

# NEWQUAY

## NEIGHBOURHOOD PLAN

Summary of Survey Results  
Draft: January 2017



HELP SHAPE THE FUTURE

## Key Statistics:

### Household - Response Figures

11292 surveys posted out.

102 undelivered (inaccessible; unoccupied)

6 blank forms returned

Total successfully delivered:	<b>11184</b>
No. of surveys returned:	1,885
<b>Response Rate:</b>	<b>17%*</b>

*\* It should be noted that the response errs on the low side, as a significant number of those surveys delivered went to dwellings that are not occupied on a full-time basis.*

### Individuals Response Figures

- Equates to just over 3084 individuals.

*The exact figure is not known as some respondents did not respond to all questions – and specifically did not complete the question relating to the make-up of the household.*

### Postcode Response Figures

Of the 1844 surveys received back, 1252 provided a valid postcode. The 1844 can be broken down as follows:

- Postcode response:

- TR7 = 1177

- Further info: TR7 1 (428); TR7 2 (409); TR7 3 (302); TR7 4 (6) others did not give second part of postcode.

- TR8 = 57

- Other TR postcodes - 13

- Other areas = 6

- Postcodes not provided or invalid data = 632

- Age Breakdown. 2852 respondents indicated their age bracket as follows:

○ U18:	451
○ 18-30:	203
○ 31-50	641
○ 51-65	692
○ Over 65	865

Gender: Male - 943

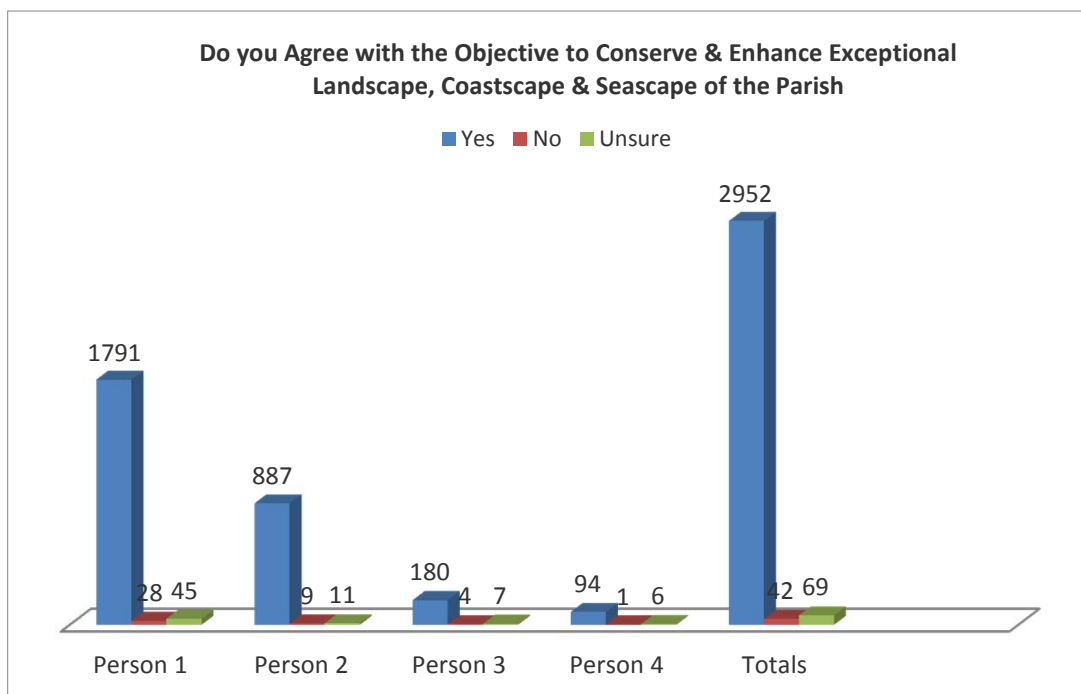
Female - 1163

TR8 4 accounting for the majority of these i.e. 42 ie: TR1, TR2, TR4, TR6 and TR9 i.e. PL27 and PL9 (3); B72 (1); KT4 (1); TW (1)

## Newquay Neighbourhood Plan Survey 2016 - Q1

**Q1. Do you agree with the objective to conserve and enhance the exceptional landscape, coastscape and seascape of the Parish?**

Answer Options	Yes	No	Unsure	Count
Person 1	1791	28	45	1864
Person 2	887	9	11	907
Person 3	180	4	7	191
Person 4	94	1	6	101
	<b>2952</b>	<b>42</b>	<b>69</b>	<b>3063</b>
Comments:				306
<i>Number who answered question</i>				<b>1865</b>
<i>Number who skipped this question</i>				<b>20</b>



### Comments - some general summary points

Importance of environment and landscape to residents; for wildlife/ecology; and tourism.

Wide support from residents who want the landscape, seascape and coastscape conserved - some queries over the use of word 'enhance' - how can it be enhanced; what is meant by enhanced etc

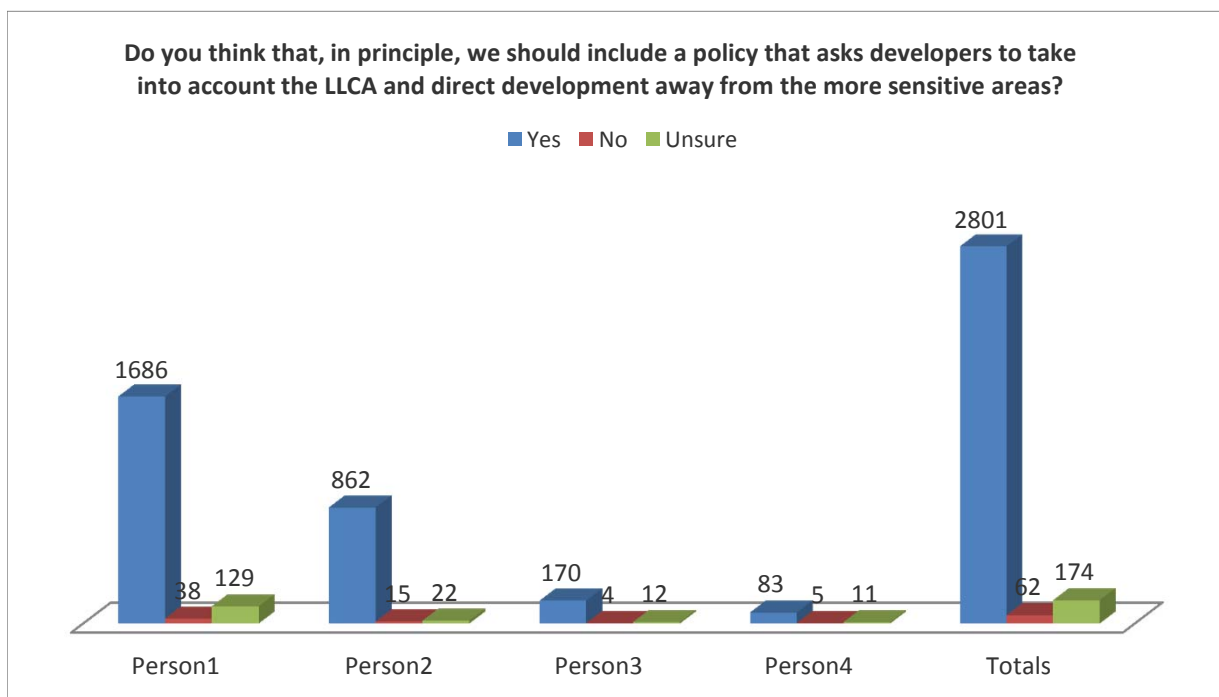
Concern over building/development that has already taken place.

In order to conserve, there will be impacts.

## Newquay Neighbourhood Plan Survey 2016 - Q 2

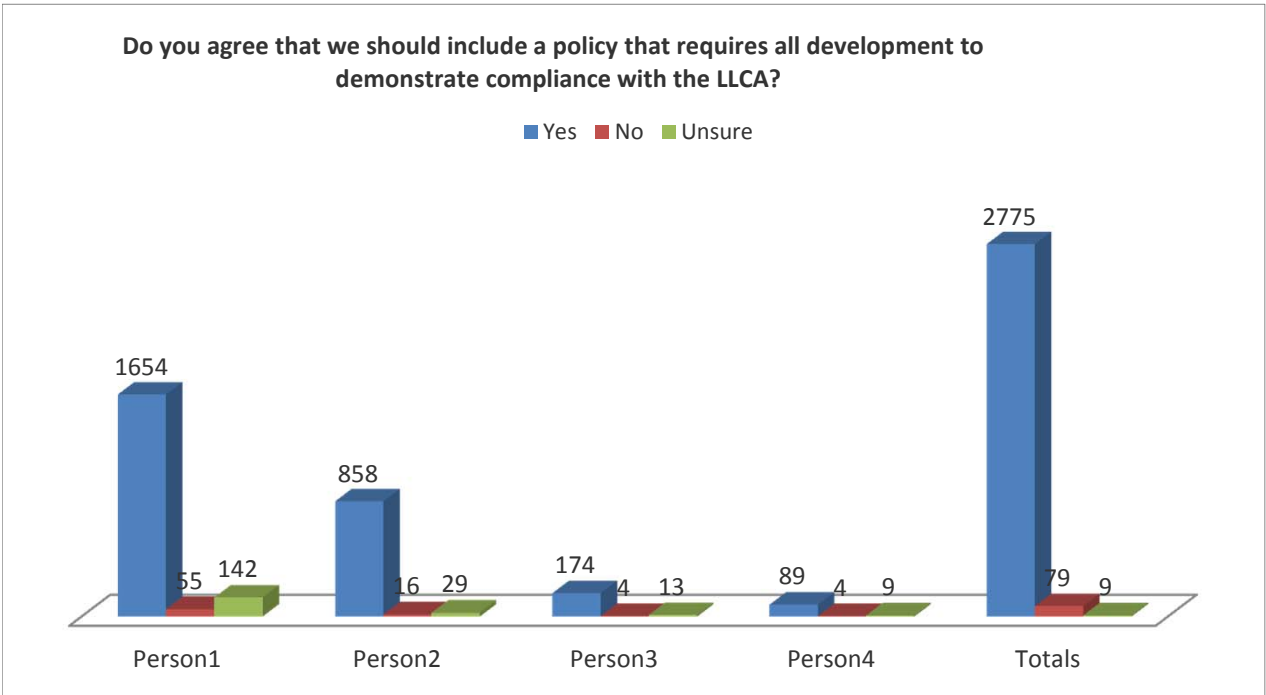
Q2. A Local Landscape Character Assessment (LLCA) is undertaken by local volunteers with the support of professional advisors to provide an in-depth study of specific landscape areas around Newquay to rate their value and capacity for change. When this is completed, do you think that, in principle, we should include a policy that asks developers to take into account the LLCA and therefore direct development away from the more sensitive areas?

Answer	Yes	No	Unsure	Total
Person 1	1686	38	129	1853
Person 2	862	15	22	899
Person 3	170	4	12	186
Person 4	83	5	11	99
	<b>2801</b>	<b>62</b>	<b>174</b>	<b>3037</b>
<i>answered question</i>				<b>1855</b>
<i>skipped question</i>				<b>30</b>



Newquay Neighbourhood Plan Survey 2016 Q3

Q3. Do you agree that we should include a policy that requires all development to demonstrate compliance with the LLCA?				
Answer Options	Yes	No	Unsure	Response Count
Person 1	1654	55	142	1851
Person 2	858	16	29	903
Person 3	174	4	13	191
Person 4	89	4	9	102
	2775	79	9	102
Comments:				222
answered question				1853
skipped question				32



Comments - some general summary points

Good support for this but there is a need to reassure that this is an unbiased and robust process and that findings of LLCA will be available for people to view.

Some explanation of LLCA required.

Some suggestion that this may not be appropriate for all development - again need clarity over what LLCA is and its findings.

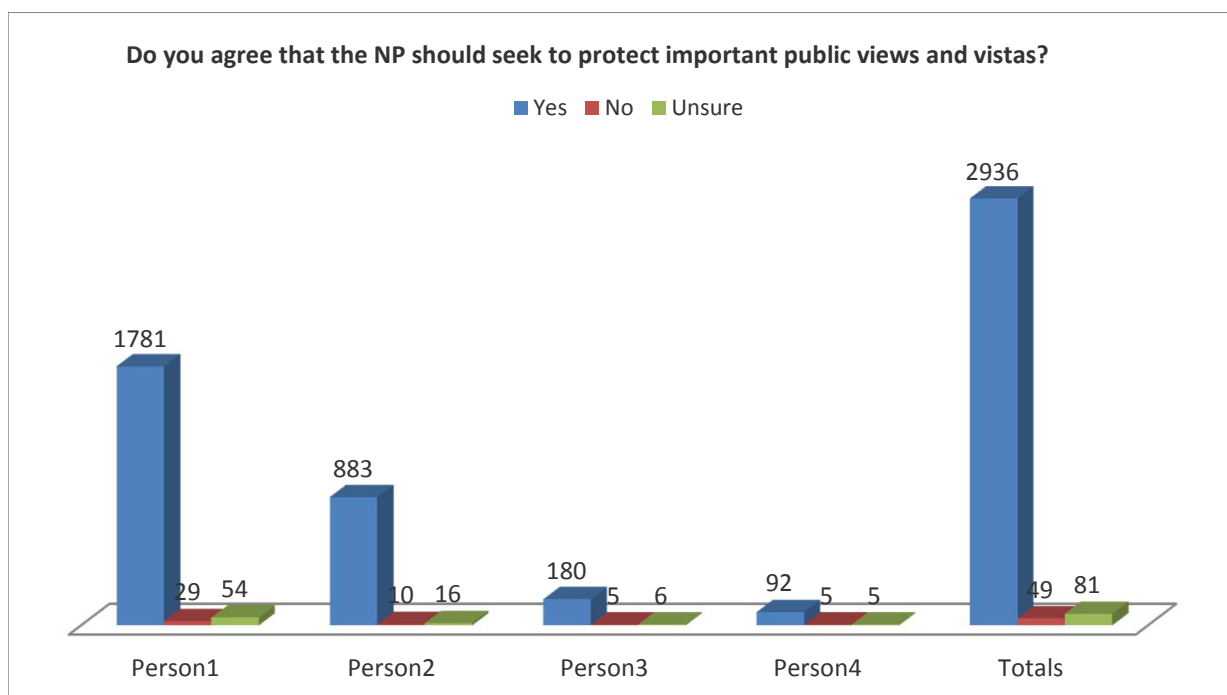
Some suggest LLCA should have some flexibility whereas others want it enforced rigidly - with fines etc for developers that flout it.

## Newquay Neighbourhood Plan Survey 2016 - Q4

**Q4. Do you think the Neighbourhood Plan should seek to protect important public views and vistas (listed below - e.g. landmarks, coast, townscape etc) by restricting development which may impact on them? The following have been identified as key views and vistas in the parish.**

- Views across the beaches from coast path, beach access and town.
- Views from and across the undeveloped headlands.
- Views of the coast from elevated areas of Newquay such as Mount Wise.
- Views across the Boating Lake from Trenance Woodlands.
- Views of the coast from the Barrowfields.
- Views across Porth beach and to/from Trevelgue Head and Porth Island.
- Views up the coast from beaches, roads and coast path towards Watergate Bay and Tregurrian.
- Views from the South West Coast Path back inland and out to sea.
- Views along the Gannel Estuary and across to Crantock.
- Views from Pentire Head to Crantock Beach.

answered question	Yes	No	Unsure	Totals
Person 1	1781	29	54	1864
Person 2	883	10	16	909
Person 3	180	5	6	191
Person 4	92	5	5	102
	<b>2936</b>	<b>49</b>	<b>81</b>	<b>3066</b>
<i>answered question</i>				<b>1866</b>
<i>skipped question</i>				<b>19</b>



### Extra comments

What about other views are they of less significance? What about the view from Crantock - Gannel estuary?

## Newquay Neighbourhood Plan Survey 2016

**Q5. Are there any other, publicly accessible, views or panoramas that you think are especially important. Please tell us about the vantage point and view.**

Answer Options	Response Count
	616
<i>answered question</i>	<b>616</b>
<i>skipped question</i>	<b>1269</b>

616 people responded to this question, giving examples of places, views and vistas.

### Comments - some general summary points

The majority of people agreed with the places and/or views mentioned in Question 4; Pentire, Gannel Estuary, Golf course, Fistral, Harbour, Whipsiderry, Towan Head, Crantock, Porth (beach, valley, island), Watergate, Trenance, Trevelgue head, Rialton Valley, Tolcarne, Huers Hut.

Concern about over development on the coasts. Support for the prevention of building on the coasts in order to protect the views/panoramas of the area for both the locals and visitors.

Majority of respondents state there should be a building height restriction for new/replacement builds and that these need to be built within existing skylines.

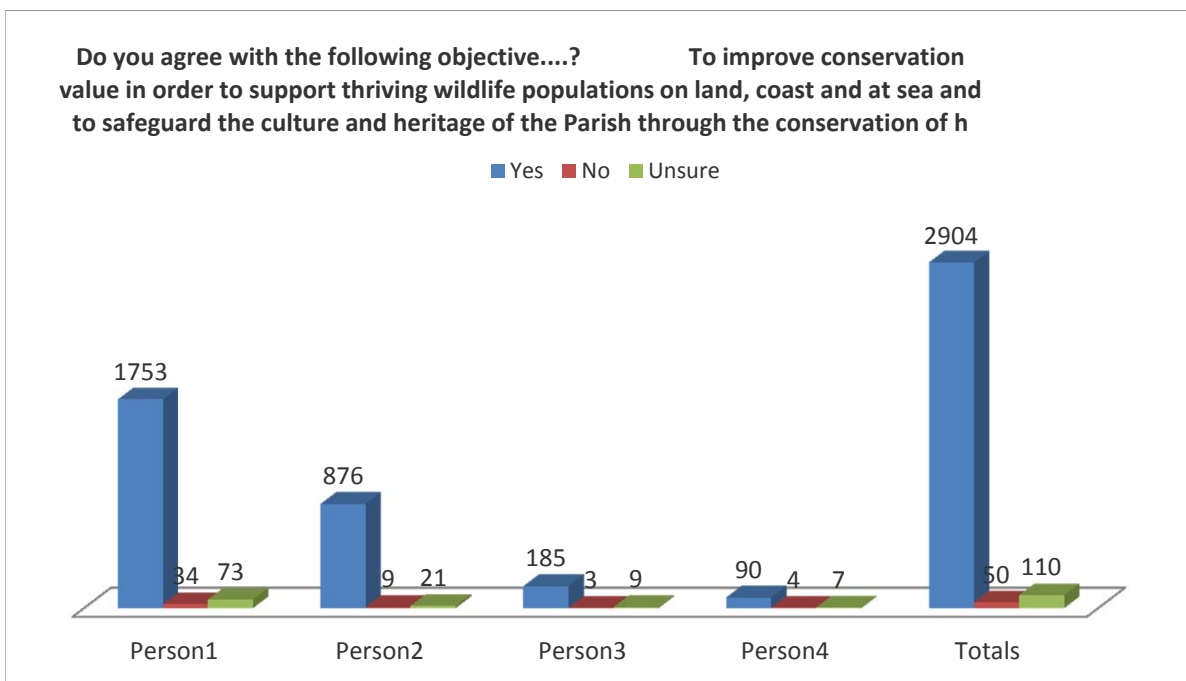
Some suggest there is a need for planning permission on tall signs and flags that are erected and which block the views.



## Newquay Neighbourhood Plan Survey 2016 - Q6

**Q6. Do you agree with the following objective....?** To improve conservation value in order to support thriving wildlife populations on land, coast and at sea and to safeguard the culture and heritage of the Parish through the conservation of historic sites, buildings and features.

Answer Options	Yes	No	Unsure	Totals
Person 1	1753	34	73	1860
Person 2	876	9	21	906
Person 3	185	3	9	197
Person 4	90	4	7	101
	<b>2904</b>	<b>50</b>	<b>110</b>	<b>3064</b>
<i>answered question</i>				1863
<i>skipped question</i>				22



### Extra comments - summary points

It would depend what measures were identified and achieved.

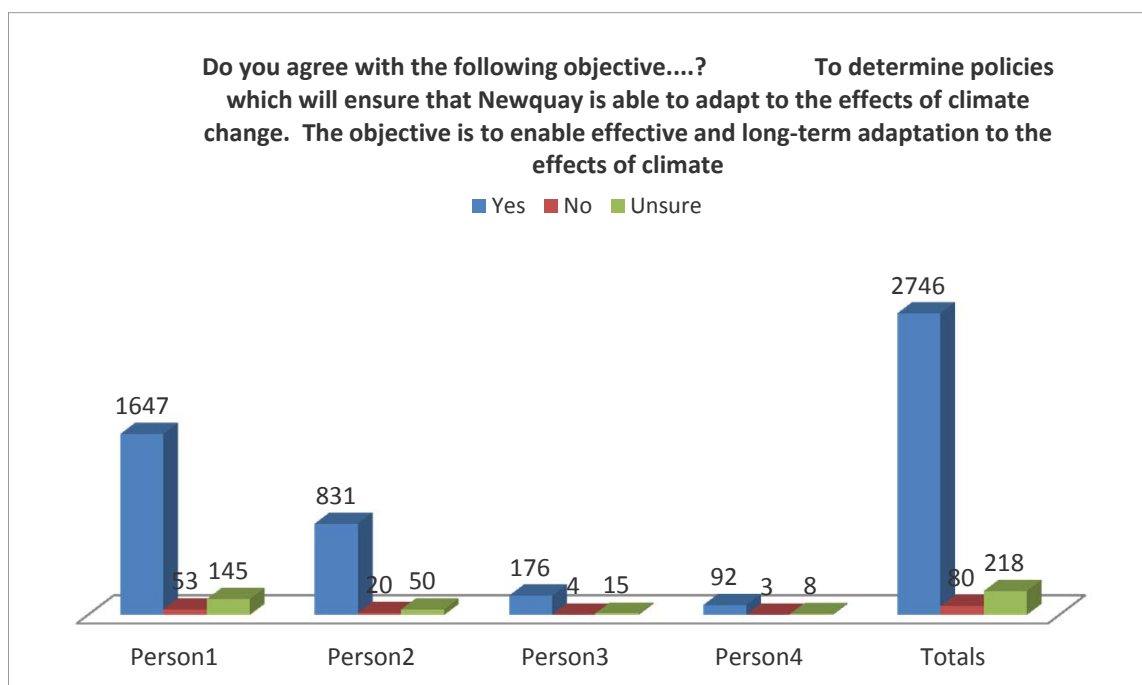
This is surely too wide? There needs to be provision to protect wildlife and there needs to be account taken of historical buildings, however I do not think that both can be grouped together as it detracts from it in part.



## Newquay Neighbourhood Plan Survey 2016 - Q7

**Q7. Do you agree with the following?** To determine policies which will ensure that Newquay is able to adapt to the effects of climate change. The objective is to enable effective and long-term adaptation to the effects of climate change with respect to storm events, flooding and coastal change.

Answer Options	Yes	No	Unsure	Totals
Person 1	1647	53	145	1845
Person 2	831	20	50	901
Person 3	176	4	15	195
Person 4	92	3	8	103
	<b>2746</b>	<b>80</b>	<b>218</b>	<b>3044</b>
Comments:				259
<i>answered question</i>				<b>1849</b>
<i>skipped question</i>				<b>36</b>



### Comments - some general summary points

The majority of comments are in support of this objective, as long as it doesn't detract from the beauty of Newquay (concreting coastal cliffs).

Some scepticism and uncertainty over climate change. A number of respondents suggesting that the effects of climate change are natural and can not be stopped altogether, but measures should be taken. Coastal erosion should be taken into account when planning new developments. We should avoid permanent developments in areas at risk and ensure that policies are made that new developments should have appropriate/adequate systems in place ie. Drainage, solar panels etc.

Comments have been made about Trenance boating lake and that it is filling up with silt and vegetation, measures need to be put in place to prevent this (dredging).

Drainage is a big problem for people, comments have been made that they are overgrown and full of weeds and will need sorting to prevent flooding.

## Newquay Neighbourhood Plan Survey 2016 - Q8

**Q8a. Designate the whole of the coast of Newquay Parish as a Coastal Change Management Area, excluding Newquay Harbour?**

Answer Options	Yes	No	Unsure	Response Count
Person 1	1469	121	218	1808
Person 2	759	41	63	863
Person 3	161	11	21	193
Person 4	79	9	15	103
	<b>2468</b>	<b>182</b>	<b>317</b>	<b>2967</b>
<i>answered question</i>				<b>1815</b>
<i>skipped question</i>				<b>70</b>

**Q8b. Ensure within short term risk areas only a limited range of types of development directly linked to the coastal strip - such as beach huts, cafes/tea rooms, car parks and sites used for holiday or short let caravans and camping - all with time-limited planning permissions will be permitted**

Answer Options	Yes	No	Unsure	Response Count
Person 1	1457	148	203	1808
Person 2	762	49	58	869
Person 3	159	11	19	189
Person 4	84	9	12	105
	<b>2462</b>	<b>217</b>	<b>292</b>	<b>2971</b>
<i>answered question</i>				<b>1818</b>
<i>skipped question</i>				<b>67</b>

**Q8c. Within the medium (20 -50yr) risk areas hotels, shops, office or leisure activities requiring a coastal location may be permitted provided they can demonstrate substantial economic and/or community benefit & should be effectively time limited. Other significant development, such as key com. infrastructure, is unlikely to be appropriate unless it has to be sited within the coastal change mgt area to provide the intended benefit to the wider community & there are clear costed plans to manage the impact on it & the service it provides.**

Answer Options	Yes	No	Unsure	Response Count
Person 1	1155	286	338	1779
Person 2	598	147	118	863
Person 3	126	28	33	187
Person 4	64	15	22	101
	<b>1943</b>	<b>476</b>	<b>511</b>	<b>2930</b>
<i>answered question</i>				<b>1791</b>
<i>skipped question</i>				<b>94</b>

**Q8d. Permanent new residential development will not be permitted within the coastal change management area.**

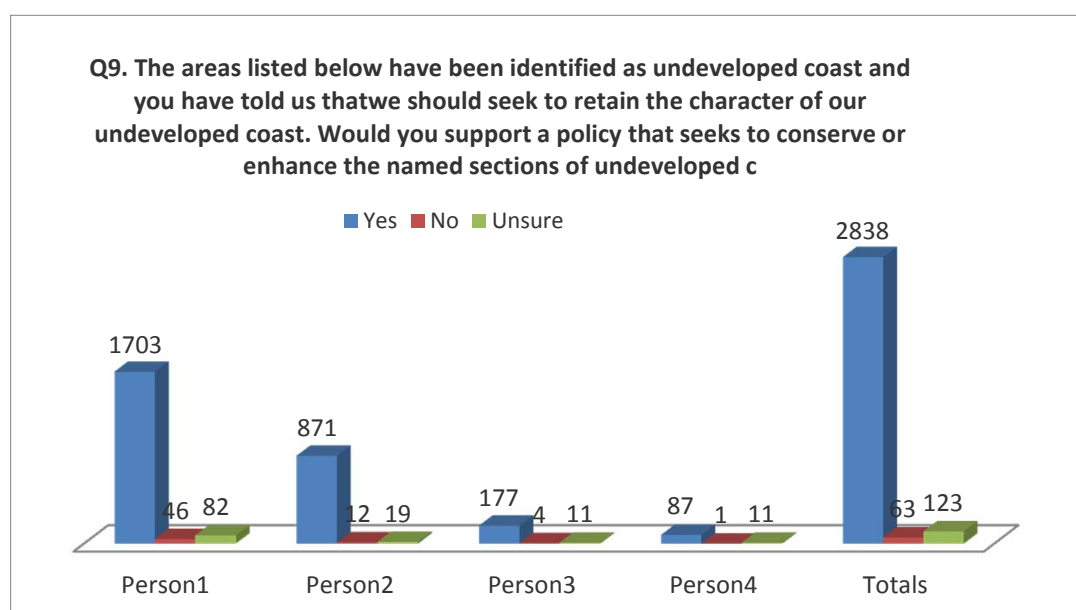
Answer Options	Yes	No	Unsure	Response Count
Person 1	1542	125	138	1805
Person 2	784	45	40	869
Person 3	165	10	14	189
Person 4	82	8	9	99
	<b>2573</b>	<b>188</b>	<b>201</b>	<b>2962</b>

## Newquay Neighbourhood Plan Survey 2016 - Q9

**Q9. The areas listed below have been identified as undeveloped coast and you have told us that we should seek to retain the character of our undeveloped coast. Would you support a policy that seeks to conserve or enhance the named sections of undeveloped coast?**

Answer Options	Yes	No	Unsure	Totals
Person 1	1703	46	82	1831
Person 2	871	12	19	902
Person 3	177	4	11	192
Person 4	87	1	11	99
	<b>2838</b>	<b>63</b>	<b>123</b>	<b>3024</b>
<i>answered question</i>				<b>1835</b>
<i>skipped question</i>				<b>50</b>

- Pentire Head
- Fistril Beach, dunes and Golf Course• Trevelgue Head and Porth Island
- Towan Head and the Gizzard• The Huers Hut to Towan Head
- The Gannel Estuary
- The coast from Whipsiderry to Watergate Bay
- The coast from Watergate Bay to Tregurrian
- The Barrowfields to Lusty Glaze



### Extra comments - summary points

The majority of comments here were in relation to the term 'enhance', specifically to do with its context; does it mean improve existing amenities or an invitation to make significant changes. More information is needed to avoid misunderstandings.

Coast from Watergate Bay to Tregurrian is already overdeveloped.

Specific places highlighted as areas of coast that are missing from the above list: Porth to Whipsiderry, Porth to Barrowfields, Harbour to Towan.

Development, if done well, should be undertaken, we are a town not a national park, whereas others suggest no development at all.

Without these areas the town would lose its identity.

## Newquay Neighbourhood Plan Survey 2016 - Q10

**Q10a. Do you support the formal designation of the following areas as 'green space' - which has equivalent protection in planning terms to Green Belt? Please Note: The National Planning Policy Framework (NPPF) states that these must have value for our community e.g. because of their beauty, historic or cultural significance, recreational value, tranquillity or richness.** • The Gannel • Pentire Head • Towan Head • Trevelgue Head & Porth Island • The Barrowfields • Trenance Gardens & Boating Lake • Killacourt

Answer Options	Yes	No	Unsure	Totals
Person 1	1690	44	108	1842
Person 2	870	13	16	899
Person 3	179	8	6	193
Person 4	89	5	7	101
	<b>2828</b>	<b>70</b>	<b>137</b>	<b>3035</b>
Comments				1175
<i>answered question</i>				<b>1844</b>
<i>skipped question</i>				<b>40</b>

### Comments - some general points

Generally people agree with this statement and suggest there is a need to have the above areas protected, because of the benefits they bring to the residents and tourists. They are areas of beauty and tranquillity, provide recreational value, as well as having historical and cultural significance.

They are places people can go get away from everything and are good for both physical and mental health.

Comments were made that there is too much development going on in Newquay and these 'green spaces' are needed to break up the buildings, to avoid it looking like a concrete jungle.

**Q10b. Are there any other areas that should be considered as formally designated green space using the above mentioned criteria.**

Answer Options	Response Count
	576
<i>answered question</i>	<b>576</b>
<i>skipped question</i>	<b>1309</b>

576 respondents put forward ideas or comments relating to areas that should be designated.

### Suggestions of Other Areas - general summary

Porth Valley, Porth Joke, Porth Island.

Lawton Close green

Headland

Community Orchard

Mount Wise gardens

Colan Woods

Porth Valley - moors

Fistral coast

Golf Course

Sand Dunes

Allotments

Esplanade Green

Rialton Valley - moors

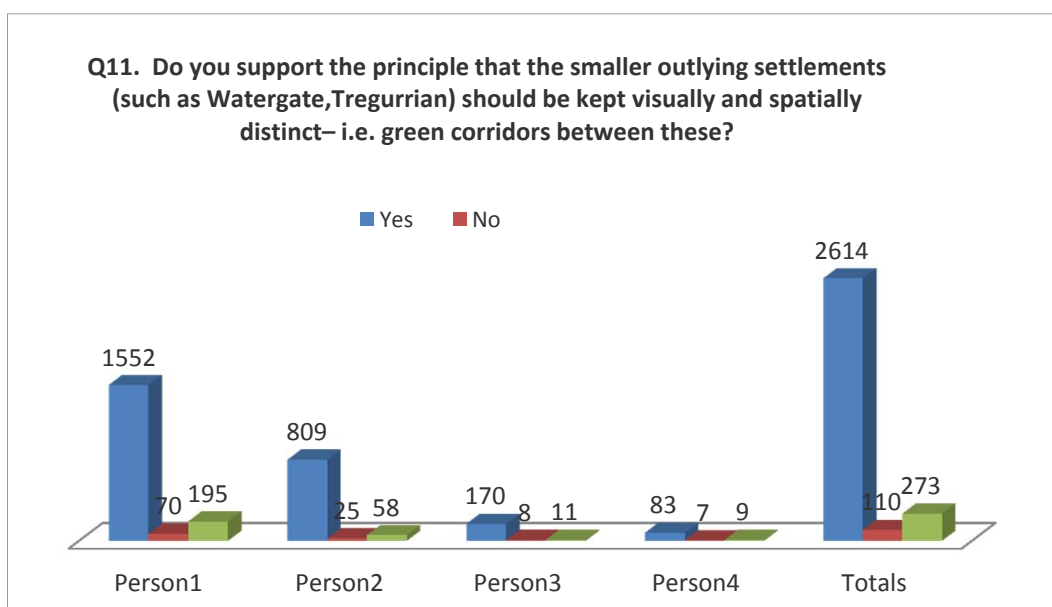
Generally comments suggest that the above areas and those mentioned in the question need to be protected. It is hugely important for residents to see these green spaces stay, as a lot have already disappeared due to developments.

A comment that green space constantly changes definition and therefore impossible to answer this.

## Newquay Neighbourhood Plan Survey 2016 - Q11

**Q11. Do you support the principle that the smaller outlying settlements (such as Watergate, Tregurrian) should be kept visually and spatially distinct- i.e. green corridors between these?**

Answer Options	Yes	No	Unsure	Totals
Person 1	1552	70	195	1817
Person 2	809	25	58	892
Person 3	170	8	11	189
Person 4	83	7	9	99
	<b>2614</b>	<b>110</b>	<b>273</b>	<b>2997</b>
Comments				685
<i>answered question</i>				<b>1822</b>
<i>skipped question</i>				<b>63</b>



### Comments - some general summary points

Overall majority of people support this principle and are keen for green corridors to be kept where they are.

Comments were made these areas are areas of outstanding natural beauty, and are what makes Newquay, Newquay. They are irreplaceable and any development on these areas would spoil the coastline and countryside.

Some comments suggest that they are vital for identity and individuality, if these areas go then it would be just one big place and turn into a city. Comments include: 'no concrete jungle' and 'no coastal urban sprawl'.

These are areas for the wildlife, provide natural habitats,  
Several comments mention more use of brownfield sites.

## Newquay Neighbourhood Plan Survey 2016 - Q12

**Q12. Do you currently make use of:**

### Local footpaths

Answer Options	Yes - frequently	Yes - occasionally	No	Totals
Person 1	872	820	105	1797
Person 2	424	373	34	831
Person 3	84	86	7	177
Person 4	47	37	5	89
	<b>1427</b>	<b>1316</b>	<b>151</b>	<b>2894</b>

### Local bridleways

Answer Options	Yes - frequently	Yes - occasionally	No	Totals
Person 1	295	619	455	1369
Person 2	138	285	209	632
Person 3	40	56	44	140
Person 4	26	34	22	82
	<b>499</b>	<b>994</b>	<b>730</b>	<b>2223</b>

### Local cycle paths

Answer Options	Yes - frequently	Yes - occasionally	No	Totals
Person 1	273	542	514	1329
Person 2	117	243	256	616
Person 3	45	53	49	147
Person 4	27	33	23	83
	<b>462</b>	<b>871</b>	<b>842</b>	<b>2175</b>

	Question Totals
If yes, please tell us about the main paths you use and your reason for using these (e.g. leisure/commuting):	1215
<i>answered question</i>	<b>1812</b>
<i>skipped question</i>	<b>73</b>

### Comments - some general summary points

The majority of people use the paths for pleasure, relaxation, leisure; walking, running, cycling, riding and commuting.

Reasons for using them include, getting around town easily without using a car or public transport and because of the beautiful views and nature that surrounds them. They are important to locals and visitors and would have a detrimental affect if they were to disappear.

All areas in and around Newquay are used, specific places mentioned include, coastal footpaths, Wildflower lane, Boating Lake and paths around Trenance, Porth, Watergate, Fistral, Gannel, Crantock, Barrowfields, Pentire, St Columb Minor.

## Newquay Neighbourhood Plan Survey 2016 - Q13

**Q13. What specific places and/or services could benefit from being connected or better connected?(Please enter the start and end locations in the separate boxes below and the type of path you favour).**

Response Count
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586
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### **Comments - some general summary points**

Popular places that residents feel would benefit from being better connected are; Pentire, Fistral, St Columb Minor, Porth, Crantock, Quintrell Downs, Harbour, Treloggan, Barrowfields, Trencreek, Gannel and town centre.

Places outside of Newquay have also been mentioned, Truro, Padstow.

There was a mixed opinion on the type of path, multi, cycle and foot were all very popular. Multi can be unsafe, need to clearly distinguish between the cycle and walking parts. With public transport also being mentioned a lot.

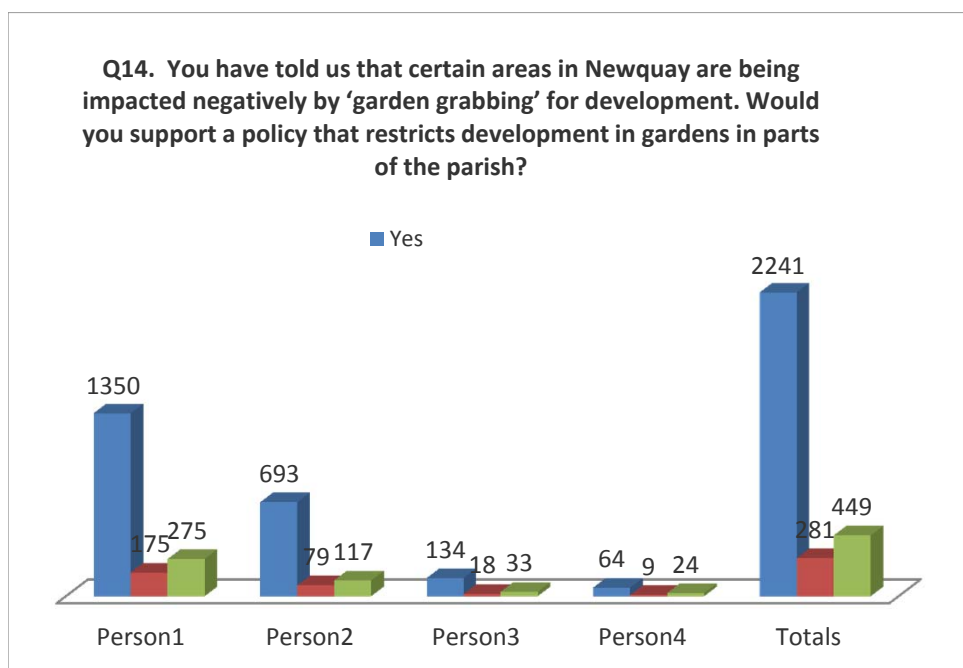
Better maintenance of footpaths is needed; litter and weed picking, hedges cut back, better signage to distinguish paths.



## Newquay Neighbourhood Plan Survey 2016 - Q14

**Q14. You have told us that certain areas in Newquay are being impacted negatively by 'garden grabbing' for development. Would you support a policy that restricts development in gardens in parts of the parish?**

Answer Options	Yes	No	Unsure	Totals
Person 1	1350	175	275	1800
Person 2	693	79	117	889
Person 3	134	18	33	185
Person 4	64	9	24	97
	<b>2241</b>	<b>281</b>	<b>449</b>	<b>2971</b>
Please use the comments box below to tell us which areas this should apply to and what you feel is the impact of garden development.				671
<i>answered question</i>				<b>1806</b>
<i>skipped question</i>				<b>79</b>



### Comments - some general summary points

The overall majority of people agree with this statement and a restriction should be in place as all gardens are needed and important to wildlife and health. Open space is critical for everyday life.

Other issues raised include that it takes away privacy of individual houses and impact on neighbours if gardens are used and will make the area more crowded.

People want to prevent a 'concrete jungle'.

More houses in residential areas will cause more traffic and parking problems and could potentially have an affect on the flooding issue.

Some comments suggest that it is up to the land owner. If another property is needed that will bring in an income or larger gardens are used then they don't see a problem with 'garden grabbing'.

## Newquay Neighbourhood Plan Survey 2016 - Q15

**Q15. You have told us that Houses of Multiple Occupation (HMOs) are a problem in some areas in Newquay. What**

Answer Options	Response Count
No issues	621
Parking	900
Noise	555
Other (please specify)	324
<i>answered question</i>	<b>1579</b>
<i>skipped question</i>	<b>306</b>

### Comments - some general summary points

Anti-social behaviour, disturbance, crime.

Alcohol and drug use.

Rubbish on streets.

Appearance; run down, disrepair - landlords don't take pay attention to them.

Congestion, parking problems.

## Newquay Neighbourhood Plan Survey 2016

**Q16. Where are the problem streets or areas in relation to HMOs?**

**Response Count - 737 comments.**

### **Comments - some general summary points**

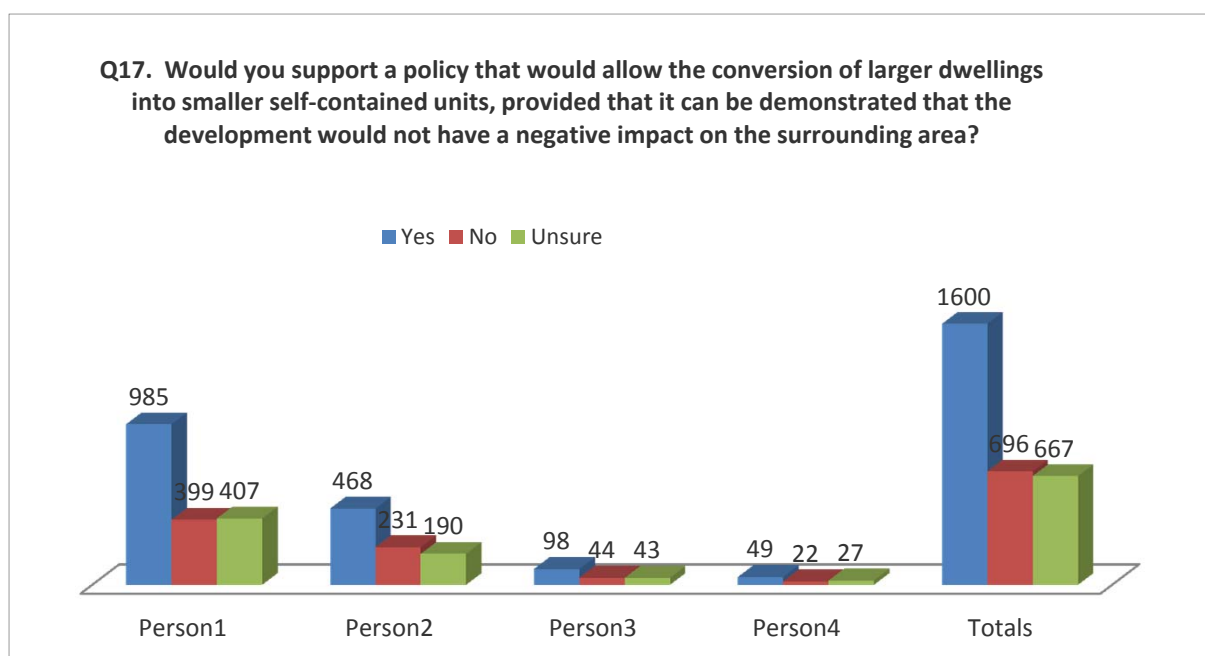
All areas around the town centre have been mentioned, with specific places including, Tower Road, Bay View Terrace, Mountwise, Edgecumbe Avenue, Fernhill Road, Trebbarwith Crescent, Henvy Road, Atlantic Road, There was a lot of confusion over this question, it is unclear whether all the places mentioned actually have HMO problems or just parking problems. More clarity is needed.

A few comments mentioned they don't know specific places but it is important to have them for people in need and need to be properly maintained/run.

## Newquay Neighbourhood Plan Survey 2016 - Q17

**Q17. Would you support a policy that would allow the conversion of larger dwellings into smaller self-contained units, provided that it can be demonstrated that the development would not have a negative impact on the surrounding area?**

Answer Options	Yes	No	Unsure	Response Count
Person 1	985	399	407	1791
Person 2	468	231	190	889
Person 3	98	44	43	185
Person 4	49	22	27	98
	<b>1600</b>	<b>696</b>	<b>667</b>	<b>2963</b>
<i>answered question</i>				<b>1795</b>
<i>skipped question</i>				<b>90</b>



### Extra comments - summary points

Several comments suggest that this would depend on the circumstances; the area (too many in one area is negative), the building (existing housing stock to prevent new developments sprawling into green areas), the development, parking plans and provided there was appropriate building maintenance,

Other comments suggest there are too many already.

Suggestion that there is a need for consideration as to whether it fits with neighbouring use

Concern over parking and rubbish.

Issues over how these are run. Some perceived to be poorly run and not maintained - problem increases over time.

## Newquay Neighbourhood Plan Survey 2016

### Q18a. Do you, in principle, support change of use of hotels/guest houses to residential properties?

Answer Options	Yes	No	Unsure	Totals
Person 1	954	508	327	1789
Person 2	497	243	146	886
Person 3	95	52	36	183
Person 4	52	26	17	95
	<b>1598</b>	<b>829</b>	<b>526</b>	<b>2953</b>
<i>answered question</i>				<b>1794</b>
<i>skipped question</i>				<b>91</b>

### Q18b. Including conversion to accommodate multiple tenants (e.g. bedsits/flats) provided that it can be demonstrated that the development would not have a negative impact on the surrounding area?

Answer Options	Yes	No	Unsure	Totals
Person 1	781	581	416	1778
Person 2	376	320	186	882
Person 3	79	56	49	184
Person 4	42	24	26	92
	<b>1278</b>	<b>981</b>	<b>677</b>	<b>2936</b>
Comments:				532
<i>answered question</i>				<b>1784</b>
<i>skipped question</i>				<b>101</b>

#### Comments - some general summary points

The majority of people would support the above statements IF these are affordable for locals and are not rented accommodation/holiday lets. There must be a balance between residential and tourist.

They must not have a negative impact on the area and be of a high standard. And it provides the necessary facilities to prevent impact e.g. parking, congestion, rubbish points etc.

If there is proof that there is no need for a hotel any more; and it is not financially viable then it is better to re-use existing buildings that will keep the character of the town than build new. However hotels are still needed in the area; provides jobs.

Some commented that there is already enough in the area - need appropriate infrastructure first.

#### Extra comments - summary points

##### 18a.

There were mixed opinions to this question, on the one hand comments stated no, if they are just converted to luxury apartments to sell as holiday/second homes. Others suggest yes, if they are converted to low cost flats for local residents or amenities for the town.

Other comments stated that it depends on the location and if it was derelict.

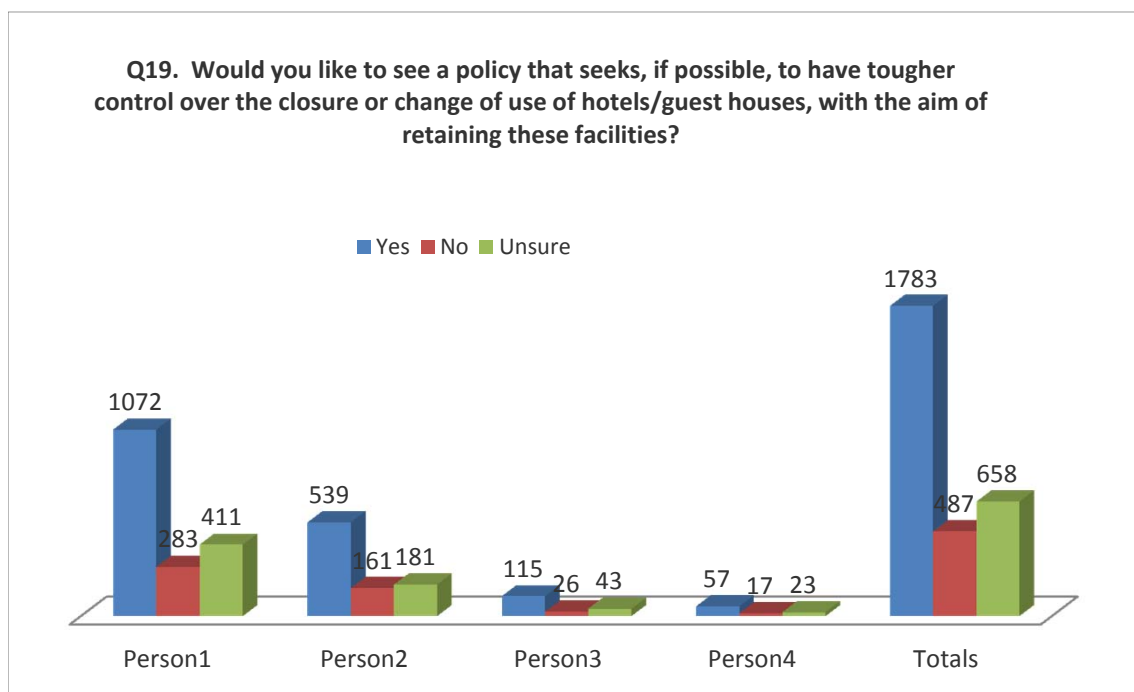
##### 18b.

Comments made suggested it depends on the position in town, whereas others state the opposite and that it shouldn't be done because they would have an impact on surrounding areas.

## Newquay Neighbourhood Plan Survey 2016 - Q19

**Q19. Would you like to see a policy that seeks, if possible, to have tougher control over the closure or change of use of hotels/guest houses, with the aim of retaining these facilities?**

Answer Options	Yes	No	Unsure	Response Count
Person 1	1072	283	411	1766
Person 2	539	161	181	881
Person 3	115	26	43	184
Person 4	57	17	23	97
	<b>1783</b>	<b>487</b>	<b>658</b>	<b>2928</b>
Comments - If yes, why do you think we need such a policy?				725
<i>answered question</i>				<b>1776</b>
<i>skipped question</i>				<b>109</b>



### Comments - some general summary points

If hotels and guest houses aren't viable, you cannot force them to stay open. Will end up with tatty hotels.

Some comments suggested that holiday makers want their own space on holiday so will prefer self-catering. Whereas others commented that self catering isn't for everyone so hotels are needed. Without hotels, tourists will be forced to stay outside of the town, impacting on local economy.

There are currently too many flats in the town, don't turn them into more, create more residential homes for locals.

Quality not quantity. Retain some hotels, make them look smarter. Or turn into other employment space.

### Extra comments

No - as long as its ensured to have no negative impact.

## Newquay Neighbourhood Plan Survey 2016 - Q20

**Q20. In circumstances where it can be shown that a hotel or guest house is not sustainable/economically viable what type of development would you support?**

Answer Options	%	Count
Redevelop as an employment space	43.4%	695
Redevelop as visitor accommodation (e.g. self-catering)	35.4%	567
Redevelop as residential home	42.5%	680
Redevelop as self-contained residential flats	31.7%	508
Redevelop as affordable housing	53.7%	860
Other (please specify)		291
<i>answered question</i>		<b>1602</b>
<i>skipped question</i>		<b>283</b>

### Comments - some general summary points

There was a few comments suggesting it would depend on the location as to what development would be needed. It would also have to be of good design in keeping with the area.

Specific things include, retirement places, youth centres, arts & community spaces, doctors and schools.  
All developments will need to provide adequate parking.

### Extra Comments:

Employment space - depends what type?

Residential homes - one is enough (Churchill)

Affordable homes - don't use prime space for affordable housing.



## Newquay Neighbourhood Plan Survey 2016 - Q21

**Q21a. What areas currently (or previously) used as employment space should be retained?**

Responses:

649

**Q21b. What area could be released for alternative use?**

420

**Comments - some general summary points**

**21a.**

Treloggan, Quintrell downs, St Columb industrial estates.

Aerohub.

Airport areas.

Old Jewsons site.

All areas currently used including, harbour, town centre, hotels/guest houses,

**21b.**

Any abandoned, derelict or brownfeild sites.

Popular answers were Quintrell downs, Mount Wise, Old Jewsons site, Pentire Hotel and around Hendra.

## Newquay Neighbourhood Plan Survey 2016 - Q22

Q22. What kind of employment space do you think is lacking in the parish? Eg industrial, office, etc.

Answer Options

802

### Comments - some general summary points

The majority of people stated that there is a lack of all types of employment in the parish. Including manufacturing, industrial, office and retail.

There is a need for sustainable types of employment that provide year-round employment not just seasonal and that provide decent wages.

Infrastructure is inadequate at the minute, needs to be improved for further employment space to be provided i

The improvement of the town centre might be a possible way to entice better quality retailers to the area.

## Newquay Neighbourhood Plan Survey 2016 - Q23

Q23. What characteristics or local distinctiveness do you think are especially important and unique to Newquay? Eg Urban coastline, period houses (St Georges Road, St Johns Road etc) openheadlands...

Answer Options	Response Count
	1146

### Comments - some general summary points

Generally people agreed with the the examples mentioned in the question with specific interest placed on the coastline, beaches and open headlands.

Town centre buildings have been mentioned as important to Newquay, emphasis is put on improving shop fronts to maintain/improve these buildings.

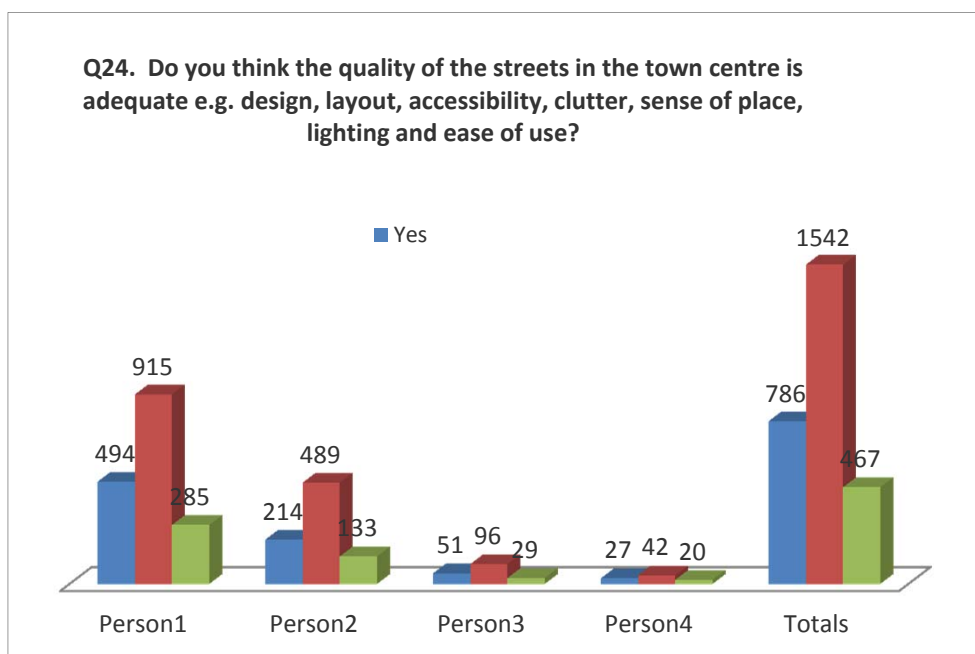
Keep sea views, have height restrictions in place to save these.

Specific places include, Harbour, Trenance, Gannel, Huers Hutm Golf Course, Barrowfields, Killacourt, Mount Wise Gardens.

## Newquay Neighbourhood Plan Survey 2016 - Q24

**Q24. Do you think the quality of the streets in the town centre is adequate e.g. design, layout, accessibility, clutter, sense of place, lighting and ease of use?**

Answer Options	Yes	No	Unsure	Response Count
Person 1	494	915	285	1694
Person 2	214	489	133	836
Person 3	51	96	29	176
Person 4	27	42	20	89
	<b>786</b>	<b>1542</b>	<b>467</b>	<b>2795</b>
Comments:				837
<i>answered question</i>				<b>1707</b>
<i>skipped question</i>				<b>178</b>



### Comments - some general summary points

Generally there is a lack of support for the above statement. Residents perceive the town centre as cluttered, depressing, run-down, filthy, old fashioned and is losing character. It ruins the whole look of Newquay's beautiful landscape.

Shop fronts are ugly, buildings and signage are poorly maintained.

There is lots of litter, dog mess and weeds.

Town needs repainting, some green landscaping added, better lighting and modernising.

Better pedestrian access is needed. Car free areas throughout the town. Pavements are uneven.

## Newquay Neighbourhood Plan Survey 2016 - Q25

Q25. What areas could be improved through better design? Please tell us about priority areas.

Answer Options	Response Count
	806

### Comments - some general summary points

There were a lot of places mentioned here, however the main areas are the town centre (shop fronts), Pentire, Henvy Road, Station area, Cliff Road, Bank, East & Fore Street, Mount Wise, Killacourt.

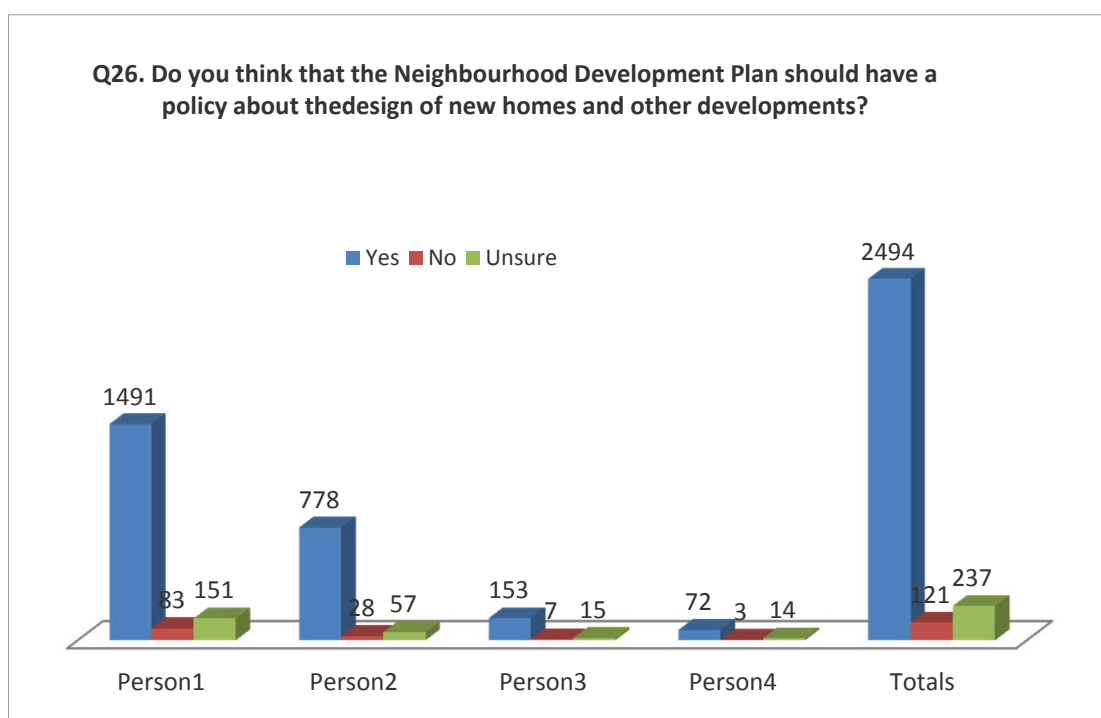
Car parks was mentioned a lot.

Old, derelict buildings. Either knock down or re-use, don't leave them like they are.

## Newquay Neighbourhood Plan Survey 2016 - Q26

**Q26. Do you think that the Neighbourhood Development Plan should have a policy about the design of new homes and other developments?**

Answer Options	Yes	No	Unsure	Rating Average	Response Count
Person 1	1491	83	151	1.22	1725
Person 2	778	28	57	1.16	863
Person 3	153	7	15	1.21	175
Person 4	72	3	14	1.35	89
	<b>2494</b>	<b>121</b>	<b>237</b>	<b>4.94</b>	<b>2852</b>
Comments:					487
<i>answered question</i>					<b>1736</b>
<i>skipped question</i>					<b>149</b>



### Comments - some general summary points

There is generally good support for this statement. Having a maximum height restriction by-law was the most popular point made - as there was widespread concern over the increasing trend for higher buildings and the impact of these.

Respondents want developments to be in keeping with Newquay.

Environmentally, sustainable designs featured quite highly. Developments with solar panels, renewable energy and the use of local resources.

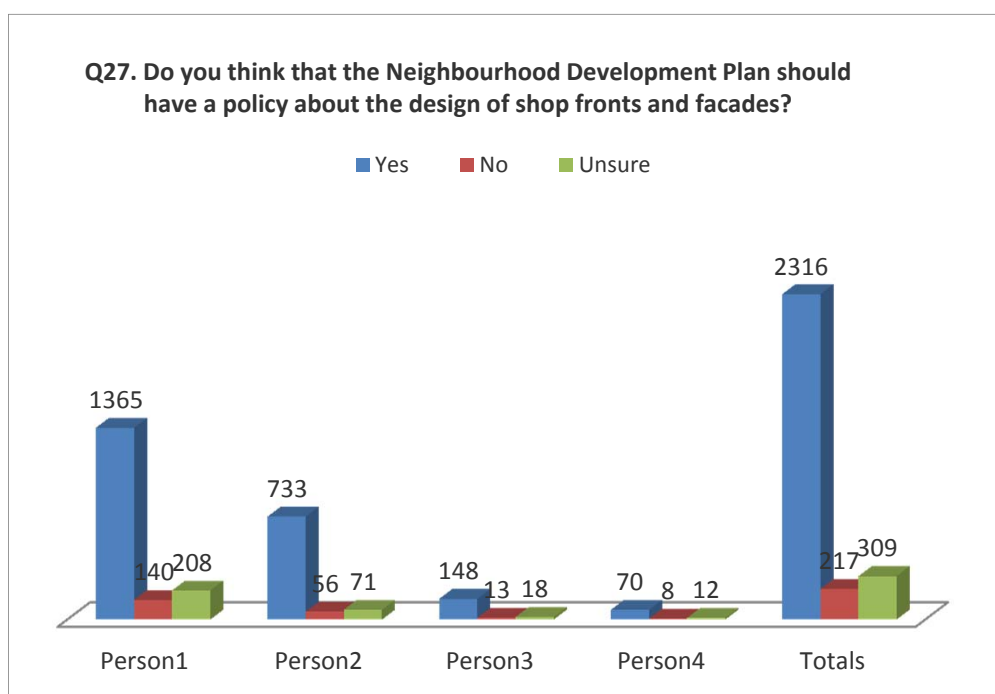
Should provide sufficient parking and appropriate infrastructure.

Too many flats being developed, create more local housing.

## Newquay Neighbourhood Plan Survey 2016 - Q27

**Q27. Do you think the Neighbourhood Development Plan should have a policy about the design of shop fronts / facades?**

Answer Options	Yes	No	Unsure	Response Count
Person 1	1365	140	208	1713
Person 2	733	56	71	860
Person 3	148	13	18	179
Person 4	70	8	12	90
	<b>2316</b>	<b>217</b>	<b>309</b>	<b>2842</b>
Comments:				500
<i>answered question</i>				<b>1723</b>
<i>skipped question</i>				<b>162</b>



### Comments - some general summary points

Generally, people agree that the current high street looks tacky and cheap and respondents are in favour of having a policy that will improve this.

There was a split to how far this policy should go. On one hand, people would like a general rule for all businesses. However, others have commented suggesting that there should be a certain degree of design that isn't too prescriptive and still allows for individuality.

It shouldn't detract from the beauty of the area.



## Newquay Neighbourhood Plan Survey 2016 - Q28

**Q28. What do you think about recent developments in the Parish? - please give us your views on what has been good and/or bad and why?**

Answer Options	Response Count
	1100

### Comments - some general summary points

This is obviously subjective and there are some varying view points. In terms of good development, the Duchy generally received approval (although some not in agreement). Bad developments cited by some included the 'red flats' at Narrowcliff, as well as red brick developments, new homes with little parking etc. Again buildings with increased height were also mentioned as bad development. There was also concern over the levels of development in the area and location.

There is a view that there is a lack of design and consistency with other building and the surrounding environment of Newquay.

The height of new developments is a major factor for people.

Generally people think there are too many in a very small space.

There is a lack of infrastructure to support all new developments.

## Newquay Neighbourhood Plan Survey 2016 - Q29

**Q29. Are there any built heritage assets that you believe warrant special care when determining planning applications that may affect them? Some buildings may already be protected e.g. if they are listed**

Answer Options	Response Count
	544

### Comments - some general summary points

There was a big percentage of comments suggesting more information will need to be provided, as comments such as '?', 'don't know', 'not sure' and 'not aware of any' have been made.

Specific places that have been mentioned are; Huers Hut, Harbour, Barrowfields, Porth Island, Headland Hotel, Churches, Coasts and ancient iron age sites.

Many other comments suggested old, historic buildings (specifically edwardian, victorian) with architectural interest.

High street building facades and period features also need protecting.

## Newquay Neighbourhood Plan Survey 2016 - Q30

### Q30a. Should new developments have minimum parking requirements?

Answer Options	Yes	No	Unsure	Response Count
Person 1	1439	147	124	1710
Person 2	756	54	36	846
Person 3	152	14	14	180
Person 4	73	8	10	91
	<b>2420</b>	<b>223</b>	<b>184</b>	<b>2827</b>

### Q30b. If yes to above, what should the ratio be?

Answer Options	1 space	2 spaces	3 spaces	4 spaces +	Response Count
1 bedroom	887	458	34	41	1420
2 bedrooms	306	779	122	19	1226
3 bedrooms	73	610	371	91	1145
4 plus	30	362	357	358	1107
	<b>1296</b>	<b>2209</b>	<b>884</b>	<b>509</b>	<b>4898</b>

#### Extra comments- summary points

The majority of comments seem to be in support of this, with 'at least 2 spaces' being the favoured option in all developments to stop parking on roads and verges.

Comments were made that there should perhaps be parking permits for additional cars over the limit.

A few comments stated that the public transport is poor, people need cars to get to work, more than one car per household is needed. Therefore to reduce this issue provide better public transport.

Some commented that it depends on type of development to how many parking spaces are given; private housing, bedsit, HMO.

There is a need to provide adequate visitor parking as well.

## Newquay Neighbourhood Plan Survey 2016 - Q31

Q31. How would you like to see funding spent locally?	
Answer Options	Response Count
	1157
<i>answered question</i>	<b>1157</b>
<i>skipped question</i>	<b>728</b>

### Comments - some general summary points

Majority of responses said they would like see funding spent on tidying up the town, such as; maintain street furniture, pick up litter/dog mess, put in more rubbish/dog bins. Also weed, cut grass and hedges, better planting to improve appearance. And provide beach maintenance programs.

There was good support to provide more community projects and halls.

Services or activities for youth.

More parks, green spaces for families and children to use.

Mental health services.

Improvements to infrastructure. Road maintenance. Provide more dentists, schools and doctors.

And have more affordable parking in town.