stag/hen party mentality, door policy could eradicate the problem in one summer season. The future of the town lies with it's permanent residents.
We need a more entertainment for over 40.s at night ie Jazz clubs with restaurant. With singers and plenty of parking no more flats,ice rink ,roller skates park ;cheap park and ride,more culture, inviting to all ages.
Stop building blocks of flats everywhere which are not needed. Reduce Town centre parking and provide low cost park and ride from out of town. Thw worst thing is a wet Wednesday in August when everyone tries to get a parking space in central newquay and block the roads queueing for the car parks. they should be stopped outside town and sent to tregunnel.
A little more time tidying in general amd removal of weeds etc would greatly improve appearance. "landscaping" of derelict sites. Too many empty buildings.
Still far too many derelict hotels. Owners must take more responsibilty for clearing and maintaining those sights. Too many unfinished apartments. Serco do not keep the town and gardens up to standard required.
I love Newquay & would like to see buildings or grass on all the derelict sites rather than rubble or unfinished properties.
Newquay needs a major face lift and a serious look at its future, to many people look at Newquay through rose coloured glasses.
Acknowledge need for parking close to town, if not provide free or very cheap park and ride. Encourage winter shopping by reducing carpark fees. Spread events throughout the year.
I realise the importance of tourism in the area but would love Newquay to be as much about the people who live here as the visitors. Finding a way to achieve this, for example improving local shopping facilities, generally improving the apperance of buildings would be great.
seem to be less female groups visiting and more male groups,certain visitors have the attitude that its ok to behave offensively because its ok in newquay. town centre appears trashy,dirty and smelly-majority of people prefer to shop in truro. there seems to be a lack of care with rubbish,sick and urine left in the streets. derelict buildings, such a baracuda,create an eyesore and are a dumping ground.
- Previous surveys don't appear to be acted upon - Make Newquay a safe, welcoming & interesting place to visit 12 months of year, not just summer visitors. - Get away from stag/hen party image - Derelict areas to be addressed - Hotels to have Interest/hobby holidays out of season - Craft Centre with individual units - Flower shows, food festivals, Band Stand, Donkey Rides
MORE INVESTMENT IN REDEVELOPING THE TOWN CENTRE ALL THE WAY FROM THE FORT TO THE GREAT WESTERN. NEED TO PROMOTE AND ATTRACT MORE NON TOURISM RELATED BUSINESS TO THE TOWN. NEED TO EMPLOY OUR OWN PR AGENCY TO COUNTERACT THE NEGATIVE PRESS WE RECEIVE. NEED TO PROVIDE LOTS MORE THINGS TO DO WHEN IT RAINS.
Newquay needs to still cater for families but not forget the nightlife and the young as they are the families of the future. A happy balance needs to be struck.
only the club and pub owners profit from the town it costs the b/b more to clean up after the drunken nights and now days also street cleaning parks beaches etc all suffer from the new culture, even big resorts like bournemouth manage to keep it clean and a family atmosphere
EMPTY THE BINS AT LEAST TWICE A DAY THEY ARE OVERFLOWING
I think it's a nice place to live apart from the influx of a few idiots in the summer months. I have lived here all my life and am proud to be from Newquay. I have seen the changes but over all it's still a great place to live and work. I think too many non-locals have too much control over the town. If they don't like it, go back home
Provided younger people with activities in the evening to keep them interested and not seeking to find their own "entertainment".
1. AT THIS MOMENT THE BEST THING ABOUT NEWQUAY IS THAT YOU DO NOT HAVE TO GO THROUGH IT TO GET TO ANYWHERE ELSE. 2. NEWQUAY SHOULD BE USED AS TARGET PRACTICE FOR THE NAVY 3. NEWQUAY HAS BECOME A DIRTY

<p>DRUNK RIDDEN PIG STY THE ABOVE ARE JUST A SMALL SAMPLE OF COMMENTS MADE BY OUR GUESTS WHO HAD BEEN COMING TO NEWQUAY FOR YEARS AND HAD BECOME DISGUSTED HOW IT WAS DETERIORATING AS A RESORT. WE HAVE MANY COMMENTS OF A LIKE NATURE PLUS SOME WE COULD NOT PRINT. TOURIST AUTHORITIES WHO CONTINUE TO TALK UP NEWQUAY ARE DOING IT NO FAVOURS AND ARE DECEIVING THE PUBLIC. PLEASE BE HONEST ABOUT THE STATE OF THIS RESORT - IT IS THE ONLY WAY TO FUTURE IMPROVEMENTS. PLEASE REMEMBER FOR MANY YEARS THE HEAD IN THE SAND ATTITUDE AND DENIAL OF THE SEWAGE PROBLEM BY TOURIST OFFICIALS, RESTORMAL COUNCIL, TOWN COUNCIL.</p>
<p>I LIVE WITH MY HUSBAND IN QUINTRELL DOWNS AND AM ANXIOUS THAT PROPOSED DEVELOPMENTS WILL INCREASE TRAFFIC AND I FEEL THAT ROAD INFRASTRUCTURE IS NOT ADEQUATE FOR INCREASED VOLUME OF TRAFFIC THAT WILL OCCUR IF THE DEVELOPMENTS GO AHEAD. NEWQUAY HAS A BAD NAME AND I FEEL EMBARRASSED TO LIVE HERE WHEN ASKED AS ITS ALL THE MEDIA COVERAGE HIGHLIGHTING THE BOOZE DEVELOPMENT THAT EXISTS WHICH DOES NOTHING TO ATTRACT FAMILIES ANYMORE. IS IT ALL TOO LATE.</p>
<p>PLEASE PUT AN END TO THE VERY LATE NIGHT ALCOHOL LICENSING! WE ARE KILLING OUR STUPID YOUNG ONES - WE CAN'T HANDLE THE EUROPEAN LIFESTYLE AT HOME OR ABROAD. CAR PARK FEES ARE RIDICULOUSLY HIGH, LEADING TO CONGESTED STREETS - EMPTY CAR PARKS. IT DOES THE TOWN CENTRE RETAILERS NO GOOD WHEN PEOPLE, ESPECIALLY LOCALS, RUSH INTO TOWN AND GET WHAT THEY WANT THEN RUSH OUT OF TOWN WITHOUT LOOKING OR SPENDING IN OTHER SHOPS. NEWQUAY TRAFFIC CONGESTION IS APALLING. THE TRAFFIC LIGHT SYSTEM DID NOT WORK EFFICIENTLY WHEN FIRST INTRODUCED AND STILL DOESN'T.</p>
<p>I WOULD NEVER EVER VENTURE OUT IN THE EVENINGS ALONE. AS A YOUTHFUL AND FIT 45 YEAR OLD, EVEN WHEN IN MALE COMPANY, I FIND THE AREA FROM THE SAILORS ARMS TO BERRY ROAD TRAFFIC LIGHTS VERY INTIMIDATING. IN FACT I DON'T THINK I WOULD LIKE TO DO IT ALONE AFTER MID-DAY, DURING THE SEASON, OR WEEKENDS. THE ALCOHOL FREE ZONES ARE NOT EFFECTIVE. THE POLICE ARE CONSPICUOUS BY THEIR ABSENCE. PUBLIC HOUSES ARE STILL NOT CONTROLLED AS THEY SHOULD BE ( I AM AWARE EFFORTS ARE BEING MADE TO REIGN IN THE BREWERIES). THE BEACHES ARE CLEAN, STREETS ARE NOT AS CLEAN AS THEY COULD BE, AND CERTAIN AREAS OF THE HARBOUR ARE DISGUSTING, OTHER FISHING HARBOURS ARE PRISTINE, DISENTING FISHERMEN ARE TOLD TO LEAVE.</p>
<p>To many to list hear</p>
<p>THE TRAFFIC IS VERY BAD IN QUINTRELL DOWNS DAY AND NIGHT. ANY NEW DEVELOPMENTS WOULD MAKE THE SITUATION VERY SERIOUS. SINCE THE OPENING OF THE NEW A30 THE TRAFFIC HAS INCREASED IMMENSELY THROUGH THE VILLAGE - LORRIES, CARAVANS, CARS ETC</p>
<p>THE CLEAN UP GUYS IN THE MORNINGS DO AN EXCELLENT JOB. REALLY PLEASED 'PURE' NIGHTCLUB HAS CLOSED. I CAN NOW GET A WHOLE NIGHTS SLEEP THURS-SUNDAY AND OPEN WINDOWS.</p>
<p>NEWQUAY LOOKS RUN DOWN IN ALL AREAS, ESPECIALLY THE TOWN CENTRE. THERE SHOULD BE SOMEWHERE FOR KIDS TO GO IN THE EVENING AND DURING THE DAY. I'M FED UP OF SEEING KIDS HANGING OUT BY THE LIBRARY AND OUTSIDE MY BACK DOOR, SMOKING CANNABIS AND DRINKING. ESPECIALLY THE UNDERAGE. MAKE THE TOWN CENTRE 100% PEDESTRIAN. HOW ABOUT A FARMERS MARKET EVERY WEEKEND ON THE KILLACOURTS? MOVE SURF LODGES/BUNK HOUSES OUT OF RESIDENTIAL AREAS.</p>
<p>MAKE THE TOWN CENTRE 100% PEDESTRIANISED. THERE NEEDS TO BE MORE WET WEATHER FACILITIES FOR FAMILIES. WE NEED A WIDER VARIETY OF HIGH STREET AND NICHE SHOPS AND LESS 'NO WORRIES' TYPE SHOPS. THE STREETS NEED TO BE CLEANED WITH WATER EVERY SO OFTEN. THERE NEEDS TO BE TIGHTER REGULATION ON WHERE SURFLODGE/BUNKHOMES ARE PUT IE NOT IN RESIDENTIAL AREAS. I WOULD LIKE TO SEE NEWQUAY BECOME A VIBRANT ARTISTIC AND CULTURAL TOWN WITH PROPER FARMERS MARKETS AND INTERESTING SHOPS TO BROWSE IN. A BIT LIKE ST IVES. IT WOULD BE LOVELY TO THINK OF NEWQUAY AS A SOPHISTICATED TOWN BUT AT PRESENT IT IS NOTHING MORE THAN A GLORIFIED DUMPING GROUND FOR STAG AND HEN GROUPS AND DRUNKEN TEENAGERS. IF THINGS DON'T IMPROVE THEN WE WILL HAVE NO CHOICE BUT TO MOVE OUT OF NEWQUAY ALTOGETHER AS I DO NOT WISH TO BRING MY YOUNG CHILDREN UP IN SUCH A DISTURBING ENVIRONMENT.</p>
<p>PARKING NEEDS TO BE A LOT MORE REASONABLE NEAR BEACHES. REGULAR BUS SERVICE FROM QUINTRELL TO PENTIRE FOR ALL BEACHES AND DEFINITELY A PARK AND RIDE COVERED SEAGULL PROOF AND CHILD PROOF LITTER BINS AND MORE DOGGIE BINS LACK OF PERMANENT JOBS AND BUS SERVICE</p>
<p>MORE OF THE LOCAL COUNCILLORS ATTEND THEIR MEETINGS. A PARK AND RIDE SYSTEM WOULD GREATLY HELP TO AVOID TRAFFIC CONGESTION DURING HOLIDAY TIME.</p>
<p>POOR PUBLIC TRANSPORT. LACK OF NHS DENTISTS. TOO MUCH DEVELOPMENT OF EXISTING HOUSING TO COMMERCIAL AND DESTRUCTION OF ORIGINAL BUILDINGS. POOR REDEVELOPMENT AS IN THE NEW HOUSING AT PENTIRE. OVER DEVELOPMENT AS IN THE NEW APPROVED SITE AT QUINTRELL DOWNS.</p>
<p>THE TOWN NEEDS TO REBALANCE ITS FOCUS. THE CLUBS AND NIGHTLIFE HAVE TAKEN OVER FROM THE FAMILY BASED HOLIDAYS. IT NEEDS TO PROVIDE AFFORDABLE FACILITIES FOR FAMILIES IN BAD WEATHER SO THEY DON'T HAVE TO JUST WANDER AROUND THE STREETS. LET THEM HAVE A HOLIDAY TO REMEMBER AND FEEL RELAXED IN AND THEY WILL COME BACK. THE NIGHTCLUBS MUST NOT BE ALLOWED TO 'RULE THE ROOST' OVER THE NEEDS OF OTHERS AND SHOULD WORK FOR THE WHOLE OF THE TOWN. THERE NEEDS TO BE MORE ACCOMMODATION FOR PERMANENT RESIDENTS TO RENT. THE PLANNERS SHOULD NOT GIVE IN TO 'SURF POD' TYPE DEVELOPERS WHO THEN WANT TO CHANGE THE RULES WHEN IT</p>

SUITS THEM IF THEY CANNOT SELL THEIR OVERHYPED, OVERPRICED BUILDING. KEEP IT SIMPLE!
REGARDING ADULT EDUCATION: - TOO EXPENSIVE - TOO MUCH EMPHASIS ON QUALIFICATION - NOT THE 'FUN' THEY USED TO BE - LACK OF CHOICE
REGARDING ADULT EDUCATION, I WOULD LOVE TO SEE MORE COURSES FOR PLEASURE IE ART/POTTERY CLASSES. OVER THE YEARS MOST COURSES HAVE BECOME ALIGNED TO QUALIFICATIONS. SOME OF US WANT TO HAVE FUN AND MEET LIKE MINDED PEOPLE.
PEOPLE ARE BOUND TO COME TO NEWQUAY TO DRINK IF THE PLACE IS FULL OF PUBS AND CLUBS. NEWQUAY IS THEN COMPLETELY DISRESPECTED BY THESE DRINKERS; BOTTLES, CANS EVERYWHERE, PEOPLE BEING SICK, PEOPLE URINATING IN THE STREETS IN THE MIDDLE OF THE DAY (I'VE REPORTED 3 PEOPLE SO FAR THIS SUMMER). NEWQUAY NEEDS TO BECOMES A MORE FAMILY ORIENTATED PLACE WITH BETTER SHOPS AND FEWER DRINKING PLACES. THE COMING OF THE NEW CINEMA WILL BE GOOD FOR THE TOWN, BUT NOT IF IN ORDER TO GET TO THE CINEMA, FAMILIES HAVE TO ENCOUNTER HORDES OF DRUNKEN STAG AND HEN PARTIES ON THEIR WAY. I NEVER GO INTO NEWQUAY IN THE SUMMER BECAUSE OF THIS. I THINK I HAVE VISITED MOST TOWNS IN CORNWALL, NONE ARE LIKE NEWQUAY. IT NEEDS TO CHANGE. IT HAS A GOOD SURFING CULTURE KNOWN NATIONWIDE. IT DOES NOT NEED TO LOWER ITSELF TO BECOME A TOWN WHERE YOU GO JUST TO GET DRUNK. IT COULD HAVE SO MUCH MORE TO OFFER DECENT FAMILIES. IT ALREADY HAS BEAUTIFUL BEACHES AND COASTLINE TO DIE FOR.
THINK ITS EXCELLENT THAT THIS QUESTIONNAIRE HAS BEEN MADE AVAILABLE. WE LOVE NEWQUAY AND ARE VERY HAPPY TO DO ANYTHING WE CAN TO HELP IMPROVE THE TOWN.
THERE IS TOO MUCH DEMOLITION AND REBUILDING OF HOTELS AND FLATS. I DO NOT APPROVE OF WHAT HAS HAPPENED AT HEADLAND ROAD AND ESPLANADE ROAD. THE NEW BUILDINGS ARE DESTROYING NEWQUAYS CHARACTER.
I STRONGLY FEEL IT'S A SHAME THAT NEWQUAY IS MARKETING ITSELF TOWARDS PARTYING RATHER THAN FAMILIES AND CHILDREN. THE TOWN CENTRE IS HIGHLY UNATTRACTIVE WITH TOO FEW SPECIALIST SHOPS TO MAKE SHOPPING ATTRACTIVE FOR ALL TYPES OF VISITORS. THE COUNCIL SHOULD PUT EMPHASIS ON MOVING AWAY FROM THE STAG-DO IMAGE TOWARDS A 'BEAUTIFUL TOWN BY THE SEA' WITH THE MOST AMAZING BEACHES. THE ARCHITECTURE IS IMPROVING IN PLACES WITH NEW BUILDS BUT OVERALL THE HOUSES/ARCHITECTURE DON'T LOOK ATTRACTIVE IN AND AROUND NEWQUAY.
I AM VERY MUCH AGAINST: - CLUBBING AND PARTYING ESTABLISHMENTS -SEXUAL ENCOUNTER ESTABLISHMENTS - PUBS AND CLUBS I DO NOT WANT ANY OF THE ABOVE IN NEWQUAY OR PORTH. THESE ESTABLISHMENTS ARE THE CAUSE OF ANTI-SOCIAL BEHAVIOUR ALSO - THE MAIN ISSUES FOR ME ARE: -DOG MESS -LITTER - ANTISOCIAL BEHAVIOUR PLEASE FINE CULPRITS HEAVILY. DOG MESS ON THE BEACHES AND HIGHWAYS IS UNACCEPTABLE. DOGS ARE A MAJOR PROBLEM. DOG MESS IS EVERYWHERE, AND PLEASE KEEP THEM OFF OUR BEACHES, THIS IS A HEALTH AND SAFETY REQUIREMENT. COULD WE PLEASE HAVE A CYCLE LANE ON THE TRAM TRACKS. PEOPLE AND CYCLISTS ARE UNSURE WHERE TO WALK OR CYCLE ON THE TRAMTRACKS. COULD WE PLEASE HAVE CYCLE LANES ON THE HIGHWAYS IN NEWQUAY. THERE ARE VERY FEW CYCLE LANES.
1. ENCOURAGE HOUSEHOLDERS TO PUT BLACK WASTE BAGS INTO 'PLASTIC BINS' TO PREVENT SEAGULLS, CATS, DOGS, RATS TEARING BAGS APART. 2. BUSINESS RATES FROM 'LATE NIGHT TAKE AWAYS', CLUBS AND PUBS SHOULD GO DIRECTLY TO COUNCIL INSTEAD OF TREASURY. THIS WOULD PAY FOR EXTRA POLICING AND ENVIRONMENTAL CLEAN UP OF NEWQUAY. 'PRIVATE HOUSEHOLDERS' COUNCIL TAX (OF WHICH ONLY 50% PAY IN FULL) SHOULD NOT BE EXPECTED TO PAY FOR NEWQUAY'S NIGHT-TIME ECONOMY WHLE THE TREASURY BAGS ALL THE BUSINESS RATE TAXES. 3. OWING TO THE LARGE NUMBER OF TOURISTS FROM MAINLY HOLLAND, GERMANY AND FRANCE VISITING CORNWALL, NEWQUAY AIRPORT SHOULD HAVE A FEW DIRECT FLIGHTS PER WEEK TO THOSE COUNTRIES (AVERAGE 1.5 HOURS PER FLIGHT). AT PRESENT IT TAKES MOST OF THE DAY EACH WAY GOING VIA GATWICK OWING TO CONNECTIONS, COLLECTING AND RE-BOOKING IN LUGGAGE (DIFFERENT AIRLINES) ETC. IT WOULD ALSO WORK IN 'OFF SEASON' AS LONG WEEKENDS ARE ATTRACTING TO HIKERS AND THOSE WISHING TO CHILL OUT IN HOTELS AND PUBS WITH OPEN LOG FIRES ETC. 4. LINK UP CYCLE ROUTES THROUGH TRENANCE PARK INCLUDING BOATING LAKE WHICH WOULD HELP STUDENTS AND TOURISTS TO ACCESS TOWN, INFANT, PRIMARY, SECONDARY SHCOOLS AND SPORTS CENTRE, CHESTER ROAD SHOPPING CENTRE ETC - GET PEOPLE OUT OF CARS TO TRAVEL SAFELY.
NEWQUAY WAS ONCE A MUST TO VISIT FOR ANY VISITOR GOING ON HOLIDAY TO CORNWALL. SADLY OUR GOLDEN APPLE IS AT PRESENT ROTTEN AT THE CORE NAMELY THE SO-CALLED 'NIGHT-TIME ECONOMY'. LETS GET RID OF THE ROT AND WIN BACK OUR MUCH NEEDED BETTER CLASS OF HOLIDAY MAKER. I THINK OUR SHOPS COULD DO WITH A FACELIFT, WHAT ABOUT THEIR NAMES PUT UP IN CORNISH? I'D LIKE TO SEE MORE GOOD QUALITY CORNISH GOODS FOR SALE. THERE SHOULD BE A DRIVE TO HAVE PLENTY OF PLACES TO EAT OUT, ALL PROMOTING FRESH CORNISH PRODUCE. LETS SHOW THE REST OF THE COUNTRY YOU CAN STROLL DOWN TO TOWN AND NOT BE CONFRONTED WITH DRUNKEN, FOUL MOUTHED, DRUG CRAZED YOUNGSTERS, NOT SEE VOMIT STAINED PAVEMENTS OR PERSONS IN VARIOUS STAGES OF UNDRRESS. WE HAVE AT LAST A PICTURE HOUSE IN THE MAKING, I HOPE I SHALL BE ABLE TO USE IT - LIKE THE SHOPS I AVOID NEWQUAY AT PRESENT. MORE WET WEATHER VENUES WOULD HELP, ALSO FAMILY FRIENDLY DISCOS FOR THE EVENING. NO MORE CONCRETE TO COVER OUR LAND NO MORE HIGH RISE ULTRA MODERN BUILDINGS NO MORE FAIRGROUND IN THE MIDDLE OF TOWN KEEP IT ALL CORNISH CORNWALL IS SPECIAL - DON'T LETS RUIN IT

PROTECT THE PEOPLE OF NEWQUAY. RID TOWN OF UNDESIRABLES. BRING IN M & S
THERE IS TOO MUCH PIECEMEAL DEVELOPMENT WITHOUT NOTICEABLE REGULATION. THE PREVIOUS AUTHORITY (RESTORMAL BC) HAD A PLAN (A VERY DETAILED AND WORKABLE PLAN) WHICH WAS TOTALLY IGNORED AND THE RESULTS ARE PAINFULLY OBVIOUS - THE LATEST NEWS ABOUT ASDA IS A POINT IN QUESTION.
I AM AFRAID PUBS AND CLUBS RUN NEWQUAY AND WE NEED MORE POLICE
SURF LODGES ARE A MENACE, OWNERS AND MANAGERS SHOULD BE MADE TO BE RESPONSIBLE FOR THE BEHAVIOUR OF THEIR VISITORS, INSIDE AND OUTSIDE OF THE PROPERTY. NEWQUAY COUNCIL NEED TO BE ALLOWED TO SAY YEA OR NAY TO THE BREWERIES AND CLUB OWNERS WITHOUT GOING TO CORNWALL COUNCIL. IT IS NEWQUAY'S PROBLEM, WE NEED TO DEAL WITH IT IF WE LIVE HERE. RESTORMAL HAVE RUINED NEWQUAY, PLEASED THEY'VE GONE. THE TRAFFIC IS AWFUL BUT ONLY FOR A FEW WEEKS IN THE SEASON, BUT THEN ITS ALWAYS BEEN BAD, I THINK WE LOCALS MANAGE VERY WELL WITH IT ALL, JUST BE PATIENT, IS THE WORD.
NEWQUAY IS A NICE PLACE TO LIVE BUT IT WOULD BE EVEN BETTER IF MORE PEOPLE COULD BE ENCOURAGED TO HELP TO KEEP IT CLEAN AND TIDY BY CUTTING THE GRASS BY THE PAVEMENT OUTSIDE THEIR PROPERTIES, CLEANING THE GUTTERS OF WEEDS, PICKING UP LITTER, CUTTING BACK TREES OR BUSHES OVERHANGING PATHS AND GENERALLY TAKING MORE PRIDE IN THE STREETS THEY LIVE AND WORK IN! I FEEL THAT SOME BUSINESSES PROERTIES AROUND THE TOWN ARE IN NEED OF A GOOD TIDY UP AND A COAT OF PAINT. WE NEED TO PROVIDE BETTER CAR PARKING FOR LOCALS AND GET MORE CARS OFF THE ROADS AND PARKED IN PEOPLES DRIVEWAYS OR GARAGES AND NOT JAMMING UP LOTS OF STREETS IN AND AROUND NEWQUAY MAKING IT VERY DIFFICULT FOR CARS, BUSES, LORRIES ETC TO GET THROUGH. WE NEED BIGGER PLAY AREAS FOR CHILDREN - SWINGS, SLIDES ETC - THE ONE AT TRENANCE IS VERY NICE BUT FAR TOO SMALL. WE ALSO NEED BETTER PUBLIC TOILETS - MOST OF THEM AROUND TOWN ARE OLD AND NEED SERIOUS UPDATING. WHY CANNOT A NEW BLOCK OF TOILETS BE BUILT IN THE CAR PARK BY THE HERON TENNIS CLUB IN PLACE OF THE PORTABLE ONES? IT IS, AFTER ALL, A VERY POPULAR AREA FOR VISITORS AND LOCALS ALIKE.
I FEEL THAT THERE ARE TOO MANY BLOCKS OF FLATS INSTEAD OF INDIVIDUAL HOMES. TOO MANY BUILDINGS HAVE HAD EXTENSIONS WHICH DO NOT ADD TO THE AREA. WOULD SUGGEST A PARK AND RIDE AS TRURO HAS. I WOULD LIKE TO SEE THE DERELICT BUILDINGS COME DOWN. REALISE THAT THIS IS IN PROGRESS.
THE WHOLE DEVELOPMENTAL ISSUE IS FUELLED BY 'GREEDY' DEVELOPERS AND CLUELESS 'OTHERS' WHO, OFTEN, DO NOT EVEN LIVE IN THE AREA. BEAUTIFUL ARCHITECTURE (VICTORIAN) HAS BEEN DEMOLISHED AND UGLY APPARTMENTS BUILT AND NOT EVEN SOLD! I GIVE UP - SO PROVE ME WRONG!
I HAVE FRIENDS WHO VISIT ME FROM ALL OVER THE WORLD, AND THEY ARE AMAZED BY THE DETERIORATION OF OUR TOWN. ON THE PLUS SIDE, THEY ARE ALSO IN AWE OF OUR BEAUTIFUL COASTLINE AND WELL KEPT BEACHES. WE NEED SOMEONE WITH A CLEAR VISION FOR OUR TOWN, TO TURN THINGS AROUND BEFORE IT IS TOO LATE!
WE NEED MORE INDOOR PLAY AREAS FOR THE YOUNGER CHILDREN - WHY NOT THE OLD CINEMA OPPOSITE BARROWFIELD, PLENTY OF PARKING. GO FOR WET WEATHER IN THE SUMMER ICE RINK FOR OLDER CHILDREN INDOOR/OUTDOOR ROLLER SKATE PARK
THIS TOWN NEEDS REGENERATION AT A FAST PACE TO KEEP UP WITH THE TIMES. COUNCILLORS TOO OLD FASHIONED. TOO SLOW DIRECTLY! LETS GET AWAY FROM THAT! NEWQUAY IS GOING DOWNHILL FAST AND TOURISTS NOT COMING BACK. OUR TOWN IS BECOMING DEAD EXCEPT FOR PUBS, CLUBS AND DISORDER
Highways - speed signs ie 20mph to be painted on the roads = better driver awareness. Town crier - please be more actively reguarlrly announcing town events. With more cooperation and less apathy ALL the groups including licenced premises - can work together to make Newquay more upmarket for residents and holiday visitors. The Town Council needs to be non political and working STRONGLY together rather than separately. I feel the residents should have a potted hstory of possible Councillors before voting times and we need to be assured of their TRAINING to be councillors so that we can vote for the "best." Water - we should not have to pay for higher water charges than elsewhere. A better run Town Council would be able to address many of the questions, problems etc etc without the need to bring in expensive specialists. Cooperation between groups and how they could work together for the future of Newquay eg Police, NHS, Traffic, pubs, planners, the Councillors, residents, visitors, hotels/ ghouses. Choice of planners and builders should be decided by a wider group od people than just the Council Plan. Comm and inspectors of sites should be LOCAL officials and not from other parts of the county who do not know the local area.
THE BUS STATION IS NOT VERY WELCOMING TO VISITORS: 1 - WHERE ARE THE FLORAL DISPLAYS 2 - THERE COULD BE MORE 'INFO' ON PLACES TO VISIT (PICTORIAL) FROM NEWQUAY LIKE TRURO, FALMOTH ETC 3 - THE 'FAT' WOMMAN IN THE BUS OFFICE (WITH GLOVES) COULD BE MORE WELCOMING ESPECIALLY TO VISITORS. SHE CAN BE VERY RUDE AND IMPOLITE TO PEOPLE MAKING ENQUIRIES. 4 - THERE NEEDS TO BE MORE INFO AROUND THE TOWN ON THE HISTORICAL ASPECT OF NEWQUAY AND THINGS TO DO AND MORE ADVANCE INFO ON EVENTS IN THE TOWN FOR VISITORS.
ENSURE DERELICT BUILDINGS ARE DEMOLISHED (NOT LEAVE EMPTY FOR DECADES) AND MADE INTO OPEN SPACES, UNTIL, IF EVER, NEW DEVELOPMENTS ARE APPROVED. EMPTY SHOPS COULD BE USED TO DISPLAY ARTWORK OR CRAFTS UNDER COUNCIL CONTROL.
1. PARKING TO BE BANNED ON ALL MAJOR ROADS THAT BUSES USE 2. ENFORCE PARKING 3. IF BY-LAWS ARE PASSED, EITHER ENFORCE THEM OR REMOVE THEM 4. ENHANCE THE TRAM TRACKS 5. KEEP NEWQUAY CLEAN BY GETTING SERCO

TO CLEAN UP AFTER GRASS CUTTING AND DOGS
CLOSE ALL LAP DANCING CLUBS. CONTINUE THE HEAVY HANDED TREATMENT TOWARD YOUNGER VISITORS, YEARS AGO WE WOULD HAPPILY STAY IN THE TOWN UNTIL LATE, NOW IF WE COME INTO THE CENTRE FOR AN EVENING MEAL, ITS GET OUT AS SOON AS WE CAN. PLEASE TRY AND CHANGE THE IMAGE BEFORE THE TOWN SINKS EVEN LOWER, THERE COULD STILL BE TIME!
THERE NEEDS TO BE AN IMPROVEMENT IN THE GENERAL TIDINESS AND CLEANLINESS OF THE TOWN - AND CARE GIVEN TO THE GENERAL LOOK OF BUILDINGS IN THE TOWN - FRANKLY IT LOOKS A MESS WHEN YOU COMPARE IT TO RESORTS ABROAD. TRAFFIC PROBLEMS COULD BE HELPED BY THE PROVISION OF A PARK & RIDE SCHEME - POSSIBLY USING THE TRAIN FROM QUINTRELL DOWNS IN A SIMILAR SCHEME TO THE LELANT-ST IVES PARK & RIDE. THERE IS TOO MUCH EMPHASIS IN THE TOWN ON PUBS AND CLUBS AND THE DRINKING CULTURE.
I would like to see more family activities.
Whilst I appreciate speed on the Newquay roads is an issue the speed humps aren't a satisfactory solution. The best speed reducing equipment I've seen are the posts which flash up how fast you are actually going, if you are over the speed limit. The drivers of the cars around can then see why your are slowing down and seem to do the same, whereas lots of larger car owners don't always care about the humps.
MORE LITTER BINS AND DOG WASTE BINS WOULD BE GREATLY APPRECIATED. DOG BINS ARE PARTICULARLY LACKING AND WE ALWAYS FEEL BAD ABOUT USING GENERAL RUBBISH BINS. ST MICHAEL'S ROAD SHOULD BE MADE ONE WAY TO HELP PREVENT THE CONGESTION THAT OCCURS EVERY SUMMER. GETTING INTO OUR HOUSE IS A NIGHTMARE. IF IT WAS ONE WAY WITH NO DISABLED PARKING AND ONE LANE TO GET INTO THE CAR PARK AND THE OTHER LANE FOR THROUGH TRAFFIC, JAMS WOULD STOP
TOO MANY ALCOHOL RELATED PROBLEMS. EVERYTHING ELSE IS TACKLED EXCEPT THIS - ALCOHOL IS THE CAUSE OF MOST ISSUEWS - PERHAPS THAT NEEDS TO BE LIMITED IN SHOPS/CLUBS/PUBS ETC
THE TOWN CENTRE IS VERY MUCH DOMINATED BY PUBS/CLUBS/TAKEAWAYS. THE SHOPPING FACILITIES ARE AWFUL. REDUCE LICENCING HOURS - LESS EMPHASIS ON NIGHT TIME ECONOMY AND GREATER EMPHASIS FOR FAMILIES.
We have far too many clubs - most of them were shops - They've been driven out by the party town image. It's probably too late to ever attract them back unless there likely to profit from the drink culture. The only businesses that thrive are supermarkets which sell even more cheap drink or fast food late night establishments. There are far too many surf shops, which in turn have interested endless surf lesson establishments and now coastering everywhere. It always seems to be an overkill situation. Two clubs for the whole of the town would be enough but they need to be better quality. The rest should be closed. The more shop keepers could come back to the town and a bigger cross section of tourists may come back eventually. What about an ice skating rink or a ski slope - to go with the new cinema (which used to be Walkabout). Whta an eyesore and Baracuda, what an eyesore from the beach. KNOCK THEM BOTH DOWN.
1. SHORTAGE OF NURSING HOMES 2. RESIDENTS OVER GROWN HEDGES AND SHRUBS OVER PAVEMENTS - 12 -18 INCHES IN SOME PLACES 3. CUT BACK GRASS VERGES - HAVE GROWN 6-8 INCHES OVER PAVEMENTS 4. TRAM TRACK BANKS AND STEPS NEED ATTENTION 5. MORE RUBBISH BINS WHERE THERE ARE SEATS. NONE AT ALL AROUND WATERWORLD 6. BAD PARKING AT CHESTER ROAD - VEHICLES PARK ON CORNER OF ROADS AND OVER PAVEMENT ACCESS 7. POT HOLES AND CRACKS IN ROADS 8. STREAM THAT FLOWS THROUGH BY HERON CENTRE. COULD BE A BEAUTIFUL FEATURE IF MAINTAINED 9. BETTER RECYCLING FOR MORE PLASTICS AND COME DOWN ON RESIDENTS WHO DO NOT RECYCLE. 10. MAKE 'GARDER REFUSE' SACKS MORE READILY AVAILABLE (NEED OUTLET IN CHESTER ROAD) NOT EVERYONE HAS TRANSPORT OR ABLE BODIED PERSON TO CARRY THEM. SHOULD BE TRYING TO ENCOURAGE PEOPLE TO RECYCLE CORRECTLY 11. DO COUNCILLORS NO LONGER WALK ARUND NEWQUAY AND SEE THESE THINGS 12 BARRACUDA BUILDING A DISGRACE 13 NEWQUAY SAILING CLUB SEATING AREA A DISGRACE 14. STOP SALE OF RED TOPS/JUMPERS SAYING NEWQUAY LIFE GUARD ON THEM
STRENGTHEN LICENSING; IF A CLUB/BAR HAS A LICENCE TO 3AM THEY SHOULD CLOSE AT 3AM. THEY SHOULD HAVE TO DO THIS ALL YEAR! THEN PERHAPS THEY WON'T WANT TO STAY OPEN AS LATE. IT SEEMS THE WHOLE NIGHT ECONOMY IS DESIGNED TO LINE THE POCKETS OF LICENSEES WHILST THE TOWN SUFFERS AT THE HANDS OF THE THOUSANDS OF DRUNKS IN THE EARLY HOURS. IT I, AS A POLICEMEN, FEEL UNSAFE WALKING HOME THROUGH TOWN, HOW DO OTHERS FEEL?
TOO MANY HOLIDAY HOMES WITHIN CORNWALL. THIS AFFECTS FUTURE FAMILIES WITHIN CORNWALL WANTING TO GET ONTO THE LADDER AND OWN RATHER THAN RENT!
GET SOME GOOD NEWQUAY STORIES IN THE NATIONAL PRESS. NEWQUAY HAS GOT HUNDREDS OF SUPER YOUNG PEOPLE. WE ARE VERY LUCKY TO LIVE IN A WONDERFUL PLACE LIKE NEWQUAY, THE ENVY OF MILLIONS (OR THEY WOULDN'T KEEP COMING). THE TOWN IS VERY WELL POLICED AND THE SECURITY CAMERAS ARE GREAT. THE NO ALCOHOL IN STREETS HAS DONE A GREAT JOB (SHAME FAST FOOD PACKAGING CAN'T BE PROHIBITED TOO!) WE NEED TO APPRECIATE THE £10,000,000 SURF CULTURE (IT IS NEWQUAY!) AND ENCOURAGE MORE TOP CONTESTS ETC. ITS A BIG PART OF NEWQUAY AND HAS BEEN FOR 60 YEARS AND NEWQUAYS YOUNG CULTURE IS GREAT - THEY ONLY WANT TO ENJOY LIFE (WILL BRING THEIR FAMILIES LATER ON TOO). FAMILIES COME FOR THE BEACHES. GREAT FAMILY THINGS. SOME OLD CODGERS, MOSTLY FROM ACROSS THE TAMAR WANT TO 'CONTROL' NEWQUAY. DON'T LET OUT OF COUNTRY MOANERS AND

COUNCILLORS PUT OUR TOWN DOWN. WE DON'T WANT TO BE BLACKPOOL OR LONDON, BRIGHTON, MANCHESTER OR SKEGNESS ETC ETC GO BACK TO THERE IF YOU LOVE IT SO. WE'RE NEWQUAY AND WE'RE FUN - WE LOVE NEWQUAY OR AT LEAST THE ONE OR TWO LOCALS LEFT IN TOWN. GO HOME MOANERS! COMMENTS FROM EARLIER IN QUESTIONNAIRE: NEWQUAY NEEDS A COLLEGE LIKE TRURO AND ST AUSTELL AND A UNIVERSITY. VITAL TO NEWQUAYS GROWTH OF WELL QUALIFIED PEOPLE ONCE THEY GO THEY NEVER COME BACK. ZOO UNI COURSES EXCELLENT BUT WE NEED A FULL SIZE UNIVERSITY.
NEWQUAY HAS A REAL ISSUE WITH LITTER IN THE LATE EVENING AFTER THE PUBS HAVE CLOSED. SMASHED GLASS AND FAST FOOD CONTAINERS ARE ALL OVER THE STREET. MORE BINS SHOULD BE PLACED OUTSIDE THE SHOPS THAT ARE THE WORST OFFENDERS. MORE EDUCATIONAL FACILITIES SHOULD BE AVAILABLE FOR HIGHER AND FURTHER EDUCATION. A UNIVERSITY WITH A VERY BROAD RANGE OF COURSES SHOULD BE MADE AVAILABLE. LOCAL PEOPLE SHOULD BE CHARGED LESS FOR CERTAIN SERVICES IN THE TOWN EG CAR PARKING (ESPECIALLY AT NIGHT)
LESS SEX MORE FAMILIES
DOGS ARE NOT MENTIONED BUT MANY PEOPLE OWN DOGS AND FIND THEM BENEFICIAL FOR EXERCISE AND COMPANIONSHIP - THIS IS RELEVANT TO ALL AGE GROUPS AND TO FAMILIES. HOUSE SIZES/FACILITIES ARE ONLY MENTIONED IN THE CONTEXT OF THOSE WISHING TO MOVE. TRAFFIC IN AND OUT OF NEWQUAY, AS WELL AS AROUND THE TOWN, IS MORE OF AN ISSUE THAN IT APPEARS IN THIS QUESTIONNAIRE.
LACK OF AFFORDABLE HOUSING IS A SERIOUS PROBLEM. ALL THE SITES OF CLOSED HOTELS, KNOCKED DOWN AND UNDEVELOPED HOTEL SITES ETC ARE A DEVASTATING BLOT ON THE OVERALL LANDSCAPE - UNTIL THIS MATTER IS PROPERLY ADDRESSED, NEWQUAY WILL CONTINUE TO LOOK LIKE A BOMB SITE! THE COASTLINE IS FABULOUS BUT THE TOWN CENTRE REMAINS A DISGRACE. A MODERN SHOP COMPLEX CENTRALLY SITUATED WITH WELL KNOWN MULTIPLES IS ESSENTIAL FOR THE FUTURE OF NEWQUAY. ALL OF THIS WILL TAKE TIME, BUT A START MUST BE MADE.
1. CAR PARKING - IN THE VICINITY OF WATERWORLD IS OFTEN TAKEN BY PERSONNEL NOT USING THE CENTRE 2. ALTHOUGH WE LIVE IN STRAIGHTENED TIMES, ROAD MARKINGS ARE IMPORTANT. THEY ARE BECOMING IMPOSSIBLE TO SEE AT NIGHT AND DIFFICULT BY DAY. PRIORITY IS NEEDED AT JUNCTIONS. 3. COULD THE FLASHING SPEED WARNING ON GANNEL ROAD HILL BE REPLACED. 4. COULD THE NETRY AND EXIT VIEW TO THE ALDI STORE ON EAST STREET, CLIFF ROAD, BE IMPROVED, BY PROHIBITING STREET CAR PARKING AT THAT POINT. 5. ON ROAD PARKING, IN TRENCREEK IS VERY OBSTRUCTIVE TOWARDS TRANSITING VEHICLES TRAVELLING ON AN ALREADY NARROW TWISTY ROAD
NEED A MAIN PLAY AREA MEETING PLACE FOR LOCAL FAMILIES AND VISITORS. A GOOD BLUE PRINT OF THIS WOULD BE THE PLAY AREA BY THE SEA FRONT IN TEIGNMOUTH - REAL SENSE OF COMMUNITY AND THEN ALL FAMILIES WITH CHILDREN OF DIFFERENT AGES CONGREGATE THERE AS THE FACILITIES VARY FROM BABY/TODDLER/OLDER CHILD. LACK OF PLAY SPACE IN NEWQUAY. SKATE PARK LIKE TRURO WOULD BE INCREDIBLY POPULAR - OURS IS RUN DOWN, HAS LITTER PROBLEMS, CAN HAVE ANTI SOCIAL BEHAVIOUR. NEED TO IMPROVE ITS 'BLACKPOOL IMAGE' TACKY SHOPS IN PLACES - BUILDING SITES.
TOO MANY PUBS AND CLUBS. TOO MANY SURF SHOPS. NOT ENOUGH WET WEATHER ENTERTAINMENT. NEWQUAY DOES NOT ENCOURAGE FAMILIES. BAD NATIONAL PRESS COVERAGE. KNOWN MORE FOR HEN AND STAG PARTIES AND YOUNG PEOPLE GETTING DRUNK
Avoid road congestion by allowing cheap parking for residents, if only in winter, when car parks are almost empty - Newquay shops might also be used more then
Apartments and surf pods and construction should now be carefully monitored because if the ones already built are not maintained internally and externally Newquay will look as bad as ever. Empty and tacky.
First, I love Newquay, and the buildings are very attractive.'Rocklands etc.' The public swimming pool for adults is boring and not inviting. The childrens pool with the paintings is super. A covered shopping Galleria with indoor better shops, cafes and music would be wonderful for wet days and for the coachloads of older visitors many from abroad. Similar shops to those in Truro, Padstow and Fowey, also Falmouth, an awful lot of money would remain in Newquay then. There is a wonderful covered market in Tavistock, something like that would be great. I find there is not much to do when we have a great deal of rain. Keep the boot sales. Very popular with locals and visitors. Further to public transport. Having spent years waiting in the rain and cold for buses I hate public transport!
Restrict any more building of flats. There are so many unsold. Treat planning applications very seriously to avoid spoiling our beautiful area. No more clubs and licenced premises.
No more approval of flat schemes, too many unsold already and all generally too high and large. No more nightclubs and licensed premises, too many already.
There is nothing for teenagers to do - so they just hang around town. There are very poor park facilities for kids - there is not even a toilet in Trenance park - porto loos have been installed this summer - not nice. Too many tacky horrible shops have been allowed to crop up - image for Newquay is appalling.
Before the pub and club culture dissipated this town it was such a wonderful town to live in and visit. The shops were diverse and open until late. Visitors would amble in a relaxed fashion to take in the ambiance of the town. Everyone from large establishments to small were able to make a good living. Now - Everyone can't wait to escape the town from 6pm onwards. It is left deserted ready for the "night time economt" to take over and make everyone's life a misery. Sorry - not



<p>the breweries of course and not certain families who run the clubs - what money they must be making to the detriment of the rest of us. NB Don't forget the so called 'surf lodges' who charge as much as a decent hotel to share a bunk room with 16 others.</p>
<p>-LESS EMPHASIS ON PUB AND CLUB CULTURE FOR THE YOUNG -MORE CONSIDERATION GIVEN TO FAMILY BASED ENTERTAINMENT -MORE CONTROL ON INAPPROPRIATE BEHAVIOUR -MORE CONSIDERATION GIVEN TO RESIDENTS AND LESS EMPHASIS ON PROVIDING OFTEN UNWANTED FACILITIES FOR VISITORS - MORE PLANNING CONCENTRATING ON 'LOOK FOR NEWQUAY' RATHER THAN A MIXTURE OF ARCHITECTURE THAT CREATES AN ILL-MATCHED COLLECTION OF BUILDINGS THAT CONFLICT WITH THEIR NEIGHBOURS.</p>
<p>IN MY EXPERIENCE NEWQUAY IS SEEN AS A 'PARTY TOWN' AND HAS BEEN FOR MANY YEARS. THE ABSENCE OF FACILITIES FOR ADOLESCENTS IS A SERIOUS PROBLEM WHICH HAS LED TO BOREDOM AND AS A RESULT MANY (NOT ALL) HAVE DEVELOPED THEIR OWN ENTERTAINMENT AND ASPIRE TO GET INTO THE PUBS/CLUBS AS SOON AS THEY CAN. THE RISE OF NEWQUAYS STATUS AS A SURFING CAPITAL IS CERTAINLY GOOD FOR THE AREA, BUT THE 'HANGERS ON' WHO COME ALONG FOR THE RIDE AND THE PARTY GIVE THE TOWN A BAD NAME. FAR TOUGHER LEGISLATION IS NEEDED TO TACKLE THE 'BAR CRAWL' ORGANISATIONS AND HAVING BEEN IN THE TOWN CENTRE ON FRIDAY/SATURDAY AFTERNOONS, I AM APPALLED BY THE WAY THEY ARE TOUTING FOR BUSINESS AND SIGNING YOUNG PEOPLE UP FOR THESE 'CRAWLS' OVER THE WEEKEND. I OCCASIONALLY WOULD LIKE TO GO FOR A DRINK WITH FRIENDS OF AN EVENING BUT USUALLY GO TO TRURO IN THIS EVENT WHERE THE QUALITY AND PRICE OF FOOD IS FAR BETTER AND WE ARE ABLE TO COMMUNICATE WITH EACH OTHER WITHOUT HAVING OUR HEARING ASSAULTED BY INCREDIBLY LOUD MUSIC WHICH PROHIBITS NORMAL CONVERSATION. I FIND THE SEAGULLS AN ABSOLUTE MENACE. THEY RANSACK OPEN/OVERFLOWING BINS AND ARE BECOMING INCREASINGLY DARING AND VICIOUS. A STUDENT OF MINE WAS RECENTLY STRUCK BY A SEAGULLS BEAK AS IT ATTEMPTED TO STEAL HER ICE CREAM. I HAVE SEE A FRENCH NATIONAL SHOWING HIS FRENCH ID CARD (THEY DON'T HAVE PASSPORTS, JUST ID CARDS) WHO WAS IN HIS EARLY 20S TRYING TO BUY ALCOHOL AT A SUPERMARKET AND HE WAS REFUSED BECAUSE HE DIDN'T HAVE A PASSPORT. THIS NEEDS TO BE ADDRESSED AS CERTAIN EUROPEAN COUNTRIES DO NOT HAVE PASSPORTS AND THEIR ID CARD IS WHAT CARRIES ALL THEIR IDENTIFICATION ON. IT MAKES US LOOK A BIT DAFT/IGNORANT IF WE DON'T ACCEPT THIS</p>
<p>HAVING LIVED IN NEWQUAY NEARLY ALL MY LIFE, I HAVE WITNESSED THE CHANGES AND , SADLY, THE DETERIORATION OF THE TOWN CENTRE, AND THE CHANGING TYPES OF 'TOURISTS' THE TOWN NOW RECEIVES. THE COASTLINE AND BEACHES, THANKFULLY REMAIN AS BEAUTIFUL AS EVER AND I LOVE TO SEE THE SURFER (BOTH YOUNG AND OLDER!) ENJOY THE WAVES/SURF, MAKING THE MOST OF THE NATURAL ENVIRONMENT. THERE IS NO DOUBT THAT PLACES/TOWNS MUST CHANGE AND DEVELOP AND THE SURFING INDUSTRY HAS BOUGHT MUCH GOOD. HOWEVER, NEWQUAY HAS FAILED TO SEE BEYOND THE SHORT-TERM, ECONOMIC BENEFITS AND HAS ALLOWED FAR TOO MUCH 'PROFITEERING' TO THE DETRIMENT OF THE TOWN. LICENSING AND PLANNING PERMISSIONS SEEM TO BE GRANTED WITHOUT ANY THOUGHT GIVEN TO LONG TERM EFFECTS OR IMPACT ON BOTH RESIDENTS AND VISITORS. I APPLAUD RECENT EFFORTS BY THE POLICE AND OTHERS TO CURB THE UNDER AGE DRINKING ETC BUT THE TOWN SOLD ITSELF FOR A 'PARTY TOWN' AND IT WILL TAKE TIME TO CORRECT THAT IMAGE. FURTHER STEPS ARE NEEDED SUCH AS STOPPING TOTALLY THE 'BAR CRAWL' ORGANISERS AND REFUSING PERMISSION FOR ANY MORE ' SURF LODGERS' OR LAP DANCING VENUES IN OR NEAR THE TOWN CENTRE. THE TOWN NEEDS TO RECLAIM A MORE BALANCED IMAGE OF A BEACH HOLIDAY CENTRE, LIVELY, BUT ALSO SAFE FOR YOUNGER CHILDREN AND THEIR FAMILIES.</p>
<p>The development of a stronger sense of community could assist in many ways. Would like to see more areas having 'residents parking', especially for those who live close to the town centre. I believe a lot of emphasis should be put on making Newquay an attractive venue for visitors who are not coming on stag and hen weekends.</p>
<p>If you look above the shop windows you will see very old but beautiful buildings, I would love to see these taken advantage of and made to look good. I would remove the concrete balls along the paths, get rid of the fair ground on the old bus station and tidy it up. I want to see the entrance to Newquay looking smart, no weeds, hedges cut tidy and a real welcome given. I would like to see a park and ride on the train from Quintrell Downs with buses too, which will save a lot of congestion.</p>
<p>get rid of touts!! any stag or hen party dressed inappropriately should be removed immediately</p>
<p>We need to promote the area as a family holiday area and not as a place for hen/stag weekends.</p>
<p>Re: architecture, please read previous remarks regarding incomplete buildings and derelict sites which make the town look run down and uncared for.</p>
<p>Re the last two questions on the previous page: The Town Council Planners together with the Cornwall Council need to get their act together and not have any more disasters that we now have along Headland Road, (one building looks like a prison, others like square boxes). The designs of so many of the new apartments etc: with too many flat roofs etc, look very much out of character. At one time in the 1980s Newquay Town Planners always tried to stop buildings that had flat roofs and were out of character within the area. Provision should be made for affordable housing for the young CORNISH GENERATION. Put a stop to 2nd homes and for those with them already to pay FULL RATES ETC. plus a premium.</p>
<p>It'd be nice to see the clubs and bars opening later and the pubs and restaurants staying open longer instead. I was shocked on my last visit when I had a meal in the town's Newquay Arms that I was told that the pub would be shutting at 8pm and if</p>

we wanted a drink we should go downstairs. I have only been in the ckub downstairs once and I admit I won't be going in it again, the upstairs family restaurant is far nicer and I was shocked at it's early closure!
Improve the arcitecture and frontage of existing buildings and shops within the town centre.
Positive moves in the town but these are too often having to be generated by residents, rather than the council who, if anything, lack imagination and drive.
<b>STOP PLANNING ISSUES BEING DICTATED BY OUTSIDE DEVELOPERS AND CLUB/PUB OWNERS</b>
IN GENERAL I WOULD SAY WE NEED TO KEEP THE NATURAL GREEN SPACE WE HAVE AND NOT KEEP PINCHING THEM FOR DEVELOPMENT. THE PROPERTIES WE HAVE BEEN BUILDING ARE SUPERFLUOUS TO LOCAL NEEDS AND MORE GREEN FIELDS, LAND ETC IS BEING USED UP FOR SURF PODS, POSH FLATS WHICH ARE NOT AFFORDABLE OR SUITABLE FOR LOCAL FAMILIES. GREEN FIELDS ON TREVANSON ROAD BEING SACRIFICED FOR BUILDING 2,3 AND 4 BED HOUSES AND ALSO FURTHER DEVELOPMENT EG QUINTRELL ETC - THAT PLANNING I DO NOT AGREE WITH. MANY OF THE NEW BUILDINGS GOING UP ARE OUT OF CHARACTER WITH NEWQUAY AS IT WAS ORIGINALLY AND ALL THIS DEVELOPMENT IS PUTTING MORE PEOPLE OFF COMING TO THE ONCE RURAL TOWN WE HAD. SINCE PORTH VEOR MANOR BUILT EXTRA PROPERTIES, WE HAVE LOST THE OWLS AND SQUIRRELS - GRADUALLY NEWQUAY IS BEING OVERBUILT. I THINK BUSINESS TAX IS TOO HIGH ON LOCAL SHOPS AND RENTS TOO HIGH AND MANY CAN'T COPE WITH THIS - I DON'T THINK WE SHOULD HAVE ANY FURTHER SEX ESTABLISHMENTS. ALSO NO MORE SUPERMARKETS PLEASE. AT LEAST ASDA IS REPLACING CO-OP WHICH ALREADY EXISTS. WE NEED THE FIRE SERVICE COVER 24 HOURS A DAY AND PLEASE KEEP STREET LIGHT AT NIGHT, DO NOT CUT DOWN ON BASIC ESSENTIALS OR CARE FOR THOSE WHO ARE ILL. I VISIT A CARE HOME AND THERE IS A TENDENCY TO OVER MEDICATE SO PEOPLE ARE LIKE ZOMBIES - WE NEED INSPECTORS TO GO ROUND AND MORE THERAPY, THINGS TO DO FOR PEOPLE IN RESIDENTIAL CAREHOMES SUCH AS WHERE MENTALLY ILL OVER MEDICATION JUST MAKES THEM WORSE. I THINK BUSINESS TAX AND RENT SHOULD BE MUCH REDUCED IN THE WINTER MONTHS AS A LOT OF BUSINESS HERE TENDS TO BE SEASONAL - WITHOUT THIS HELP MANY BUSINESSES GO UNDER AND WE MAY LOSE QUALITY AND VARIETY OF SHOPS. ALSO LET THEM DISPLAY THEIR GOODS JUST OUTSIDE THE SHOPS IE CHESTER ROAD. MOR DOG POO BINS NEEDED IE TREVANSON ROAD - NONE AND PEOPLE DO NOT KNOW WHAT TO DO. ALSO OTHER PLACES. ALSO A WASTE BIN NEEDED RIVIERA AND BARROWFIELDS - PEOPLE FILL UP DOG BIN WITH WASTE.
NEWQUAY NEEDS A LOT MORE SAFER CYCLING ROUTES - IN AREAS SUCH AS THE SPORTS CENTRE IT NEEDS TO STOP PARKING ON BLUE CYCLE/PEDESTRIAN PATHS. WE NEED MORE DOG WARDENS. IN MOST PATHS, ESPECIALLY AROUND ST COLUMB MINOR THEY ARE LITTERED WITH DOG MESS. LITTER IS ANOTHER ISSUE, IT IS STUCK IN HEDGEROWS AND VERGES VIRTUALLY EVERYWHERE YOU WALK. STOP PEOPLE CYCLING ON PAVEMENTS AND SKATEBOARDERS. STOP BUILDING IN GREENFIELD SITES. IMPROVE ALL THE RUN DOWN BUILDINGS INSTEAD IN AND AROUND THE TOWN.
ALTHOUGH TRENANCE GARDENS ARE A BIG ASSET - NOT AS GOOD AS THEY USED TO BE SINCE SERCO HAVE TAKEN OVER WORK. OFTEN SEE WORKERS IDLING - MOBILE PHONE IN ONE HAND, RAKE IMMOBILE IN THE OTHER! FLOWER BEDS HAVE BEEN REDUCED IN NUMBER SO THEORETICALLY IT SHOULD BE EASIER TO MAINTAIN - NOT ENOUGH PRIDE IN THEIR WORK. RUBBISH COLLECTION - PLEASE CAN WE HAVE PLASTIC BINS (WITH OR WITHOUT WHEELS) FOR RUBBISH. BAGS PECKED OPEN BY GULLS MAKE TOWN LOOK AWFUL AND ENCOURAGE RATS. REGULAR CONTROL OF 'PAVEMENT WEEDS' AND REGULAR CLEANING OF DRAINS (INCLUDING 'STORM DRAINS') TO REDUCE FLOODING IN HEAVY RAIN. THANK YOU FOR PRODUCING THIS SURVEY AND ALLOWING ME 'A VOICE'.
We need resident parking permits where restrictions exist
I know I sound like a hypocrite being an an Emmid!! :-/ But I agree!! Keep Cornwall as Cornwall as much as possible!!
TRENANCE GARDENS ARE NOT MAINTAINED TO SUCH A HIGH STANDARD AS THEY WERE TEN YEARS AGO. REFUSE COLLECTION NEEDS WHEELIE BINS NOT BLACK BAGS WHICH SEA GULLS BREAK UP. IT IS NOT CORRECT TO SAY THAT THERE ARE TOO MANY HILLS IN NEWQUAY TO DO THIS. ST IVES WHICH HAS MORE HILLS THAN NEWQUAY USES WHEELIE BINS WITHOUT ANY PROBLEMS.
I WORK ALL OVER CORNWALL AND WHEN THE PEOPLE I VISIT ASK WHERE I LIVE AND I SAY NEWQUAY, THEIR FACES DROP AND THEY JUST SAY 'OH'. IT'S NOT JUST PEOPLE OUT OF CORNWALL HAVE A BAD OPINION OF NEWQUAY - ITS OTHER AREAS IN CORWALL TOO. I HAVE LIVED HERE FOR 20 PLUS YEARS AND NOW FEEL THE COMMUNITY SPIRIT AND PRIDE IN OUR TOWN HAS TOTALLY GONE. I AM LUCKY ENOUGH TO LIVE AWAY FROM THE TOWN CENTRE BUT EVERY TIME I GO IN I VOW I WON'T BOTHER AGAIN. I THINK ITS SAD I LIVE IN A TOWN THAT I DON'T WANT TO WALK THROUGH ANY MORE. IT'S HARD TO KEEP A SPIRIT OF COMMUNITY WHEN THE POPULATION CHANGES AND INCREASES THROUGHOUT THE YEAR AND THE LOCALS HAVE TO WORK THROUGHOUT THE SUMMER AND THEN TAKE LONG HOLIDAYS IN THE WINTER. WE EITHER HAVE TO HAVE A STRONG COUNCIL WHO WILL STOP THE ROT OR REBUILD THE LOCALS PRIDE IN OUR TOWN WHICH MAY FILTER THROUGH TO SOME OF THE VISITING MORONS OUR TOWN ATTRACTS! I FEEL LIKE OUR TOWN IS BEING RAPED AND PILAGED AND THE PROFITS OF THE HOLIDAY TRADE GOES OUT OF THE COUNTY TO BREWERIES AND NOT INTO THE LOCAL ECONOMY.
BUILDING DESIGN COMMENT - REQUIRE OWNERS TO MAKE BUILDINGS SMARTER AND MORE PRESENTABLE EG TORSCURN TRADING, SECURITY SHUTTERS, POOR DECORATIVE CONDITION, TACKY SIGNAGE 'A' BOARDS ETC ETC GENERAL COMMENTS: THERE IS A TENDANCY FOR ANY INDIVIDUAL RAISING CRITICISM OR COMMENT TO BE CONDEMNED AS BEING 'NEGATIVE' AND 'UNHELPFUL'. MATTERS NEED TO BE ADDRESSED IN THE TOWN WITH BETTER LEADERSHIP BEING

<p>PROVIDED. TOO MANY INDIVIDUALS ARE DRIVEN BY PERSONAL FINANCIAL MOTIVATION AND COMMUNITY SPIRIT GENERALLY IS POOR. PLANNERS HAVE BEEN COWARDLY - TOO KEEN TO GIVE IN TO DEVELOPERS WITH THE RESULT THAT THIS APPEARANCE OF THE TOWN HAS BEEN DAMAGED (IRREPARABLY?) HAVING LIVED IN NEWQUAY FOR 22 YRS THE DETERIORATION IS VERY EVIDENT (I MOVED HOUSE AT THE START OF THE LAST RECESSION SO ECONOMIC CLIMATE IS NOT TO BLAME). OUT OF TOWN DEVELOPERS HAVE NOT REAL INTEREST, DESPITE WHAT THEY MAY SAY IN THE LONG TERM. THEY ARE BUILDING TO SELL AND MOVE ON. THEIR CREDIBILITY WOULD BE GREATER IF THEY DEVELOPED PROPERTY AND RETAINED IT AS LONG TERM INVESTMENT. SADLY IT WILL TAKE A SIGNIFICANT INVESTMENT IN THE ECONOMY, LOCAL AND NATIONAL, FOR ANY IMPROVEMENT TO BECOME PRACTICAL AND THE MOVE TO A SINGLE COUNCIL IS A BACKWARDS STEP FOR NEWQUAY. WE NEED TO ENSURE THAT WE DON'T DESTROY WHAT MADE NEWQUAY POPULAR AND ATTRACTIONS IN THE FIRST PLACE!</p>
<p>parking</p>
<p>Needed: Residnets parking scheme - town centre. Proper control of illegal parking Especially Mount Wise area. Dog fouling bye laws enforced on Headlands and footpaths. Less clubs. Better planning controls. What idiot gave permission for Senor Dicks next to an Edwardian Hotel. All new shop fronts to be relevant to area. Open up harbour area - Hoppa Bus Service in season like at Fish Festival. Seagull Proof bins. Renew public toilets - they are a disgrace (Killacourt Bus Station) particularly bad! Clean/steam pavements - - very stained and fix post office clock!</p>
<p>more bins, less dog fouling on pavements</p>
<p>1. PEOPLE URINATE IN THE STREETS - COUNCIL SPENDS LOTS OF MONEY ON 'PISSEOIRE' X 3 GOOD. COUNCIL CLOSES FACILITY ON 'MORAL GROUNDS' DAFT. WHY NOT ERECT SCREENS AROUND THEM, CARRYING ADVERTISING ETC AS FOR EG IN FRANCE. PROBLEM SOLVED, BUT UNTIL SOME COUNCILLOR 'THINKS OF THE IDEA' - IT WON'T HAPPEN. OR WILL IT? 2. ALLOWING 'BUNKHOUSES' TO BE ESTABLISHED IN OTHERWISE QUIET RESIDENTIAL AREAS.</p>
<p>AS A PERSON BORN AND BROUGHT UP IN CENTRAL NEWQUAY, I SEE THAT MOST OF OUR PROBLEMS STEM FROM RESTORMEL COUNCIL IN THE PAST NOT CARING ABOUT NEWQUAY. THEY DISHED OUT ALCOHOL LICENCES TO ANYBODY WHO APPLIED FOR THEM. ALSO THEY HAD NO PLANNING CRITERIA FOR BUNKHOUSES/SURF LODGES, CONSEQUENTLY PEOPLE LIVING IN RESIDENTIAL AREAS COULD BE IN THE MIDST OF THESE. NO SURF BOARDS TO BE SEEN, JUST HOARDS OF DRUNKEN YOUNG PEOPLE COMING AND GOING AT ALL TIMES OF THE DAY AND NIGHT KEEPING RESIDENTS AWAKE, 28 TO A 4 BEDROOM HOUSE. HOTELS OR TERRACE HOUSES IN OUR VICINITY, NO PLANNING PERMISSION GIVEN OR EXPECTED, RESIDENTS RUDELY IGNORED WHEN TRYING TO EXPLAIN OUR PREDICAMENT, EVEN IN PACT MEETINGS. SO WE HAD TO PROTEST AND BRING IN THE MEDIA AFTER SUFFERING GREATLY FOR 3 YEARS OF HELL, SLEEPLESS NIGHTS AND STRESS. DECENT PEOPLE JUST TRYING TO EARN A LIVING. THANKS TO NEWQUAY SAFE, THINGS HAVE IMPROVED, A LONG WAY TO GO THOUGH.</p>
<p>PLEASE RESTRICT CYCLING ON PAVEMENTS AND GREEN AREAS EG BARROWFIELDS. GO TOO FAST AND A DANGER TO VERY YOUNG AND THE ELDERLY - ALTHOUGH I AM GRATEFUL I DO NOT NEED TO USED ONE AT THE MOMENT I FEEL THAT SOME USERS OF MOTORISED DISABILITY CHAIRS ARE DANGEROUS ON PAVEMENTS AND DRIVE TOO FAST. CAN ANYTHING BE DONE WITHOUT UPSETTING THEM? MAYBE SOME HIGH QUALITY OTHER ENTERTAINERS IN THE SUMMER (LICENSED) MORE PUBLICITY ABOUT NON EMERGENCY POLICE PHONE NUMBERS FOR PEOPLE TO PHONE AND NOT TIE UP 999. GET RID OF THAT AWFUL EYE SORE OF A FAIR ON THE OLD BUS STATION SITE. THE PROPER FAIRGROUND IS GREAT AS IS THE CIRCUS - AFTER SAYING ALL THIS THERE IS STILL A LOT GOING FOR NEWQUAY - I LOVE IT!!!</p>
<p>ANY IDEAS TO IMPROVE AND EXTEND THE 'SEASON' FOR TOURISM MUST BE GOOD. TO TRY AND PROMOTE NEWQUAY THROUGH THE MEDIA AS A FAMILY TOWN NOT JUST A HEN/STAG PARTY PARADISE!</p>
<p>SEAGULLS - ARE AN INCREASING PROBLEM, BOTH IN THE TOWN AND SUBURBS. HOUSEHOLDERS (SOME) WILL FEED THEM AAND TREAT AS 'PETS' THUS ENCOURAGING THESE SEA BIRDS TO CHANGE THEIR HABITS AND NEST ON ROOFS, HAVE YOUNG THERE AND BECOME BELIGERENT TO HUMANS AT THAT TIME. THUS THE SEAGULL POPULATION IS INCREASING DRAMATICALLY INLAND EVERY YEAR THE INCREASE IS TOW OR THREE FOLD. THE PROBLEM DOES NEED TO BE ADDRESSED - HOW? PERHAPS: - A CULL EACH YEAR - A BYELAW MAKING IT ILLEGAL TO FEED - A BYELAW MAKING IT ILLEGAL TO PERMIT SEAGULLS TO NEST ON ONE'S PROPERTY LITTER AND RUBBISH - THERE NEEDS TO BE STRICT ENFORCEMENT OUT OF THE LITTER LAWS (FINES FOR DROPPING LITTER) TO FOLLOW ON FROM THE STRICTER ENFORCEMENT OF 'DRUNK AND DISORDERLY LAWS'. THE COST OF ENFORCEMENT RECEIVED FROM THE PUBLICANS. A 'PLEASANTER' NEWQUAY - THE REVENUE FROM NEWQUAY'S VISITORS IS MOSTLY POCKETED BY THE ALCOHOL PURVEYORS AND IT IS OBVIOUS THAT IF WE, THE GENERAL PUBLIC, WANT TO CHANGE NEWQUAY INTO A MORE PLEASANT FAMILY ORIENTATED TOWN AND LESS OF AN INFAMOUS STAG AND HEN PARTY BOOZE UP TOWN WE HAVE TO TAX AND SIPHON OFF SOME OF THE PROFITS USING THEM TO TIGHTEN CONTROLS (AS WE ARE DOING TO SOME EXTENT BUT INCREASED). THEN IT WILL HAPPEN - AUTOMATICALLY. UNNECESSARY TRAFFIC BOTTLENECK - I HAVE RAISED THIS QUESTION OVER PAST YEARS TO 3 COUNCILLORS AND THE POLICE ABOUT UNNECESSARY TRAFFIC BOTTLENECK AT THE TOP OF HILGROVE ROAD CAUSED BY 1 - THE NARROWING OF THE ROAD 2- THE PEDESTRIAN CROSSING 3 - THE BUS STOP 4 - THE CLOSE PROXIMITY OF THE MAIN ROAD ROUNDABOUT AND 5 - THE ALLOWANCE OF PARKING (IN THE WINTER MONTHS) - ALL AGREED THAT IT IS STUPID - NOTHING IS DONE.</p>
<p>LOOK AFTER OLD BUILDINGS AND BLEND NEW TO OLD. BUILDINGS NEED TO LOOK LOVELY - THERE ARE SOME AWFUL</p>

LOOKING NEW BUILDINGS GOING UP IN NEWQUAY, SOME EXISTING. I THINK NEWQUAY IS A LOVELY PLACE, HAVING HOLIDAYED HERE MOST OF MY LIFE. MY PARENTS HAVE MOVED HERE AND I VISIT REGULARLY. AS A TEENAGER I WAS A MEMBER OF THE NEWQUAY YOUTH CLUB (GREAT DAYS) AND LOVED THE 'DISCO' SCENE IN LATE 1970'S. I THINK THIS IS A WONDERFUL PLACE FOR HOLIDAYS AND NIGHTLIFE ETC. IT HAS HOWEVER BECOME APPARENT TO ME AS I HAVE GOT OLDER THAT IT IS SO FOCUSED ON THE YOUNG NIGHT LIFE THAT US 'OVER A CERTAIN AGE GROUP' ARE A BIT LEFT OUT. I WOULD LOVE TO FEEL THAT I COULD GO OUT IN AN EVENING TO THE CINEMA OR TO A SHOW OR EVEN FOR A MEAL OR DRINK WITHOUT NECESSARILY FEELING OLD OR TOO 'SOBER'. THERE ARE NO AREAS IN THE TOWN WHICH SEEM TO CATER FOR PEOPLE WHO DO ACTUALLY KNOW HOW TO ENJOY THEMSELVES WITHOUT ACTUALLY GETTING PLASTERED. I AM GLAD THE BEACHES ARE WELL PATROLLED BY FAB LIFEGUARDS AND HAVE CHANGED LITTLE OVER THE YEARS. THEY ARE CLEAN AND UNSPOILT. IT WOULD BE GREAT TO HAVE A BETTER RANGE OF CLOTHING SHOPS IN THE TOWN, BUT THERE ARE SOME GREAT GIFT SHOPS AND ART SHOPS TOO. MORE SUN!!

THE COUNCILLORS WHO REPRESENT NEWQUAY ARE CLUELESS. THEY HAVE ALL LET THE TOWN DOWN FOR MANY YEARS. THE FAMILY RESORT HAS BEEN DESTROYED AND WITH ALL THE HOTELS THAT HAVE BEEN ALLOWED TO BE DEMOLISHED (BAD DECISIONS BY PLANNING COMMITTEE COUNCILLORS). THERE IS NO WAY BACK. WE ARE STUCK WITH SURF CITY. POLICE HAVE BAD ATTITUDE PROBLEM. NOT SURPRISING WITH WHAT THEY HAVE TO PUT UP WITH. PUBS, RESTAURANTS AND SHOPS GIVE THEIR CORRECT IMPRESSION THAT THEY ARE ONLY INTERESTED IN THE CUSTOMERS MONEY AND NOT PROVIDING GOOD SERVICE OR CUSTOMER SATISFACTION. I KNOW 100'S OF PEOPLE WHO NO LONGER VISIT THE TOWN.

Newquay has become a town of fed-up moaners sadly. The residents of Newquay have had a tough time over the past few years. It has experienced tragic events and the spirit of Newquay people has suffered. The town has changed but has been given a very bad image by TV and press coverage. Sadly it doesn't show the Newquay people want to see. There are a lot of unhappy people. The good news this year more families have come on holiday in Newquay. Surfing events have been enjoyed by many ages. I would like to see more - family shows - fun days, Sand sculptures - competitions for all ages. Kite flying competitions of the beach. More events at Newquay harbour. A yearly display by our wonderful emergency services.

Please make sure our town centre is as beautiful as the coastline is. It lets Newquay down. Please ensure it does not become a tacky, unnatural resort such as Blackpool.

Parking is expensive, in Camborne you can park 1 hour for 50p, which does not encourage people to shop in Newquay. You are sending people to Truro where there are far better section of shops. Also Pentire Headland was free parking for years, local OAPs like to drive up there to sit and admire the view, also local people like to take their dogs for a walk. Newquay needs a multi story car park if you build on Tregunnel Road, where will the car park be? There is a definite shortage of parking.

**For more information regarding the Newquay Town and Parish Plan:**

**<http://www.newquaycommunity.co.uk>**

The  
**Newquay**  
Town and Parish Plan



★  
**AWARDS  
FOR ALL**



**Common  
places**  
community resilience

